

Product Model: LG FrostFree 260L

Safety Instructions:

- Always unplug refrigerator before servicing.
- Do not touch compressor with wet hands.

Issue: Refrigerator not cooling properly

Possible Causes:

- Dirty condenser coils
- Low refrigerant gas
- Faulty thermostat

Troubleshooting Steps:

1. Check if power supply is stable.
2. Clean condenser coils using dry brush.
3. Ensure thermostat is set between 3 and 5.
4. If cooling does not improve, gas refilling may be required.

Issue: Excessive ice formation

Possible Causes:

- Door not closing properly
- Defrost heater malfunction

Troubleshooting Steps:

1. Inspect door gasket for damage.
2. Remove ice manually and restart refrigerator.
3. If problem persists, check defrost heater.

Escalation:

- Call authorized service center if compressor noise is abnormal.