

EDUCATION

Interactive Media Design – College Diploma

May 2021 - Present

School of Media and design, Algonquin College, Ottawa, Ontario

- Dean's Honours List; GPA: 4.00
- Designed websites, posters, logos, and high-detailed vector graphics for class projects.
- Created short videos using DSLR cameras, Adobe Premiere Pro, and Adobe Audition.
- Re-designed a business website, from business and market analysis to completion; made it user-friendly, well-structured and visually appealing on desktop, tablet, and mobile to create the best user experience possible.
- Became proficient in digital graphics and web applications in order to comply with the design requirements.

Interior Design – Master

Sep 2009 - Jun 2013

University of Art and Architecture, Pars University, Iran

- Presented design concepts using detailed and organized posters for class projects.
- Proficient with 3D modelling and rendering in high quality for web and print purposes.

Architecture – Bachelor

Sep 2015 - Sep 2017

University of Science and Culture, Iran

PROGRAM-RELATED SKILLS

- Proficient with Adobe Photoshop, Illustrator, and Lightroom
- Experience with WordPress and Drupal
- Developed websites using HTML and CSS
- Knowledge of photography and videography
- Proficient with Premiere Pro and Adobe Audition

OTHER WORK EXPERIENCE

Customer Service Agent at WestJet Airlines, Ottawa, ON

Jul 2021 - Present

- Responsible for all check-in procedures and booking reservations, ticketing, seat assignment, airport announcements, and checking for proper international documentation
- Assist customers through the arrival and check-in process, including passengers with special needs, unaccompanied minors, and VIP passengers
- Ensure safe and secure operations under the highest possible standard.