



# GROUP DOMESTIC TRAVEL POLICY - OLA CUSTOMER INSURANCE

Certificate of Insurance

## POLICY DETAILS

Master Policy No: GDT0000002700100OLA  
Certificate No: OLA20190818GRNR36105ZQF0Q6131N  
Trip Booking Time: 18 Aug 2019 | 11:59 AM

## GROUP/POLICYHOLDER DETAILS

Name: ANI Technologies Private Limited  
Address: Regent Insignia, #414, 3rd Floor, 4th Block, 17th Main, 100 Feet Road, Koramangala, Bengaluru, Karnataka - 560034.

## DETAILS OF INSURED PERSON

Name of Insured Person	Coverage Category	Nominee
hajimalung baba	City Taxi	Not Known

Please go to [www.acko.com](http://www.acko.com) and login with your registered mobile number & add Nominee details.  
**Any Death claim will be paid to the legal heir in the absence of a Nominee.**

## PREMIUM DETAILS (₹)

Premium details	Amount (₹)
Premium	1.7
GST (18%)	0.3
Total Amount	2.00

## TABLE OF BENEFITS

Benefits	Coverage upto
Accidental Death / Permanent Total Disability / Permanent Partial Disability	₹ 7,50,000
Accidental Medical Expenses Reimbursement	₹ 2,00,000
Repatriation of Mortal Remains	₹ 10,000
Hospital Daily Allowance	₹ 750 per day (Max ₹5,250)
Ambulance Transportation Cover / Evacuation (Medical & Catastrophe)	₹ 10,000
OPD Treatment	₹ 3,000
Home Insurance Cover / Fire and Allied Perils (Home Building & Contents)	₹ 50,000
Trip Delay	₹ 5,000

This policy covers **Insured person** and **Passenger/s** riding under the same booking in the Ola Trip\*

**Coverage period:** Insurance cover starts when customer's Ola Trip starts and cover ends when the Ola Trip ends, up to a maximum period of 1 day for City Taxi.

**\*Trip Delay:** Trip Delay cover provides coverage to the Insured if the destination specified by the Insured while booking an Ola cab is an airport in India. If the destination is changed to airport during the ride, the claim under trip delay shall not be admissible..

The fixed benefit under Trip Delay is provided if there has been a delay in the arrival of the allotted cab at the airport from the Estimated Time of Arrival (ETA) and due to such delay, the Insured Person or Passengers traveling in Ola cab have missed their pre-booked domestic flight. Further, the ETA of the allotted cab at the airport should be on or before 60 mins before the scheduled departure time of the missed flight for City Taxi (other than Ola Share) and shall be on or before 90 mins before the scheduled departure time for Ola Share and Ola Outstation. ETA to the destination can be checked on Ola Driver App. This Benefit is only applicable for Ola City, Ola Share and Ola Outstation rides. Ola Rentals are not covered.

**City Taxi:** All Ola rides which ply within city limits including Ola Auto and Ola Share.

**\*Insured person** – Person who has booked the ride, purchased insurance, and is travelling in the cab.

**\*Passenger/s** – Person who is travelling in the cab and is insured by someone else who has booked the cab.

This certificate is issued by Acko General Insurance Limited for the mentioned Insured(s) under the Group Domestic Travel Insurance Policy. IN WITNESS WHEREOF, this Certificate of Insurance has been signed on \_\_\_\_\_

## INTERMEDIARY DETAILS

Policy Issuing Office: Direct - Mumbai  
Phone Number: N/A  
Intermediary Name: Direct  
Intermediary Code: N/A

### Acko General Insurance Ltd.

Unit No. 301 & 302, 3rd Floor, F Wing, Lotus Corporate Park, Goregaon (E), Mumbai- 400063  
Email: [olacare@acko.com](mailto:olacare@acko.com) | Toll Free: 1860-266-2257 | [www.acko.com](http://www.acko.com)  
CIN : U66000MH2016PLC287385 | IRDAI Reg No. 157  
GSTN: 27AAOCA9055C1ZJ | SAC: 997134 | UIN: ACKTGDP18115V021718

For ACKO General Insurance Ltd.  
Duly Constituted Attorney

# How to claim

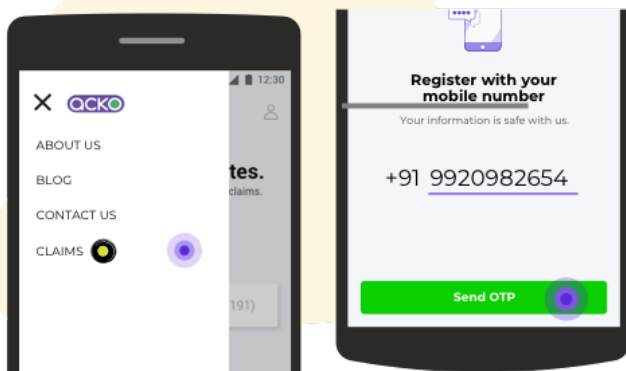
Claiming insurance has never been simpler.

## On the Ola app:

- Choose the ride from **'Your Rides'** for which you wish to raise a claim.
- Tap **'Support'** from the bottom bar.
- Tap **'Claim Insurance for this ride'** from the list of the issues.
- On next screen, tap on **'Claim Insurance'** to create a claim.

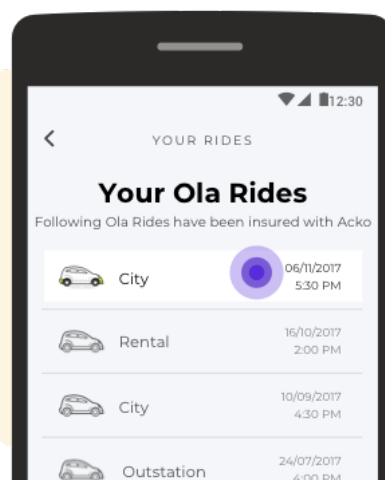
## On the Acko website:

Go to [www.acko.com](http://www.acko.com) and select 'Claims' from the side menu. **Login** with your mobile number registered on Ola and enter the OTP you receive.



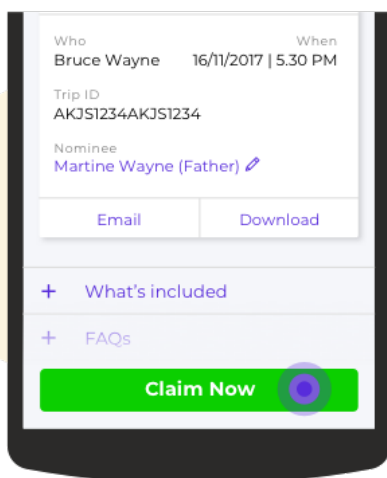
2

Select the ride for which you wish to raise a claim, from the list of insured Ola rides.



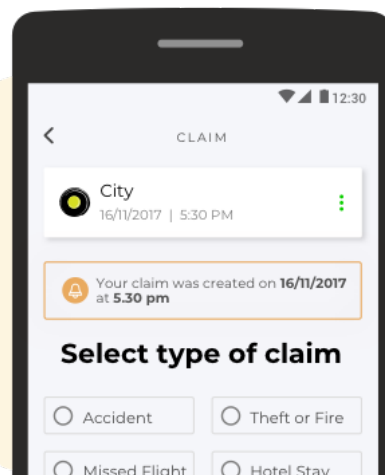
3

Once a ride is selected, the policy details will appear on screen. Tap 'Claim Now' to Begin the Claim.



4

Select the Type of Claim, follow the next few steps, and your claim will be registered with Acko.



For further details about the cover and policy refer to the [Terms & Conditions](#) document.



**Acko General Insurance Ltd.**

Unit No. 301 & 302, 3rd Floor, F Wing, Lotus Corporate Park, Goregaon (E), Mumbai- 400063

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