

Bachelor's Thesis Information Science

# STEDR SINTEF Storytelling

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#### Abstract

Through this project SINTEF wanted to further develop a multi-platform application mainly for handheld devices called Stedr. The aim of the project was to add more important functionality to the application, increase usability and generally improving it in all aspects. In this report we will describe the whole process from preliminary work and planning, the process and then present the final product with testresults etc. enclosed. The application is written in Titanium Studio using mainly XML, Java and Javascript. The application makes use of many different APIs and frameworks to make use of existing services to reduce the nessecary maintanance. This was requested by the customer. During the course of the project we experienced and overcame many challenges complicating the project, but in the end we reached most of our goals and ended up a result we are happy with. Multiple new features have been added, including support for collections and sound implementation.

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# 1 Introduction

This report is written as a bachelor thesis by computer science students at NTNU. The project revolves around upgrading and expanding features of a multi platform app called "Stedr" which is currently in beta. Stedr's purpose is to enable people to share their stories about places around the world. This can be anything from a famous attractions to just an ordinary building Trondheim. The contributors will be able to share stories and media through external services like Digitalt Fortalt, Flickr, Instagram, Soundcloud etc. With the application, users can view other peoples stories and images to help them explore a certain place.

# 1.1 The subject: IT2901

IT2901: prosjektarbeid i informatikk is the name of the course this project is a part of. Through this project the students will work in groups on a specific project within the scope of informatics. The institute will recomend chosen tasks for the students to choose from. From here the students work self-reliantly under the supervision of employees at the institute. (Text based on the information gathered from the study guide.)

The main purpose of the project is for the students to aquire practical experience in the software engineering process. Through working with a real customer in a team throughout the entire process the student gain valueable experience to prepare them for their future carreers after the studies.

## 1.2 Stedr

The app "Stedr" are created by a previous group as a bachelor thesis, in the same subject, on the initiative from SINTEF. The goal of the app is to make room for a comunity of contributors to share stories about public places in their area, to be displayed in the app.

#### 1.3 Stakeholders

In this subsection we will present the main people involved with the project.

### 1.3.1 The team

The team consists of six students all taking a Bachelor degree in Informatics at The Norwegian University of Science and Technology (NTNU). In our team we have a great variation in areas of expertise and knowledge which hpelped us greatly during the course of the

project. Having expertise in many different areas we could help each other and share knowledge across the group to make everybody suited to different tasks. The importance of this project made the whole group very motivated to succeed and make for a good result. We are:

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Jørgen Rugelsjøen Wikdahl | jorgenrw@stud.ntnu.no
Tor Barstad | torob@stud.ntnu.no
Vegard Storm | vegs@stud.ntnu.no
Øyvind Hellenes | oyvihell@stud.ntnu.no

#### 1.3.2 Customer

Our customer is SINTEF (The Foundation for Scientific and Industrial Research). They are the largest independent research organisation in Scandinavia. The organiszation was established at the Norwegian Institute of Technology (NTH) in Trondheim in 1950 and expanded rapidly in the following years.

Jaqueline Floch	$\mid Project \ Manager \ { t J}$	Jacqueline.Floch@sintef.no
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Our main contact inside SINTEF and Coordinator of the project from the customers side. She is also the primary driver for the app this project evolves around.

### Babak Farshchian | Interim Manager Babak.Farshchian@sintef.no

After some unfortunate events made our main contact unavailable in the very beginning, Babak took over for a period of time until Jaqueline could return as our main contact.

#### 1.3.3 Course Staff

We also have great support from the university during the course of this project, mainly from the course staff consisting of assistants, lecturers etc.

Mohsen Anvaari	Supervisor mohsena@idi.ntnu.no
	Supervises our group during the project, giving feedback and support.
Monica Divitini	Course co-ordinator divitini@idi.ntnu.no
	Is the course co-ordinator and in charge of the subject.

# 1.4 Report Structure

# Chapter 1

The introduction chapter. Presenting the course, project and the different people involved in the project.

## Chapter 2

Chapter describing the pre-study phase of the project. Since this project is based on an existing project with a beta product, this phase was important for us. This process is documented in this chapter summing up all our research.

# Chapter 3

This chapter describes the basis of our project with the main focus on the projects' structure. This includes how both the group and the project have been organized.

# Chapter 4

This chapter consistes og a SRS describing the behaviour of the system to be further developed, including a detailed descripion with supplementation of diagrams and tables.

# Chapter 5

In this chapter we are presenting the system focusing on the architectural part.

#### Chapter 6

This chapter focuses on the testing phase of the project with the respective results enclosed along with test descriptions.

### Chapter 7

Attachments.

# 2 Pre-study

# 2.1 Solution today

## 2.1.1 Existing functionality

Since the application already is considered a working prototype, we will provide a list which gives a description for the functionality. Working functionality is in this report defined as the functionality that is implemented in the frontend or backend. If something is implemented backend it has to be used frontend. A more detailed technical description is found in the architecture-section.

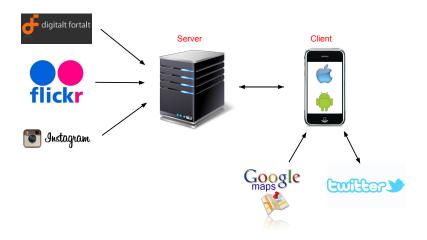


Figure 1 – A simple overview of the architecture

- Browse a map and zoom in and out.
- Load places.
- Click on a place in the map and access stories from Digitalt Fortalt.
- Get social media related to a place from the content providers Instagram and Twitter.
- Go to a users exact position on a map.
- Search for a location in the map.

#### 2.1.2 Limitations

There are some limitations to the system that needs to be further developed, and some that probably would require total architectural review of the project to be fixed. Our task is to continue the development of the application. An overview of the features we are going to improve are discussed in the requirements-section. Flaws that arised during the development which requires a new architecture will be discussed in the conclusions-section under Recommendations.

#### 2.1.3 Evaluation

After the first meetings we concluded that the best way to proceed is to evaluate the existing system, to uncover potential issues and flaws. Therefor we decided that everyone should individually do a usability test when exploring the app for the first time. Here are a short summary of all our reports:

When opening the application the first major issue most of us experience is how slow the app loads, with little feedback that something is actually working in the background. Another thought that generally comes to mind is I don't understand the apps function when opening it without prior knowledge. What happens is that you get a map with tags you could click on, making you believe the apps function is to bring it when visiting a town (not Trondheim in particular) and want to explore historical monuments and get wikipedia like facts. When clicking on tags you get to the location-specific page, and there are displayed content from instagram. Some of us found this social feature not to have very obvious intentions, it can seem like theres added social interactions to the applications just because it is popular. You would want actual and useful information about the places to be the first thing displayed and get confused when suddenly a lot of instagram photos with random people posing with the attraction appear. Our first impression is that this social part have to offer something more interesting to be relevant at this point. There is added a nice touch with a slight gradient to white i the bottom indicating that you can scroll down for more content. When the phone is turned (switched to landscape mode) there are issues however, there are no scroll function here limiting the content available and the images are cropped. Also if there is lot of text added in the instagram feed, this and hashtags disappears. The way to collect images from instagram to the application also seems to be less than optimal when sometimes completely irrelevant content are displayed. When tweeting there are no limitations on length, which causes problems when trying to post tweets over 140 characters.

These are some of the feedback extracted from the individal tests.

# 2.2 Survey

One of the most important research we did during the prestudy was to conduct interviews about Stedr. In these interviews we let six everyday people, use the current version of Stedr and paid close attention to how they used it. The main purpose of this interview session was to get feedback on proposed features from our customer.

Firstly, after the test subject had some time to play with the app. We asked asked some questions about social media integrations, and this is the results:

Can you see yourself tweeting about a place from Stedr?

Yes: **0** No: **3** Don't know: **3** 

What about Instagram?

Yes: 0 No: 3 Don't know: 3

What about SoundCloud?

Yes: 0 No: 4 Don't know: 2

Additionally, we asked about Wikipedia. This was a proposition from us.

Would you like the app better if Wikipedia was integrated?

Yes: **6** No: **0** Don't know: **0** 

In retrospect, we see that even though people were positive to this, it doesn't really fit into what Stedr is about. Because of this, we abounded this feature late on.

When asked if they can envision using the app in the furture, this was their resonses:

- "Yes, if the app can also show potatoes."
- "Unfortunately, I don't use social medias that much, but if the app was more historically oriented, I would be intrigued to use it."
- "Yes totaly!"
- "It must be better than Google Maps for me to bother using it. I want the social features, but only for contributing, not for looking at what other people write. I would also use twitter with the app, but only if there was pre defined tweets."
- "Maybe, if I knew about it."
- "Yes, it sounds like a good idea."

The general consensus was very positive about Stedr. Everyone liked the idea, but some were sceptical in regards to the social features that was purposed.

In response to these results, our customer thought this survey was helpful, but it didn't change her mind. She still wanted us to integrate Stedr with Soundcloud, even though the user feedback wasn't positive about this feature. We of course respect this decision, but we felt it was our duty to do this research anyway.

# 2.3 Desired solution

Implementere requirements i en liten tekst som forklarer hva vi ønsket å oppnå med applikasjonen

# 2.4 Tools and technologies

#### 2.4.1 Titanium vs Phonegap

#### 2.4.2 APIs

**Digitalt Fortalt and Norvegiana.** After an evaluation in the pre-study phase we decided to switch the main API the application is using for better preformance. Here are a short summary of why:

In current condition, Stedr uses an API called Norvegiana. This API is basically a collection of all public APIs that can be used in collecting deifferent data. The major pros using Norvegina are the portion of information accessible from different sources including *Statsarkivet*, *Digitalt Fortalt*, *Digitalt Museum* etc. There are many filtering options making Norvegina able to return all the information needed.

There has been some complaints about the efficiency of the service, like from the customer when testing the service in Spain. We assume that this is caused that Norvegina sends requests to Digitalt Fortalt in intervals, with the requests being sent with a too low frequency. We think this problem might be solved by switching completely to the Digitalt Fortalt API, which sould not be too much trouble considering the existing code only makes simple calls to the API trough Norvegina. It is worth noting though that Digitalt Fortalt is originally ment for norwegian cultural heritage, which might cause problems in a potential international expansion.

The functionality in the APIs, for our useage, are about the same. Where both come short is that both strictly speaking work like databases that you only can retrive information from, making them impossible to use for posting new content. This has to be solved in

another way.

# 2.5 Similar products

produkter med ligjnende funksjonalitet og/eller produkter med liknende formål

# 3 Project organization

# 3.1 Responsibility Areas

Good delegation of responsibilities helps so that someone at all times have an overview over what tasks needs to be done in specific areas. This also makes it easier to estimate workloads and delegate tasks during the group meetings. It is important to note that even though there are specific responsibility areas, all the group members will be able to get practical experience in all of the project areas, even though the time spent in different areas will be distributed individually according to the responsibility areas.

- Øyvind Hellenes Scrummaster Øyvind was selected as the scrum master because of his leadership qualities and because he early on took an interest in the organizatorial part of the project.
- Jon-André Brurberg Project leader Jon-André is the driving force in this team and hence, he is also the project leader. Additionally, Jon Andre showed interest in the documentation so he is also responsible for this.
- Tor Økland Barstad Technical coordinator Tor, with his compentance and knowledge of programming, is our technical coordinator and will thus oversee the code and functions as a technical supervisor for the group.
- Jørgen Rugelsjøen Wikdahl Testing manager Jørgen is responsible for testing the application to make sure the application has as few bugs as possible.
- Hallvard Jore Christensen Report coordinator Hallvard have the responsibility of managing the report. This is because of his previous expiriance with report documentation.
- **Vegard Storm Usability manager** Vegard showed interest in making sure the application is as user friendly as possible and will manage that aspect of the project.

# 3.2 Process model

For the process model we chose to use the Scrum framework. This was the most natural choice for us amongst the agile methods since it's a system we all have experience with through previous projects. There are many advantages working with Scrum. It gives clear priority for features and deadlines, which will allow us to focus more of our energy on other vital tasks. This approach promotes communication and transparency. All the team members as well as the client always knows what's going on and the current tasks' development through the product backlog. With the backlog cards, the whole production

team is also involved with the overall time estimate, which makes it fairly accurate and controllable.

We considered a few other methods as well, like kanban and XP, but came to the conclusion that Scrum was the system for us. This was due to Scrums many structured rules which brings order, but still allows us the freedom we might need during the projects development.

With Scrum we'll work in iterations called "Sprints" which are typically a week or two, we also stibe towards making these sprints incremental. Doing this, the model is designed, implemented and tested incrementally, feature by feature, until the project is finished. The advantage here is that for every sprint we have a working product to show for, which is a good reference to have, both for ourselves and the customer.

Since we already have a working project from the very beginning for us to further develop, there is some obvious phase partitions. The first consists mainly on assessing the current version of the product and define the path ahead before we start the actual programming. This will be done through thorough dialog and discussion with SINTEF, to give us a unison idea of where the product are heading. User evaluation is also important in this phase, both internally and externally within the target user group. And of course technology and framework selection. After this comprehensive planning, the actual coding phase can begin. The sprints will be a big part of this, and since we are working incrementally; So we will do with the testing. Following this: the evaluating phase. In which user tests hopefully will force as many problems and bugs with the early version to surface, for us to correct.

Prototypes through a digital mock-up will be important in the planning phase. We have chosen to use Balsamiq for this, which will mean we'll have an interactive prototype mock-up to show the customer, and should also make sure we're all on the same page. This makes it easier to have something concrete/"physical" as a reference.

# 3.3 Development Environment

Since our project is based on further developing on an existing product, there's an advantage in using the same main framework as the previous developers. We decided to use Titanium to easily develop a multi-platform app, but we also took a close look at other options (like phonegap) and compared them meticulously in their most critical aspects. With the Titanium framework we use the Titanium SDK which is based on eclipse but tailored for it. For sharing code, Git was our system of choice, mainly because we were already familiar with it, and know it has all the functionality we could need throughout the project. Other documents and files, like notes, summaries, etc. we decided to share through a dedicated Google Drive and Dropbox folder, because each has its own advantages in different aspects. As SCRUM service we first choose Agilefant, but later decided to just use spreadsheets instead.

This project obviously involves working with a big set of APIs, like social media, dictionary and other media services. These'll play a great part of the development and introduce other frameworks we'll have to account for. For communication we often use mail and chat-services, but we prefer more "personal" forms of communication like a video chat through skype, phone calls and/or ideally, meetings in person.

# 3.4 Work Breakdown Structure

This Work Breakdown Structure is an overview of what we have done and how our work is distributed between packages. It is updated to match our end result. We have given percentages to each task to show how much work have been put into it.

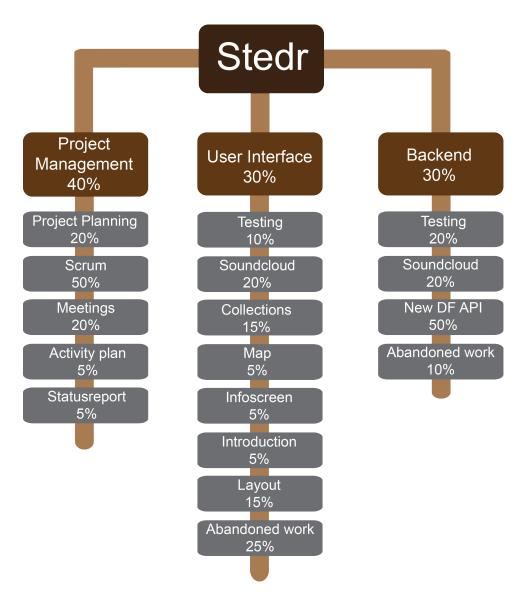


Figure 2 – A simple technical overview of the architecture

# 3.5 Project Planning

### 3.6 Deviations and lessons learned

In terms of management, we have learned some important lessons and made some adjustments to our organisatory model during the course of this project.

With our process modell, Scrum, we found that following it by the book, became very troublesome. Therfore we decided to make some modification to the original model. The main problem with using Scrum by the letter is that we are all students, and this project only counts for half of the semesters study points. This means we all have different schedules, and thus making it difficult to have daily meetings. End meetings, or retrospective meetings is also something we haven't prioritized much.

In Scrum it is common to use something called planning poker when deciding how long tasks should take. This essentially means that everyone "votes" on how time consuming they think a given task will be. We found this to be a little unnecessary because its usually so imprecise, and have therefore chosen to just let the persons responsible give their judgements to save time.

As for lessons, we have especially learned about the importance of clear milestones. In the beginning we had very unclear goals and this affected the group. It was later solved when we got a priority list from our cutomer. Working without a clear focus can be challenging for the team members.

We have also learned how crucial it is to have good communication. Because of a misunderstanding between two of our customers we spent a week working on the user interface of Stedr when we should have prioritised integrating API's instead.

# 4 System Requirements Specification

# 4.1 Purpose

This is the software requirement specification for the new version of Stedr, both the backend system that provides content and also the frontend that shows the content and the context of the content to the user. Here the traditional architectural terms backend - and frontend are used, but there are some subtleties to this term, as the frontend itself is managing a content service of its own.

# 4.2 Intended audience and reading suggestions

Intended readers for this document are current and future developers, and the customer. The reader should also be noted that the SRS both can be read as a stand-alone document to get an overview of the rationalization behind the development process, but that it also is a part of the project report as a whole

# 4.3 References

The software requirements are based on the standard as provided by ISO/IEC:25010 **25010** and also the models that can be found in this report's section for architecture and modelling. References to the ISO-standard and other literature are found at the end of the project report under references.

# 4.4 Product perspective

Originally Stedr is a product developed by students at NTNU as a part of the subject TDT4290, and this application will form a basis for out continued development. The state of the exisiting application is considered to be a working prototype, and to some degrees it is an application that is built up with a traditional server-client architecture. A simple technical overview of the system is provided below.

### 4.5 User classes and charateristics

The users of the program mainly divide into two categories. One of those groups is the primary user group which are interacting with the smartphone application, frontend, to see content. A typical primary user is an highschool student which is introduced to the

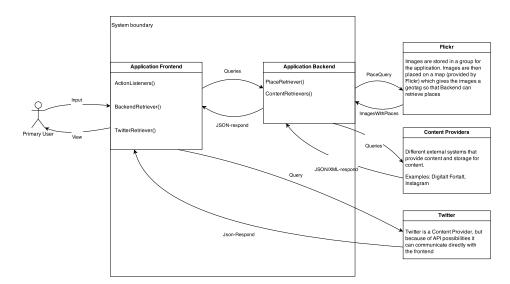


Figure 3 – A simple technical overview of the architecture

program in the context of cultural heritage awareness. As mentioned earlier, the broad goal of the application is to make people aware about cultural heritage. If that goal is fulfilled, some primary users of the application will hopefully transit over to become a content provider.

A content provider has the possibility to interact with the system directly, but also he or she can choose to interact with the system more indirectly. This varying degree of interaction will hopefully lower the threshold for users transisting from content consumer to content provider, which is the overall goal of the application.

Another secondary user is the maintainter-administrator. The maintainer-administrator will use a special set of tools to approve creation of the systems places, but these tools are provided by the external system Flickr. Our internal system is communicating with that external system so that applications relevant information is sent from the external to the internal system, but in the end the external system is stand-alone and can not be controlled directly from the internal system.

## 4.6 Product functions

The main features of the program for different user categories are presented as a bullet list below. All of the provided functions by the system are available to every user without the need of registration or approval by the systems maintainer-administrator with one exception relating to adding new places. In addition the user may need to registrate on external systems to make use of those features.

#### Primary user

- See places on a world map
- Navigate the map
- Select places on the map, and look at stories to the related place.
- Select places on the map, and look at pictures to the related place.
- Select places on the map, and find sounds to the related place.
- Select places related to pre-defined themes (i.e. art in Trondheim).
- Make posts to a social medium.

#### Secondary user, content provider

- Create stories and pinpoint them so that they appear in relation to a place.
- Create sound and pinpoint them so that they appear in relation to a place.
- Create pictures and pinpoint them so that they appear in relation to a place

### Secondary user, maintainer-administrator

• Approve content providers so they can create places.

# 4.7 Operating environment

The frontend application of the system is a smartphone application which aims to run on the two major smartphone platforms Android (2.2 and above) and iOS. Because of difficulties with developing towards the iOS platform without equipment from Apple, the goal is to get the application to run on a unspecific versions of iOS to see that a full implementation of the application on iOS is feasible. The backend of the system, or server, should run as a cloud-based platform provided by Heroku, as the case was for the existing verison of the server. Since that service now is unavailable the new version of the backend will run as a new service instead of replacing the former one.

# 4.8 Design and Implementation Constraints

Because of the nature of the project as a part of a course, there will be few constraints regarding the development of the system. Because there already exists functionality it's natural to constraint the system to make use of the existing code and technologies. Reimplementing them with new code or technologies are allowed, but since time is a limited resource (approximately 20 hours per member per week) it is important to be time effective. That time effectivity and available workload is also to be seen as a design and

implementation constraint. Apart from a private GitHub account, the project is to be done without funding so for the deploying a free service has to be chosen.

Since the customer is a proffesional organisation, it is also important that the system behaves correctly according to licensing. The system itself is to be open source under the Berkley Software Distribution license version 3 (BSD-3). It is also important that the system handles licensing from external systems correctly, and only shares legal content.

#### 4.9 User Documentation

Documentation to system users will be provided in the application itself, this documentation has to easily be editable by the maintainer-administrator which will. In addition to the user documentation there will be provided documentation for developers as an appendix in this report, and code documentation in the code itself and in the GitHub-repository.

# 4.10 Assumptions and Dependencies

An important assumpton in the development of the system is that the former system delivers the functionality which is stated in the feature list given by the customer. A copy of this list can be found in the appendix.

Another important assumption, is that the external systems that were implemented in the earlier systems still is functional. This is also a dependency, because changes in those external systems will make internal system malfunctioned. This can be seen as a large drawback in the system, but as the backend is to be kept to a minimal external sources have to be used for content storage and content providing.

# 4.11 System Features

Name Find place on map		
Priority	Н	
Goal	To browse the map to find a given place	
Actors	Primary User	
Preconditions	<ol> <li>The home screen is displayes</li> <li>The internal system and external systems are running</li> <li>The device has a internet connection</li> </ol>	
Stimulus-Response	<ol> <li>The home screen is displayes</li> <li>The internal system and external systems are running</li> <li>The device has a internet connection</li> </ol>	
Alternate Flow	2a The place does not exist and is not shown on the map	
Functional Requirement	A user should be able to access and browse a map, with places as pinpoints at their respective geographical location. The pinpoints should contain the picture and information found on Flickr. Group places close to eachother in one icon on map.	
Related Use Cases	1,3	
Dependencies	none	

SF-2		
Name	Open menu	
Priority	Н	
Goal	Open the drawer menu	
Actors	Primary User	
Preconditions	1. 2,3 4 A screen with the menu button	
Stimulus-Response	1. The user clicks the menu button 2. The menu opens	
Alternate Flow	1a The user clicks the menu button, and the menu is already open 2a The menu closes	
Functional Requirement	A button with the possibility to open the menu should always be presented to the user, so that the user easily can navigate the application.	
Related Use Cases	1,2	
Dependencies	none	

 SF-3		
Name Search for a location		
Priority	M	
Goal	Go to a location on the map	
Actors	Primary User	
Preconditions	1. 1,2,3	
Stimulus-Response	<ol> <li>The user searches for a location with the search bar in the map view.</li> <li>The map navigates to the location</li> </ol>	
Alternate Flow	2a Location is not found and is not navigated to.	
Functional Requirement Related Use Cases	A search bar related to the map should be presented to the user, so the user can search for locations (independent of places) to see if there are any stories at that place.	
Dependencies	none	

Name	Refresh map	
Priority	H	
Goal	Update the map with content.	
Actors	Primary User	
Preconditions	1. 1,2,3	
Stimulus-Response	<ol> <li>The user clicks the update button.</li> <li>The map refreshes and show new places</li> </ol>	
Alternate Flow	2a No new places are found, so no places are added to the map.	
Functional Requirement	The user should be presented with a button that makes requests for new places with content when pushed. This function should also be done automatically so that new content is sent to the user within 5 minutes after it's added.	
Related Use Cases	1	
Dependencies	none	

OD K		
SF-5		
Name	Go to location	
Priority	H	
Goal	Go to users location.	
Actors	Primary User	
Preconditions	1. 1,2,3	
Stimulus-Response	<ol> <li>The user clicks the gps button.</li> <li>The map zooms to the users location.</li> </ol>	
Alternate Flow	2a GPS not available so it can't go to the users location.	
Functional Requirement	Since the user has the possibility to navigate the map freely, it should also be possible to quickly navigate to places relevant (in context of location) to him/her.	
Related Use Cases	1	
Dependencies	none	

	SF-6		
Name	Open views		
Priority	H		
Goal	Open views and see the content related to that specific view		
Actors	Primary User		
Preconditions	1. 1,2,3		
Stimulus-Response	<ol> <li>The user clicks on a view</li> <li>The user changes views at will</li> <li>Content</li> </ol>		
Alternate Flow	1a If the user clicks a button for the already chosen view, nothing should happen.		
Functional Requirement	For navigation in the place view, the user should be presented with different buttons (or tabs) so that the user easily can navigate between content and still have an overview of what types of content the application provides. Preview picture gallery when places are grouped together. Add description about place, own vire for sound. Be able to show place location on map from story. Be able to filter stories by tag, author, institution video/no video. preview stories by sound from SoundCloud		
Related Use Cases	3		
Dependencies	none		

SF-7		
Name	Load content	
Priority	H	
Goal	Content is loaded from the external systems	
Actors	Internal System	
Preconditions	1. 1,2,3	
Stimulus-Response	<ol> <li>Access the server as done in the previous version of the system</li> <li>Provide input to the server "placeId="</li> <li>Content is loaded and a JSON-object is replied by the server</li> </ol>	
Alternate Flow	1a If the user clicks a button for the already chosen view, nothing should happen.	
Functional Requirement	The API for DF has to be changed, without changing the behaviour of the response from the server. In additon to this the server will respond with a new container for the audio content. Other content should be handled as normal. Retrieve collectionfrom DF based on hashtag and location. Retrieve stories in a collection from DF based on tags. Open info retrived from SoundCloud based on hashtags or location. Retrieve information from Instagram based on Hashtags. Be able to get tinyUrls to different content.	
Related Use Cases	Null	
Dependencies	none	

Name	Collection	
Priority	Н	
Goal	Get all places related to a theme.	
Actors	Primary User	
Preconditions	1. 1,2,3	
Stimulus-Response	<ol> <li>Access the menu bar.</li> <li>Click on the Collections-button</li> <li>Choose a collection</li> <li>Collections view is opened</li> <li>Change to map view</li> <li>Places related to the collections is shown on map</li> </ol>	
Alternate Flow	3a No Collections are available	
Functional Requirement	A container called Collections are to be implemented. Collections. Allow switching between map-related and collection related funtionallity. Display picture, title and description about a collection. Have a storyListView. Preview stories in collection story list. Open story in collection list. Places on map view with icon for each story in collection. Preview a place for story on map.	
Related Use Cases	3	
Dependencies	none	

Name	Upload content	
Priority	M	
Goal	Upload content	
Actors	Primary User	
Preconditions	<ol> <li>1. 1,2,3</li> <li>5 The user has an account at the content provider he or she is trying to upload to.</li> <li>6 Places related to the collections is shown on map</li> </ol>	
Stimulus-Response	<ol> <li>Access the tabs for different views</li> <li>Click the add-button in the views.</li> </ol>	
Alternate Flow	3a No Collections are available	
Functional Requirement	The user should have the possibility to add content so that. Add picture directly from stedr. ask the user for login-credentials the first time, then store locally for continued access. A similar approach for SoundCloud. Have relevant hashtags copied to clipboard. Be able to comment and like pictures on instagram.	
Related Use Cases	Null	
Dependencies	none	

SF-10		
Name	Get help and info	
Priority	H	
Goal	Be informed	
Actors	Primary User	
Preconditions	1. 1,2,3	
Stimulus-Response	<ol> <li>Access the drawer menu</li> <li>Click the help button.</li> <li>Select the option for what help you need</li> </ol>	
Alternate Flow		
Functional Requirement	Introduction for first users. Help available at any time.	
Related Use Cases	Null	
Dependencies	none	

# 4.12 Product Quality

Guided by ISO:25010, meetings with our supervisor and the feature list given to us by the customer the product qualities that are important for the project is functional suitability, portability and maintainability.

# 4.12.1 Compatibility

### 4.12.2 Performance Efficiency

Even though the system isn't a part of a critical operation, the new and improved system will have performance efficiency as an important model of quality. The reasoning behind this is that decreased response time between components in the system is specifically asked for at multiple places in the feature list provided by the customer.

As of now the time to load new content from the content providers to the application is slow and random. Because of this there are no exact estimation on the time used to pull content from Digitalt Fortalt and Instagram, but the application should use no more than 300 seconds to pull new content. Unrelated to the goal of performance issue; the user should be informed that the application isn't a real-time application.

Requirements related to resources utilized by the application when performing it's tasks,

are already met by the prototype. The new version of the application are bound also bound by these goals. Specifically the backend is bound by the resources provided by the 1x Heroku Cloud Platform. Because of the utilization of the Google Maps API, the resources frontend is limited to the bound given to the application from Google Maps.

Regarding capacity used by the the application, there should be an improvement. Because the application is to be used on the go where there may not be any WiFi-hotspots, the application should restrain itself to dowload content that is unrelated to where the user is. Because of the varied content types, it is hard to set a defined limit in how much contents (in terms of megabytes) the application should download. The limitations given to the application will therefore be set by the equation:

Bound = Content from Digitalt Fortalt +  $5 \times$  Content from Twitter +  $10 \times$  Picture from Flickr +  $5 \times$  Picture from Instagram

## 4.12.3 Reliability

Since the application is going to be online without a team responsible for the technical maintenance, the server should be operative as long as the external content providers are feeding it with content.

Because of the early versioning of the application, the aspect of maturity is not important for this application. Users of the application are few, and they know what the capabilities of the application is. This means that a user follows a rigid pattern and within that pattern, the probability to execute faults is almost non-existing. Functionality outside that pattern is not supported and thereby it's impossible to execute mistakes.

An important charecteristic of the application is that it has to be available just as often as a professional service. This means that under normal circumstances, the uptime of the backend and front should be 99~%

Whenever faults are occurring, it is crucial that the backend has implemented services so that it can recover without the need of a maintainer. Because of the relative simplicity of the backend, the server should restart itself within 180 seconds

## 4.12.4 Portability

It is important to the customer that the application is made available on multiple platform as this is a demand by Tag Cloud. The minimal number of platforms which the product should run on is iOS and Android.

Following this, the frontend of the application should be written once and compiled down to both the iOS and Android platform. The backend should provide agnostic responses,

so that the responses can be handled the same by on Android and iOS devices.

Because of the early development phase of the application, there is not a requirement to install the application from the normal application providers Google Play and Apple Store. It is enough that it is possible to install the applications on development devices. This also leads to that the application doesn't need to consider replaceability at this point.

# 5 Architecture

The current architecture of the application is as shown in the figure 1 from the requirements-section. We have a backend written in Java that retrieves information from services like Digitalt Fortalt, Flickr and Instagram. Digitalt Fortalt is where all the stories are obtained from, Flicker holds all the locations, and the pictures are taken from Instagram based on tags. The information is stored on the server and can now be used by the client, which holds the frontend of the application that is being developed on Appcelerator Titanium, using mainly JavaScript and XML. Twitter is integrated directly into the frontend and does not have to go through the server. This is what we eventually would like to do for all the external services, and completely get rid of the backend, but given the time available for the project and the features the customer wants us to implement, this is not a task that will be developed. We would also like the user to be able to publish to more of the external services via the application. Publish a picture to instagram, add a new location to flickr, or share a story on facebook are all features we would like to add, but are not top priority given our time restrictions.

# 5.1 Backend

The Backend is written in Java and mainly retrieves data from external APIs and save it on the server so that it can be used by the application.

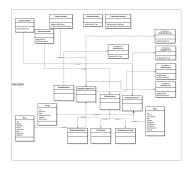


Figure 4 – Backend (Look at end of report for full scale)

### 5.2 Frontend

The Frontend of the application is an interface to let the user enter, manipulate and view data. It's the part of the application that is being interpreted on the users own device, and is based on XML, TSS and JavaScript for design and functionality.

Every window in the application has a javascript-, tss- and xml-file associated with it. A window can contain various views that can each have different event listeners. What the user sees depends on the window currently open and its associated xml, tss and javascript files and what happens when interacting with a view depends on the event-listeners attached to that particular view. Interactions can be purely visual or it can trigger core functionalities. For example the refresh button on the map window has an event-listener attached to it so that when the user clicks it, it will attempt to fetch the locations from the server and plot them on the map. It will also animate the refresh icon to spin, giving the user feedback that the click was registered.

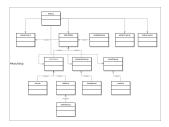


Figure 5 – Frontend (Look at end of report for full scale)

#### 5.3 Use Case

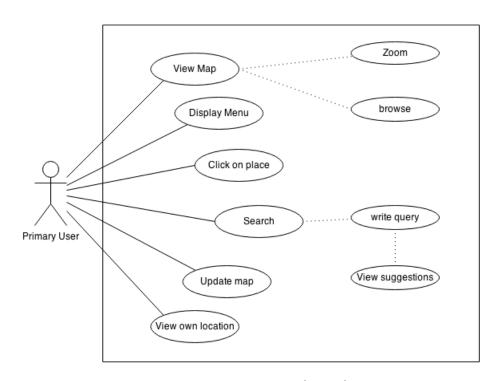
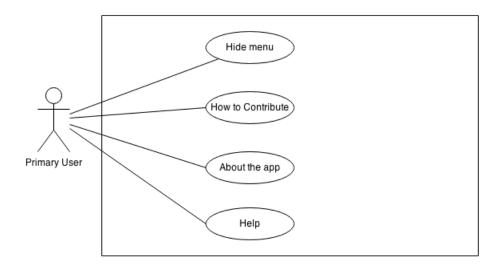


Figure 6 – Map View (Home)



 ${\bf Figure} \ {\bf 7} - {\rm Menu \ View}$ 

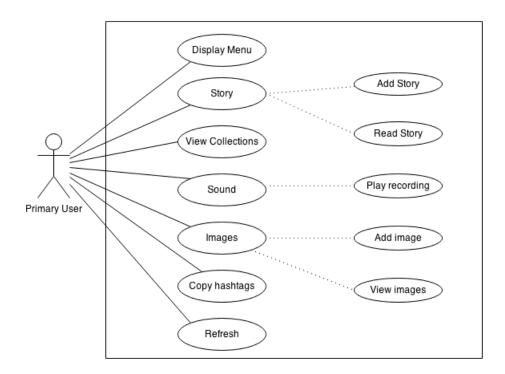


Figure 8 – Place Screen

### 5.4 Sequence

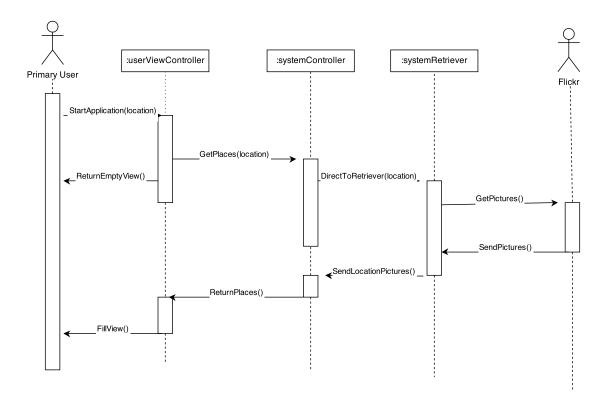


Figure 9 – Get Stories

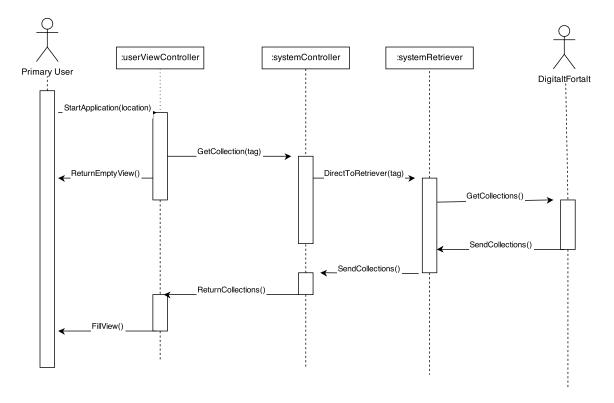


Figure 10 – Get Collections

## 6 Testing

System testing or software testing, falls into something that is called "Black-box testing". This is a method of software testing, that investigates the functionality of the application. Eg. what it does, it is simply described as this: It will not require to know how to code, or need any sufficient level of skill to programming when an system test is about to go down. It will neither interfere with it's internal structure or workings.

#### 6.1 Testing Procedure

When you are about to conduct a test, you find a test-person. Then you tell them what the software is supposed to do. And give them the Test cases[7.2], and explain to them it is very important to think loud so we get the most out of the testing.

#### 6.2 Test Cases

Test cases are built around the specifications and requirements of the application. What the application is supposed to do.

	Get Places
ID	T-F1
Requirements	SF-1
Feature	Places are shown on the map
Preconditions	<ol> <li>Flickr is up</li> <li>The Flickr group contains photos with locations</li> <li>Application is installed on device</li> <li>Device is connected to the internet</li> </ol>
Test Description	<ol> <li>Open the application</li> <li>Wait for 30 seconds</li> <li>Click on a pinpoint</li> <li>Zoom out to a world view</li> </ol>
Expected result	The map should show some clickable pinpoints. When clicked the pinpoints should open a little box containing a thumbnail picture and small text provided by the Flickr Stedr group.  When zoomed out new places should be loaded according to what the user see.
Pass/Fail criteria	The test is considered a pass if the expected result happens. The last step that need to be passed is that the place at Grenada is shown.  If there are any incosistencies with the expected result, the test should be considered a fail.
Severity	High

	Open menu
ID	T-F2
Requirements	SF-2
Feature	Drawer menu with options is opened.
Preconditions	1,2,3,4
Test Description	<ol> <li>Click on the menu button</li> <li>Click on all of the icons in the menu</li> <li>Click on the menu again</li> </ol>
Expected result	When the menu button is pressed, a drawer menu should open. All of the icons in the drawer menu is also buttons and when clicked again, the menu button should close the drawer menu.
Pass/Fail criteria	The test is considered a pass if the menu button opens and closes a drawer menu. Also, all of the icons should
Severity	High

	Views
ID	T-F3
Requirements	SF-6
Feature	All the views are accessible
Preconditions	1,2,3,4 T-F1 Get places
Test Description	<ol> <li>Click on a pinpoint</li> <li>Click on the small window that appears</li> <li>Click on one of the buttons Images, Sound, Story</li> <li>Dependent on the prevoius step, click on the buttons not yet pushed</li> <li>Click the menu button</li> <li>Click home</li> </ol>
Expected result	Which view that is selected is shown to the user by being in a different color than the two other buttons. If the button for the selected view is touched, nothing should happen.  For every button representing a non-selected view, the user should be taken to the view as indicated by the button text.
Pass/Fail criteria	The test is passed if the button:  Image - Takes you to the image view Story - Takes you to the story view Sound - Takes you to the sound view.  The selected view has a unclickable button in a different color representing the selected view.  Considered a fail if there are any inconsistencies with the criterias above.
Severity	High

	Load Content
ID	T-F4
Requirements	SF-7
Feature	Content is loaded for the places
Preconditions	T-F3 Views
Test Description	<ol> <li>Click on a pinpoint(not Camera Obscura)</li> <li>Click on the description</li> <li>Go through the views as in T-F3</li> <li>Click on all of the titles on the story</li> <li>Click on two random images</li> <li>Click on a sound</li> </ol>
Expected result	The places should be loaded with relevant and accessible content from all of the content providers  If some content-types aren't provided for the specific place, the content type should be loaded but indicate that it is empty.
Pass/Fail criteria	The test is considered a pass if the expected result happens.  If there are any inconsistencies with the expected result, the test should be considered a fail.
Severity	High

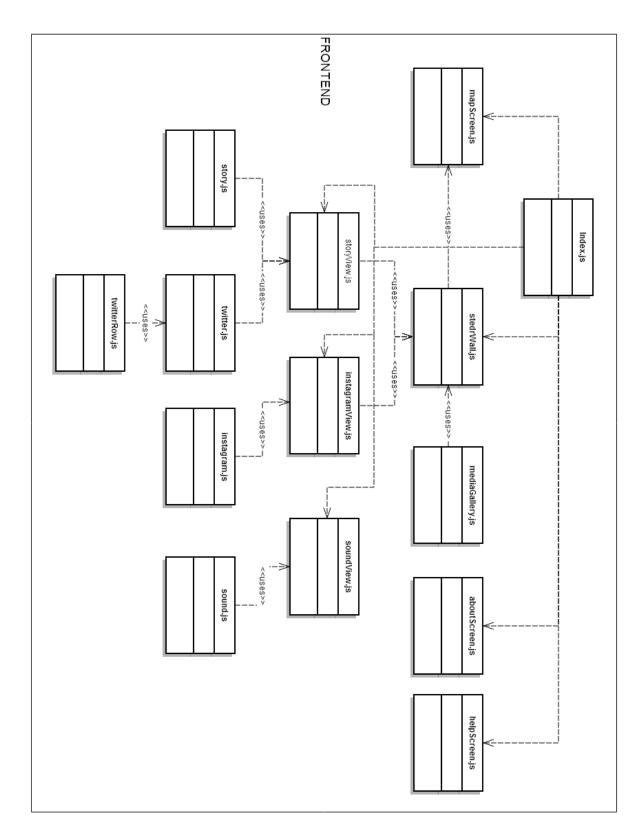
	Collection view
ID	T-F5
Requirements	SF-8
Feature	Show a view with the stories related to a collection
Preconditions	T-F2 Open menu T-F4 Load Content 5 It exist a collection
Test Description	<ol> <li>Press the menu button</li> <li>Press the Collection button</li> <li>Press a collection</li> </ol>
Expected result	When the collection button is pressed a new view should open with the list of stories related to the collection.
Pass/Fail criteria	The test is considered a pass if it is possible to open the menu and access a collection with a list of stories.
Severity	Medium
	Collection map view
ID	T-F6
Requirements	SF-8
Feature	Show places related to a collection as pinpoints in a map
Preconditions	T-F2 Collection View
Test Description	<ol> <li>Press the menu button</li> <li>Press the Collection button</li> <li>Press a collection</li> <li>Press the show on map-button</li> </ol>
Expected result	When the "show on map"-button is clicked, a map view should open with related places showed as pinpoints.  Pinpoints not related to the collection should not be placed on the map.
Pass/Fail criteria	The test is considered a pass if all places related to a collection is exclusively shown in a map view.
Severity	Medium

	Gallery
ID	T-F7
Requirements	
Feature	Gallery function
Preconditions	T-F4 Load Content  The application is in apleae with a story where there are multiple images to the story.
Test Description	<ol> <li>Press the story title</li> <li>If there are more pictures related to a story, press the arrows</li> </ol>
Expected result	When accessing stories with multiple pictures as content, arrows indicating the possibility to go through picture files should appear. When pressed new images should replace the old picture.
Pass/Fail criteria	The test is considered a pass if the expected result happens.  If there are any inconsistencies with the expected result, the test should be considered a fail.
Severity	Low

	Upload Content
ID	T-F8
Requirements	SF-9
Feature	Content can be uploaded to Instagram, Twitter and SoundCloud
Preconditions	T-F4 Load Content 6 Successfully connected to the content (not story provider) providers
Test Description	<ol> <li>Click on a pinpoint</li> <li>Click on the description</li> <li>Go through the views as in T-F3</li> <li>Upload textual content to Twitter</li> <li>Upload picture to Instagram</li> <li>Upload sound to SoundCloud</li> </ol>
Expected result	The places should be loaded with relevant and accessible content from all of the content providers  If some content-types aren't provided for the specific place, the content type should be loaded but indicate that it is empty.
Pass/Fail criteria	The test is considered a pass if the expected result happens.  If there are any inconsistencies with the expected result, the test should be considered a fail.
Severity	Medium

### 6.3 Test Execution

# 7 | Attachments



 ${\bf Figure}~{\bf 11}-{\bf Class~diagram~for~frontend}$ 

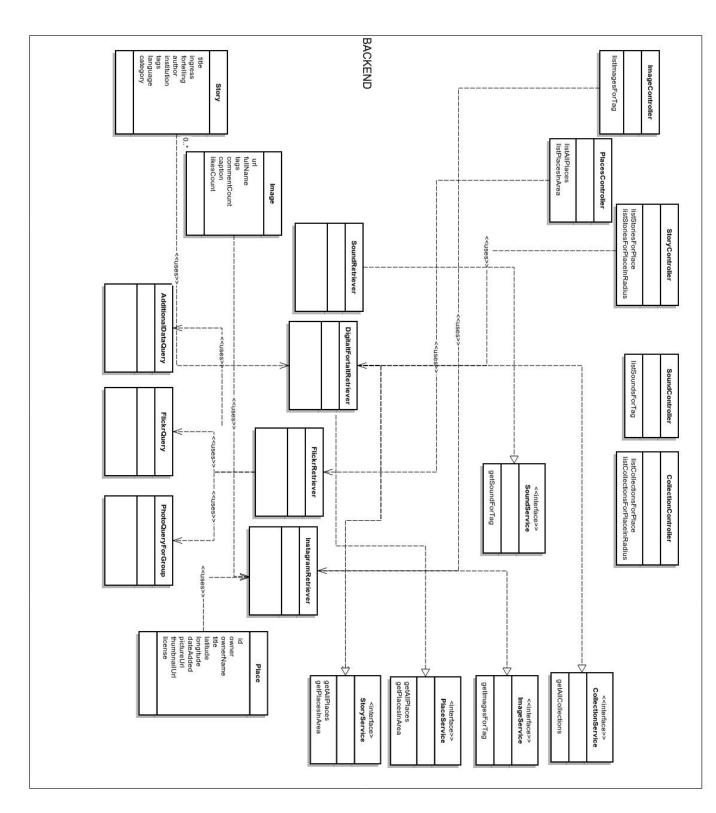


Figure 12 - Class diagram for frontend

## References

## A | Developers Manual

## B | Status Report Example

B.1 Status Report

#### SINTEF

#### Storytelling

## Summary Status Report

#### 1. Introduction

The last week has been pretty busy with a lot of progress in terms of development. The last customer meeting turned out to be very constructive and the customer seemed to be satisfied with the recent development of the system.

#### 2. Progress summary

Updated Activity Plan (8)
Milestone/Gantt

#### 3. Open / Closed problems

The last week has almost been problem free, and the progress has been pretty good. Regarding the continued development there has been a delay, because of some content which haven't been made available to the group from the customer.

In the comming week it will be difficult to keep up the momentum from last week, as Easter is approaching (unavailability because of travelling) and a couple of the group members are in China for a school excursion. The group members that still are available will therefore focus on few assignments which they are familiar with from earlier.

#### 4. Planned work for next period

New Activity Plan (9)

#### 5. Updated risk analysis

Risk analysis

### B.2 Activity Plan

Package	Activity	Resources	Planned work (hrs)	Start	Finish	Actual Work (hrs) completed	Status (% completed)	Comment
1 Development	Sound recording	Øyvind		15 10.03.2014	23.03.2014	15		50
	New							
Systems	communication							
2 Engineering	standard	Tor		20 10.03.2014	23.03.2014	10		60
Systems	Collections,							
3 Engineering	possibilities	Vegard		5 10.03.2014	23.03.2014	10		30
	Integrate new DF-							
4 Development	API	Jon-Andre		10 05.03.2014	23.03.2014	9	•	75
	Soundcloud							
5 Development	integration	Vegard		10 10.03.2014	23.03.2014		7	75
Project								
6 Managment	Customer Meeting	All		18 19.03.2014	19.03.2014		0 Canceled	
Project								
7 Managment	Presentation	Hallvard		5 19.03.2014	19.03.2014	20		100
Project								
8 Managment	Status Report	Vegard		1 23.03.2014	23.03.2014	2		100
Project	Supervisor							
9 Managment	Meeting	All		3 17.03.2014	17.03.2014	4		100
Project								
10 Managment	Peer evaluation	₽		20 17.03.2014	23.03.2014	25		100

### B.3 Risk Analysis

				Importance (Likelihood *			
Problem	Description	Likelihood (1-9)	Impact (1-9)	Impact)	Preventive action	Remedial Action	
Lack of abstractation in product	The excisting solution does not have possibilities to add features following templates	6	9	54	None	Standarize communication, and also add a standard for content	
product	The groups' communication	0	<u></u>	54	None	Talk with the group about the communication, and try to get a	
Communication	with each other is not satisfactory. Group don't establish good communication with the customer				Actively establish communication and reach out to the parties	understanding of the problem. Establish communication media, so the group can talk with	
Loss	and supervisor.	3	7	21	regularly.	each other.	
Change requests	Change requests that does not meet the requirements of the product	3	7	21	Have well defined requirements spesification and implement it iteratively.	Reach out to the customer and ask what they think about the request changes.	
Technical difficulties	Some problems may turn up to be very hard to solve. This can in turn lead to delays and frustration. And may sometimes be very time consuming.	5	4	20	Regulary have technical discussions with the group, that way the hard problems can be handled by the group as a whole.	If the problem is to hard, try to get help from other groups. Also evaluate if the problem can be handled differentely.	
Workstation are	The workstation is filled with people who make alot of sound, so the developers team can't concentrate	3		20	Can preorder room, so we get our own workstation to	Order room/move to a private facility, and move the whole developers team there if the	
noisy	to the fullest.	5	4	20	work on.	noise are that bad.	
Failing to do planned work	Members of the group fails to do schedueld work due to falling behind in other subjects or matters not related to the project.	9	2	18	Good scheduling habits. Sit down every week and see what's planned to do in the project the following week. Coordinate against what you have to do in other subject.		
Insufficient product	Devolping a product that does not meet the requirements of the costumer	2	9	18	Good and continious communication with the costumer. Work with an agile devolpment structure such as Scrum		
	Changing the general API because lack of				Sufficient research about API before implementing it	Either drop the functionality that is missing, or start developing with the new API if there's time and the priority is high	
API change	Customer and developers have different views of	2	9	18	into the project.  Have regular meetings, inform and discuss all changes to project	Discuss with	
Different app views	the apps' purpose and funtions.	3	6	18	scope, goals and features.	customer and find middle ground.	
	The amount of features requested are beyond what the development team can deliver in				Be specific with the customer how much time we have, and explain deeply how much time it takes to develop a single	Discuss what are the nessasery features that must be in the product, and flush out what is the least	
Scope	Group members are unavailable because of different projects, which makes it difficult to complete the planned work load	6	3		feature Get an overview over when group members are available, and then plan how to either work more before the time of the unavailability or plan to catch up	Other group members have to make up for others unavailability	

				Importance (Likelihood *			
Problem	Description	Likelihood (1-9)	Impact (1-9)	Impact)	Preventive action	Remedial Action	
Lack of	The developers don't have enough competence about the given software the project				Meet every day, do workgroups together and learn	right path for the competence you	
competence	requires. Not possible to use	8	2	16	by failing.	need.	
Hardware communication	the dev. environment to make use of some of the hardware (camera, microphone)	4	4	16	Try to keep the application relevant to what it's actually ment to do, focus on the core areas.	hardware externally through APIs	
Loss of work (DUPLICATE)	Disk failures or losing equipment that causes project related work to disappear	2	8	16	Establish good backup habits. Have the group share the code (using git etc) and use cloud services for document storage	Talk with other group members, hear if they have it on a local hard drive. If not rollback to the latest stabil version, where there is least of loss.	
Software issues	Not all group members can install necessary sofware properly on their own devices. Software not functioning properly on device.	5	3	15	Research software before taking use of it. Install software together as a group.	Work together in small groups with the task, or reassign aother work to the individual.	
Missing deadlines	Some work may take longer time than expected, this may cause delays later on in the project.  A key contact in	3	5	15	diciplined workflow and plan ahead.	All members meet and plan what is to be done, and assign it right away. This way the project can be delivered as soon as possible. Quickly contact the	
Customer turnover disruption	SINTEF leaves the company, putting	2	7	14	communication. Multiple contacts	customer and discuss how to proceed and how it's affected	
Sickness	Group members or other crucial personell gets sick	4	3		Have regular updates about the progress of the work being done, and don't make important task rely completely on one person without a backup plan. Stay healthy.	Talk to the person about the individual tasks, how much he can handle, and distribute the work the member can't complete.	
Group members falling out.	Members doesn't show for meetings, or goes of the grid without notice.	2	6	12	Good communication and agree on a schedule that suits everyone.	Take action at once, and make inquires to why the member didn't show.	
Taming Out.	Uneven distribution of		0	12	Stay updated on the tasks given and work put in, then distribute new	Have intervention and discuss the workload, try to redistribute to make up for the	
Conflict over	workload Group members not in agreement over supposed changes in group management, work, responibility	6	2		work accordingly.  Have an open	differences.  Discuss in group and decide as a	
changes  Late for meeting	Members of the group are late for meetings with group/customer and supervisor	6	2		Good communication and agree on a schedule that suits everyone.	democracy.  Take action at once, make inquires to why the member came late and make it clear to the individual that this is not acceptable.	

	I			Importance		
				Importance		
Doobless	D	L :::::	l	(Likelihood *	Daniel de la contraction de la	Daniel Artis
Problem	Description	Likelihood (1-9)	Impact (1-9)	Impact)	Preventive action	Remedial Action
	Lacking the				Have the	
	sufficeint				documents stored	
	documents for the				in the cloud so	
	meeting with the				you can acces it	
	customer used for				where ever you go.	
	presenting				With your	Discuss what you
	changes, mockups				respective	remember and try
customer/superviso	or reports about					to make the best
meeting	fieldwork etc.	2	6	12	and pc's,	out of the meeting.
					Keep documents	
					and code in the	
					cloud so you can	
	Computers and				work from another	
	other dependable				device if your	Get replacement
	devices				primary device	as soon as
Equipment failure	malfunctions.	4	2	12	malfunction.	possible.
					Make sufficient	
					research about the	
					framework we are	Use google and try
					suppose to use	to find people who
					infront of the	have had the same
	Problems installing				project. So we	problems as you
	application from				have as litle	are having. And try
	the used				problems as	to do the same as
	framework on				possible to install	they have done
mobile device	mobile devices.	3	4	12	•	before you.
IIIODIIC GCVICC	mobile devices.			12	Give all the	Find out where the
	Authorization of				authorization they	problem lies, so
	documents sharing				need for the	everyone can get
	is not complete.				documents to be	authorization for
	people don't have					the given
	access to the				view, edit and	documents and
		2	,	,		
ialleu	groups documents.		4	8	share documents. Talk about what	folders.
						Ask the quetomor
					software is	Ask the customer
					required for the	immediately for the
					development of the	
	 				product. Ask the	so the
	Lack of software				customer for this	development
	necessary for the				software or funds	progress don't
	develoment		_	_		have any major
Lack of software	process.	1	3	3	time.	delays.

## C | Meetings

### C.1 Group Meetings

The summarys from the meetings are written in norwegian, and translating them for the report was not something we prioritized. Here is an example:

Til stede: Alle

#### Agenda:

- Oppsumering fra forrige gang
- Gjort siden sist
- Evaluering av stedr
- Preliminary report
- Diverse
- Til neste gang

#### Oppsummering fra forrige gang:

Forrige gang ble vi enige om å i hovedsak se nærmere på 'stedr' og evaluere appen. Siden sist har vi også hatt møte med supervisor og Sintef, det foreligger ikke noe referat fra Sintef-møtet enda. På grunn av sykdom var dette møtet med Babak og ikke den opprinnelige kunden Jacqueline.

#### **Gjort siden sist:**

Øyvind: Mock-up, og alt fra lista. Hallvard: Titanium, APIer, RISK.

Jon-Andre: Titanium og oppsett mot stedr, skrevet en liten evaluering av stedr, agilefant,

PHP/symfony, jobbet litt (for lite) på RISK-dokumentet. Tor: Mange oppgaver viste seg overflødige, kommer tilbake

Vegard: Titanium, LaTeX, sharedLaTeX. Jørgen: God evaluering av stedr, RISK

#### **Evaluering av stedr:**

Diverse UI-bugs. F. eks kan man ikke rotere telefonen. Ikke noen scroll-funksjon på 'pictures'. I overkant mye scroll enkelte steder, man kan scrolle forbi slutten av teksten. Twitter tillater ikke mer enn 140 ord, men det gjør appen. Er det noe poeng å tweete fra stedr, eller skal man bare hente inn? Jørgen har prøvd å få inn et bilde fra instagram, men dette dukker ikke opp i stedr etter 12 timer.

Måten stedr henter inn historier (vha. hashtags) gjør at det blir mye irrelevant informasjon. Autensisering opp mot Twitter er rart, hva er stedr homepage. Vi liker mye av designet. Hva er identiteten/poenget til appen?

#### **Preliminary report:**

Risk-list er nesten ferdig. Jørgen, Jon og Øyvind skal møtes på lørdag for å jobbe og fullføre midterm.

#### **Diverse:**

For nå tar vi det med ro i LaTeX, bruker Google Docs i første omgang. Tor og Hallvard har sett litt på skytjenester (sky-backend), noe som kan virke interessant.

#### Til neste gang:

Øyvind: Prelim-rapport, fikse kodekopier

Hallvard: APIer, balsamering

Jon-Andre: Prelim-rapport, referat fra Sintef

Tor: Se på skybackend

Vegard: APIer, prøve å få kildekoden til å fungere i Titanium

Jørgen: Prelim-rapport

- C.2 Customer Meetings
- C.3 Supervisor Meetings