

# AHMED HAKEEM

Jeddah | 3435533115 | hakeemkoo@gmail.com

## Skills Summary

Experienced Customer Service Agent with a demonstrated history of working in the airlines/aviation industry. Skilled in Computer Networking, Analytical Skills, Microsoft Word, Databases, and Team Building. Strong support professional with a Bachelor of Applied Science (B.A.Sc.) focused in Information Technology from E-Saudi University.

## Education

Bachelor of Applied Science (B.A.Sc.) focused in Information Technology

***B.A.Sc. in Information Technology/DEC2018***

## Experience

### ***Saudia Airlines***

*Customer Service Specialist / Mar 2010 – Sep 2020*

Advise the clients with maximum opportunity the status of their shipments in the export area.  
Follow up on time the shipment of special accounts