TYPES OF COMPUTER PROBLEMS BY HOW MUCH DEBUGGING THEM MAKES YOUR BRAIN STOP WORKING NONE **SOME** A LOT NETWORKING NORMAL PROBLEMS PROBLEMS **BEFORE** NOON, *ODD*-NUMBERED PACKETS WERE LAGGY, BUT AFTER NOON, EVEN-NUMBERED ONES ARE! IT'S THE *OPPOSITE* OF YESTERDAY! ARE YOU SURE YOU'RE OKAY? I'M FINE AND I BELIEVE IN GHOSTS NOW!

CS 60: Computer Networks

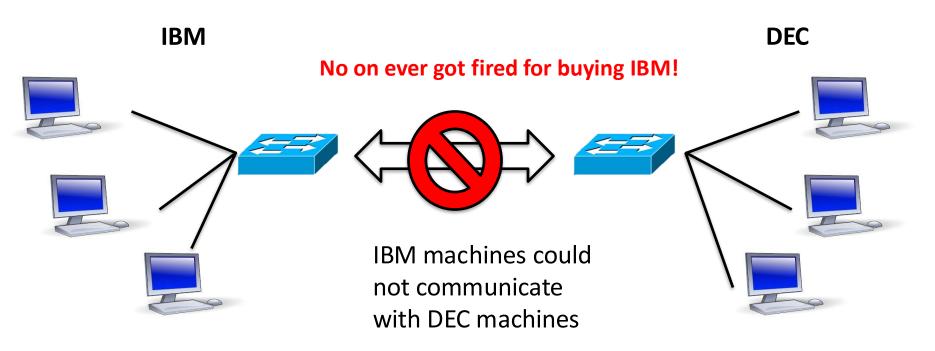
Network layers

Agenda



- 1. Network layer overview
- 2. Ping and ARP
- 3. DHCP
- 4. Exercises

In the old days, networking protocols were proprietary to each manufacturer



IBM had protocols for communicating with other IBM machines

Incompatibility problems!

DEC had protocols for communicating with other DEC machines

Example: SNA

Example: DECnet

Two frameworks were developed to remedy incompatibility problems

Open Systems Interconnection (OSI)

- 7) Application
- 6) Presentation
- 5) Session
- 4) Transport
- 3) Network (IP)
- 2) Link (MAC)

1) Physical

Goal: define each layer of network from the physical up to applications to standardize how communications work

International Organization for Standardization (ISO) published OSI model in 1984

Upper layers still function the same, even if lower layers change

For example: Link layer works the same regardless if using RF (Wi-Fi) or electrical (Ethernet cables)

Two frameworks were developed to remedy incompatibility problems

Open Systems Interconnection (OSI)

- 7) Application
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1) Physical

TCP/IP

7) Application

- 4) Transport
- 3) Network (IP)
- 2) Link (MAC)
- 1) Physical

TCP/IP Model

Five layers by combining Application layers (sometimes Physical and Link layers combined to four-layer model)

We still call Application layer, Layer 7!

TCP/IP model sometimes called:

- Network model Maddingly, I
- Internet model may use all
- Protocol stack these 5-layer
- Reference model terms!

The OSI model's primary value lies in its educational utility and its role as a conceptual framework for designing new protocols to ensure compatibility

"TCP/IP model's practical focus and real-world applicability have made it the backbone of modern networking"

https://www.ibm.com/think/topics/osi-model

Conceptual network layers

7) Application

DO NOT BENDFIBER CABLES
They will break!

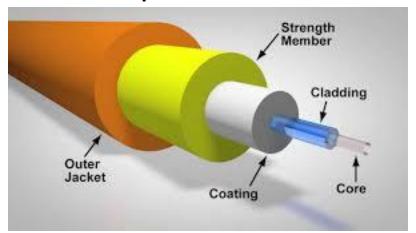
4) Transport

3) Network (IP)

2) Link (MAC)

1) Physical

Fiber optic cable



Glass or plastic core channels light (from lasers or LEDs) At a given time: light pulse = 1, no light pulse = 0 Two types

- Single mode one light frequency, small core (~9 microns), long-range (~40 km), useful for long haul
- Multimode multiple freqs, large core (~60 microns), short range (~100m), useful in building/campus
- Theoretical speed in petabytes (practical about 10 Gb/sec)

- Transmitter converts logical 1 and 0 bits to electrical/light pulses or phase/amplitude of radio frequency (RF) and sends down wire or over air
- Receiver converts electrical/light or RF back to logical 1 and 0 bits

Conceptual network layers

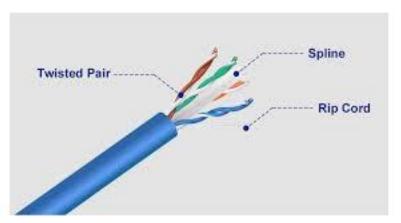
7) Application

4) Transport

3) Network (IP)

2) Link (MAC)

Ethernet cable



Twisted pairs of copper wire
Unshielded twisted pair (UTP) or shielded twisted pair (STP)
Category 5e (1 Gb/sec) to Category 8 (40 Gb/sec)
Goes about 100m

Two kinds:

- Straight through (computer to switch/router)
- Crossover (computer to computer)

1) Physical

- Transmitter converts logical 1 and 0 bits to electrical/light pulses or phase/amplitude of radio frequency (RF) and sends down wire or over air
- Receiver converts electrical/light or RF back to logical 1 and 0 bits

Conceptual network layers

7) Application

4) Transport

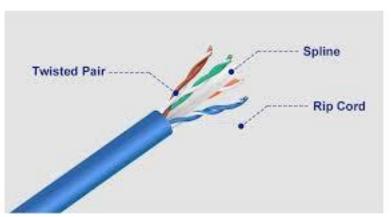
3) Network (IP)

2) Link (MAC)

How would you tap an ethernet cable?

- Use a hub!
- But you'll need to cut the wire
- Let's do that

Ethernet cable



Twisted pairs of copper wire Unshielded twisted pair (UTP) or shielded twisted pair (STP) Category 5e (1 Gb/sec) to Category 8 (40 Gb/sec) Goes about 100m (or may run into collisions) Two kinds:

- Straight through (computer to switch/router)
- Crossover (computer to computer)

How data is physically transmitted

- Transmitter converts logical 1 and 0 bits to electrical/light pulses or phase/amplitude of radio frequency (RF) and sends down wire or over air
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1) Physical

Conceptual network layers

7) Application

4) Transport

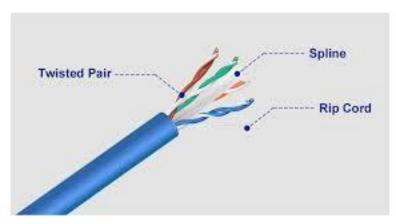
3) Network (IP)

2) Link (MAC)

How would you tap an ethernet cable?

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- Let's do that

Ethernet cable



Twisted pairs of copper wire Unshielded twisted pair (UTP) or shielded tw 4-Blue Category 5e (1 Gb/sec) to Category 8 (40 Gb/ 5-White/Blue Goes about 100m (or may run into collisions) Two kinds:

- Straight through (computer to switch/rou
- Crossover (computer to computer)

T568A:

1-White/Green

2-Green

3-White/Orange

4-Blue

5-White/Blue

6-Orange

7-White/Brown

8-Brown

T568B:

1-White/Orange

2-Orange

3-White/Green

6-Green

7-White/Brown

8-Brown

Straight (B to B) Crossover(A to B)

How data is physically transmitted

- Transmitter converts logical 1 and 0 bits to electrical/light pulses or phase/amplitude of radio frequency (RF) and sends down wire or over air
- Receiver converts electrical/light or RF back to logical 1 and 0 bits

1) Physical

Conceptual network layers

7) Application

4) Transport

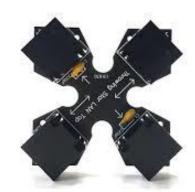
3) Network (IP)

2) Link (MAC)

How would you tap an ethernet cable?

- Use a hub!
- But you'll need to cut the wire
- Let's do that
 - Could also use a **Throwing Star** instead (good if you don't have power available for the hub)

Ethernet cable



Twisted pairs of copper wire Unshielded twisted pair (UTP) or shielded tw 4-Blue Category 5e (1 Gb/sec) to Category 8 (40 Gb/ 5-White/Blue Goes about 100m (or may run into collisions) Two kinds:

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T568A:

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T568B:

1-White/Orange

2-Orange

3-White/Green

6-Green

7-White/Brown

8-Brown

Straight (A to A) Crossover(A to B)

1) Physical

- Transmitter converts logical 1 and 0 bits to electrical/light pulses or phase/amplitude of radio frequency (RF) and sends down wire or over air
- Receiver converts electrical/light or RF back to logical 1 and 0 bits

Conceptual network layers

7) Application

4) Transport

Regardless of how physical layer works, received bits are decoded and sent to Layer 2 (Link Layer)

Radio Frequency (RF)



3) Network (IP)

2) Link (MAC)

Sends data over the air using radio frequency
Examples: Wi-Fi, Bluetooth, Cellular, Satellite
Transmitter sends at known phase and amplitude
Receiver converts RF phase/amplitude into 1 and 0 bits
Wi-Fi ~100m, Bluetooth ~10m
Theoretical max Wi-Fi speed about 9.6 Gb/sec (802.11ax)

How data is physically transmitted

- Transmitter converts logical 1 and 0 bits to electrical/light pulses or phase/amplitude of radio frequency (RF) and sends down wire or over air
- Receiver converts electrical/light or RF back to logical 1 and 0 bits

1) Physical

Conceptual network layers

7) Application

4) Transport

3) Network (IP)

2) Link (MAC)

1) Physical

Each NIC has a unique MAC address burned into NIC's ROM by the manufacturer, does not (normally) change



Wired Network Interface Card

- Common on non-mobile devices such as desktops, IP phones, servers
- Network cable plugs into NIC



Wireless Wi-Fi Interface Card

- Common on mobile devices such as smart phones, tablets, IoT devices
- Connects to Wi-Fi Access Point (which normally acts as a router) via RF

Moves *frames* within a local area network (switching)
Each computer identified by a MAC address on its Network Interface Card (NIC)
Also called Layer 2, MAC layer, Data Link layer, or Ethernet layer

How data is physically transmitted

Does the Link Layer care about how it got the bits from the PHY layer? No!

- Transmitter converts logical 1 and 0 bits to electrical/light pulses or phase/amplitude of radio frequency (RF) and sends down wire or over air.
- Receiver converts electrical/light or RF back to logical 1 and 0 bits

Conceptual network layers

7) Application

4) Transport

3) Network (IP)

2) Link (MAC)

1) Physical

Find your MAC address with **ifconfig** (ifconfig Mac/Linxu, ipconfig Windows)

% if config

en0: flags=8863<UP,BROADCAST,SMART,RUNNING,SIMPLEX,MULTICAST> mtu 1500 options=6460<TSO4,TSO6,CHANNEL_IO,PARTIAL_CSUM,ZEROINVERT_CSUM> ether 5c:e9:1e:a2:4d:4f

inet6 fe80::1421:7489:af6b:6a95%en0 prefixlen 64 secured scopeid 0xf

inet 10.0.0.64 netmask 0xffffff00 broadcast 10.0.0.255

inet6 2601:19e:8200:80d0:81b:df78:32be:289 prefixlen 64 autoconf secured inet6 2601:19e:8200:80d0:1cbd:e651:1f3f:8753 prefixlen 64 autoconf temporary

inet6 2601:19e:8200:80d0::8ec8 prefixlen 64 dynamic

nd6 options=201<PERFORMNUD,DAD>

media: autoselect status: active

MAC address uniquely identifies each host Example: two iPhones of same model will have different MACs

Moves *frames* within a local area network (switching)

Each computer identified by a MAC address on its Network Interface Card (NIC)

Also called Layer 2, MAC layer, Data Link layer, or Ethernet layer

- Transmitter converts logical 1 and 0 bits to electrical/light pulses or phase/amplitude of radio frequency (RF) and sends down wire or over air.
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Conceptual network layers

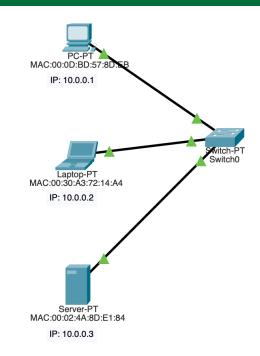
7) Application

4) Transport

3) Network (IP)

Switches:

- Connect devices in a local area
- Send traffic to devices based on their MAC
- Switch learns the MAC address of a device when it first transmits



2) Link (MAC)

Moves *frames* within a local area network (switching)
Each computer identified by a MAC address on its Network Interface Card (NIC)
Also called Layer 2, MAC layer, Data Link layer, or Ethernet layer

1) Physical

- Transmitter converts logical 1 and 0 bits to electrical/light pulses or phase/amplitude of radio frequency (RF) and sends down wire or over air
- Receiver converts electrical/light or RF back to logical 1 and 0 bits

Conceptual network layers

7) Application

4) Transport

3) Network (IP)

2) Link (MAC)

1) Physical

Switches:

- Connect devices in a local area
- Send traffic to devices based on their MAC
- Switch learns the MAC address of a device when it first transmits
- Keep a table of which MAC is plugged into which port
- Switches do not know about higher layers (only Layer 2)



Switch port

Key point: Layer 2 deals with computers in the <u>same</u> LAN

Moves *frames* within a local area network (switching)
Each computer identified by a MAC address on its Network Interface Card (NIC)
Also called Layer 2, MAC layer, Data Link layer, or Ethernet layer

- Transmitter converts logical 1 and 0 bits to electrical/light pulses or phase/amplitude of radio frequency (RF) and sends down wire or over air
- Receiver converts electrical/light or RF back to logical 1 and 0 bits

Conceptual network layers

7) Application

4) Transport

3) Network (IP)

Moves *packets* between local area networks (routing)
Each computer on the Internet identified by an IP address (IP v4 or v6)
Also called Layer 3 or IP layer (ICMP Ping is here)

2) Link (MAC)

Moves *frames* within a local area network (switching)
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Conceptual network layers

7) Application

4) Transport

3) Network (IP)

2) Link (MAC)

1. Statically
2. Dynamically (DHCP)

Laptop-PT 10.0.0.3

Routing between LANs

Server-PT 10.0.0.4

Uses IP addresses (v4 or v6)

Layer 3 does not know about MACs

Moves *packets* between local area networks (routing)
Each computer on the Internet identified by an IP address (IP v4 or v6)
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Moves *frames* within a local area network (switching)
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How data is physically transmitted

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1) Physical

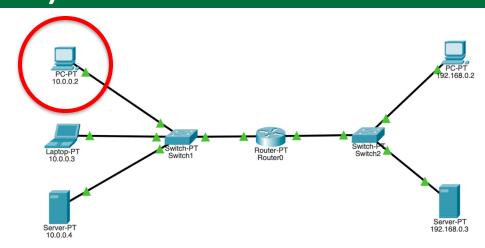
https://www.ibm.com/think/topics/osi-model

Conceptual network layers

7) Application

Find a route between LANs from this PC

4) Transport



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Conceptual network layers

7) Application

Find a route between LANs from this PC

4) Transport

PC-PT 10.0.0.2

Laptop-PT Switch-PT Switch-PT Switch-PT Switch Switch-PT Switch-PT 10.0.0.4

Server-PT 10.0.0.4

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Moves *packets* between local area networks (routing)

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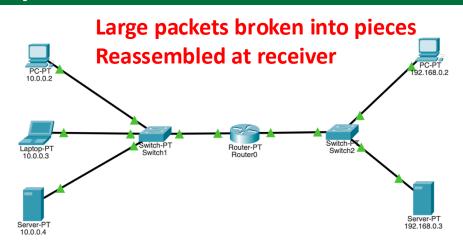
Conceptual network layers

7) Application

4) Transport

Packet delivery is not guaranteed at Layer 3

Routing finds efficient routes between LANs



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Conceptual network layers

7) Application

Can you make a reliable channel over an unreliable channel? How? TCP provides "guaranteed" delivery, UDP does not Provides port to make sure data gets to right application (layer above)

Port at Layer 4 is a number, not a physical port like Layer 1 Moves segments or datagrams

4) Transport

May provide error control, flow control, application addressing (ports)

Examples: TCP (connection-oriented), UDP (connectionless)

TCP provides sequencing, dropped packet resend, traffic congestion routing

3) Network (IP)

Moves *packets* between local area networks (routing)
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Conceptual network layers

7) Application

Interacts with application programs to send *messages*Applications assigned a port, multiple instances can run (many browser pages)
Examples: HTTP, SSH, FTP, SMTP, DNS

4) Transport

Moves segments (or datagrams)

May provide error control, flow control, application addressing (ports)
Examples: TCP (connection-oriented), UDP (connectionless)
TCP provides sequencing, dropped packet resend, traffic congestion routing

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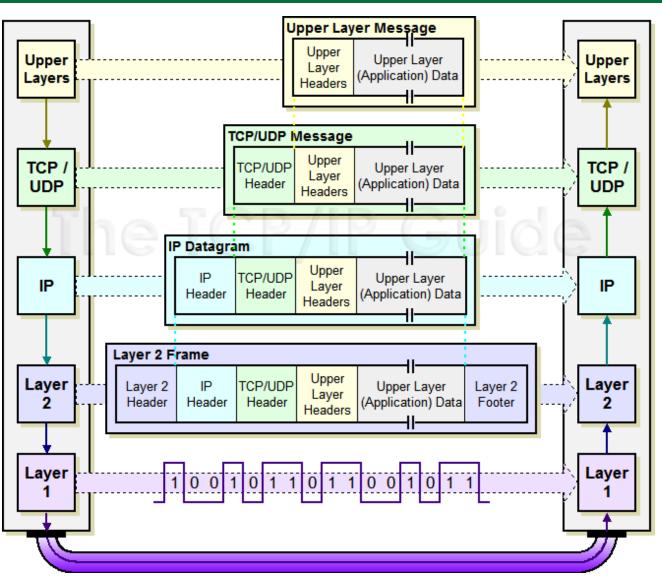
Messages travel down the stack from the transmitter and up the stack at the receiver

Transmitter

Wants to send message to receiver

Message starts at top and is encapsulated by each layer down the stack

Each layer adds it own headers



Receiver

Message starts at the physical layer and moves upward

Each layer strips off headers from prior layer

Agenda

1. Network layer overview



2. Ping and ARP

3. DHCP

4. Exercises

ICMP: Internet Control Message Protocol

Ping

ping 8.8.8.8 (Google's DNS server) Why that IP address?

Shows roundtrip time to destination and back

ping <IP address>

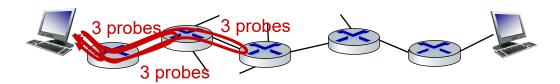
Easy to remember!

- Used by hosts and routers to communicate network-level information
 - Error reporting: unreachable host, network, port, protocol
- Ping uses ICMP echo request/reply
 - ICMP messages carried in IP (Layer 3) datagrams
 - Reply returns:
 - Type
 - Code
 - First 8 bytes of IP datagram

<u>Type</u>	<u>Code</u>	description
0	0	echo reply (ping)
3	0	dest. network unreachable
3	1	dest host unreachable
3	2	dest protocol unreachable
3	3	dest port unreachable
3	6	dest network unknown
3	7	dest host unknown
4	0	source quench (congestion
		control - not used)
8	0	echo request (ping)
9	0	route advertisement
10	0	router discovery
11	0	TTL expired
12	0	bad IP header

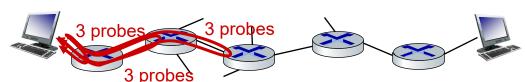
You will write your own ping program in Lab 1

Traceroute and ICMP



- Pings shows if a host is reachable, but does not give the route to the host
- Can you determine the route packets take to the destination?
- Three useful pieces of information:
 - 1. Each ICMP ping request has a time to live (TTL) = max number of hops
 - Routers decrement TTL when passing to next router
 - 3. Routers are *supposed* to return "TTL expired" with router's name if TTL goes to 0

Traceroute and ICMP



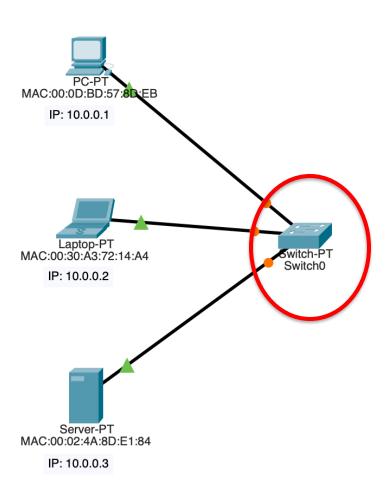
You will write your own traceroute program in Lab 1

- Source sends sets of UDP segments to destination
 - 1st set has TTL =1, 2nd set has TTL=2, etc.
- Datagram in nth set arrives to nth router:
 - Router discards datagram and sends source ICMP message (type 11, code 0 which is TTL expired)
 - ICMP message possibly includes name of router & IP address
- When ICMP message arrives at source: record RTT

Stopping criteria:

- UDP segment eventually arrives at destination host
- Destination returns ICMP "port unreachable" message (type 3, code 3)
- Source stops sending
- Reach limit (Dartmouth blocks)

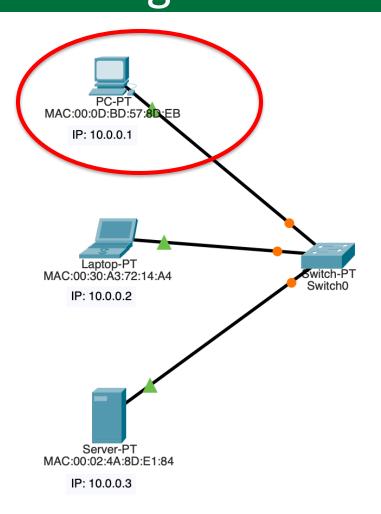
Cisco Packet Tracer



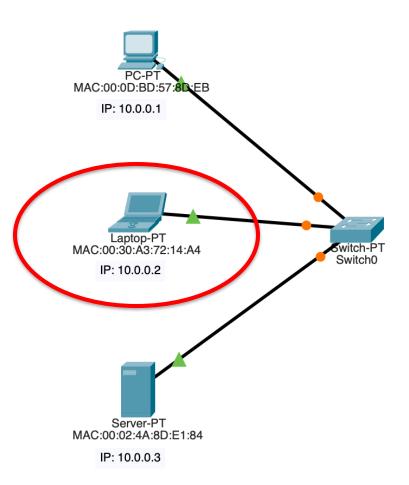
A Switch connects three hosts

PC

Cisco Packet Tracer
A Switch connects three hosts



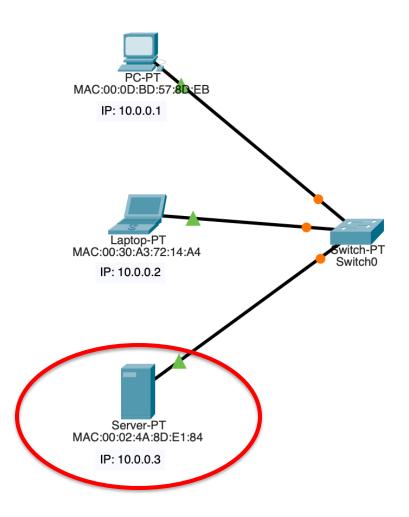
Cisco Packet Tracer



A Switch connects three hosts

- PC
- Laptop

Cisco Packet Tracer

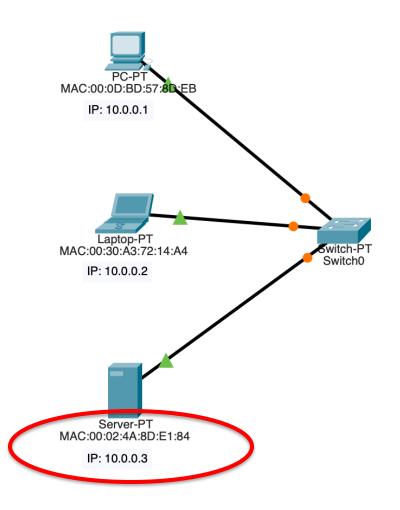


A Switch connects three hosts

- PC
- Laptop
- Server

MACs are burned into NIC ROM, IP addresses can be static

Cisco Packet Tracer



A Switch connects three hosts

- PC
- Laptop
- Server

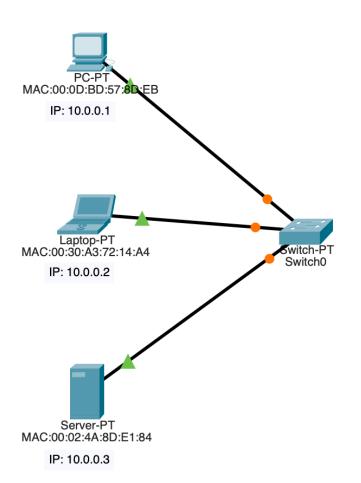
Each host has a unique MAC address burned into the NIC

I have manually assigned a static IP addresses to each host

All devices are on a single LAN, we will deal with routing between LANs soon

Switches operate at Layer 2

Cisco Packet Tracer



A Switch connects three hosts

- PC
- Laptop
- Server

Each host has a unique MAC address burned into the NIC

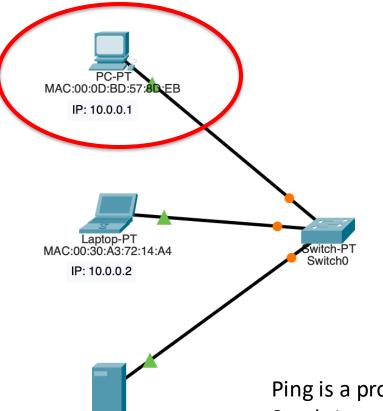
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All devices are on a single LAN, we will deal with routing between LANs soon

Recall the Switch operates at Layer 2 (uses MAC addresses to identify hosts in the local area network, does not know about IP at Layer 3)

Ping tests if hosts are reachable over the network

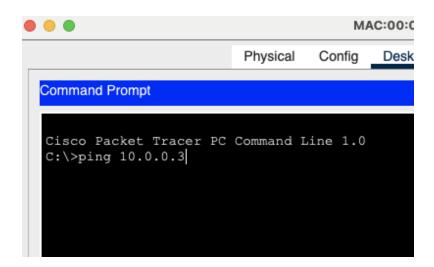
Cisco Packet Tracer



Server-PT MAC:00:02:4A:8D:E1:84

IP: 10.0.0.3

PC pings Server (IP address 10.0.0.3)



Ping is a program that is often used to see if hosts are reachable Sends Internet Control Message Protocol (ICMP) *echo request* messages to destination host

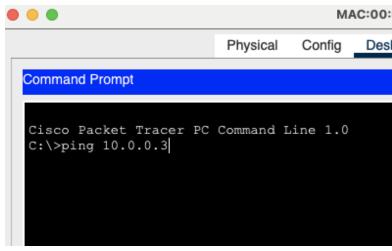
Destination replies with ICMP *echo reply* message Ping times the round trip

How did the PC know the Server's IP address?

witch-PT Switch0

Cisco Packet Tracer

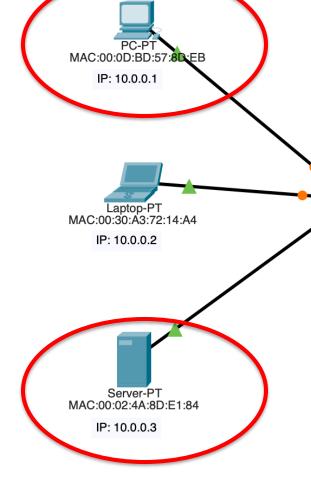
PC pings Server (IP address 10.0.0.3)



MAC:00:0 Desk

How did the PC know what IP address to ping (10.0.0.3)? Here the IP addresses are statically (manually) assigned We will soon see how DHCP gives dynamic IP addresses DHCP can give a fixed IP address to things like servers (so we can find them)

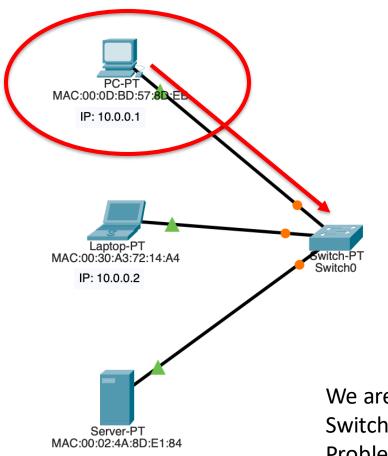
Other hosts get a random IP address from DHCP server's address pool



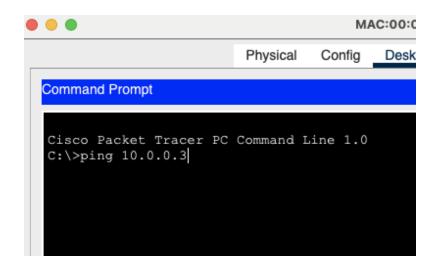
Will discuss DNS soon

PC doesn't know how to reach Server, so it asks who has IP address 10.0.0.3 with ARP

Cisco Packet Tracer

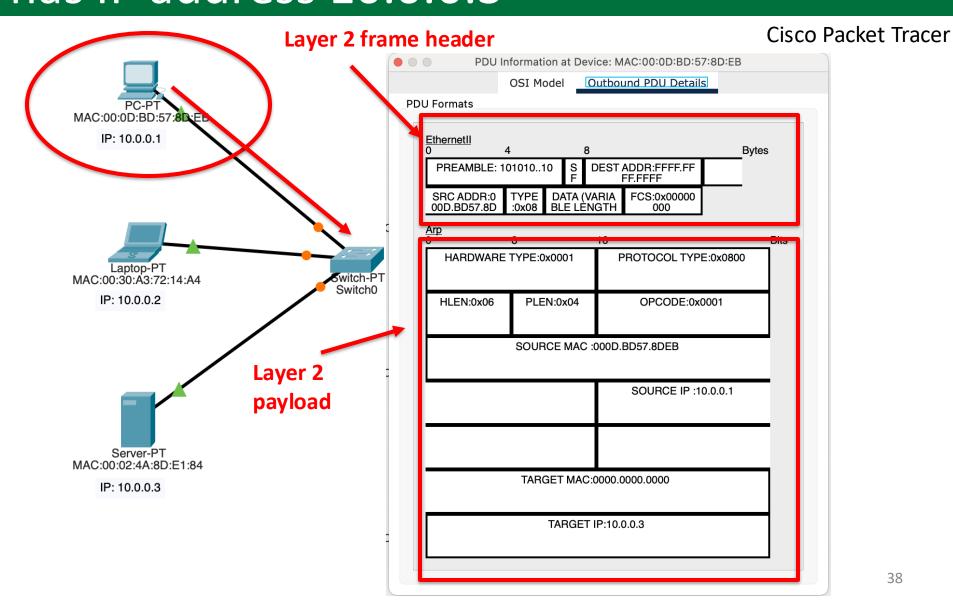


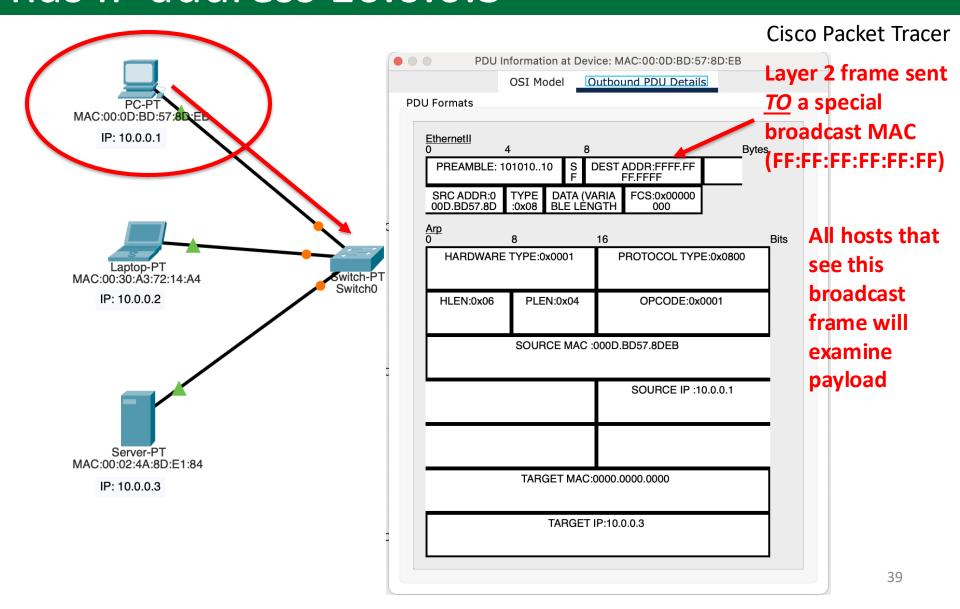
IP: 10.0.0.3

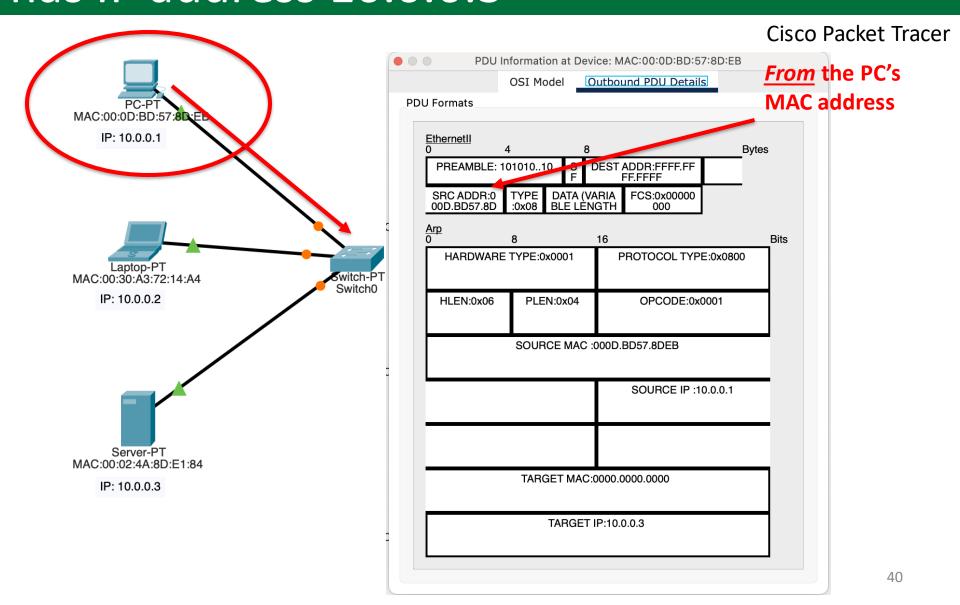


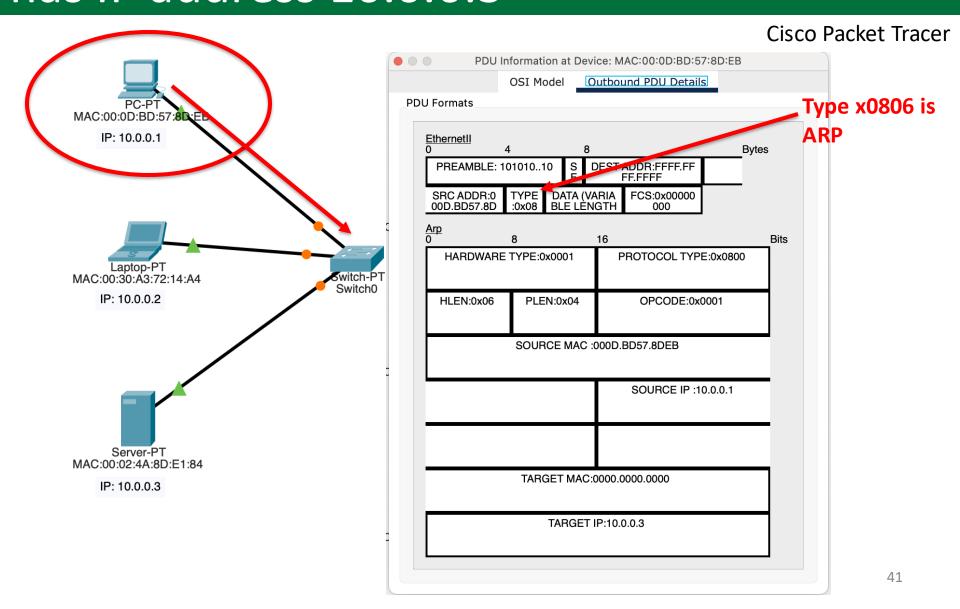
We are using a Switch here, it operates at Layer 2 (MAC) Switches do not know about IP addresses (those are Layer 3) Problem: the PC does not the Server's MAC (but does know the static IP address)

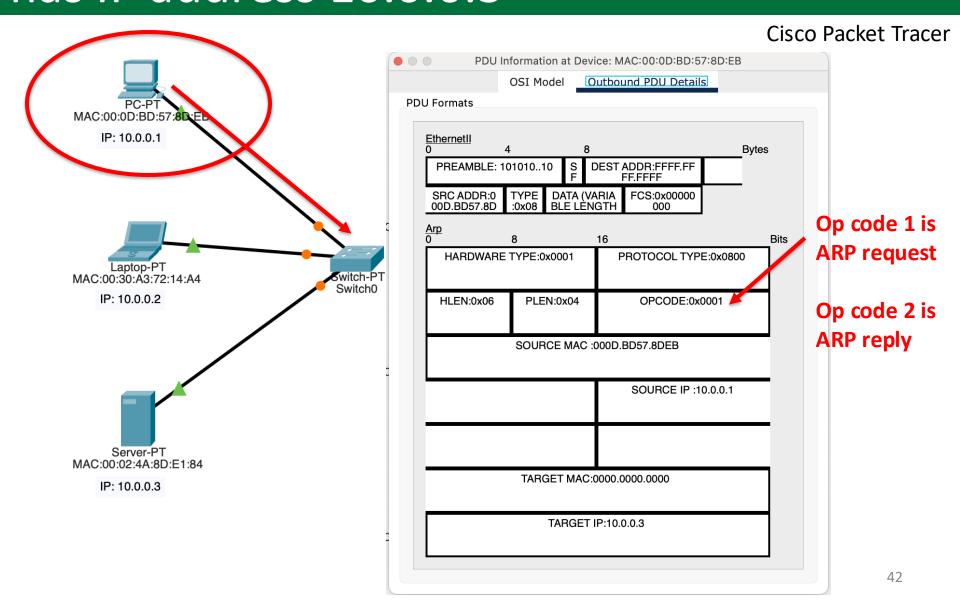
We need a way to map IP addresses to MACs We use Address Resolution Protocol (ARP)

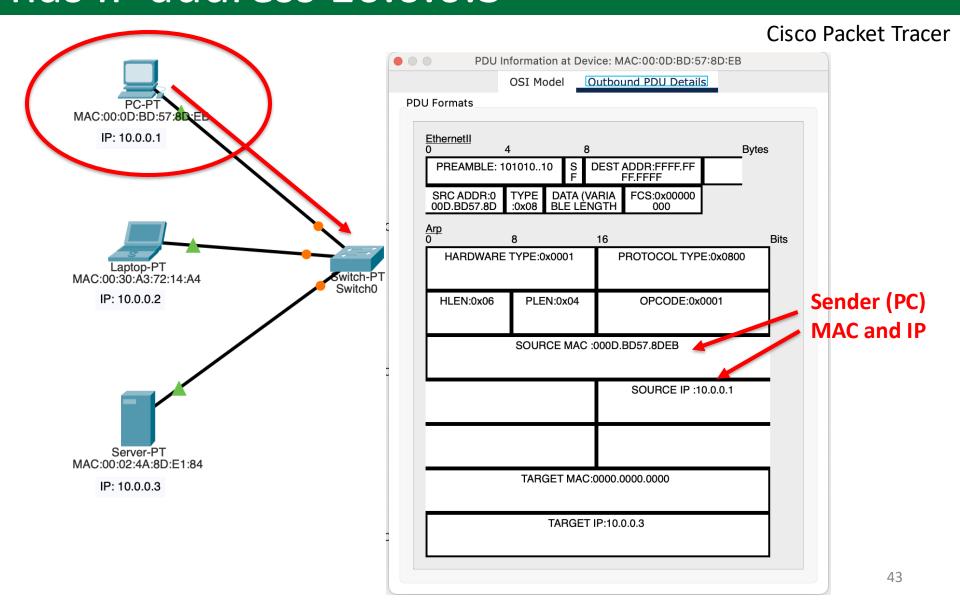


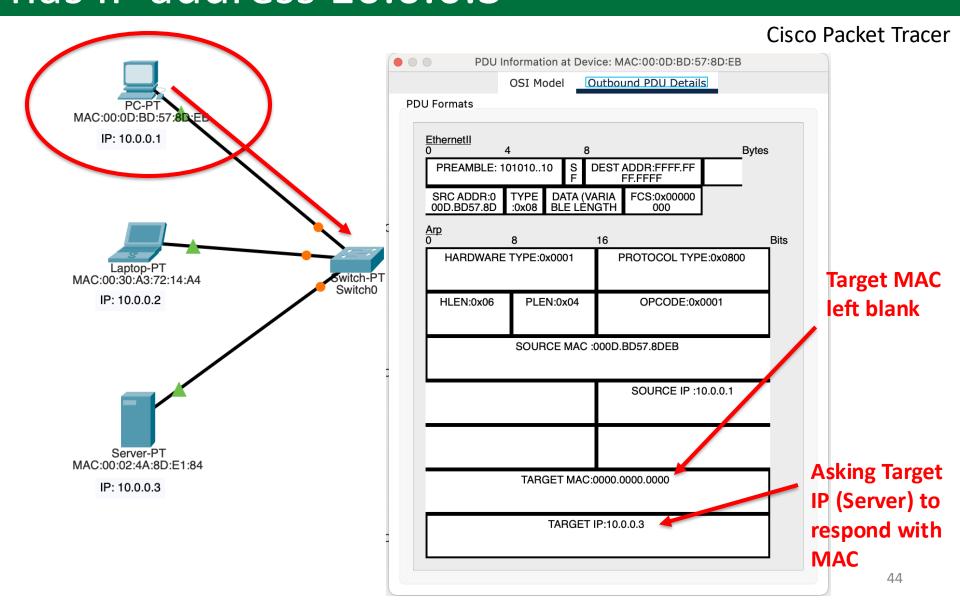








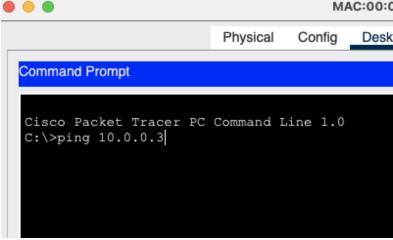




All hosts decapsulate the broadcast frame, non-targets ignore, target replies

Cisco Packet Tracer

Address Resolution Protocol (ARP) sends message to each host and asks it to respond with MAC address if it has IP address 10.0.0.3



PC-PT MAC:00:0D:BD:57:8D:EB IP: 10.0.0.1 Laptop-PT MAC:00:30:A3:72:14:A4 IP: 10.0.0.2

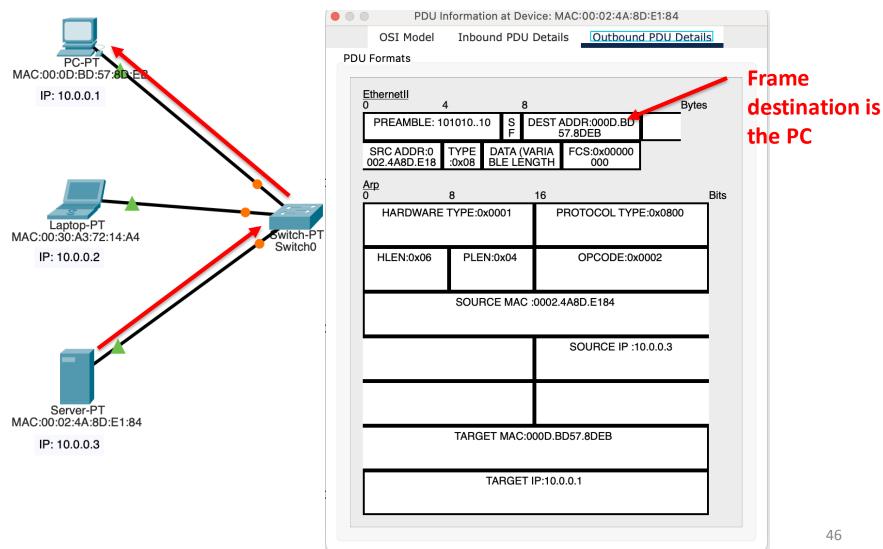
Server-PT MAC:00:02:4A:8D:E1:84

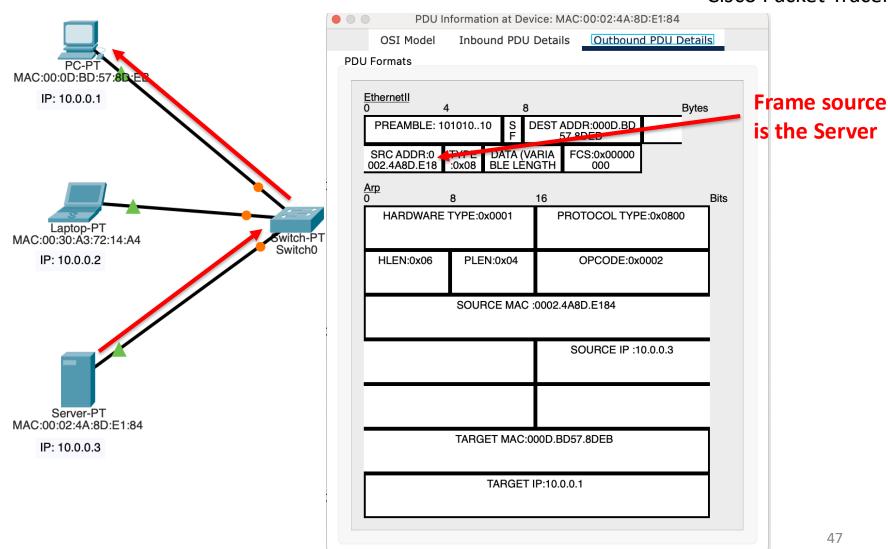
IP: 10.0.0.3

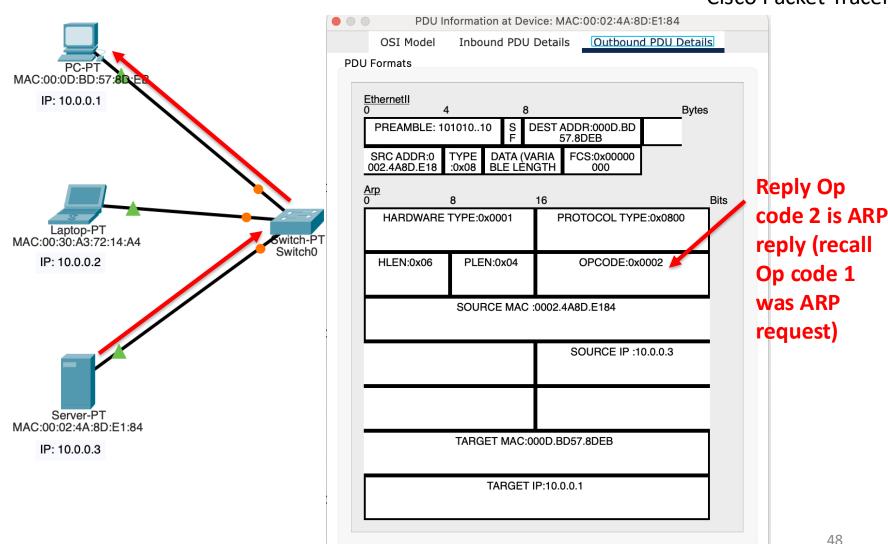
Each host examines the frame (because MAC was broadcast)

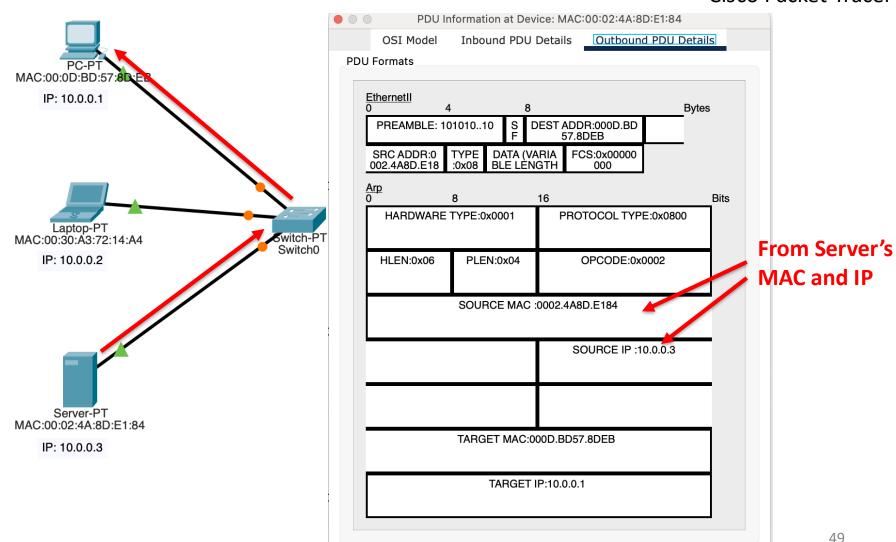
Server has address 10.0.0.3, so it responds with ARP reply

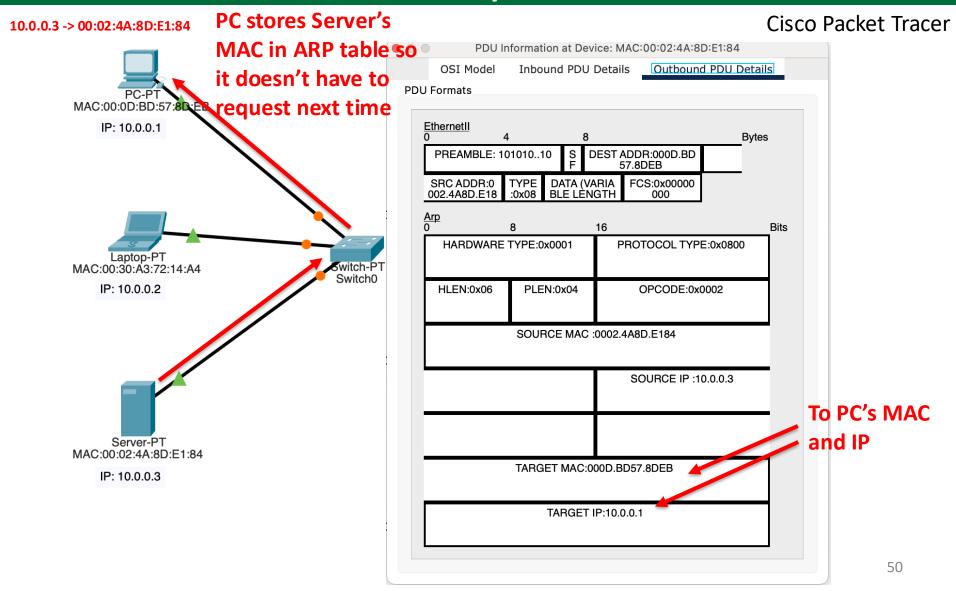
Laptop does not have 10.0.0.3, so it ignores the ARP request



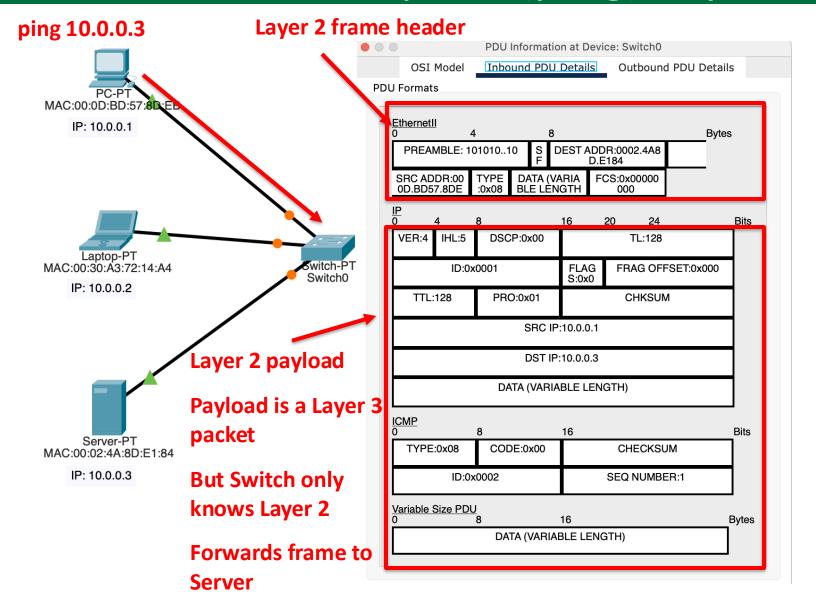




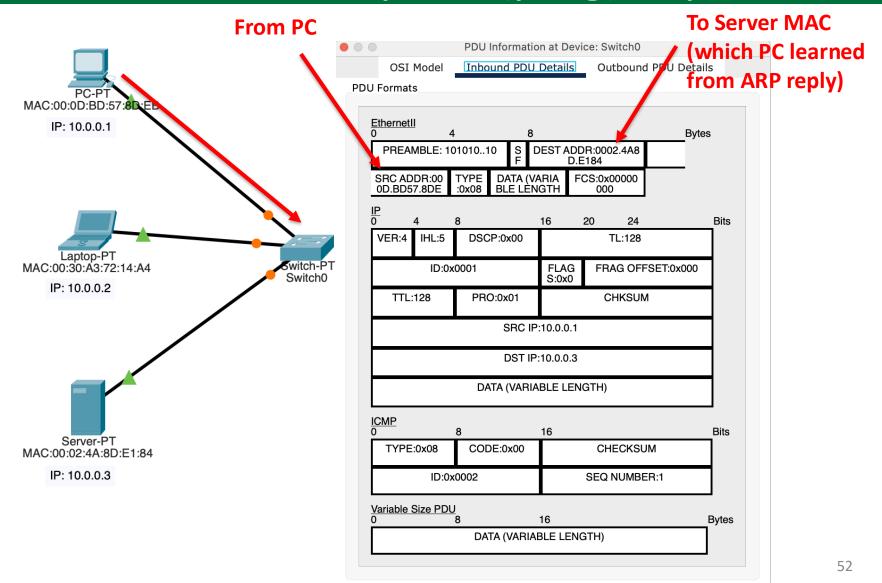




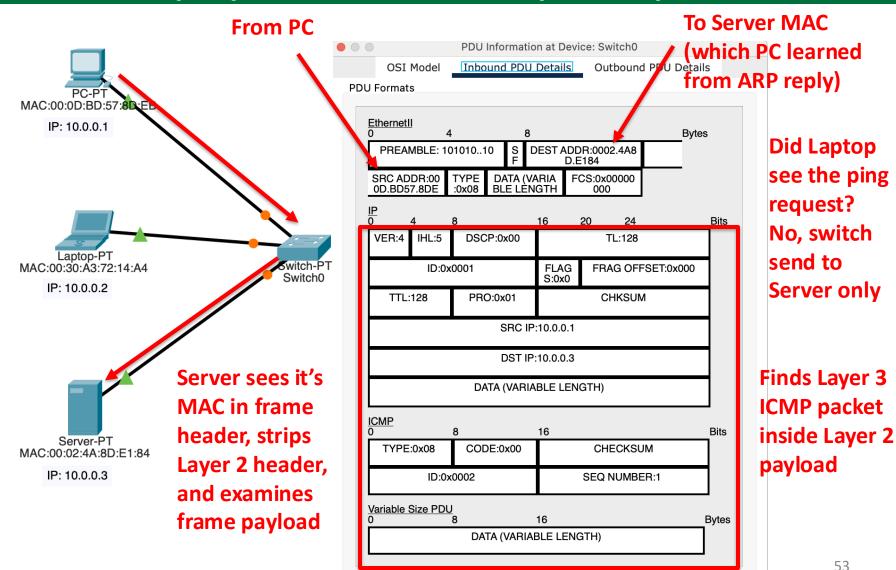
PC now knows the Server's MAC and can send ICMP echo request (ping) Layer 3



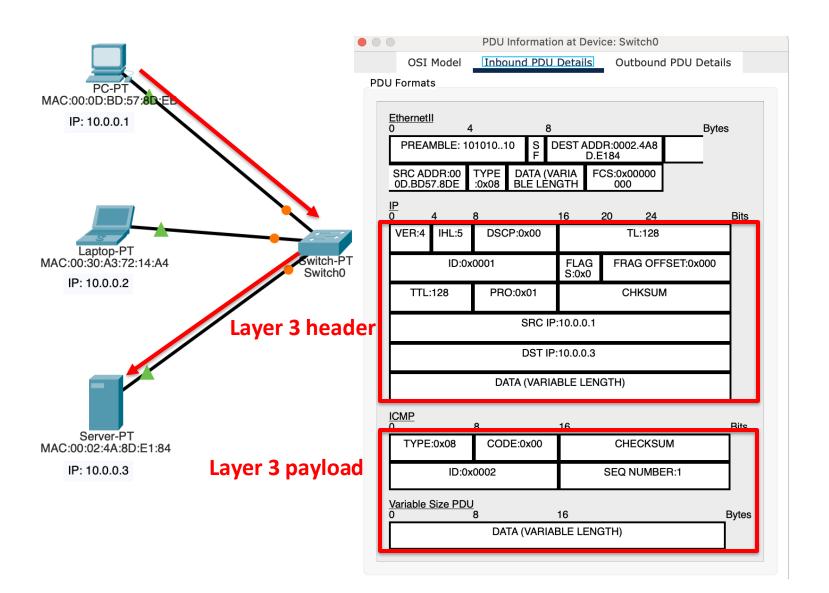
PC now knows the Server's MAC and can send ICMP echo request (ping) Layer 3



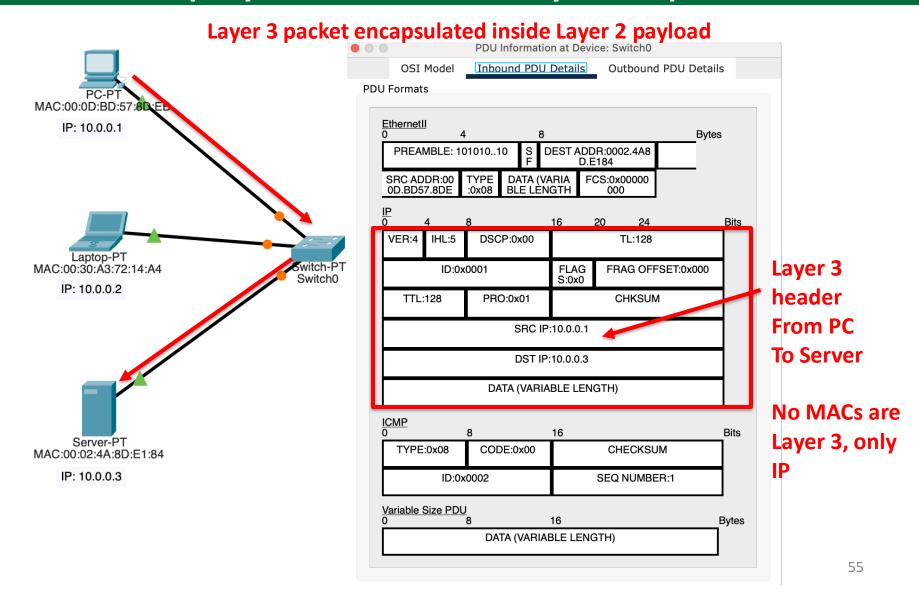
Server sees its MAC in Layer 2 header and examines payload, finds Layer 3 packet



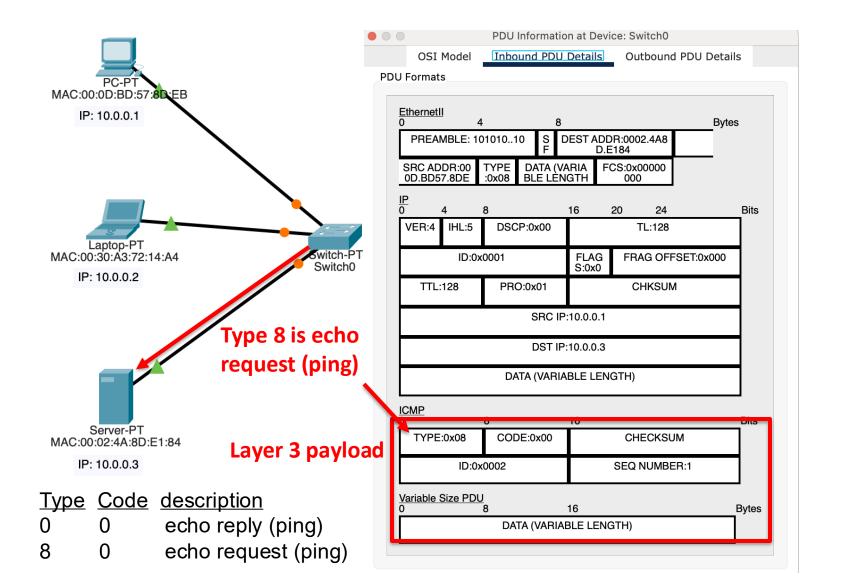
Server sees its MAC in Layer 2 header and examines payload, finds Layer 3 packet



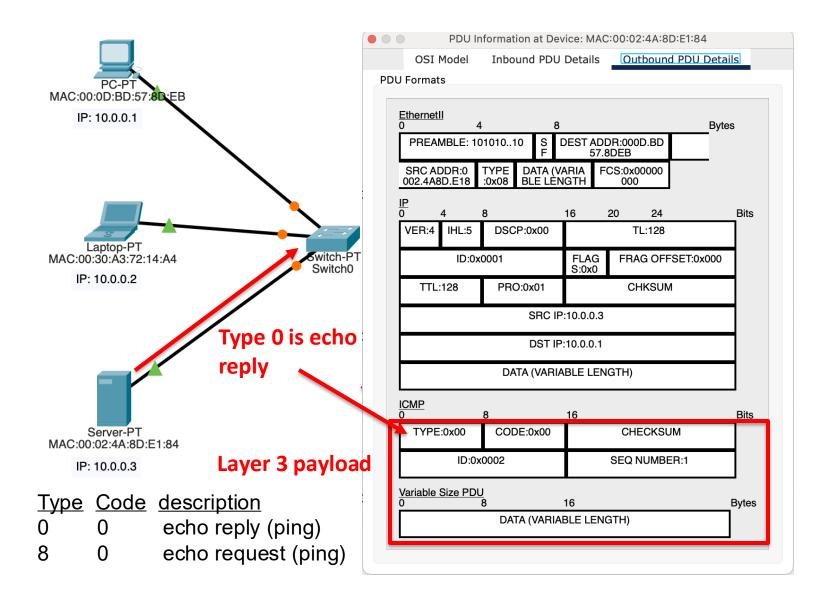
Server sees its MAC in Layer 2 header and examines payload, finds Layer 3 packet



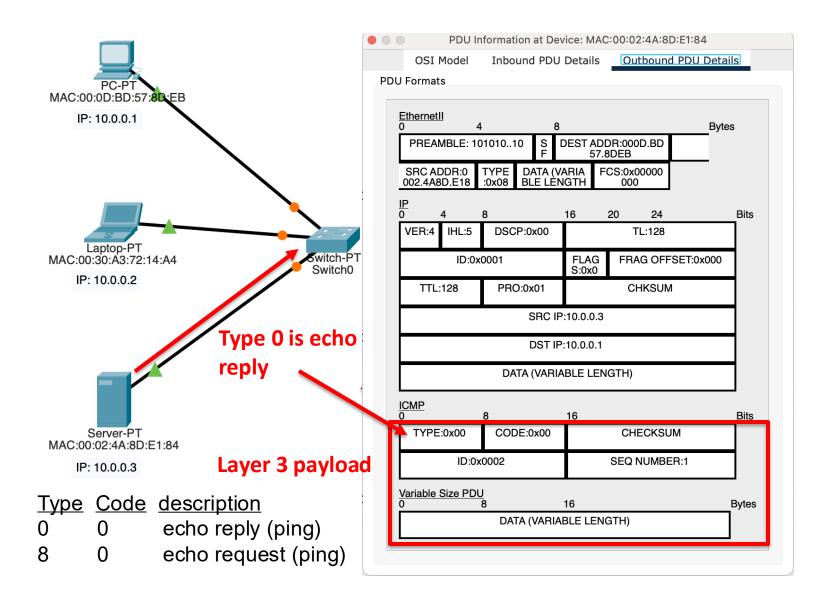
Server finds ICMP request in Layer 3 payload



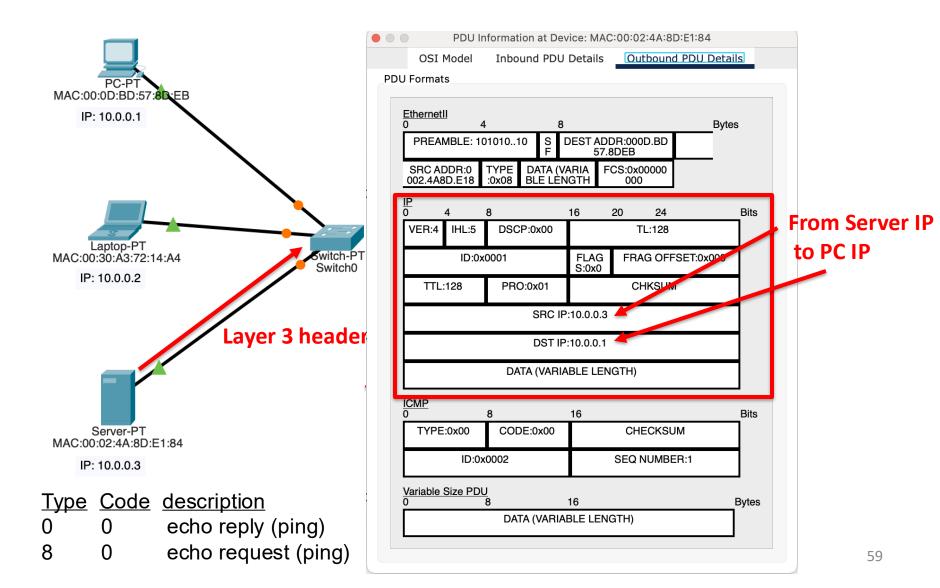
Server replies to ICMP echo request (ping) with ICMP echo reply



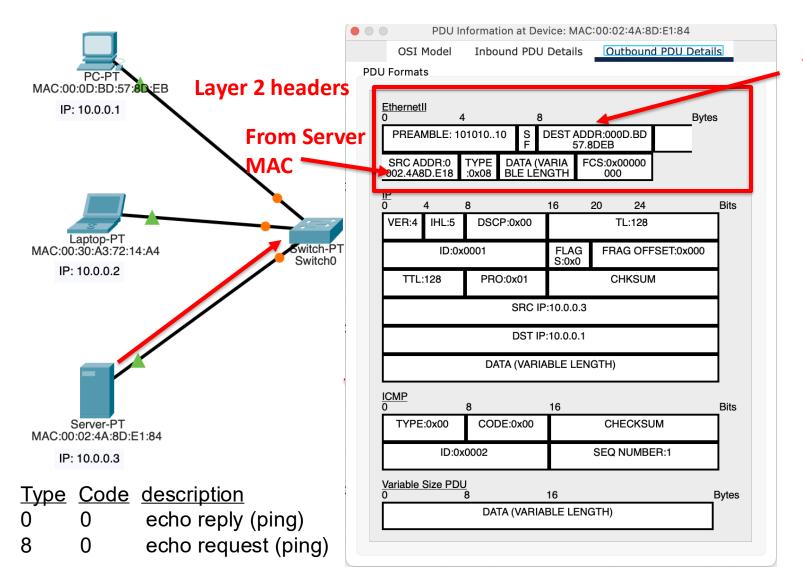
Server replies to ICMP echo request (ping) with ICMP echo reply



Server encapsulates Layer 3 ICMP reply packet as payload inside Layer 2 frame

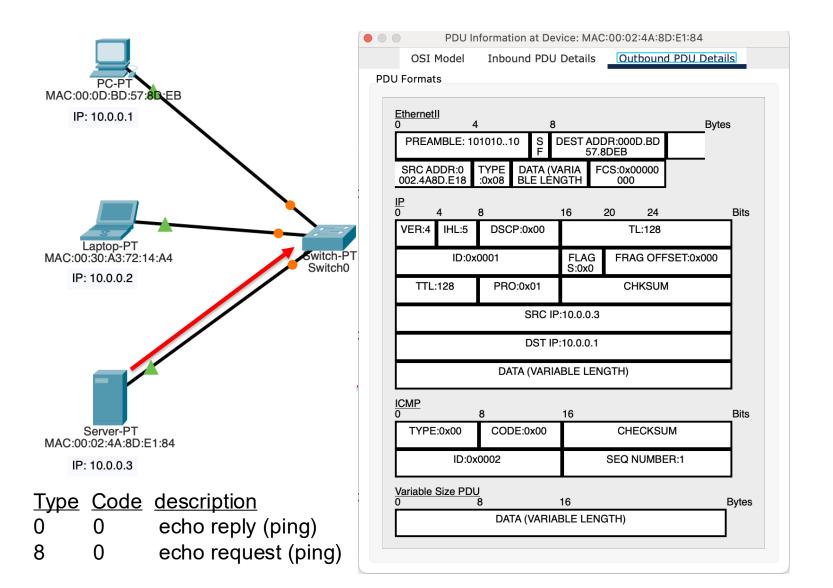


Server adds Layer 2 headers

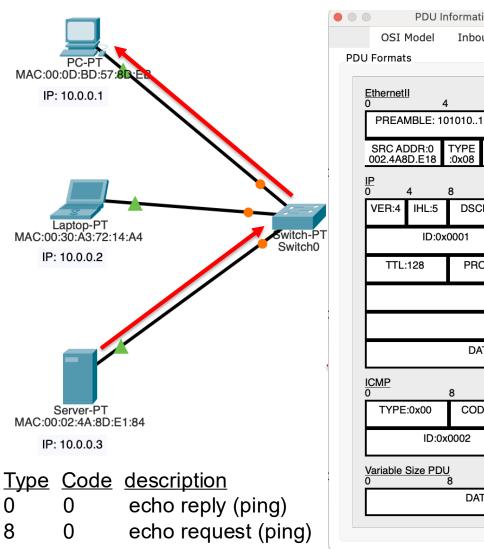


To PC MAC

Server sends frame to Switch



Switch looks at Layer 2 headers, sends frame to PC



PDU Information at Device: MAC:00:02:4A:8D:E1:84 Inbound PDU Details Outbound PDU Details Bytes PREAMBLE: 101010..10 S DEST ADDR:000D.BD 57.8DEB DATA (VARIA FCS:0x00000 BLE LÈNGTH 000 Bits DSCP:0x00 TL:128 **FLAG** FRAG OFFSET:0x000 S:0x0 **CHKSUM** PRO:0x01 SRC IP:10.0.0.3 DST IP:10.0.0.1 **DATA (VARIABLE LENGTH)** 16 Bits **CHECKSUM** CODE:0x00 **SEQ NUMBER:1** 16 Bytes DATA (VARIABLE LENGTH)

To PC MAC

Agenda

- 1. Network layer overview
- 2. Ping and ARP



3. DHCP

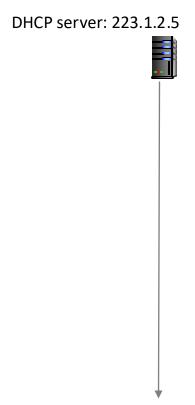
4. Exercises

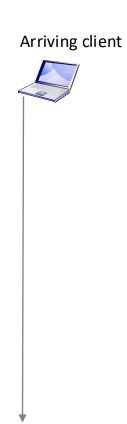
Two ways to an IP address: static or dynamic (DHCP)

Two ways to get an IP address:

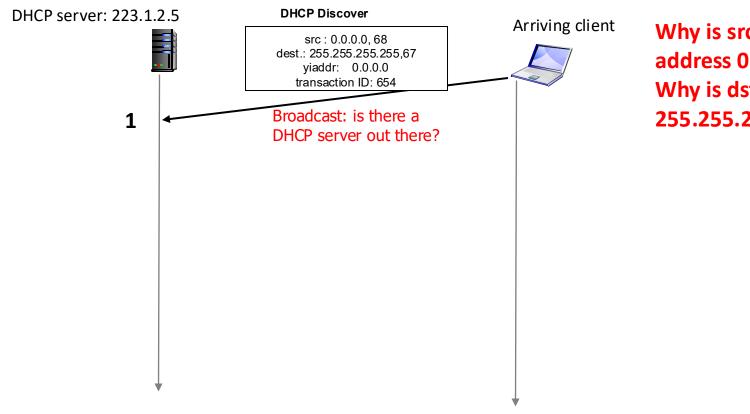
- 1. Manually set a static IP
 - In the old days, a network admin manually set the IP for each host
 - Sometimes done today for things that shouldn't change IP address like servers
- 2. Use Dynamic Host Configuration Protocol (DHCP)
 - Assign a server to give out IP addresses from a pool
 - When hosts join the network, DHCP server gives it an IP address not already in use
 - Each IP has a lease with an expiration time so the IP address assign will expire (in case a device leaves the network)
 - Hosts can renew their lease

DHCP: Client wants to get an IP address, but doesn't know about DHCP server



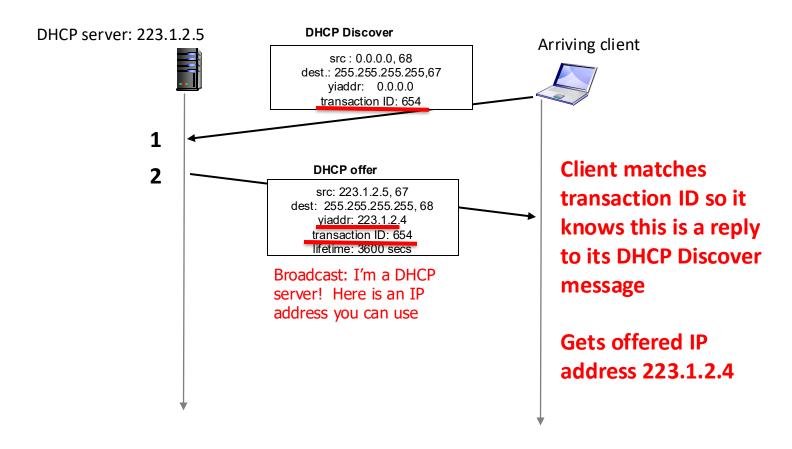


DHCP: 1) Arriving client sends DHCP Discover packet to broadcast



Why is src IP address 0.0.0.0? Why is dst 255.255.255.255?

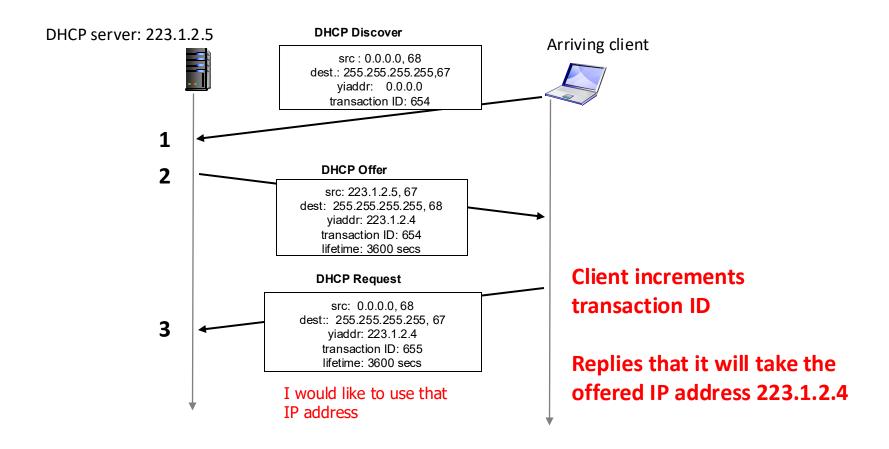
DHCP: 2) DHCP server replies with DHCP Offer packet



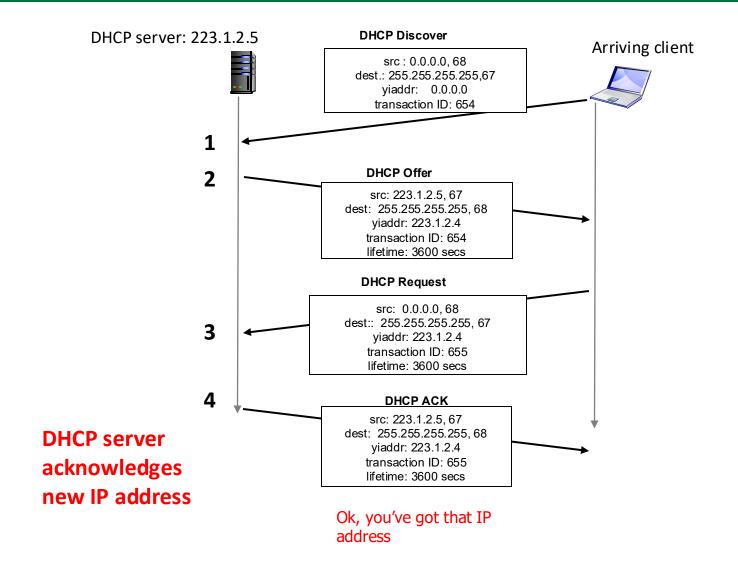
Note: clients use port 68, servers use port 67

More on ports soon

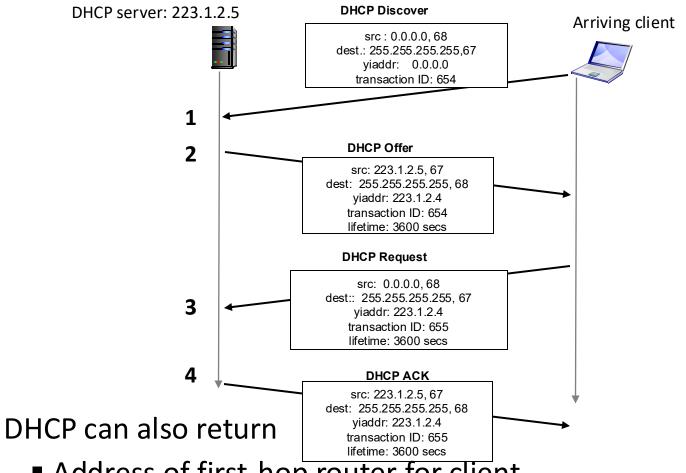
DHCP: 3) Client replies with DHCP Request to take the offered IP address



DHCP: 4) DHCP acknowledges client has new IP address with DHCP ACK

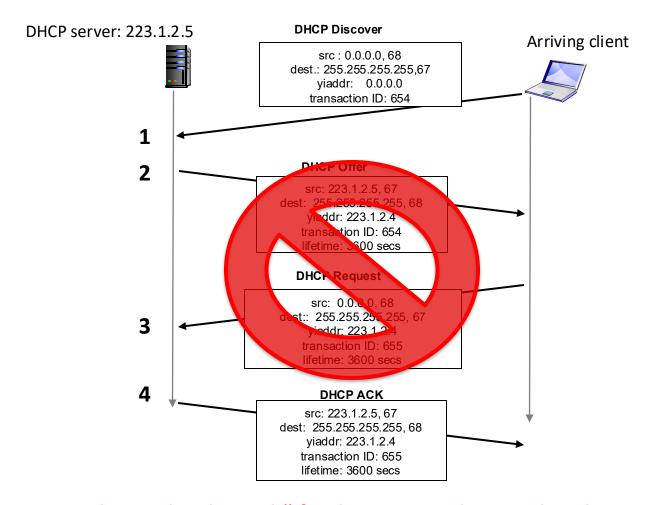


DHCP: 4) DHCP acknowledges client has new IP address with DHCP ACK



- Address of first-hop router for client
- Name and IP address of DNS sever
- Network mask (indicating network versus host portion of address)

DHCP: 4) DHCP acknowledges client has new IP address with DHCP ACK



Step 2 and 3 can be skipped "if a client remembers and wishes to reuse a previously allocated network address" [RFC 2131]

Dartmouth remembers your MAC

Agenda

- 1. Network layer overview
- 2. Ping and ARP
- 3. DHCP



4. Exercises

Exercises

How does your computer get a MAC address? What is your MAC address? How does your computer get an IP address? What is your IP address? Start Wireshark capturing in your VM (blue fin at top)

- Ping 8.8.8.8 (let it run for a few pings)
- Stop Wireshark (red block at top)
- Set Wireshark filter ip.addr == 8.8.8.8 (Google)
- See ICMP requests from your computer and ICMP reply from Google
- Look at Layer 2 and Layer 3 for each line

Start Wireshark capturing again

- Start browser and go to https://vibrantcloud.org/ (might have to refresh browser)
- Stop Wireshark capture
- Set Wireshark filter to http
- Find the request your browser made for the web page
- See the web server's response
- Look at the Layer 2 to 7
- Find the web page's HTML text

Turn off Wi-Fi, Start Wireshark, turn on Wi-Fi, filter on DHCP to see request