

#### Set up help desk on Zendesk

http://www.zendesk.com

#### Write scripts for tutorial videos

#### **Comments**

Raphaela Brandner (21/11/2016, 13:43):

I know a good voice artist we could hire for the voice-overs - let me know if you want me to contact him!

# Identify key influencers

- Print media
- Online media
- Bloggers, vloggers
- VIPs

#### Invite influencers to test product

- Send out personalized email to all influencers
- Include coupon for Pro account and provide them with all the material they need to write a review (screenshots, logos, specs...)

#### Send press release

http://www.pr.com

#### Create promotional material

Flyers, brochures, case studies etc.

## Set up a blog

http://www.product.com/blog

## Create product video

The product video will be embedded on the homepage

#### Design landing pages

Identify main keywords and create landing pages for each

## Design homepage

Includes product video, feature overview, testimonials, links to pricing plans, SEO text, footer

# Set up training program for sales reps

- Use materials from the support team to train product-specific workflows
- Create exercises and FAQ sheets for reps
- Take a full day to train the group

## Create sales guide

Include feature overview, FAQs, pricing plans and discounts

# Set revenue targets for launch period

... and offer incentives related to the launch targets!