# bank marketing analysis

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# 1 Bank Marketing Analysis

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```
[25]: import altair as alt
      import numpy as np
      import pandas as pd
      from sklearn import set_config
      from sklearn.model_selection import train_test_split, GridSearchCV
      from sklearn.preprocessing import StandardScaler, OneHotEncoder
      from sklearn.compose import make_column_transformer, make_column_selector
      from sklearn.neighbors import KNeighborsClassifier
      from sklearn.pipeline import make_pipeline, Pipeline
      from sklearn.linear model import LogisticRegression
      from sklearn.tree import DecisionTreeClassifier, plot_tree
      from sklearn.metrics import accuracy score, confusion matrix, precision score,
       ⇔recall_score, f1_score
      import matplotlib.pyplot as plt
      import seaborn as sns
      #from ucimlrepo import fetch_ucirepo
      import altair_ally as aly
      import pandera as pa
      from pandera import Column, DataFrameSchema
      from scipy.stats import pointbiserialr, chi2_contingency
      from pandera import Column, DataFrameSchema, Check
      from pandera.errors import SchemaErrors
      from IPython.display import Markdown
```

# 2 Summary

This lab report analyzes bank marketing campaigns with the goal of using machine learning to predict whether a customer will subscribe to a term deposit. The dataset, sourced from the UCI Machine Learning Repository, contains demographic and campaign-related information on customers who were contacted via phone for a Portuguese bank's direct marketing campaign (Moro et al., 2014). The target variable is whether or not the customer subscribed to a term deposit. This study evaluates the performance of Logistic Regression and Decision Tree models in predicting customer subscription to term deposits, using metrics such as accuracy, precision, recall, and F1 score. The Logistic Regression model achieved 88.5% accuracy with high precision (0.70) but low

recall (0.20), making it suitable for minimizing false positives. Conversely, the Decision Tree model achieved 89.7% accuracy with improved recall (0.23) but lower precision (0.63), better identifying potential subscribers at the cost of higher false positives. Both models emphasize the majority class (non-subscribers) and highlight challenges in detecting true positives. Strategic recommendations include targeted marketing, personalized offers, and continuous monitoring and adjustment of the models to improve performance. By leveraging these models, banks can enhance marketing strategies, optimize resource allocation, and increase conversion rates.

# 3 Introduction

Bank marketing campaigns are a critical tool for financial institutions to promote their products and services, particularly time deposit subscriptions (Meshref, 2020). However, identifying potential customers who are likely to respond positively to these campaigns can be challenging (Meshref, 2020). Despite advances in targeted marketing strategies, response rates for bank marketing campaigns remain low, and ineffective campaigns can lead to wasted resources and decreased customer satisfaction (Xie et al., 2023).

One notable study in this area is "Predictive Analytics and Machine Learning in Direct Marketing for Anticipating Bank Term Deposit Subscriptions" by Zaki et al. (2024). The authors explore how machine learning models, including the SGD Classifier, k-nearest neighbor Classifier, and Random Forest Classifier, can be used to predict bank term deposit subscriptions. The study employs various data exploration and feature engineering techniques to build and evaluate the models, ultimately identifying the Random Forest Classifier as the most effective, achieving an impressive accuracy of 87.5%. This study underscores the potential of machine learning to enhance marketing strategies in the banking sector, providing valuable insights that can help institutions refine their direct marketing approaches and improve customer acquisition.

In recent years, the use of machine learning and data mining techniques in the banking sector has gained significant traction, particularly for customer targeting and marketing optimization. A study by Wang (2020) examines the application of machine learning algorithms, specifically the C5.0 algorithm, to classify bank customers in order to improve marketing strategies. Using the Bank Marketing dataset from the UCI Machine Learning Repository, the study demonstrates how data mining can help identify customer segments, allowing banks to tailor their marketing campaigns more effectively. The classification model results can enhance decision-making processes for banks, ultimately improving marketing efficiency and customer satisfaction. The study highlights the importance of selecting relevant features, handling outliers, and balancing the dataset to ensure more accurate predictions.

This research raises the question of whether a machine learning algorithm can predict whether a customer will subscribe to a term deposit based on customer demographics and campaign-related data. This is an important inquiry because traditional marketing methods often rely on manual segmentation or generalized strategies, which may not capture the nuances of customer behavior. Additionally, by excluding customers who are unlikely to subscribe, banks can reduce campaign costs and improve customer experience. Conversely, accurately identifying potential subscribers allows banks to concentrate efforts on the right audience, improving both efficiency and outcomes. Therefore, if a machine learning algorithm can accurately predict customer subscriptions based on the bank marketing dataset, it could enable more effective, scalable, and data-driven marketing strategies, leading to better resource allocation and enhanced campaign performance.

# 4 Methods

#### 4.0.1 Data

The dataset used in this project is the Bank Marketing dataset, sourced from the UCI Machine Learning Repository (Moro et al., 2014). It contains information related to direct marketing campaigns (via phone calls) conducted by a Portuguese banking institution to predict if a client will subscribe to a term deposit. The dataset contains 45,211 rows and 17 columns and it includes features such as age, job type, marital status, education, balance, and details about previous marketing campaigns. The target variable in this study is "y," which indicates whether a customer subscribed to a term deposit (binary: "yes" or "no"). We processed and analyzed this data using Python with libraries such as pandas, scikit-learn, and matplotlib to implement data cleaning, exploratory data analysis, and machine learning models. The data has been pre-processed and contains no missing values.

```
[26]: #download and extract data from csv
bank_data = pd.read_csv("../data/bank-additional-full.csv", sep=";")
bank_data

# Check if 'unknown' is still present in any column
unknown_counts = bank_data.isin(['unknown']).sum()
print("Unknown counts in each column:\n", unknown_counts)

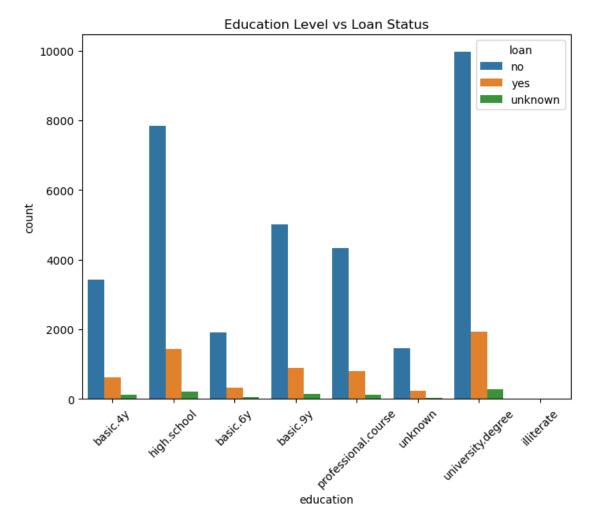
# Plot
plt.figure(figsize=(8,6))
sns.countplot(data=bank_data, x='education', hue='loan')
plt.title('Education Level vs Loan Status')
plt.xticks(rotation=45)
plt.show()
```

Unknown counts in each column:

age	0
job	330
marital	80
education	1731
default	8597
housing	990
loan	990
contact	0
month	0
day_of_week	0
duration	0
campaign	0
pdays	0
previous	0
poutcome	0
emp.var.rate	0
cons.price.idx	0
cons.conf.idx	0

euribor3m 0
nr.employed 0
y 0

dtype: int64



Variab	lo.		Missing Val-
Name	Role Type Demogr	aplexcription	Units ues
age	Featulmeteger	Age	years no
job	FeatuCatego Cicalipat	tidhype of job (categorical: 'admin.', 'blue-collar',	no
		'entrepreneur', 'housemaid', 'management', 'retired',	
		'self-employed', 'services', 'student', 'technician',	
		'unemployed', 'unknown')	
marita	l FeatuCategoMaaital	Marital status (categorical: 'divorced', 'married',	no
	Status	'single', 'unknown'; note: 'divorced' means divorced or	
		widowed)	

Variable Name Role Type Demog	ra <b>Dlex</b> cription	Missing Val- Units ues
	ioEducation level (categorical: 'basic.4y', 'basic.6y',	no
Level	'basic.9y', 'high.school', 'illiterate',	110
	'professional.course', 'university.degree', 'unknown')	
default Featu <b>Be</b> nary	Has credit in default? (binary: 'yes', 'no')	no
balance Featulmeteger	Average yearly balance (numeric)	euros no
housing FeatuBenary	Has housing loan? (binary: 'yes', 'no')	no
loan Featu <b>Be</b> nary	Has personal loan? (binary: 'yes', 'no')	no
contact Featurategorical	Contact communication type (categorical: 'cellular', 'telephone')	yes
day_of_ <b>FwathDa</b> te	Last contact day of the week (categorical: 'mon', 'tue', 'wed', 'thu', 'fri')	no
month FeatuDate	Last contact month of the year (categorical: 'jan', 'feb', 'mar',, 'nov', 'dec')	no
durationFeatulneteger	Last contact duration, in seconds (numeric). Important note: this attribute highly affects the output target (e.g., if duration=0 then y='no'). It should only be included for benchmark purposes.	secondro
campaig <b>h</b> eatu <b>lne</b> teger	Number of contacts performed during this campaign and for this client (numeric, includes last contact)	no
pdays Featu <b>lne</b> teger	Number of days that passed by after the client was last contacted from a previous campaign (numeric; -1 means client was not previously contacted)	days yes
previousFeatu <b>lne</b> teger	Number of contacts performed before this campaign and for this client	no
poutconReatuCategorical	Outcome of the previous marketing campaign (categorical: 'failure', 'nonexistent', 'success')	yes
y Targe <b>B</b> inary	Has the client subscribed to a term deposit? (binary: 'yes', 'no')	no

# 5 Data Validation Check

```
[27]: # Define a function for data validation
data_path = "../data/bank-additional-full.csv"

# Define a function for data validation
def validate_data(df, file_path):
    errors = []

# 1. Correct data file format
    if not file_path.endswith(".csv"):
        errors.append("Incorrect file format: Expected a .csv file.")

# 2. Correct column names
```

```
expected_columns = ['age', 'job', 'marital', 'education', 'default', u
'contact', 'month', 'day_of_week', 'duration', 'campaign', 'pdays',
     'previous', 'poutcome', 'emp.var.rate', 'cons.price.idx',
     'cons.conf.idx', 'euribor3m', 'nr.employed', 'y']
  if not set(expected columns).issubset(df.columns):
      errors.append(f"Incorrect column names. Expected columns:

√{expected_columns}")

  # 3. No empty observations
  if df.isnull().all(axis=1).any():
      errors.append("Dataset contains rows with all empty values.")
  # 4. Missingness not beyond expected threshold
  threshold = 0.1 # 10% threshold for missing data
  missing_ratios = df.isnull().mean()
  if (missing_ratios > threshold).any():
      high_missing_cols = missing_ratios[missing_ratios > threshold].index.
→tolist()
      errors.append(f"Columns with missingness beyond {threshold * 100}%:
→{high_missing_cols}")
  # 5. Correct data types in each column
  expected_dtypes = {
      'age': 'int64',
      'job': 'object',
      'marital': 'object',
      'education': 'object',
      'default': 'object',
      'balance': 'int64',
      'housing': 'object',
      'loan': 'object',
      'contact': 'object',
      'day': 'int64',
      'month': 'object',
      'duration': 'int64',
      'campaign': 'int64',
      'pdays': 'int64',
      'previous': 'int64',
      'poutcome': 'object',
      'y': 'object'
  for col, dtype in expected_dtypes.items():
      if col in df.columns and df[col].dtype.name != dtype:
          errors.append(f"Incorrect data type for column {col}. Expected

∟

    dtype}, got {df[col].dtype.name}.")
```

```
# 6. No duplicate observations
if df.duplicated().any():
    errors.append("Dataset contains duplicate rows.")

return errors

# Run validation
validation_errors = validate_data(bank_data, data_path)

# Handle validation errors
if validation_errors:
    print("Data validation failed with the following errors:")
    for error in validation_errors:
        print(f"- {error}")
else:
    print("Data validation passed!")
```

Data validation failed with the following errors:
- Dataset contains duplicate rows.

```
[28]: # No Outliers or Anomalous values:
      outlier_schema = DataFrameSchema(
              "age": Column(pa.Int, pa.Check(lambda x: (x >= 17) \& (x <= 100),

¬name="age_check")),
              "duration": Column(pa.Int, pa.Check(lambda x: x >= 0, ___
       →name="duration_check")), # Duration should be non-negative
              "campaign": Column(pa.Int, pa.Check(lambda x: x >= 0,...
       oname="campaign_check")), # Campaign count should be >= 0
              "pdays": Column(pa.Int, pa.Check(lambda x: x >= -1,__
       →name="pdays_check")), # -1 indicates no previous contact
              "previous": Column(pa.Int, pa.Check(lambda x: x >= 0,11
       →name="previous_check")), # Previous contacts >= 0
              "emp.var.rate": Column(pa.Float, pa.Check(lambda x: (x >= -3.5) \& (x <= 
       →3), name="emp_var_rate_check")), # Range for employment variation
              "cons.price.idx": Column(pa.Float, pa.Check(lambda x: (x >= 92) & (x <=__
       →95), name="cons_price_idx_check")), # Reasonable range for consumer price_
       \rightarrow i.n.d.e.x
              "cons.conf.idx": Column(pa.Float, pa.Check(lambda x: (x \ge -51) \& (x \le 
       $\infty$50), name="cons_conf_idx_check")), # Consumer confidence range
              "euribor3m": Column(pa.Float, pa.Check(lambda x: (x >= 0) & (x <= 6),</pre>
       name="euribor3m_check")), # EURIBOR rate should be non-negative and below 6
              "nr.employed": Column(pa.Float, pa.Check(lambda x: (x >= 4900) & (x <=__
       ⇒5500), name="nr_employed_check")), # Number of employees range
```

```
# Validate the dataframe for outliers
try:
    outlier_schema.validate(bank_data)
    print("Data passed outlier validation checks.")
except pa.errors.SchemaError as e:
    print("Outlier validation failed:")
    print(e)
```

Data passed outlier validation checks.

```
[29]: # Correct Category Levels (No String Mismatches or Single Values)
      expected_categories = {
          "job": ["admin.", "unknown", "unemployed", "management", "housemaid", [
       "student", "blue-collar", "self-employed", "retired", "technician",

¬"services"],
          "marital": ["married", "divorced", "single", "unknown"],
          "education": ['basic.4y', 'high.school', 'basic.6y', 'basic.9y', |
       ⇔'professional.course',
       'unknown', 'university.degree', 'illiterate'],
          "default": ["yes", "no", "unknown"],
          "housing": ["yes", "no", "unknown"],
          "loan": ["yes", "no", "unknown"],
          "contact": ["unknown", "telephone", "cellular"],
          "month": ["jan", "feb", "mar", "apr", "may", "jun", "jul", "aug", "sep", [

¬"oct", "nov", "dec"],
          "day_of_week": ["mon", "tue", "wed", "thu", "fri"],
          "poutcome": ['nonexistent', 'failure', 'success']
      }
      # Define the schema for category level checks
      category_schema = DataFrameSchema(
              "job": Column(pa.String, pa.Check(lambda x: set(x.unique()).
       →issubset(expected_categories["job"]), name="job_check")),
              "marital": Column(pa.String, pa.Check(lambda x: set(x.unique()).
       →issubset(expected_categories["marital"]), name="marital_check")),
              "education": Column(pa.String, pa.Check(lambda x: set(x.unique()).
       →issubset(expected_categories["education"]), name="education_check")),
              "default": Column(pa.String, pa.Check(lambda x: set(x.unique()).
       sissubset(expected_categories["default"]), name="default_check")),
              "housing": Column(pa.String, pa.Check(lambda x: set(x.unique()).
       sissubset(expected_categories["housing"]), name="housing_check")),
              "loan": Column(pa.String, pa.Check(lambda x: set(x.unique()).
       ⇔issubset(expected_categories["loan"]), name="loan_check")),
```

```
"contact": Column(pa.String, pa.Check(lambda x: set(x.unique()).
 ⇒issubset(expected_categories["contact"]), name="contact_check")),
        "month": Column(pa.String, pa.Check(lambda x: set(x.unique()).
 sissubset(expected_categories["month"]), name="month_check")),
        "day_of_week": Column(pa.String, pa.Check(lambda x: set(x.unique()).
 →issubset(expected_categories["day_of_week"]), name="day_of_week_check")),
        "poutcome": Column(pa.String, pa.Check(lambda x: set(x.unique()).
 sissubset(expected_categories["poutcome"]), name="poutcome_check")),
# Validate the dataframe for category level mismatches
try:
    category_schema.validate(bank_data)
   print("Data passed category level validation checks.")
    # Check for columns with only a single unique value
   for col in bank data.select dtypes(include=['object']).columns:
       unique_values = bank_data[col].nunique()
        if unique values == 1:
            print(f"Warning: Column '{col}' has only one unique value. It may⊔
 ⇔be non-informative.")
except pa.errors.SchemaError as e:
   print("Category level validation failed:")
   print(e)
```

Data passed category level validation checks.

```
[30]: # Target/Response Variable Follows Expected Distribution
# Define the schema for validating the target column 'y'
target_schema = pa.DataFrameSchema({
        "y": pa.Column(str, pa.Check.isin(['yes', 'no'], error="Target must be_\text{"yes' or 'no'"}), nullable=False)
})

# Validate the DataFrame
try:
    validated_target = target_schema.validate(bank_data)
    print("Target validation passed.")
except pa.errors.SchemaError as e:
    print("Target validation failed:\n", e.failure_cases)
```

Target validation passed.

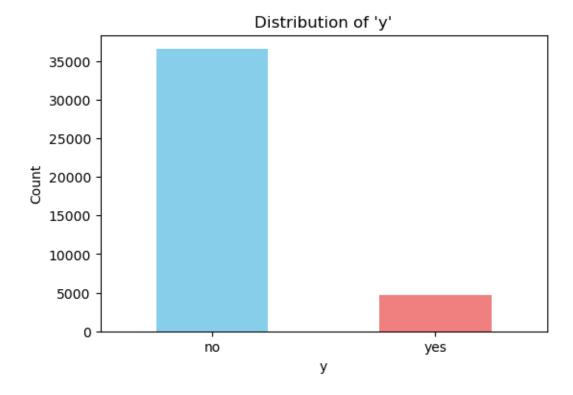
```
[31]: # Check the distribution of the target variable 'y'
target_column = 'y'
```

```
# Calculate the value counts for the target variable
target_counts = bank_data[target_column].value_counts()

# Print out the distribution
print(f"Distribution of '{target_column}':")
print(target_counts)

# Plot the distribution for visual inspection
plt.figure(figsize=(6, 4))
target_counts.plot(kind='bar', color=['skyblue', 'lightcoral'])
plt.title(f"Distribution of '{target_column}'")
plt.xlabel(target_column)
plt.ylabel('Count')
plt.xticks(rotation=0)
plt.show()
```

Distribution of 'y':
y
no 36548
yes 4640
Name: count, dtype: int64



```
[32]: | # No Anomalous Correlations Between Target/Response Variable and Features
      def check_correlations_with_target(data):
          # Convert categorical variables to numerical for correlation analysis
          data_encoded = data.copy()
          for column in data_encoded.select_dtypes(include=['object']).columns:
              data_encoded[column] = data_encoded[column].astype('category').cat.codes
          correlation_with_target = data_encoded.corr()['y'].drop('y')
          print("Correlations with target variable:\n", correlation_with_target)
          # Check for high correlations (greater than 0.9 or less than -0.9)
          anomalous_correlations =_
       →correlation_with_target[abs(correlation_with_target) > 0.9]
          if not anomalous_correlations.empty:
              print(f"Warning: Anomalous correlations between target and features:⊔
       →{anomalous correlations}")
      try:
          check_correlations_with_target(bank_data)
      except Exception as e:
          print("Error in correlation with target check:", e)
```

## Correlations with target variable:

age 0.030399 job 0.025122 0.046203 marital education 0.057799 default -0.099352 housing 0.011552 loan -0.004909contact -0.144773 month -0.006065 day\_of\_week 0.015967 duration 0.405274 campaign -0.066357pdays -0.324914 previous 0.230181 0.129789 poutcome emp.var.rate -0.298334 cons.price.idx -0.136211 cons.conf.idx 0.054878 euribor3m -0.307771 -0.354678 nr.employed Name: y, dtype: float64

```
[33]: # No Anomalous Correlations Between Features
      def check_feature_correlations(data):
          # Convert categorical variables to numerical for correlation analysis
          data_encoded = data.copy()
          for column in data_encoded.select_dtypes(include=['object']).columns:
              data_encoded[column] = data_encoded[column].astype('category').cat.codes
          # Calculate correlation matrix
          feature correlations = data encoded.corr()
          print("Feature correlation matrix:\n", feature correlations)
          # Find highly correlated features (greater than 0.9 or less than -0.9)
          high_correlation = feature_correlations[abs(feature_correlations) > 0.9]
          high_correlation = high_correlation[(high_correlation != 1).any(axis=1)]
       →Remove self-correlations
          if not high_correlation.empty:
              print(f"Warning: Anomalous correlations between features:

¬\n{high_correlation}")
      try:
          check_feature_correlations(bank_data)
      except Exception as e:
          print("Error in feature correlation check:", e)
```

## Feature correlation matrix:

```
job
                                    marital
                                            education
                                                        default
                                                                 housing \
               1.000000 0.001250 -0.389753 -0.117892 0.164965 -0.001603
age
job
               0.001250 1.000000 0.027897
                                             0.134121 -0.028277 0.006962
marital
              -0.389753 0.027897 1.000000
                                            0.109220 -0.079450 0.010467
education
              -0.117892 0.134121 0.109220
                                            1.000000 -0.186859 0.016825
default
               0.164965 -0.028277 -0.079450 -0.186859 1.000000 -0.015815
housing
              -0.001603 0.006962 0.010467
                                            0.016825 -0.015815 1.000000
              -0.007368 -0.010209 0.005788
                                            0.006384 -0.003782 0.044296
loan
contact
              0.007021 -0.025132 -0.054501 -0.105726 0.135238 -0.082186
              -0.024877 -0.033213 -0.007629
                                           -0.082684 -0.015830 -0.018141
month
day_of_week
              -0.017572 -0.000844 \ 0.002202 \ -0.017986 \ -0.008701 \ 0.003339
duration
              -0.000866 -0.006490 0.010290 -0.015102 -0.011794 -0.007658
campaign
               0.004594 -0.006923 -0.007240
                                            0.000371 0.032825 -0.011010
              -0.034369 -0.028468 -0.037942 -0.046626 0.080062 -0.010551
pdays
previous
               0.024365 0.020965 0.038689
                                            0.038831 -0.102416 0.021314
poutcome
               0.019750 0.011504 0.001912
                                            0.017009 0.023417 -0.011783
              -0.000371 -0.008271 -0.084210 -0.043778 0.203263 -0.060196
emp.var.rate
cons.price.idx 0.000857 -0.016017 -0.057477 -0.081607 0.168073 -0.080504
cons.conf.idx
               0.078799 0.026522 -0.033845
euribor3m
               0.010767 - 0.007880 - 0.091939 - 0.036380 0.195336 - 0.059277
nr.employed
             -0.017725 -0.019574 -0.086199 -0.041492 0.189845 -0.045862
```

0.025122 0.046203

0.057799 -0.099352 0.011552

0.030399

	<pre>cons.conf.idx</pre>	euribor3m	nr.employed	У
age	0.129372	0.010767	-0.017725	0.030399
job	0.052760	-0.007880	-0.019574	0.025122
marital	-0.033783	-0.091939	-0.086199	0.046203
education	0.078799	-0.036380	-0.041492	0.057799
default	0.026522	0.195336	0.189845	-0.099352
housing	-0.033845	-0.059277	-0.045862	0.011552
loan	-0.012025	0.000125	0.003903	-0.004909
contact	0.251614	0.399773	0.269155	-0.144773
month	0.009652	-0.117264	-0.221425	-0.006065
day_of_week	0.041465	0.039043	0.028380	0.015967
duration	-0.008173	-0.032897	-0.044703	0.405274
campaign	-0.013733	0.135133	0.144095	-0.066357
pdays	-0.091342	0.296899	0.372605	-0.324914
previous	-0.050936	-0.454494	-0.501333	0.230181
poutcome	0.178289	0.184144	0.119689	0.129789
emp.var.rate	0.196041	0.972245	0.906970	-0.298334
cons.price.idx	0.058986	0.688230	0.522034	-0.136211
cons.conf.idx	1.000000	0.277686	0.100513	0.054878
euribor3m	0.277686	1.000000	0.945154	-0.307771
nr.employed	0.100513	0.945154	1.000000	-0.354678
у	0.054878	-0.307771	-0.354678	1.000000

[21 rows x 21 columns]

Warning: Anomalous correlations between features:

	age	job	marital	education	default	housing	loan	contact	•
age	1.0	NaN	NaN	NaN	NaN	NaN	${\tt NaN}$	NaN	
job	NaN	1.0	NaN	NaN	NaN	NaN	${\tt NaN}$	NaN	
marital	NaN	NaN	1.0	NaN	NaN	NaN	${\tt NaN}$	NaN	
education	NaN	NaN	NaN	1.0	NaN	NaN	${\tt NaN}$	NaN	
default	NaN	NaN	NaN	NaN	1.0	NaN	${\tt NaN}$	NaN	
housing	NaN	NaN	NaN	NaN	NaN	1.0	${\tt NaN}$	NaN	
loan	NaN	NaN	NaN	NaN	NaN	NaN	1.0	NaN	
contact	NaN	NaN	NaN	NaN	NaN	NaN	${\tt NaN}$	1.0	
month	NaN	NaN	NaN	NaN	NaN	NaN	${\tt NaN}$	NaN	
day_of_week	NaN	NaN	NaN	NaN	NaN	NaN	${\tt NaN}$	NaN	
duration	NaN	NaN	NaN	NaN	NaN	NaN	${\tt NaN}$	NaN	
campaign	NaN	NaN	NaN	NaN	NaN	NaN	${\tt NaN}$	NaN	
pdays	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	
previous	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	
poutcome	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	
emp.var.rate	NaN	NaN	NaN	NaN	NaN	NaN	${\tt NaN}$	NaN	
cons.price.idx	NaN	NaN	NaN	NaN	NaN	NaN	${\tt NaN}$	NaN	
<pre>cons.conf.idx</pre>	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	
euribor3m	NaN	NaN	NaN	NaN	NaN	NaN	${\tt NaN}$	NaN	
nr.employed	NaN	NaN	NaN	NaN	NaN	NaN	${\tt NaN}$	NaN	
у	$\mathtt{NaN}$	${\tt NaN}$	NaN	NaN	NaN	NaN	NaN	NaN	

	month day_o	f_week	•••	campaign	pdays	previous	poutcome	\
age	NaN	NaN		NaN	NaN	NaN	-	•
job	NaN	NaN	•••	NaN	NaN	NaN		
marital	NaN	NaN		NaN	NaN	NaN		
education	NaN	NaN	•••	NaN	NaN	NaN		
default	NaN	NaN	•••	NaN	NaN	NaN		
housing	NaN	NaN	•••	NaN	NaN	NaN		
loan	NaN	NaN		NaN	NaN	NaN		
contact	NaN	NaN		NaN	NaN	NaN		
month	1.0	NaN		NaN	NaN	NaN		
day_of_week	NaN	1.0		NaN	NaN	NaN		
duration	NaN	NaN		NaN	NaN	NaN		
campaign	NaN	NaN		1.0	NaN	NaN		
pdays	NaN	NaN		NaN	1.0	NaN		
previous	NaN	NaN		NaN	NaN	1.0		
poutcome	NaN	NaN		NaN	NaN	NaN		
emp.var.rate	NaN	NaN		NaN	NaN	NaN		
cons.price.idx	NaN	NaN		NaN	NaN	NaN		
cons.conf.idx	NaN	NaN		NaN	NaN	NaN		
euribor3m	NaN	NaN		NaN	NaN	NaN		
nr.employed	NaN	NaN		NaN	NaN	NaN		
у	NaN	NaN		NaN	NaN	NaN		
y	Nan	Nan	•••	Nan	wan	nan	ivaiv	
	emp.var.rate	cons.	pri	ce.idx co	ns.conf	.idx eur	ibor3m \	
age	NaN	Ī		NaN		NaN	NaN	
job	NaN	Ī		NaN		NaN	NaN	
marital	NaN	Ī		NaN		NaN	NaN	
education	NaN	Ī		NaN		NaN	NaN	
default	NaN	ī						
housing				NaN		NaN	NaN	
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loan	NaN NaN	Г						
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loan contact month day_of_week	NaN NaN NaN	T T T T		NaN NaN NaN NaN NaN		NaN NaN NaN NaN NaN	NaN NaN NaN NaN	
loan contact month day_of_week duration	NaN NaN NaN NaN			NaN NaN NaN NaN NaN		NaN NaN NaN NaN NaN	NaN NaN NaN NaN NaN	
loan contact month day_of_week duration campaign	NaN NaN NaN NaN NaN			NaN NaN NaN NaN NaN NaN		NaN NaN NaN NaN NaN NaN	NaN NaN NaN NaN NaN NaN	
loan contact month day_of_week duration campaign pdays	NaN NaN NaN NaN NaN NaN			NaN NaN NaN NaN NaN NaN NaN		NaN NaN NaN NaN NaN NaN NaN	NaN NaN NaN NaN NaN NaN NaN	
loan contact month day_of_week duration campaign pdays previous	NaN NaN NaN NaN NaN NaN			NaN NaN NaN NaN NaN NaN NaN		NaN	NaN NaN NaN NaN NaN NaN NaN NaN NaN	
loan contact month day_of_week duration campaign pdays previous poutcome	NaN NaN NaN NaN NaN NaN NaN			NaN		NaN	NaN	
loan contact month day_of_week duration campaign pdays previous poutcome emp.var.rate	NaM NaM NaM NaM NaM NaM NaM NaM			NaN		NaN	NaN	
loan contact month day_of_week duration campaign pdays previous poutcome emp.var.rate cons.price.idx	Nan Nan Nan Nan Nan Nan Nan Nan Nan Nan			NaN		NaN	NaN	
loan contact month day_of_week duration campaign pdays previous poutcome emp.var.rate cons.price.idx cons.conf.idx	NaM NaM NaM NaM NaM NaM NaM 1.000000 NaM			NaN		NaN	NaN	
loan contact month day_of_week duration campaign pdays previous poutcome emp.var.rate cons.price.idx cons.conf.idx euribor3m	NaM NaM NaM NaM NaM NaM 1.000000 NaM NaM 0.972245			NaN		NaN	NaN	

15

nr.employed

age

У

NaN NaN

job	NaN	${\tt NaN}$
marital	NaN	${\tt NaN}$
education	NaN	${\tt NaN}$
default	NaN	${\tt NaN}$
housing	NaN	${\tt NaN}$
loan	NaN	${\tt NaN}$
contact	NaN	${\tt NaN}$
month	NaN	${\tt NaN}$
day_of_week	NaN	${\tt NaN}$
duration	NaN	${\tt NaN}$
campaign	NaN	${\tt NaN}$
pdays	NaN	${\tt NaN}$
previous	NaN	${\tt NaN}$
poutcome	NaN	${\tt NaN}$
emp.var.rate	0.906970	${\tt NaN}$
cons.price.idx	NaN	${\tt NaN}$
<pre>cons.conf.idx</pre>	NaN	${\tt NaN}$
euribor3m	0.945154	${\tt NaN}$
nr.employed	1.000000	${\tt NaN}$
У	NaN	1.0

[21 rows x 21 columns]

#### 5.0.1 Analysis

The analysis began with loading and preprocessing the dataset, addressing missing values, encoding categorical features, and scaling numeric variables to ensure consistency across features. The dataset was then split into training and testing sets, with 20% allocated for testing to evaluate model performance. A logistic regression model was chosen for binary classification, implemented through a Pipeline to streamline preprocessing, encoding, and model fitting. To optimize model accuracy, GridSearchCV was used for hyperparameter tuning, and cross-validation was employed to assess the model's robustness. After training the model, its performance was evaluated using various metrics such as accuracy, precision, recall, and F1-score, with confusion matrices and heatmaps created using Seaborn for better visualization. These tools provided insights into the model's ability to differentiate between classes.

### 5.1 Results

To evaluate the utility of each predictor in predicting the response variable (y) for the bank marketing dataset, we visualized the distributions of each predictor in the training dataset, coloring them by the class (yes: orange and no: blue). These visualizations include univariate distributions, pairwise correlations, and scatterplots, as seen in the attached figures. In analyzing these plots, we observe significant differences in the distribution centers and spreads of predictors like duration and campaign between the two classes. However, some variables, such as age and balance, show overlapping distributions with less apparent class separation. Furthermore, categorical predictors, such as job and month, exhibit class imbalance but may still hold valuable predictive information. Based on these insights, predictors demonstrating clear separability and meaningful patterns are prioritized for inclusion in the predictive model, while those showing little to no differentiation may

be considered for exclusion.

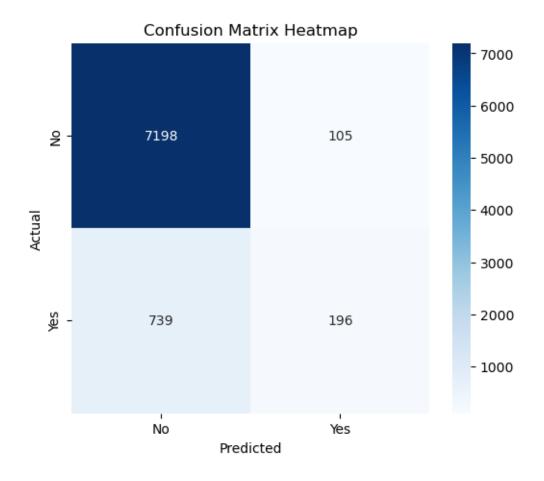
```
[35]: ## visualization
[34]: # Assuming the Bank Marketing dataset is loaded into a DataFrame called
       → `bank_data`
      aly.alt.data_transformers.enable('vegafusion')
      # Look at the univariate distributions for quantitative variables
      aly.dist(bank_data, color='y')
[34]: alt.ConcatChart(...)
[36]: # Look at the univariate distributions (counts) for categorical variables
      # Changing 'target' to an object dtype just for the data passed to the chart
      aly.dist(
          bank_data.assign(target=lambda bank data: bank_data['y'].astype(object)),
          dtype='object',
          color='y'
      )
[36]: alt.ConcatChart(...)
[37]: # Visualize pairwise correlations for quantitative variables
      aly.corr(bank_data)
[37]: alt.ConcatChart(...)
[38]: \# Visualize pairwise scatterplots for quantitative variables with high_
       \hookrightarrow correlations
      # Identify columns with at least one high correlation
      high_corr_columns = [
          "age",
          "duration",
          "campaign",
          "previous",
          "y", # Always include the target as well
      ]
      # Sampling the DataFrame to not saturate the charts
      aly.pair(bank_data[high_corr_columns].sample(300), color='y')
[38]: alt. VConcatChart(...)
```

### 5.2 Model Creation

## 5.2.1 Initially without Hyperparameter optimization using grid search

```
[39]: # Set a seed for reproducibility
      np.random.seed(42)
      # Assuming bank_data is already loaded
      unknown_columns = bank_data.columns[bank_data.isin(['unknown']).any()]
      # Clean the data by replacing 'unknown' values with a placeholder (e.q., u
       ⇒'other')
      cleaned_data = bank_data.apply(lambda col: col.replace('unknown', 'other') if_u
      ⇔col.dtypes == 'object' else col)
      # Define feature subsets
      numeric_feats = ['age', 'emp.var.rate', 'cons.price.idx', 'cons.conf.idx', |
       ⇔'euribor3m', 'nr.employed', 'campaign']
      categorical_feats = ['job', 'education', 'default', 'housing', 'loan', _
      ⇔'contact', 'poutcome']
      drop_feats = ['duration', 'month', 'day_of_week', 'pdays', 'marital',__
      # Separate features and target variable
      X = cleaned_data.drop(columns=drop_feats + ['y']) # Features excluding target_
      →'y' and drop_feats
      y = cleaned_data['y'] # Target variable
      # Create the column transformer to apply preprocessing
      ct = make column transformer(
          (StandardScaler(), numeric_feats), # Standard scaling for numeric features
          (OneHotEncoder(drop="if_binary", sparse_output=False), categorical_feats)
       →# One-hot encoding for categorical features
      # Create a pipeline with preprocessing and logistic regression model
      pipeline = Pipeline(steps=[
         ('preprocessor', ct),
          ('classifier', LogisticRegression(solver='liblinear')) # Using 'liblinear'
       ⇔solver for small datasets
      1)
      # Split the data into training and testing sets
      X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2,_
      →random_state=42)
      # Train the model
```

```
pipeline.fit(X_train, y_train)
# Make predictions
y_pred = pipeline.predict(X_test)
# Evaluate the model
accuracy = accuracy_score(y_test, y_pred)
conf_matrix = confusion_matrix(y_test, y_pred)
# Print evaluation metrics
print("Accuracy:", accuracy)
print("Confusion Matrix:\n", conf_matrix)
# Additional evaluation metrics
precision = precision_score(y_test, y_pred, pos_label='yes') # Specify_
 ⇔pos_label
recall = recall_score(y_test, y_pred, pos_label='yes')
f1 = f1_score(y_test, y_pred, pos_label='yes')
# Print additional metrics
print("Logistic Regression Evaluation:")
print(f"Accuracy: {accuracy:.2f}")
print(f"Precision: {precision:.2f}")
print(f"Recall: {recall:.2f}")
print(f"F1 Score: {f1:.2f}")
# Plot confusion matrix heatmap
plt.figure(figsize=(6, 5))
sns.heatmap(conf_matrix, annot=True, fmt="d", cmap="Blues", xticklabels=['No',_
 plt.title('Confusion Matrix Heatmap')
plt.xlabel('Predicted')
plt.ylabel('Actual')
plt.show()
Accuracy: 0.8975479485311969
Confusion Matrix:
 [[7198 105]
 [ 739 196]]
Logistic Regression Evaluation:
Accuracy: 0.90
Precision: 0.65
Recall: 0.21
F1 Score: 0.32
```



```
X = cleaned_data.drop(columns=drop_feats + ['y']) # Features excluding target_
→'y' and drop_feats
y = cleaned_data['y'] # Target variable
# Create the column transformer to apply preprocessing
ct = make column transformer(
    (StandardScaler(), numeric feats), # Standard scaling for numeric features
    (OneHotEncoder(drop="if_binary", sparse_output=False), categorical_feats)
→# One-hot encoding for categorical features
# Create a pipeline with preprocessing and logistic regression model
pipeline = Pipeline(steps=[
   ('preprocessor', ct),
   ('classifier', LogisticRegression(solver='liblinear')) # Using 'liblinear'
⇔solver for small datasets
])
# Define the hyperparameter grid
param_grid = {
    'classifier C': [0.01, 0.1, 1, 10, 100], # Regularization strength
    'classifier_penalty': ['11', '12'], # Regularization type
    'classifier solver': ['liblinear'], # Solver for logistic regression
    'classifier_max_iter': [100, 200, 300] # Maximum number of iterations for
⇔convergence
}
# Create GridSearchCV with cross-validation
grid_search = GridSearchCV(pipeline, param_grid, cv=5, scoring='accuracy',_
\rightarrown_jobs=-1)
# Split the data into training and testing sets
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2,_
→random state=42)
# Fit the grid search to the data
grid search.fit(X train, y train)
# Print the best parameters found by GridSearchCV
print("Best hyperparameters found: ", grid_search.best_params_)
# Make predictions with the best model
y pred = grid search.predict(X test)
# Evaluate the model
accuracy = accuracy_score(y_test, y_pred)
```

```
conf_matrix = confusion_matrix(y_test, y_pred)
# Print evaluation metrics
print("Accuracy:", accuracy)
print("Confusion Matrix:\n", conf_matrix)
# Additional evaluation metrics
# Additional evaluation metrics
precision = precision_score(y_test, y_pred, pos_label='yes') # Specify_
 ⇔pos_label
recall = recall_score(y_test, y_pred, pos_label='yes')
f1 = f1_score(y_test, y_pred, pos_label='yes')
# Print additional metrics
print("Logistic Regression Evaluation:")
print(f"Accuracy: {accuracy:.2f}")
print(f"Precision: {precision:.2f}")
print(f"Recall: {recall:.2f}")
print(f"F1 Score: {f1:.2f}")
# Plot confusion matrix heatmap
plt.figure(figsize=(6, 5))
sns.heatmap(conf_matrix, annot=True, fmt="d", cmap="Blues", xticklabels=['No', __
 plt.title('Confusion Matrix Heatmap')
plt.xlabel('Predicted')
plt.ylabel('Actual')
plt.show()
Unexpected exception formatting exception. Falling back to standard exception
joblib.externals.loky.process_executor._RemoteTraceback:
Traceback (most recent call last):
 File "c:\Users\halao\miniforge3\envs\bankenv\Lib\site-
packages\joblib\externals\loky\process_executor.py", line 426, in
_process_worker
    call item = call queue.get(block=True, timeout=timeout)
 File "c:\Users\halao\miniforge3\envs\bankenv\Lib\multiprocessing\queues.py",
line 122, in get
   return _ForkingPickler.loads(res)
ModuleNotFoundError: No module named 'numpy. core'
```

The above exception was the direct cause of the following exception:

```
Traceback (most recent call last):
 File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
packages\IPython\core\interactiveshell.py", line 3550, in run_code
    the next line of the prompt.
 File "C:\Users\halao\AppData\Local\Temp\ipykernel 17744\2509923658.py", line
46, in <module>
   grid_search.fit(X_train, y_train)
 File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
packages\sklearn\base.py", line 1473, in wrapper
 File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
packages\sklearn\model_selection\_search.py", line 1019, in fit
    n candidates,
 File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
packages\sklearn\model_selection\_search.py", line 1573, in _run_search
    - A str, giving an expression as a function of n_jobs,
 File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
packages\sklearn\model_selection\_search.py", line 965, in evaluate_candidates
    # When iterated first by splits, then by parameters
 File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
packages\sklearn\utils\parallel.py", line 74, in __call__
    learn configuration by calling `sklearn.get_config()` in the current
 File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
packages\joblib\parallel.py", line 2007, in __call__
    return output if self.return_generator else list(output)
 File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
packages\joblib\parallel.py", line 1650, in _get_outputs
    yield from self._retrieve()
 File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
packages\joblib\parallel.py", line 1754, in _retrieve
    self._raise_error_fast()
  File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
packages\joblib\parallel.py", line 1789, in _raise_error_fast
    error_job.get_result(self.timeout)
 File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
packages\joblib\parallel.py", line 745, in get_result
    return self._return_or_raise()
 File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
packages\joblib\parallel.py", line 763, in _return_or_raise
   raise self._result
joblib.externals.loky.process_executor.BrokenProcessPool: A task has failed to
un-serialize. Please ensure that the arguments of the function are all
picklable.
During handling of the above exception, another exception occurred:
Traceback (most recent call last):
  File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
packages\IPython\core\interactiveshell.py", line 2144, in showtraceback
```

```
"<string>" when reading from a string).
       File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
     packages\IPython\core\ultratb.py", line 1435, in structured_traceback
       File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
     packages\IPython\core\ultratb.py", line 1326, in structured traceback
         """Extension which holds some state: the last exception value"""
       File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
     packages\IPython\core\ultratb.py", line 1173, in structured_traceback
         tb_offset=0, long_header=False, include_vars=False,
       File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
     packages\IPython\core\ultratb.py", line 1088, in format_exception_as_a whole
       File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
     packages\IPython\core\ultratb.py", line 970, in format_record
         if skipped:
       File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
     packages\IPython\core\ultratb.py", line 792, in lines
       File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
     packages\stack_data\utils.py", line 144, in cached_property_wrapper
         value = obj.__dict__[self.func.__name__] = self.func(obj)
       File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
     packages\stack_data\core.py", line 734, in lines
         pieces = self.included pieces
       File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
     packages\stack_data\utils.py", line 144, in cached_property_wrapper
         value = obj.__dict__[self.func.__name__] = self.func(obj)
       File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
     packages\stack_data\core.py", line 681, in included_pieces
         pos = scope_pieces.index(self.executing_piece)
       File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
     packages\stack_data\utils.py", line 144, in cached_property_wrapper
         value = obj.__dict__[self.func.__name__] = self.func(obj)
       File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
     packages\stack_data\core.py", line 660, in executing_piece
         return only(
       File "c:\Users\halao\miniforge3\envs\bankenv\lib\site-
     packages\executing\executing.py", line 116, in only
         raise NotOneValueFound('Expected one value, found 0')
     executing.executing.NotOneValueFound: Expected one value, found 0
 []: conf_matrix
 []: array([[7177, 126],
             [720,
                     215]])
[21]: # Set a seed for reproducibility
      np.random.seed(42)
      # Assuming bank_data is already loaded
```

```
unknown_columns = bank_data.columns[bank_data.isin(['unknown']).any()]
# Clean the data by replacing 'unknown' values with a placeholder (e.g., u
→ 'other')
cleaned_data = bank_data.apply(lambda col: col.replace('unknown', 'other') if_u
⇔col.dtypes == 'object' else col)
# Define feature subsets
numeric_feats = ['age', 'emp.var.rate', 'cons.price.idx', 'cons.conf.idx',_
categorical_feats = ['job', 'education', 'default', 'housing', 'loan', u
drop_feats = ['duration', 'month', 'day_of_week', 'pdays', 'marital',_
# Separate features and target variable
X = cleaned_data.drop(columns=drop_feats + ['y']) # Features excluding target_
→'y' and drop feats
y = cleaned_data['y'] # Target variable
# Create the column transformer to apply preprocessing
ct = make column transformer(
    (StandardScaler(), numeric_feats), # Standard scaling for numeric features
   (OneHotEncoder(drop="if_binary", sparse_output=False), categorical_feats)
→# One-hot encoding for categorical features
# Create a pipeline with preprocessing and decision tree classifier
pipeline = Pipeline(steps=[
    ('preprocessor', ct),
   ('classifier', DecisionTreeClassifier(random_state=42)) # Decision tree_
⊶model
])
# Define parameter grid for grid search
param_grid = {
    'classifier_max_depth': [3, 5, 7, 10, None], # Maximum depth of tree
    'classifier_min_samples_split': [2, 5, 10], # Minimum samples to split a_{\sqcup}
    'classifier_min_samples_leaf': [1, 2, 5], # Minimum samples required to_{\square}
 ⇔be a leaf node
   'classifier_criterion': ['gini', 'entropy'] # Criterion for splitting
\hookrightarrownodes
}
# Create a GridSearchCV object
```

```
grid_search = GridSearchCV(pipeline, param_grid, cv=5, n_jobs=-1, verbose=1)
# Split the data into training and testing sets
→random_state=42)
# Fit the grid search to the data
grid_search.fit(X_train, y_train)
# Best model from grid search
best_model = grid_search.best_estimator_
# Make predictions using the best model
y_pred = best_model.predict(X_test)
# Evaluate the model
accuracy = accuracy_score(y_test, y_pred)
conf_matrix = confusion_matrix(y_test, y_pred)
# Print evaluation metrics
print("Best Parameters from Grid Search:", grid search.best params )
print("Accuracy:", accuracy)
print("Confusion Matrix:\n", conf_matrix)
# Additional evaluation metrics
precision = precision_score(y_test, y_pred, pos_label='yes') # Specify_
 ⇔pos_label
recall = recall_score(y_test, y_pred, pos_label='yes')
f1 = f1_score(y_test, y_pred, pos_label='yes')
# Print additional metrics
print("Decision Tree Evaluation with Optimized Hyperparameters:")
print(f"Accuracy: {accuracy:.2f}")
print(f"Precision: {precision:.2f}")
print(f"Recall: {recall:.2f}")
print(f"F1 Score: {f1:.2f}")
# Plot confusion matrix heatmap
plt.figure(figsize=(6, 5))
sns.heatmap(conf_matrix, annot=True, fmt="d", cmap="Blues", xticklabels=['No', __
plt.title('Confusion Matrix Heatmap')
plt.xlabel('Predicted')
plt.ylabel('Actual')
plt.show()
# Extract feature names after one-hot encoding
```

```
ohe = best_model.named_steps['preprocessor'].transformers_[1][1] # Get the

GoneHotEncoder

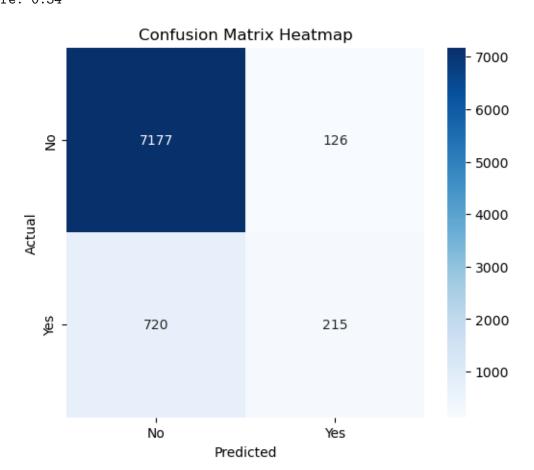
ohe_columns = ohe.get_feature_names_out(categorical_feats)

# Combine numeric and categorical features

feature_names = numeric_feats + list(ohe_columns)
```

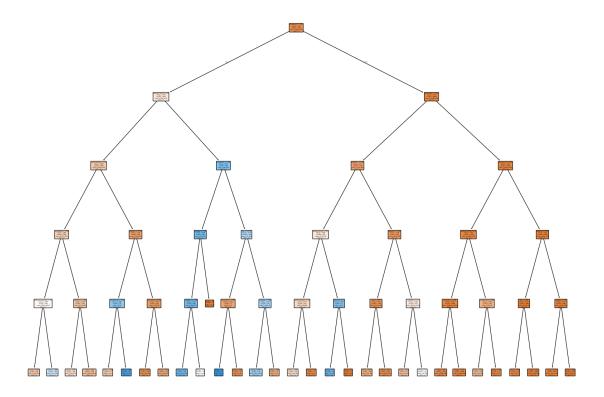
Fitting 5 folds for each of 90 candidates, totalling 450 fits
Best Parameters from Grid Search: {'classifier\_\_criterion': 'entropy',
'classifier\_\_max\_depth': 5, 'classifier\_\_min\_samples\_leaf': 1,
'classifier\_\_min\_samples\_split': 2}
Accuracy: 0.8973051711580481
Confusion Matrix:
[[7177 126]
[ 720 215]]
Decision Tree Evaluation with Optimized Hyperparameters:
Accuracy: 0.90

Accuracy: 0.90 Precision: 0.63 Recall: 0.23 F1 Score: 0.34



```
[22]: # Get the decision tree model after optimization
      best_tree = best_model.named_steps['classifier']
      # Get the feature names after one-hot encoding
      ohe = best_model.named_steps['preprocessor'].transformers_[1][1] # Get the_
       \hookrightarrow OneHotEncoder
      ohe_columns = ohe.get_feature_names_out(categorical_feats)
      # Combine the numeric and one-hot encoded feature names
      feature_names = numeric_feats + list(ohe_columns)
      # Set a higher DPI (dots per inch) for better quality and save the figure
      plt.figure(figsize=(20, 15)) # Increase the size for better visibility
      plot_tree(best_tree, filled=True, feature_names=feature_names,_
       ⇔class_names=['no', 'yes'], rounded=True, max_depth=5)
      # Save the plot as a high-resolution image
      plt.title('Optimized Decision Tree Visualization (Limited Depth)')
      plt.savefig('decision_tree_high_res.png', dpi=300) # Save with 300 dpi for_
       ⇔high resolution
      plt.show()
```

Optimized Decision Tree Visualization (Limited Depth)



# 6 Discussion

# 6.1 Logistic Regression Model:

The Logistic Regression model has achieved an accuracy of approximately 88.5%, with the best hyperparameters found as: {'classifier\_C': 0.1, 'classifier\_max\_iter': 100, 'classifier\_penalty': 'l1', 'classifier\_solver': 'liblinear'}. The confusion matrix for this model is as follows:

- True Negatives (5236): The model correctly identified 5236 non-subscribers, which indicates its strong performance in predicting the majority class (non-subscribers).
- False Positives (68): There are 68 instances where the model incorrectly predicted that non-subscribers would subscribe. This is a relatively low number, indicating that the model is relatively efficient at avoiding unnecessary targeting.
- False Negatives (632): The model missed 632 actual subscribers, which is a significant number and highlights the low recall.
- True Positives (162): The model correctly predicted 162 subscribers, but this number is still quite low, reflecting the model's struggle to identify potential subscribers.

The **Precision** is 0.70, meaning that 70% of the customers predicted as subscribers are actually subscribers. However, the **Recall** is only 0.20, meaning the model captures just 20% of the actual subscribers, which is quite low. This results in an **F1 Score** of 0.32, reflecting a poor balance between precision and recall. Despite the good precision, the low recall suggests that the model is not effectively identifying many actual subscribers, pointing to a significant trade-off between false positives and false negatives. This version of Logistic Regression is more suited to scenarios where **precision** (minimizing false positives) is prioritized over **recall** (capturing all potential subscribers).

### 6.2 Decision Tree Model:

After performing a grid search for hyperparameter optimization, the best hyperparameters found are: {'classifier\_criterion': 'entropy', 'classifier\_max\_depth': 5, 'classifier\_min\_samples\_leaf': 1, 'classifier\_min\_samples\_split': 2}. The model achieved an accuracy of approximately 89.7%, with the confusion matrix as follows:

- True Negatives (7177): The Decision Tree correctly predicted 7177 non-subscribers, showing solid performance in predicting the majority class (non-subscribers).
- False Positives (126): There are 126 instances where the model incorrectly predicted nonsubscribers as subscribers, which is a moderate number compared to the Logistic Regression model, indicating a higher sensitivity to identifying potential subscribers.
- False Negatives (720): The model failed to predict 720 actual subscribers, a somewhat higher number, reflecting a lower recall than might be ideal.
- True Positives (215): The Decision Tree correctly predicted 215 subscribers, which is an improvement over the Logistic Regression model, suggesting it is better at identifying potential subscribers.

The **Precision** is 0.63, meaning 63% of the customers predicted as subscribers are indeed sub-

scribers. The **Recall** is 0.23, meaning the model captures only 23% of actual subscribers, indicating it still misses a significant portion. This results in an **F1 Score** of 0.34, which is slightly higher than the Logistic Regression model but still reflects an imbalance between precision and recall. The Decision Tree model performs better than Logistic Regression in terms of recall but still struggles to capture a large proportion of the potential subscribers. It might benefit from further adjustments, such as pruning, to reduce the number of false positives and improve its recall.

Although the Decision Tree has a slightly lower accuracy, its **higher recall** (more true positives) suggests it is better at identifying potential subscribers. However, its higher **false positives** indicate that the model might be overfitting, capturing noise in the data. This suggests that the Decision Tree is more sensitive to patterns in the data but might benefit from **regularization** or **pruning** to reduce overfitting.

## 6.3 Comparison and Implications:

Both models indicate that the most common outcome in the dataset is non-subscription, as reflected in the confusion matrices, where the number of true negatives vastly outweighs the number of true positives. This confirms that "no" is the statistically likely outcome for customer subscription.

- Logistic Regression Model: The Logistic Regression model is better suited for situations where minimizing false positives is critical, as its **precision** (0.70) is higher than that of the Decision Tree model. However, its **recall** (0.20) is lower, meaning it misses a significant portion of actual subscribers. This makes the Logistic Regression model more effective in contexts where avoiding unnecessary targeting of non-subscribers is more important than capturing every potential subscriber.
- **Decision Tree Model**: The Decision Tree model, while slightly less accurate overall (accuracy = 89.7%), has a better recall (0.23), meaning it identifies more true positives compared to Logistic Regression. However, this comes at the cost of an increased number of false positives (126). As such, the Decision Tree is better at capturing potential subscribers but may lead to more resources being spent on non-converting customers.

### 6.3.1 Implications:

Both models show reasonable accuracy and can be useful for the business's marketing initiatives to increase term deposits (subscriptions). The Logistic Regression model would be advantageous in scenarios where reducing false positives and minimizing resource expenditure is a priority, while the Decision Tree model could be valuable in situations where capturing more potential subscribers (even at the cost of more false positives).

Future iterations of these models should focus on improving both **precision** and **recall**, possibly through regularization, pruning, or incorporating more diverse data to better identify customers likely to subscribe. By fine-tuning the models, the business can maximize the effectiveness of its marketing campaigns and increase its return on investment.

## 6.4 Strategic Recommendations:

Given the insights from the evaluation of both models, here are some actionable strategies to enhance the bank's marketing efforts and improve conversion rates:

### 6.4.1 Targeted Marketing:

• Use these models to segment customers into two groups: those with a high likelihood of subscribing (identified by the model as potential positives) and those with a low likelihood (predicted as negatives). Focus marketing efforts on the high-probability segment to optimize resource allocation.

## 6.4.2 Campaign Timing:

• Refine marketing strategies by focusing efforts on customers during certain times when they are more likely to respond. The model can be expanded to include temporal features (e.g., day of the week or month) to optimize campaign timing.

#### 6.4.3 Personalized Offers:

• Tailor offers to individual customers based on characteristics like age, occupation, or previous interactions with the bank (e.g., loan status). The models' predictions can guide personalized messaging, increasing engagement with customers and improving the chances of subscription.

## 6.4.4 Improve Conversion Rates:

• Implement **follow-up campaigns** targeting customers predicted as high-likelihood subscribers but who still did not convert. For those predicted as low-likelihood, consider creating new or improved offers to address specific concerns or barriers to subscription.

### 6.4.5 Monitor and Adjust:

• Continuously track the performance of both models over time, paying close attention to precision and recall. As more data becomes available, adjust the models and marketing strategies to ensure increasing accuracy and the development of more effective campaigns.

By applying these insights and strategies, the bank can improve its targeting for **long-term deposit** products, increasing conversion rates while making sure the marketing efforts are cost-effective and personalized.

-For the markdown rendering Chat-gpt was used to correct code

## 7 References

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