HALEY TELEGA

LaSalle, On
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GitHub: https://github.com/haleytelega | Portfolio: https://haleytelega.github.io/portfolio/

SUMMARY

- Full Stack Web Developer with a background in Information Technology for 5 years.
- Known among staff for being a team player and adaptive with time management skills.
- Certificate in Full Stack Web Development from Carlton University.

TECHNICAL SKILLS

Languages/Frameworks: *HTML, CSS, JavaScript, React.js, jQuery, JSON, Node.js, Express.js, MySQL, Sequelize, Handlebars, MongoDB, Mongoose and GraphQL.*
Tools: *GitHub, Heroku, IndexedDB API, Visio Studio Code.*

RELEVANT EXPERIENCE

Senior System Support Technician   *2021 – Present*
HUB International   *Windsor, On*
- *Develop and maintain multiple different scripts in our HelpDesk system to achieve specialized fields and forms.*
- *Led a project called One Profile, which involved condensed the Citrix environment to one from six different environments for an easier and faster end-user experience.*
- *Communicate with multiple different teams so ensure all applications are working together smoothly.*
- *Fast learner when it comes to new technologies and languages.*

ADDITIONAL EXPERIENCE

System Support Technician   *2018 – 2021*
HUB International   *Windsor, On*
- *Develop and maintain HelpDesk scripts to make submitting tickets more manageable.*
- *Assisted in creating and reviewing multiple documents on new processes being put in place.*
- *Troubleshoot hardware and software technical difficulties upon request.*
- *Efficient with critical thinking when issues arise on how to effectively get the problem fixed.*

PROJECTS

Raptors Fan Page | https://github.com/ayvavalenti/super-cool-project | https://ayvavalenti.github.io/super-cool-project/
- *Created a Toronto Raptors Fan Page that has news, team roaster and past game results.*
- *Responsible for creating the footer and Server API calls for the past game results.*
- *HTML, CSS and Server-side APIs (JSON).*

Books and Beans | https://github.com/haleytelega/Book-Beans| https://book-and-beans.herokuapp.com/
- *Created a Books and Beans site where users can sign up and add/look for book clubs and coffee shops.*
- *Responsible for creating multiple routes for users to add coffee shops as well as display them on the page as well*
- *CSS, JavaScript and Express.js and Sequelize.*

Boot Camp Certificate: Carlton University, Ottawa, On
A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, JQuery, Bootstrap, Node.js, MySQL, Sequelize, MongoDB, Express, Handelbars.js, and ReactJS.

Computer Systems Technology: Fanshawe College, London, On
A 3 year program focused on designing, installing, troubleshooting multiple different Window Servers and Networking equipment.