

HALEY TELEGA

LaSalle, On

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GitHub: <https://github.com/haleytelega> | Portfolio: <https://haleytelega.github.io/portfolio/>

SUMMARY

- Full Stack Web Developer with a background in Information Technology for 5 years.
- Known among staff for being a team player and adaptive with time management skills.
- Certificate in Full Stack Web Development from Carlton University.

TECHNICAL SKILLS

Languages/Frameworks: HTML, CSS, JavaScript, React.js, jQuery, JSON, Node.js, Express.js, MySQL, Sequelize, Handlebars, MongoDB, Mongoose and GraphQL.

Tools: GitHub, Heroku, IndexedDB API, Visio Studio Code.

RELEVANT EXPERIENCE

Senior System Support Technician

2021 – Present

HUB International

Windsor, On

- Develop and maintain multiple different scripts in our HelpDesk system to achieve specialized fields and forms.
- Led a project called One Profile, which involved condensed the Citrix environment to one from six different environments for an easier and faster end-user experience.
- Communicate with multiple different teams so ensure all applications are working together smoothly.
- Fast learner when it comes to new technologies and languages.

ADDITIONAL EXPERIENCE

System Support Technician

2018 – 2021

HUB International

Windsor, On

- Develop and maintain HelpDesk scripts to make submitting tickets more manageable.
- Assisted in creating and reviewing multiple documents on new processes being put in place.
- Troubleshoot hardware and software technical difficulties upon request.
- Efficient with critical thinking when issues arise on how to effectively get the problem fixed.

PROJECTS

Raptors Fan Page | <https://github.com/ayvavalenti/super-cool-project> | <https://ayvavalenti.github.io/super-cool-project/>

- Created a Toronto Raptors Fan Page that has news, team roster and past game results.
- Responsible for creating the footer and Server API calls for the past game results.
- HTML, CSS and Server-side APIs (JSON).

Books and Beans | <https://github.com/haleytelega/Book-Beans> | <https://book-and-beans.herokuapp.com/>

- Created a Books and Beans site where users can sign up and add/look for book clubs and coffee shops.
- Responsible for creating multiple routes for users to add coffee shops as well as display them on the page as well
- CSS, JavaScript and Express.js and Sequelize.

EDUCATION

Boot Camp Certificate: Carlton University, Ottawa, On

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, JQuery, Bootstrap, Node.js, MySQL, Sequelize, MongoDB, Express, Handelbars.js, and ReactJS.

Computer Systems Technology: Fanshawe College, London, On

A 3 year program focused on designing, installing, troubleshooting multiple different Window Servers and Networking equipment.