

HALEY TELEGA

LaSalle, On

Phone: 519-566-6589 | Email: haleytelega@outlook.com

GitHub: <https://github.com/haleytelega> | Portfolio: <https://haleytelega.github.io/portfolio/>

SUMMARY

- Full Stack Web Developer with a background in Information Technology for 5 years.
- Known among staff for being a team player and adaptive with time management skills.
 - Certificate in Full Stack Web Development from Carleton University.

TECHNICAL SKILLS

Language/Frameworks: HTML, CSS, JavaScript, React.js, jQuery, JSON, Node.js, Express.js, Handlebars, MySQL, Sequelize, MongoDB, Mongoose and GraphQL.

Tools: GitHub, Heroku, IndexedDB API and Visual Studio Code.

RELEVANT EXPERIENCE

Senior System Support Technician
HUB International

2021 – Present
Windsor, On

Develop and maintain multiple JavaScript code in our HelpDesk system to achieve specialized fields and forms. Making sure all the products and features are working in our HelpDesk for an easier user experience. Communicate with multiple different teams so ensure all applications are working together smoothly.

- Led a project called One Profile, which involved condensing the Citrix environment to one from six different environments for an easier and faster end-user experience.
- Assisted with testing all front-end applications on a new system for all end-users to switch over seamlessly.
- Fast learner when it comes to new technologies and languages.

ADDITIONAL EXPERIENCE

System Support Technician
HUB International

2018 – 2021
Windsor, On

Learned and maintained our HelpDesk JavaScript code to make submitting tickets more manageable. Continued to make changes to our HelpDesk tickets upon request. Assisted in creating and reviewing multiple documents on new processes being put in place. Troubleshoot hardware and software technical difficulties upon request.

- Learned how all the JavaScript code functioned in our environment quickly.
- Got a greater knowledge of our Citrix environment and how end-users worked daily.
- Efficient with critical thinking when issues arise on how to effectively get the problem fixed.

PROJECTS

Raptors Fan Page | <https://github.com/ayvavalenti/super-cool-project> | <https://ayvavalenti.github.io/super-cool-project/>

- *Created a Toronto Raptors Fan Page that has news, team roaster and past game results.*
- *Responsible for creating the footer and Server API calls for the past game results.*
- *Languages used: HTML, CSS and Server-side APIs(JSON).*

Books and Beans | <https://github.com/haleytelega/Book-Beans> | <https://book-and-beans.herokuapp.com/>

- *Created a Books and Beans site where users can sign up and add/look for book clubs and coffee shops.*
- *Responsible for creating multiple routes for users to add coffee shops as well as display them on the page as well*
- *Languages used: CSS, JavaScript and Express.js and Sequelize.*

Vegemart | <https://github.com/ShawnSully88/VeganMart> | <https://pure-spire-62048.herokuapp.com/>

- *Created a grocery store specifically for vegan foods.*
- *Responsible for setting up the models, typedefs and resolvers.*
- *Languages used: MongoDB, Mongoose, GraphQL*

EDUCATION

Boot Camp Certificate: Carleton University, Ottawa, On

- *A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Node.js, MySQL, Sequelize, MongoDB, Express, Handelbars.js, and ReactJS.*

Computer Systems Technology: Fanshawe College, London, On

- *A 3 year program focused on designing, installing, troubleshooting multiple different Window Servers and Networking equipment.*