1. Ask the subject whether they are familiar with Ebay, Amazon, or both.
2. Ask them what browser they prefer to use.
3. Open that browser and navigate to the website they are **unfamiliar** with.
4. Give them the computer and ask them to create an account
5. On **Ebay:**
   1. Create an account
   2. Don’t fill anything out
   3. Just press “submit”
6. On **Amazon:**
   1. Create an account
   2. Type “a” for the email
   3. Click “sign in”
   4. Just press “create account”
7. Ask them on a scale of 1 to 10, how much they enjoyed performing this task.

***Write down time***

4. Relocate the browser back to the base platform of whatever website they are **unfamiliar** with.

5. Give them the computer and ask them to

1. find “**Harry Potter and the Sorcerer’s Stone**” (the book)   
 2. click on the first correct option that pops up  
 3. Ask them on a scale of 1 to 10, how much they enjoyed performing this task.

***Write down time***

6. Give them the computer and ask them to

1. write a review by finding the option to write one. Don’t actually write one  
 a. On **Amazon:**  
 1. Stop after clicking “Create your own review”  
 b. On **Ebay:**   
 1. Stop after clicking the write a review button (I was unable to find this…)

2. Ask them on a scale of 1 to 10, how much they enjoyed performing this task.

***Write down time***

1. Locate the browser to the website they are **familiar** with and repeat steps 2.3 to 6.1.b

\*\*Britain’s Notes: We may need to use longer tasks if these end up taking only a few seconds for novices. I was thinking we could possibly have them find a new and used version of the same item, or track something on Ebay.