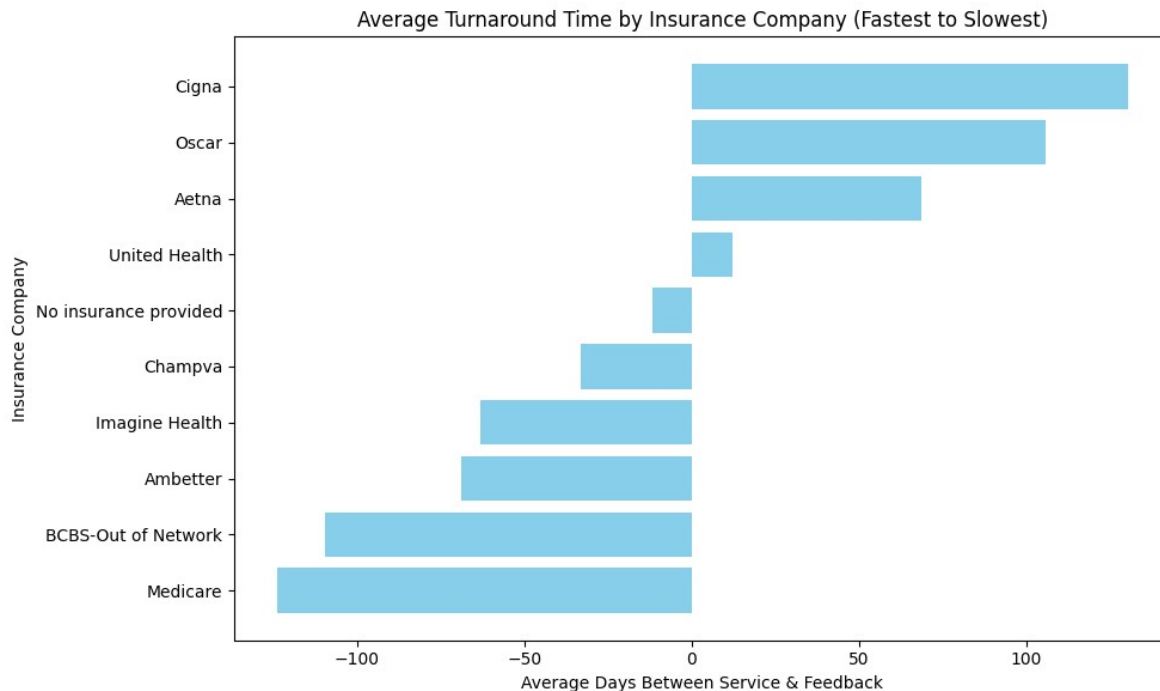


Average turnaround times by insurance company

>>> Average Days Between by Insurance Company:

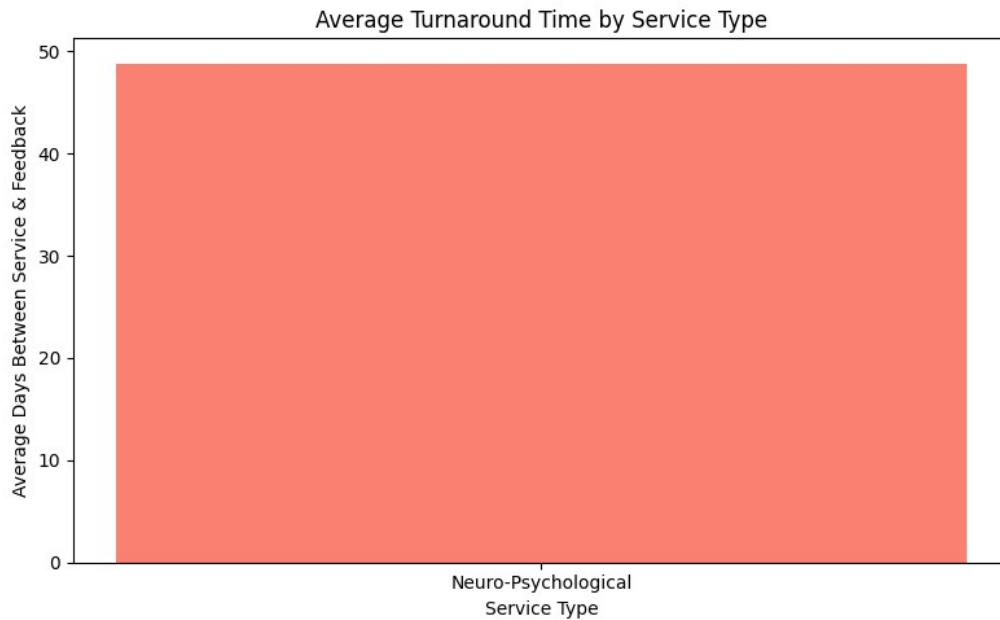
	Insurance Name	Days Between
4	Cigna	130.600000
8	Oscar	105.666667
0	Aetna	68.523810
9	United Health	12.086957
7	No insurance provided	-11.666667
3	Champva	-33.000000
5	Imagine Health	-63.000000
1	Ambetter	-69.000000
2	BCBS-Out of Network	-109.666667
6	Medicare	-124.000000



Average turnaround time by service type

Average Days Between by Service Type:

	Type Of Services	Days Between
0	Neuro-Psychological	48.835165
1	Unknown Service	NaN



Shortest outliers

First Insurance Name	Last Name Clinician	Days Between	City	
89 Addison	Remoundos	-339.0	Orlando	
Cigna Moresa Culbreath				
44 Isaac	Ollivierre	-252.0	Orlando	
Cigna Moresa Culbreath				
4 Leah	Adames- sheplock	-233.0	Wellington	
United Health Moresa Culbreath				
52 Michael	Elshaer	-227.0	Kissimmee	BCBS-Out
of Network Moresa Culbreath				
51 Genesis	Van Deventer	-212.0	Mt. Dora	
Cigna Moresa Culbreath				
39 Destiny	Davis	-211.0	Orlando	
Champva Moresa Culbreath				
3 Zachary	Machin	-205.0	Davenport	
United Health Moresa Culbreath				
58 Javeed	Haye	-186.0	Palm springs	BCBS-Out
of Network Moresa Culbreath				
67 Desmond	Reyes	-168.0	Apopka	
Cigna Moresa Culbreath				
92 Xander	Bertot	-164.0	Winter Haven	
Medicare Moresa Culbreath				

Location counts (Shortest outliers)

City	
Orlando	3
Wellington	1
Kissimmee	1
Mt. Dora	1
Davenport	1
Palm springs	1
Apopka	1
Winter Haven	1

Name: count, dtype: int64

Insurance counts (Shortest outliers)

Insurance Name	
Cigna	4
United Health	2
BCBS-Out of Network	2
Champva	1
Medicare	1

Name: count, dtype: int64

Longest outliers

	First	Last Name	Days Between	City
Insurance Name		Clinician		
65	Isabella	Capeles	3868.0	Winter Garden
Cigna	Moresa Culbreath			
11	Marquis	Santiago	308.0	Lakeworth
Aetna	Moresa Culbreath			
29	Juillian	Cummings	281.0	Cocunut Creek
Cigna	Moresa Culbreath			
78	Ronnie	Prendergast	267.0	Winter springs
Aetna	Moresa Culbreath			
76	Hilda	Macon	266.0	Orlando
Oscar	Moresa Culbreath			
91	Lemore	Ferrell	264.0	Kissimmee
Cigna	Moresa Culbreath			
13	Bryson	Thuringer	253.0	Orlando
Health	Moresa Culbreath			United
84	Georgianne	Gonzalez	220.0	Ponte Verde Beach
Cigna	Moresa Culbreath			
21	Kenzie	Williams	206.0	Apopka
Aetna	Moresa Culbreath			

56	Noah	Taboh	203.0	Orlando
Aetna	Moresa	Culbreath		

Location counts (longest outliers)

City	
Orlando	3
Winter Garden	1
Lakeworth	1
Cocunut Creek	1
Winter springs	1
Kissimmee	1
Ponte Verde Beach	1
Apopka	1

Name: count, dtype: int64

Insurance counts (longest outliers)

Insurance Name	
Cigna	4
Aetna	4
Oscar	1
United Health	1

Name: count, dtype: int64

Analysis

Some reasons why some insurers might take longer than others:

1. Company policies
2. Complexity of review processes
3. Client availability and rescheduling
4. Administrative bottlenecks due to high caseload

How to improve turnaround times:

1. Schedule the feedback sessions in advance and don't reschedule if possible
2. Create a checklist for each insurer, in particular the consistently high turnaround ones, outlining authorization steps, needed documentation, etc.