

End of week summary: Evals Data

This week's data analysis highlighted several crucial findings that should be considered. While no scheduler had more than one client assigned, a large number of cases still lack contact attempts, suggesting gaps in communication. There are 86 clients missing both case ID number and client name, and over 200 without recorded English proficiency. Private pay referrals continue to make up the majority of pending reports and should be prioritized for review. Several clients were identified with multiple risk factors, including non-standard or potentially fake emails, no feedback session, and contractor paid status. Additional outreach is recommended for clients with no contact attempts and English proficiency, and VR cases missing counselor or case manager information should be reviewed.