



Jira Software

Get Started with Jira Software



Atlassian Offices



- Sydney (HQ)
- San Francisco
- Mountain View
- New York City
- Manila
- Sydney
- Bengaluru
- Austin
- Amsterdam
- Yokohama
- Boston
- Ankara

Did you finish the Jira Software (Get Started with Jira) pre-class activity?



Students choose an option

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1

Introduction to Jira

What is Jira?



1 Project Management

2 Issue Tracking

3 Bug Tracking



ATLASSIAN

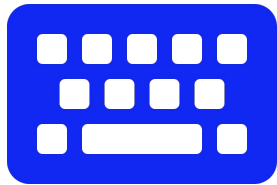
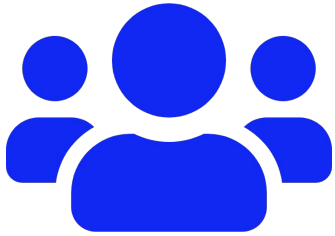


What is Jira?

- ▶ A tool used to help teams perform, visualize and manage work.
- ▶ Models the team's current processes/workflows.
- ▶ You can open tickets or issues and push them through various statuses in your processes



Why Jira?



- ▶ Leverage project management technology, allowing teams to focus on their work.
- ▶ Facilitates planning, prioritizing, organizing and completing work.
- ▶ Visualizes work using project boards, reports and dashboards.
- ▶ Facilitates team communication.

Who Uses Jira?



Jira Software launched in 2002 as an issue tracking and project management tool for teams.

65K+

More than 65,000 companies around the world rely on Jira Software to manage their projects.

Jira is used by teams of 2 - 2000 people in companies of all sizes.

**Teams of 2
through 2000**

Who Uses Jira?



FINANCIAL SERVICES

RETAIL

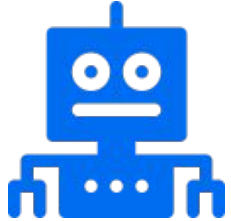
SOFTWARE

HIGH-TECH

AUTOMOTIVE

GOVERNMENT

NON-PROFIT ORGANIZATIONS



Who Uses Jira?

FINANCIAL SERVICES

RETAIL

SOFTWARE

HIGH-TECH

AUTOMOTIVE

GOVERNMENT

NON-PROFIT ORGANIZATIONS





JIRA Customer Story





Jira is only used by software development teams.



Students choose an option

Have you ever used
Jira before?
Has your company
used Jira products?



Pear Deck



Students, write your response!

Pear Deck Interactive Slide
Do not remove this bar



2 Jira Products



Atlassian Products

PLAN, TRACK, & SUPPORT

-  Jira Software
-  Jira Align
-  Jira Core
-  Jira Service Desk
-  Statuspage
-  Opsgenie

COLLABORATE

-  Confluence
-  Trello

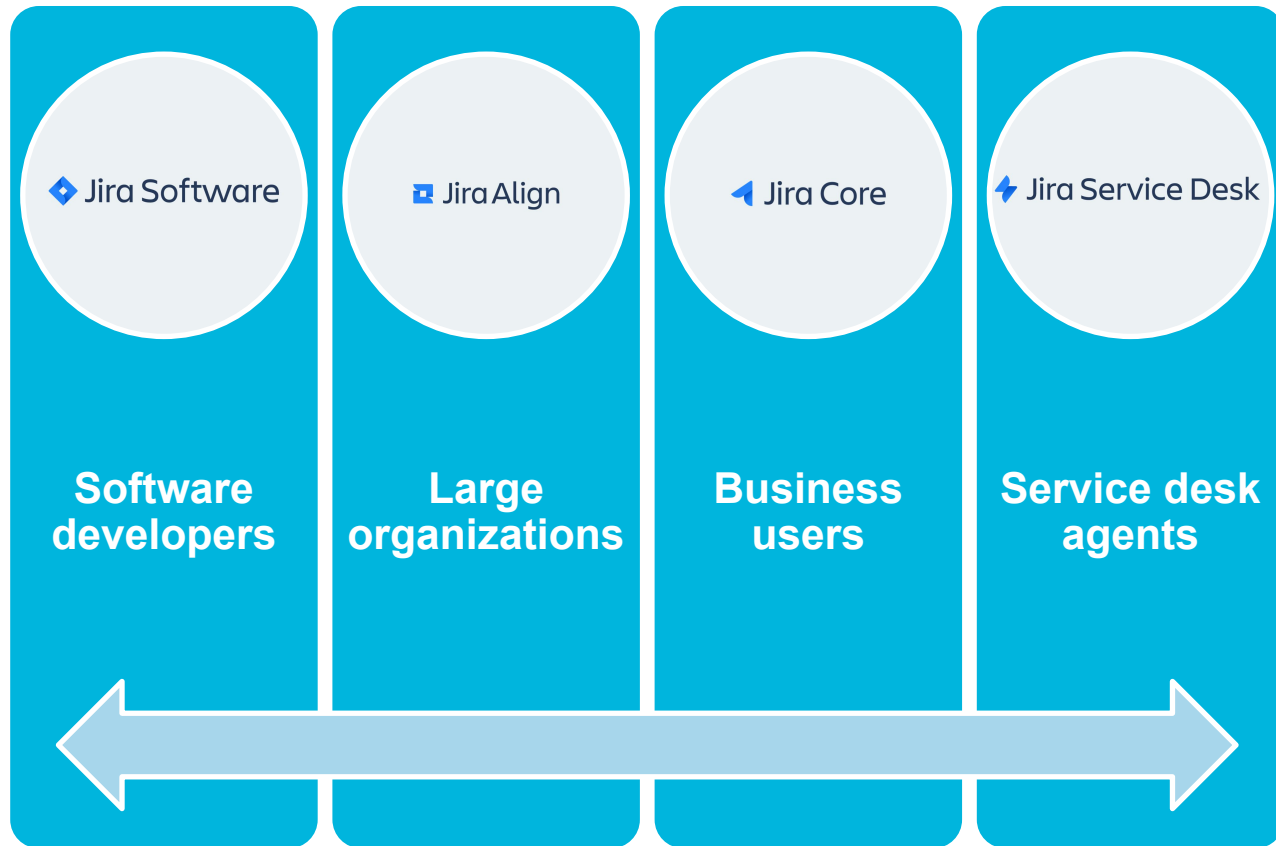
SECURITY & IDENTITY

-  Crowd
-  **ATLASSIAN** Access

CODE, BUILD, & SHIP

-  Bitbucket
-  Sourcetree
-  Bamboo
-  Fisheye
-  Crucible

Jira Family



Agile Teams



Jira Software

Jira Family



Product	Description
Jira Software	This is a software development tool used by agile teams (formerly known as JIRA Agile). It is very suitable for software development teams who want to use agile methodologies such as Scrum and Kanban.
Jira Align	Jira Align is a member of the Jira family which allows the company leadership to monitor current developments and link them to business outcomes at an enterprise scale.
Jira Core	This is similar to the classic Jira, optimized for business teams, with all the field customizations and workflow capabilities. Jira Core keeps the teams organized by managing projects, monitoring details, and measuring performance.
Jira Service Desk	Jira Service Desk is a modern IT service desk software that can run on the cloud or server. With this product, service desks can easily receive, monitor, manage and resolve the requests from customers.

What You Can Do in Jira?



It depends on what role you have in your organization

Scrum Master

Creates and manages sprints



◆ Jira Software

IT Manager

Creates SLAs and request types



⚡ Jira Service Desk

HR Manager

Creates reports



⬅ Jira Core

Select the right Jira Product
for the following use case.

Helping cable customers
with a Help Desk



Students choose an option

Select the right Jira Product for the following use case.

Creating a Rental Car app



Students choose an option



3

Jira Software Hosting Options



Hosting Options



Cloud



Server



Data Center

Self-managed Options



Atlassian Cloud



- ▶ With Jira Software Cloud, the Jira Software site is hosted and installed in the cloud for you.
- ▶ This hosting option is usually preferred by the teams who want to get started quickly and practically.
- ▶ Thus, agile teams are free from managing the technical complexity of the hosting process.

Fast start-up

Reduced costs

No need to upgrade

Work on the go

Security

Scale with confidence

Server



Want advanced control

Need data locality

Have experience with self-hosted applications

- ▶ Jira Software Server allows you to host Jira Software on your own hardware and customize it to suit your needs when installing.
- ▶ This is often the best option for teams that have experience with self-hosted applications and need to manage all the details.

Data Center



Maintain uninterrupted access to Jira Software

Scale to meet their organization's demand

Upgrade with zero downtime for easier administration

- ▶ With this option, Jira Software can be hosted on your hardware or public cloud services such as Amazon Web Services (AWS) and Microsoft Azure.
- ▶ Jira Software Data Center is often the best deployment option for enterprise teams that need uninterrupted access and high performance.



Which of the following hosting options is appropriate for agile teams who avoid managing the technical complexity of hosting?



Students choose an option

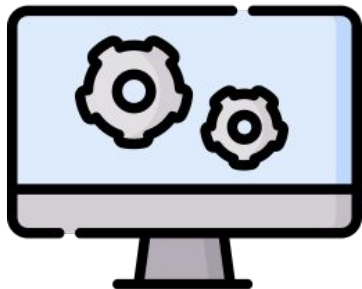


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Setting up Jira Software Cloud



Setting up Jira Software Cloud



- ✓ Go to the Atlassian website.
- ✓ Select the Jira Software option.
- ✓ Decide which plan is right for you.
- ✓ Create your Atlassian account.
- ✓ Personalize your experience.
- ✓ Invite your team.
- ✓ Answer questions to Recommend a Project.
- ✓ Choose a template.
- ✓ Create project.



Have you created your
Jira Software Cloud site?



Students choose an option



5

Navigating in Jira

Navigating in Jira



The screenshot shows the Jira 'Default dashboard' with a top navigation bar. The navigation bar includes the Clarusway logo, 'Your work', 'Projects', 'Filters', 'Dashboards', 'People', 'Apps', and a 'Create' button. A search bar is on the right. The dashboard content is divided into three main sections:

- Introduction:** A welcome message 'Welcome to Jira' with a link to the 'Jira 101 guide' and 'Atlassian training course'. It also mentions that the text can be customized in the Administration section.
- Assigned to Me:** A table showing tasks assigned to the user. The table has columns for 'T' (Task), 'Key', and 'Summary'. One task is listed: 'SSP-2 Agile in-class activities'.
- Activity Stream:** A section titled 'Your Company JIRA' showing a list of recent activities. The first activity is from March 17, where 'Jason T' updated the Epic Child of PP-9 - Jira Software pre-class, in-class and post-class activities.

On the left side of the dashboard, there is a 'Projects' section listing four projects: 'PROJECT CORONA (PC)', 'PROJECT PYTHON (PP)', 'Sample Scrum Project (SSP)', and 'Software Development (SD)'. Each project entry shows the project name, a lead (Jason T), and a small icon.

Switch to

Company logo

Your work

Projects

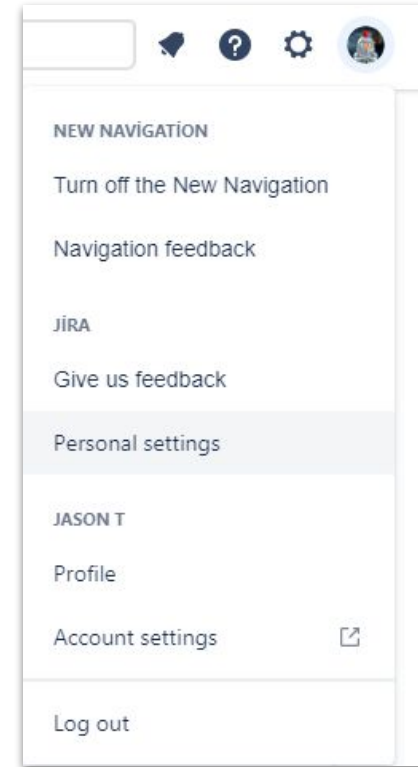
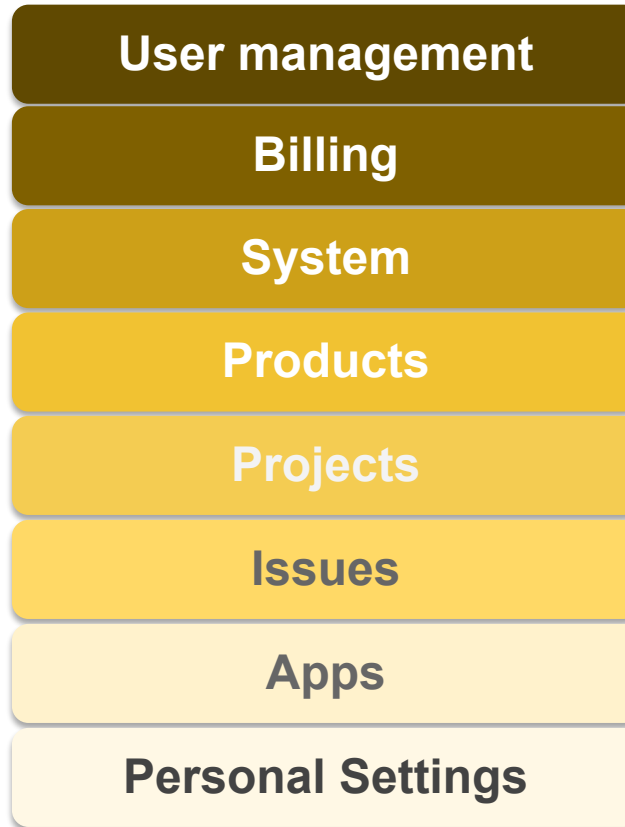
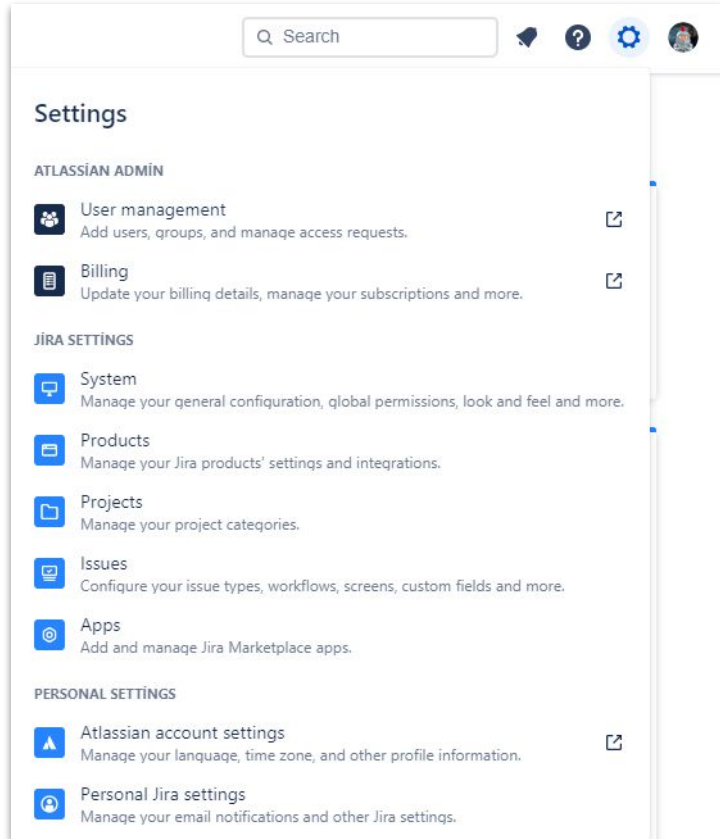
Filters

Dashboards

People

Apps

Settings & Profile





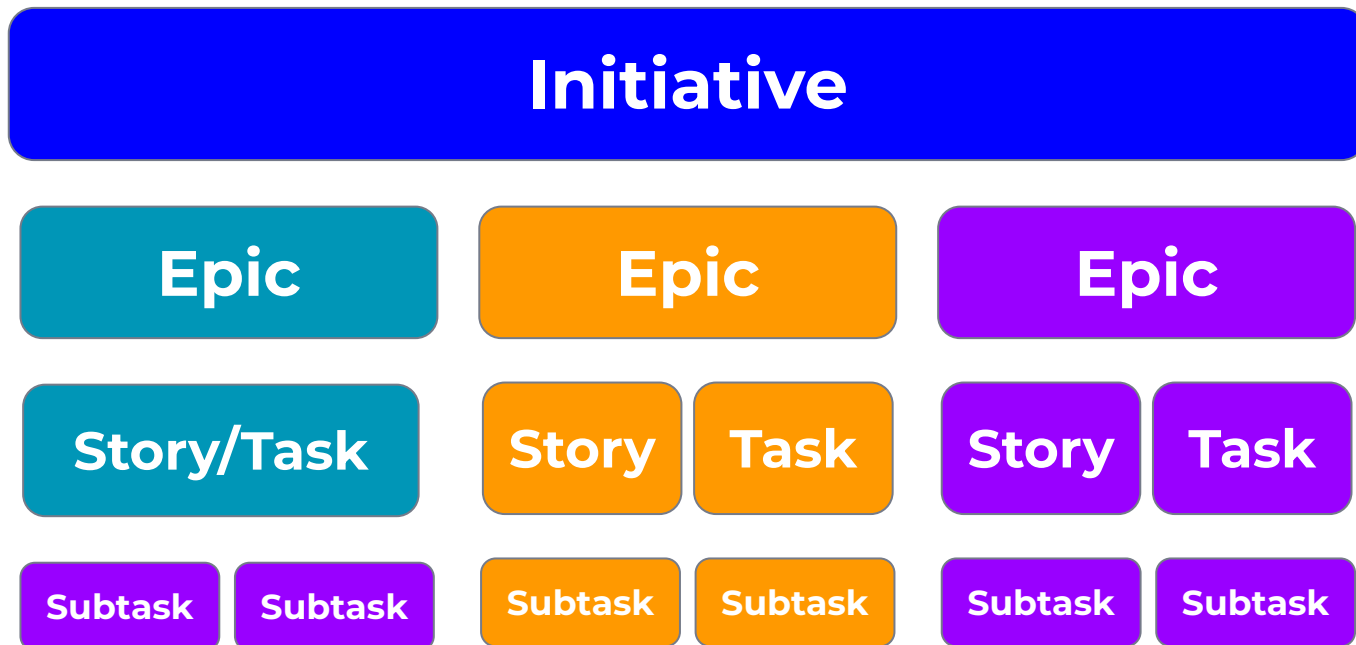
6 Jira Concepts

Jira Structure



Structure your work in Jira

from the largest objectives
down to the minute details



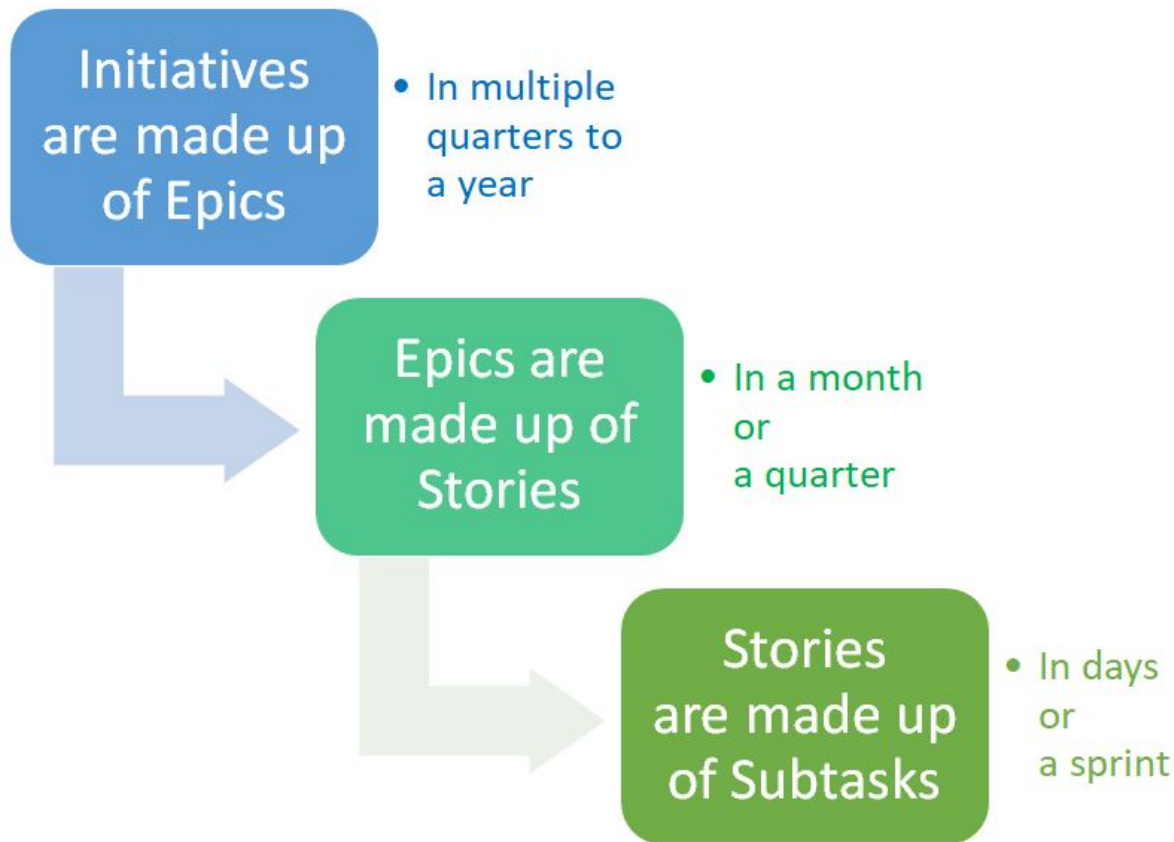


Which one is named as
collection of epics that drive
toward a common goal?



Students choose an option

► Jira Structure





..... are large bodies of work that can be broken down into a number of smaller stories.



► Jira Structure



Initiative



Collections of epics that drive toward a common goal

Epic



Big chunk of work that has one common objective

Story



Short requirements written from the perspective of an end user.

Subtask



Smaller piece of story

Jira User Types



Jira Administrator

Configures the Jira instance for all users



Jira Project Administrator

Configures the Jira project to match the team's process



Team Member

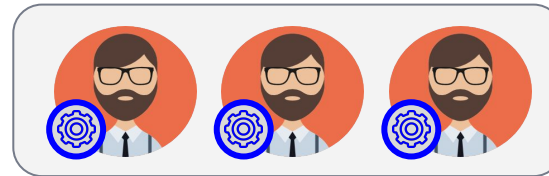
Works on Jira projects



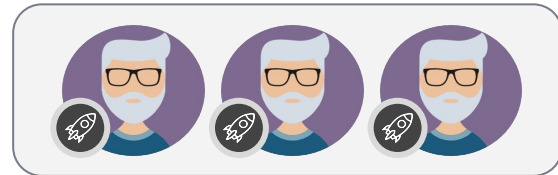
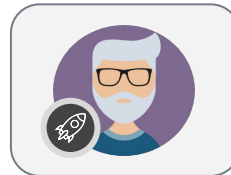
Jira User Types



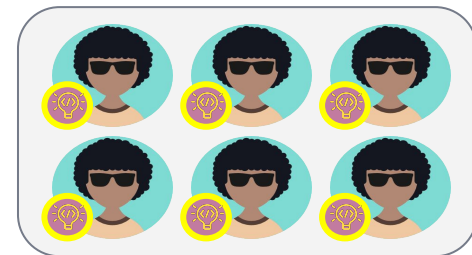
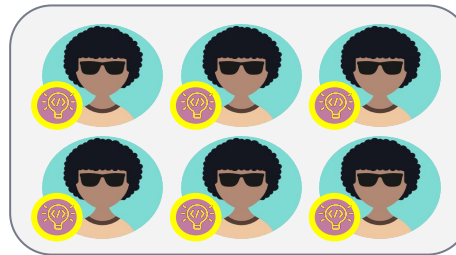
COMPANY



A few Jira Administrator



One or more Project Admin for each project



Many Team Members



Who controls what Jira products you have access to and what you can do in Jira?



Students choose an option



7

Jira Integrations



Jira Integrations



Design teams

IT teams

Business teams

Software Engineering teams





Kahoot!



How well did you like this lesson?



Students, drag the icon!



Pear Deck Interactive Slide
Do not remove this bar



THANKS!

Any questions?

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- ▶ martin@clarusway.com

