

```
WITH params AS (
    SELECT
        DATE '2026-01-19' AS as_of_date
),
-- Q1) Aktif müşteriler son 30 gün usage + plan
q1 AS (
    SELECT
        c.full_name,
        p.plan_name,
        COALESCE(SUM(u.quantity), 0) AS api_calls_30d
    FROM subscriptions s
    JOIN customers c ON c.customer_id = s.customer_id
    JOIN plans p ON p.plan_id = s.plan_id
    LEFT JOIN usage_events u
        ON u.customer_id = c.customer_id
        AND u.event_Date >= (SELECT as_of_date - INTERVAL '30 days' FROM params)
    WHERE s.status= 'active'
    GROUP BY c.full_name, p.plan_name
),
--Q2) Plan bazında aktif müşteri + ortalama usage
q2 AS (
    SELECT
        p.plan_name,
        COUNT(DISTINCT s.customer_id) AS active_customers,
        ROUND(AVG(u.quantity), 2) AS avg_api_usage
    FROM subscriptions s
    JOIN plans p ON p.plan_id = s.plan_id
    LEFT JOIN usage_events u ON u.customer_id = s.customer_id
    WHERE s.status = 'active'
    GROUP BY p.plan_name
),
-- Q3) High churn risk (>0.7 ama aktif)
q3 AS (
    SELECT
        c.full_name,
        mp.predicted_probability
    FROM model_predictions mp
    JOIN customers c ON c.customer_id = mp.customer_id
    JOIN subscriptions s ON s.customer_id = c.customer_id
    WHERE mp.predicted_probability > 0.7
        AND s.status = 'active'
),
--Q4) Confusion matrix labels
q4 AS (
    SELECT
        mp.customer_id,
```

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    mp.predicted_probability,  
    ao.churned,  
    CASE  
        WHEN mp.predicted_probability > 0.5 AND ao.churned THEN 'TP'  
        WHEN mp.predicted_probability > 0.5 AND NOT ao.churned THEN 'FP'  
        WHEN mp.predicted_probability <= 0.5 AND ao.churned THEN 'FN'  
        ELSE 'TN'  
    END AS confusion_label  
FROM model_predictions mp  
JOIN actual_outcomes ao ON ao.customer_id = mp.customer_id  
,
```

--Q5) Calibration - model version bazlı

```
q5 AS (  
    SELECT  
        model_version,  
        ROUND(AVG(predicted_probability), 3) AS avg_pred_prob,  
        ROUND(AVG(CASE WHEN ao.churned THEN 1 ELSE 0 END),3) AS actual_churn_rate  
    FROM model_predictions mp  
    JOIN actual_outcomes ao ON ao.customer_id = mp.customer_id  
    GROUP BY model_version  
,
```

-- Q6) Usage düşüşü (lag)

```
q6 AS (  
    SELECT  
        customer_id,  
        event_date,  
        quantity,  
        quantity - LAG(quantity) OVER(PARTITION BY customer_id ORDER BY  
event_date) AS usage_change  
    FROM usage_events  
,
```

--Q7) Churn öncesi 30 gün ortalama usage

```
q7 AS (  
    SELECT  
        ao.customer_id,  
        ROUND(AVG(u.quantity), 2) AS avg_usage_before_churn  
    FROM actual_outcomes ao  
    LEFT JOIN usage_events u ON u.customer_id = ao.customer_id  
    AND u.event_date >= ao.outcome_date - INTERVAL '30 days'  
    WHERE ao.churned = true  
    GROUP BY ao.customer_id  
,
```

--Q8) Prediction -> outcome süresi

```
q8 AS (  
    SELECT  
        mp.customer_id,  
        ao.outcome_date - mp.prediction_date AS days_between  
    FROM model_predictions mp
```

```
JOIN actual_outcomes ao ON ao.customer_id = mp.customer_id
ORDER BY days_between
),

--Q9) En güncel tahmin
q9 AS (
    SELECT *
    FROM (
        SELECT
            mp.*,
            ROW_NUMBER() OVER(PARTITION BY customer_id ORDER BY prediction_date
DESC) AS rn
        FROM model_predictions mp
    ) t
    WHERE rn = 1
),

--Q10 Risk Segmentation
q10 AS (
    SELECT
        c.full_name,
        mp.predicted_probability,
        COALESCE(SUM(u.quantity), 0) AS api_calls_30d,
        CASE
            WHEN mp.predicted_probability > 0.7 AND COALESCE(SUM(u.quantity), 0) = 0 THEN 'High Risk'
            WHEN mp.predicted_probability > 0.7 AND COALESCE(SUM(u.quantity), 0) > 0 THEN 'Medium Risk'
            ELSE 'Low Risk'
        END AS risk_segment
    FROM customers c
    JOIN model_predictions mp ON mp.customer_id = c.customer_id
    LEFT JOIN usage_events u ON u.customer_id = c.customer_id
        AND u.event_Date >= (SELECT as_of_date - INTERVAL '30 days' FROM params)
    GROUP BY c.full_name, mp.predicted_probability
)
SELECT * FROM q10;
```