Hallyma Gauthier

Summary

Experience installing, configuring, and maintaining network systems including servers, desktops, peripherals, routers, switches and voip telephones systems.

Skills

- **Languages**: Bilingual - Spanish and English.

Experience

Gauthier LLC   San Juan, PR

System Administrator for J. Jaramillo Insurance

- Install, configure, monitor, manage, maintain, update, and troubleshoot network systems including servers, desktops, laptops, printers, router, switches, appliances, VoIP phones, and other systems for clients.

Evertec Inc.   San Juan, PR

Network Analyst - Server Services

- Monitor, manage, maintain, support, update and troubleshoot windows servers.
- Respond, research, resolve and document incidents and tasks assigned to me within the expected support level agreement frame.
- Run vulnerability scans, security assessments and patch management of windows servers for information security certification.
- LAN Administrator for Popular Insurance from 2004-2009.
- Perform disaster recovery simulations for Popular Insurance.

Popular Insurance   Guaynabo, PR

LAN Administrator

- Install, configure, monitor, manage, maintain, update, test and troubleshoot all network systems including server, PCs, laptops, printers, scanners, switches, routers, and others.
- In charge of network backup, recovery and disaster recovery simulations.
- Perform patch management and vulnerability assessment.

Education

Cornell University, Ithaca, NY

University of Puerto Rico, Río Piedras Campus, San Juan, PR

References

Available upon request