

KEREN HALPERT

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Hardworking and enthusiastic college student working towards a B.Sc. in Computer Software Engineering, seeking to enhance my knowledge in the field while providing future employers with fresh eyes and a new outlook not yet “dampened” by years of experience.

EXPERIENCE

2019 – 2020

USHER, HABIMA NATIONAL THEATER

- Greeted guests attending entertainment events while examining tickets to verify authenticity
- Maintained order and ensured adherence to safety rules, provided instructions and assistance in emergency situations
- Provided assistance with guests' special needs, such as helping those in wheelchairs

2016 – 2018

CUSTOMER SUPPORT AND SERVICE AGENT, HAREL INSURANCE, LTD.

- Worked proactively to determine the needs of customers and fast-track solutions to those needs
- Addressed all customer service queries in a polite, accurate and timely fashion
- Answered questions and provided customers with all relevant information

2015 – 2016

GRAPHIC DESIGN ASSISTANT, HELED DORON LTD.

- Assisted in creating graphic materials for a wide range of uses, including student workbooks and marketing
- Research and organization of different imagery and design for a variety of projects
- Proficiency in Adobe design programs- (Illustrator, Photoshop, InDesign and more)

2013 – 2015

COMMANDING SARGENT OF A BORDER SURVEILLANCE TEAM, ISRAELI DEFENCE FORCE

- Resolved crisis situations in a hectic environment
- Ensured personal growth and wellbeing of subordinates
- Maintained everyday work logs and schedules
- Led recruitment efforts and training of new soldiers

EDUCATION

2018 - PRESENT

SOFTWARE ENGINEERING, SHENKAR COLLEGE OF ENGINEERING AND DESIGN
UNDERGRADUATE; EXPECTED GRADUATION: 2022

2010 - 2013

HIGH SCHOOL DIPLOMA, WIZO-REUT SCHOOL FOR THE ARTS
Majored in fashion design and biology

SKILLS

- Languages: English – native, Hebrew – native
- Teamwork
- Creativity
- Team leadership
- Computer languages: C, C++, Assembly
- Ability to work under pressure
- Adaptability
- Good organization skills