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# Internal error occurred: failed calling admission webhook "pilot.validation.istio.io" #17162

🔒 Closed

xiaozhongliu opened this issue on Sep 18, 2019 · 10 comments

Labels

area/config

area/environments

kind/need more info

xiaozhongliu commented on Sep 18, 2019 • edited ▼

**Bug description**

Cannot apply some configs after upgrading istio from 1.1.8 to 1.2.5 with the following error:  
*Error from server (InternalError): error when creating "src/script/istio-config/isolated-gateway.yml": Internal error occurred: failed calling admission webhook "pilot.validation.istio.io": Post https://istio-galley.istio-system.svc:443/admitpilot?timeout=30s: dial tcp 172.22.0.246:443: connect: connection refused*

I checked the galley pod and find it's not listening on 443:

```
~ k exec -it istio-galley-5b87c47669-hfgwn sh
# netstat -nltp
Active Internet connections (only servers)
Proto Recv-Q Send-Q Local Address           Foreign Address         State
PID/Program name
tcp        0      0 127.0.0.1:9876          0.0.0.0:*               LISTEN
1/galley
tcp6       0      0 :::15014                :::*                   LISTEN
1/galley
tcp6       0      0 :::9901                 :::*                   LISTEN
1/galley
```

**Affected product area (please put an X in all that apply)**

- ☐ Networking
- ☐ Performance and Scalability
- ☐ Policies and Telemetry
- ☐ Security
- ☒ Test and Release
- ☐ User Experience
- ☒ Developer Infrastructure

**Expected behavior**

Can apply all kinds of configs normally.

**Steps to reproduce the bug**

It's hard to provide.

**Version (include the output of `istioctl version --remote` and `kubectl version`)**

```
~ istioctl version --remote
client version: 1.2.5
grafana version:
grafana version:
citadel version: 1.2.5
galley version: 1.2.5
ingressgateway version: 1.2.5
pilot version: 1.2.5
pilot-gateway version:
policy version: 1.2.5
policy-gateway version:
sidecar-injector version: 1.2.5
telemetry version: 1.2.5
telemetry-gateway version:
kiali version:
prometheus version:
```

```
~ kubectl version
Client Version: version.Info{Major:"1", Minor:"13", GitVersion:"v1.13.1",
GitCommit:"eec55b9ba98609a46fee712359c7b5b365bdd920", GitTreeState:"clean",
BuildDate:"2018-12-13T19:44:19Z", GoVersion:"go1.11.2", Compiler:"gc",
Platform:"darwin/amd64"}
Server Version: version.Info{Major:"1", Minor:"12+", GitVersion:"v1.12.6-aliyun.1",
GitCommit:"8cb561c", GitTreeState:"", BuildDate:"2019-05-23T11:28:17Z",
GoVersion:"go1.10.8", Compiler:"gc", Platform:"linux/amd64"}
```

**How was Istio installed?**

Aliyun ACK, Operator

**Environment where bug was observed (cloud vendor, OS, etc)**

Aliyun ACK, CentOS 7

**howardjohn** commented on Sep 18, 2019

Interesting, can you provide some more info like `kubect1 logs galley` , `kubect1 get pod galley -oyaml`

**xiaozhongliu** commented on Sep 18, 2019 • edited ▼

```

2 2019-09-16T11:45:40.541946Z error mcp MCP: connection {addr=172.22.0.235:47798 id=2}: TERMINATED with errors: rpc error: code = Canceled desc = context canceled
3 2019-09-17T02:22:56.538592Z error mcp MCP: connection {addr=172.22.0.22:59094 id=7}: TERMINATED with errors: rpc error: code = Canceled desc = context canceled
4 2019-09-17T02:22:56.538802Z info transport: loopyWriter.run returning. connection error: desc = "transport is closing"
5 2019-09-17T02:22:56.635426Z info transport: loopyWriter.run returning. connection error: desc = "transport is closing"
6 2019-09-17T02:22:56.635483Z error mcp MCP: connection {addr=172.22.0.20:47198 id=6}: TERMINATED with errors: rpc error: code = Canceled desc = context canceled
7 2019-09-17T02:22:56.727389Z info transport: loopyWriter.run returning. connection error: desc = "transport is closing"
8 2019-09-17T02:22:56.727417Z error mcp MCP: connection {addr=172.22.0.23:56108 id=5}: TERMINATED with errors: rpc error: code = Canceled desc = context canceled
9 [isolated-hz:istio-system]+ ~

```

```

Untitled-2
1 [root@izbp15c6fs936kto126julZ ~]# k logs istio-galley-7c5f8967b6-5q9wv | grep err
2 2019-09-05T23:51:55.958320Z info transport: loopyWriter.run returning. connection error: desc = "transport is closing"
3 2019-09-05T23:51:55.958368Z info mcp MCP: connection {addr=172.20.4.207:54078 id=19441}: TERMINATED "rpc error: code = Canceled desc = context canceled"
4 2019-09-05T23:59:36.419721Z info mcp MCP: connection {addr=172.20.2.98:60846 id=19442}: TERMINATED "rpc error: code = Canceled desc = context canceled"
5 2019-09-06T00:03:56.423925Z info mcp MCP: connection {addr=172.20.2.98:34452 id=19443}: TERMINATED "rpc error: code = Canceled desc = context canceled"
6 2019-09-06T00:07:57.118945Z info transport: loopyWriter.run returning. connection error: desc = "transport is closing"
7 2019-09-06T00:07:57.118990Z info mcp MCP: connection {addr=172.20.3.231:38690 id=19415}: TERMINATED "rpc error: code = Canceled desc = context canceled"
8 2019-09-06T00:07:57.829990Z info mcp MCP: connection {addr=172.20.2.98:37612 id=19444}: TERMINATED "rpc error: code = Canceled desc = context canceled"
9 2019-09-06T00:07:57.830047Z info transport: loopyWriter.run returning. connection error: desc = "transport is closing"
10 2019-09-06T00:14:38.748362Z info mcp MCP: connection {addr=172.20.2.99:58034 id=19445}: TERMINATED "rpc error: code = Canceled desc = context canceled"
11 2019-09-06T00:18:58.751815Z info mcp MCP: connection {addr=172.20.2.99:59274 id=19446}: TERMINATED "rpc error: code = Canceled desc = context canceled"
12 ^C
13 [root@izbp15c6fs936kto126julZ ~]#

```

Seems no clue.

And the yaml:

```

~ k get po/istio-galley-5b87c47669-hfgwn -oyaml
apiVersion: v1
kind: Pod
metadata:
  annotations:
    scheduler.alpha.kubernetes.io/critical-pod: ""
    sidecar.istio.io/inject: "false"
  creationTimestamp: "2019-09-16T11:11:28Z"
  generateName: istio-galley-5b87c47669-
  labels:
    app: istio-galley
    istio: galley
    pod-template-hash: 5b87c47669
  name: istio-galley-5b87c47669-hfgwn
  namespace: istio-system
  ownerReferences:
  - apiVersion: apps/v1
    blockOwnerDeletion: true
    controller: true
    kind: ReplicaSet
    name: istio-galley-5b87c47669
    uid: 8c1aa0f3-d85c-11e9-9eeb-86acd481b704
  resourceVersion: "1074702418"
  selfLink: /api/v1/namespaces/istio-system/pods/istio-galley-5b87c47669-hfgwn
  uid: bab28e34-d872-11e9-9eeb-86acd481b704
spec:
  containers:
  - args:
    - server
    - --meshConfigFile=/etc/mesh-config/mesh
    - --livenessProbeInterval=1s
    - --livenessProbePath=/healthliveness
    - --readinessProbePath=/healthready
    - --readinessProbeInterval=1s
    - --deployment-namespace=istio-system
    - --validation-webhook-config-file
    - /etc/config/validatingwebhookconfiguration.yaml

```

```
enableValidation: false
command:
- /usr/local/bin/galley
image: registry.cn-hangzhou.aliyuncs.com/aliacs-app-catalog/galley:1.2.5
imagePullPolicy: IfNotPresent
livenessProbe:
  exec:
    command:
    - /usr/local/bin/galley
    - probe
    - --probe-path=/healthliveness
    - --interval=10s
  failureThreshold: 3
  initialDelaySeconds: 5
  periodSeconds: 5
  successThreshold: 1
  timeoutSeconds: 1
name: galley
ports:
- containerPort: 443
  protocol: TCP
- containerPort: 15014
  protocol: TCP
- containerPort: 9901
  protocol: TCP
readinessProbe:
  exec:
    command:
    - /usr/local/bin/galley
    - probe
    - --probe-path=/healthready
    - --interval=10s
  failureThreshold: 3
  initialDelaySeconds: 5
  periodSeconds: 5
  successThreshold: 1
  timeoutSeconds: 1
resources:
  limits:
    cpu: "2"
    memory: 2G
  requests:
    cpu: 200m
    memory: 256Mi
terminationMessagePath: /dev/termination-log
terminationMessagePolicy: File
volumeMounts:
- mountPath: /etc/certs
  name: certs
  readOnly: true
- mountPath: /etc/config
  name: config
  readOnly: true
- mountPath: /etc/mesh-config
  name: mesh-config
  readOnly: true
- mountPath: /var/run/secrets/kubernetes.io/serviceaccount
```

```
nodeName: cn-hangzhou-1-bp141wsgzm1g00001wv
nodeSelector:
  beta.kubernetes.io/os: linux
priority: 0
restartPolicy: Always
schedulerName: default-scheduler
securityContext: {}
serviceAccount: istio-galley-service-account
serviceAccountName: istio-galley-service-account
terminationGracePeriodSeconds: 30
tolerations:
- effect: NoExecute
  key: node.kubernetes.io/not-ready
  operator: Exists
  tolerationSeconds: 300
- effect: NoExecute
  key: node.kubernetes.io/unreachable
  operator: Exists
  tolerationSeconds: 300
volumes:
- name: certs
  secret:
    defaultMode: 420
    secretName: istio.istio-galley-service-account
- configMap:
    defaultMode: 420
    name: istio-galley-configuration
  name: config
- configMap:
    defaultMode: 420
    name: istio
  name: mesh-config
- name: istio-galley-service-account-token-s7dn7
  secret:
    defaultMode: 420
    secretName: istio-galley-service-account-token-s7dn7
status:
  conditions:
  - lastProbeTime: null
    lastTransitionTime: "2019-09-16T11:11:28Z"
    status: "True"
    type: Initialized
  - lastProbeTime: null
    lastTransitionTime: "2019-09-16T11:11:35Z"
    status: "True"
    type: Ready
  - lastProbeTime: null
    lastTransitionTime: "2019-09-16T11:11:35Z"
    status: "True"
    type: ContainersReady
  - lastProbeTime: null
    lastTransitionTime: "2019-09-16T11:11:28Z"
    status: "True"
    type: PodScheduled
  containerStatuses:
  - containerID: docker://d56b7ef3e59b40a58c0adc28a479d18912a86067bd87c0e467bf0422c2311df
    image: registry.cn-hangzhou.aliyuncs.com/aliacs-app-catalog/galley:1.2.5
```

```
ready: true
restartCount: 0
state:
  running:
    startedAt: "2019-09-16T11:11:30Z"
hostIP: 172.16.151.36
phase: Running
podIP: 172.22.0.246
qosClass: Burstable
startTime: "2019-09-16T11:11:28Z"
```

**howardjohn** commented on Sep 18, 2019

- --enable-validation=false seems the culprit

**osswangxining** commented on Sep 18, 2019

Yes, this is migrated from previous version which enabled the validation, but currently the configuration does not enable it while the ValidatingWebhookConfiguration resource is not removed together.

Resolution:

option 1: set --enable-validation=true

option 2: remove ValidatingWebhookConfiguration istio-galley by using kubectl



**howardjohn** added kind/need more info and removed area/test and release labels on Sep 19, 2019

**howardjohn** commented on Sep 27, 2019

This is working as intended and a fix is given above. Thanks!

**howardjohn** closed this as completed on Sep 27, 2019

**kkasravi** mentioned this issue on Oct 3, 2019

**getting error when calling webhook "pilot.validation.istio.io"** kubeflow/manifests#422

✓ Closed


 **k8s-ci-robot** pushed a commit to kubeflow/manifests that referenced this issue on Oct 11, 2019



add application overlays for pipeline ([#470](#)) ...

db49649



 **kkasravi** mentioned this issue on Oct 11, 2019

**document istio workaround for 'Internal error occurred: failed calling admission webhook "pilot.validation.istio.io"' kubeflow/manifests#495**

✓ Closed

**vhosakot** commented on Dec 17, 2019

Saw the same error when installing istio 1.3.6 :

```
Error: release istio failed: Internal error occurred: failed calling webhook
"pilot.validation.istio.io": Post https://istio-galley.istio-
system.svc:443/admitpilot?timeout=30s: dial tcp 10.107.180.45:443: connect: connection
refused
```

Galley and pilot logs had the following errors:

```
$ kubectl logs istio-galley-66f5bcd4f9-ds2w9 -n=istio-system
...
2019-12-16T22:21:39.963581Z    info    validation    https handler for validation
webhook is not ready: HTTP request to https://localhost:443/ready failed: Get
https://localhost:443/ready: dial tcp 127.0.0.1:443: connect: connection refused
2019-12-16T22:21:40.052199Z    warn    validation    istio-system/istio-galley
endpoint not ready: no subsets
2019-12-16T22:21:40.600664Z    warn    validation    istio-system/istio-galley
endpoint not ready: no ready addresses
...

$ kubectl logs istio-pilot-6c94f7f575-69wbf -n=istio-system --all-containers=true
...
2019-12-16T22:21:49.974537Z    info    grpc: addrConn.createTransport failed to
connect to {istio-galley.istio-system.svc:9901 0 <nil>}. Err :connection error:
desc = "transport: Error while dialing dial tcp 10.107.180.45:9901: connect: no
route to host". Reconnecting...
2019-12-16T22:21:49.974779Z    info    pickfirstBalancer: HandleSubConnStateChange:
0xc00063f670, TRANSIENT_FAILURE
2019-12-16T22:21:49.974936Z    error   mcp    Failed to create a new MCP sink
stream: rpc error: code = Unavailable desc = all SubConns are in TransientFailure,
latest connection error: connection error: desc = "transport: Error while dialing
dial tcp 10.107.180.45:9901: connect: no route to host"
...
```



  **Dirk-c-Walter** mentioned this issue on Feb 21, 2020

**Internal error occurred: failed calling webhook "pilot.validation.istio.io": Post https://istio-galley.istio-system.svc:443/admitpilot?timeout=30s: context deadline exceeded #19916**

✓ Closed

**shouldnotappea...** commented on Mar 7, 2020

I'm using Istio 1.5.0 and still experience this issue.I replaced flannel with calico to restart the cluster to solve this problem

  **feliperfmarques** mentioned this issue on Apr 16, 2020

**Timeout: request did not complete from requested timeout 30s for IngressGateway and AddonComponents #22944**

✓ Closed

**feliperfmarques** commented on Apr 16, 2020

For webhook works, firewall rule needs setting to port 15017 instead of 9443 on Istio 1.5, as mentioned here [#19532](#) (comment).

**ashrafxcoder** commented on May 5, 2020

I've upgraded from 1.0.6 up until 1.3.8 (no skip upgrades) without any issues but when I upgrade to 1.4.8 this is happening consistently.  
I using helm/tiller (v2.11.0)

```
Waiting until all CRD jobs are completed
job.batch/istio-init-crd-10-1.4. condition met
job.batch/istio-init-crd-11-1.4.8 condition met
job.batch/istio-init-crd-14-1.4.8 condition met
Upgrading Istio charts
helm : Error: UPGRADE FAILED: failed to create resource: Internal error occurred: failed calling webhook "pilot.validation.istio.io": Post
https://istio-galley.istio-system.svc:443/admitpilot?timeout=30s: dial tcp 10.0.23.162:443: connect: connection refused
At line:1 char:1
+ helm upgrade default-istio c:\temp\istio-1.4.8\install\kubernetes\hel ...
+ ~~~~~
+ CategoryInfo          : NotSpecified: (Error: UPGRADE ...nection refused:String) [], RemoteException
+ FullyQualifiedErrorId : NativeCommandError

NAME      REVISION      UPDATED              STATUS  CHART      APP VERSION  NAMESPACE
default-istio  9             Tue May  5 15:03:07 2020    FAILED  istio-1.4.8    1.4.8        istio-system

namespace/default not labeled
Completed in: 1.457688755 Minutes
```

**Sandeep0045** commented on Aug 13, 2020

together.

Resolution:

option 1: set --enable-validation=true

option 2: remove ValidatingWebhookConfiguration istio-galley by using kubectl

can you give full cmd of option . how to use it

Assignees

No one assigned

Labels

area/config   area/environments   kind/need more info

Projects

None yet

Milestone

No milestone

Development

No branches or pull requests

9 participants

