

## **Submission to Responsible AI in Australia – Gary Looney – 1 June 2023**

I imported ZX80 PC from UK 43yr ago at 14yr old, after building kit computer from components. Added speech interface, reworked Elisa simulated chat program. My Father a 'Sheep Shearer' laughed at me asking when's it going to talk like Metal Micky? The rest is history.

AI is Big Data, Human Behaviour, UI analysis and automated system programming. Big businesses analyse massive data sets to design Acc/Complaint Systems and legally control people's actions and options, claiming it's only used for efficiency. Who could seriously trust this, given experience? Were putting foxes in hen house and at gate.

AI Safety Laws, regulation and regulatory bodies. We need input from vulnerable unpaid non advocate people to reduce business, political and advocacy bias. There's no benefit to anybody if any substantial business impact is not considered.

It can be creditably argued impossible to create conscience. I warn fake conscience to fool Human & ZeroGPT is easy and cannot argue others are less capable! Fake conscience is only one concern regarding identity deception.

The Immediate concern is use of Customer Big Data from organisation to create AI account and complaints systems directing users like live stock. e.g. Making complaint and being redirected to answer unrelated question etc. Example given actually happened, where redirection blocked me from opening complaint and demanded answer to unrelated question that couldn't be answered without further Company info. Blocked me from entering complaint until I had to guess 'an' answer later weaponised by company.

Serious concern with AI is self awareness. Modified AI Service Interfaces to include or add rudimentary fake awareness that will, and would already, be used in business and underworld. Interfaces with ability to be perceived as a true human, and avoid exposure. This is very real!

One example that tests self awareness is to ask AI interface to stop following you. AI such as ChatGPT doesn't have honest human like response to such question unless programmed into a physical autonomous robot or as contributor to social media community such as Twitter

AI Safety Commissioners welcomed but we need common sense acknowledgement of plain sight robbery by Companies Gov trust and protect against us. Trust based on claimed intellect and virtues. We need Laws that prevent legal crime. Prevent Scammers doing crime because they can.

Example: With user's complaint, addressee often conflates possible causes, also in external escalation to confuse and avoid responsibility. Was User Interface at fault beyond addressee control? Was it legal theft and users actions were anticipated? Ambiguity: Is it UI or financial complaint?

Google and others call for AI control: Ability of Big Data AI to understand & persuade is an interesting argument from companies using AI. There has been a more recent Practice to promote counter argument so influence is less apparent. Development control is futile from the physical inability to monitor and police to unsustainable cost. End-use Law has to be the used to prevent people mixing technology for devastating consequences!

I have previously said "Regulation is where Trust Fails". In the case of End-use AI "Law is because Regulation has Failed". Arguing it will stifle Business is stealing money from the Public!

Gary Looney  
Menindee NSW 2879

I first raised problems with PayPal behaviour and AI abuse after transaction in October 2021.  
We need more intelligent approach, to solve fundamental problems in understanding and solutions.

Problem with Government outsourcing advisers is they do not have the required lived experience.  
The same problems occur with Politian's and public servants.  
The bias towards issues begins immediately.  
We end up with foxes in the hen house.

**Differences between someone paid to find solution and those with lived experience.**

Apart from wealth avoiding problems, it's a financial disincentive to companies allowing problems.  
In the first instance, you have a dollar to spare to buy solution and don't suffer my poverty.  
You would not take time from work or family to pursue a complaint over a few dollars.  
If you have never had my experiences, it's exactly what I would have thought.

**Government supported Industry Bodies like AFCA are only representing wealthy with serious breach.**



**Australian Financial Complaints Authority**  
@AFCA\_org\_au

## You're blocked

---

**Platform Manipulation:**

My biggest concern is company tactics of allowing or using employees to deliberately act dumb.  
Statements fabricated to look like misunderstanding followed by auto acc system or AI gen reply.

**My example is contact with TikTok to demand closure of an intimidation account using my email.**

**This was TikToks reply:** *For security purposes, I am unable to assist with manually updating the [phone number / email address]. I recommend creating a new TikTok account and using social media or a new email to sign up so that you can continue to enjoy content!*

**My Solution for Government:** TikTok must send confirmation code to any used Email by law. Once enforced we simply ask them to provide proof the email acc owner joined TikTok. Once they fail to do so we automatically prosecute and fine to recover all costs plus penalty, with no loss to Commonwealth. Repeat offence, we Ban in AU.

---

**RE: Report an Impersonation Account on TikTok**

3 messages

**Intellectual Property Infringement** <support@tiktokimpersonationusca.zendesk.com>

Fri, Apr 21, 2023 at 12:52 PM

Reply-To: Intellectual Property Infringement &lt;support+id16802602@tiktokimpersonationusca.zendesk.com&gt;

To: Garylooney &lt;garylooney@gmail.com&gt;

Thank you for contacting TikTok's Intellectual Property and Identity team. We have received your request (# 16802602) and will process your request accordingly.

For Integrity and Authenticity Community Guidelines, please visit <https://www.tiktok.com/community-guidelines?lang=en#37>

Thank you,  
The TikTok Team

---

**Gary Looney** <garylooney@gmail.com>

Fri, Apr 21, 2023 at 2:25 PM

To: Intellectual Property Infringement &lt;support+id16802602@tiktokimpersonationusca.zendesk.com&gt;

I reply with my complaint of TikTok.  
I am Gary Robert Looney, owner of this Email Account.

**My Complaint**

You are spamming me with multiple notifications for a TikTok account I did not open

---

I believe someone has opened a TikTok account and then changed email contact with TikTok to my email address of [GaryLooney@gmail.com](mailto:GaryLooney@gmail.com)

---

If a user has existing acc, do you send verification code to The Email user wants to change to?

As I see it, you're allowing customers to fraudulently use another person's email address without direct verification

---

Send verification code to Email that customer is fraudulently using.

Don't allow user any other form of verification to keep acc open.

My email is [garylooney@gmail.com](mailto:garylooney@gmail.com)

-

I will ignore verification and problem should be solved.

Make sure that my email is not used again by another user.

Block my email from opening any accounts on TikTok and we should be good.

I do NOT want a TikTok account.

I will NEVER want a TikTok account.

---

If you screw with me I will take it to court, which is not a good outcome.

Cheers

---

**Intellectual Property Infringement** <support@tiktokimpersonationusca.zendesk.com>

Fri, Apr 21, 2023 at 2:25 PM

Reply-To: Intellectual Property Infringement &lt;support+id16802602@tiktokimpersonationusca.zendesk.com&gt;

To: Garylooney &lt;garylooney@gmail.com&gt;

Thank you for contacting TikTok's Intellectual Property and Identity team. We have received your request (# 16802602) and will process your request accordingly.

For Integrity and Authenticity Community Guidelines, please visit <https://www.tiktok.com/community-guidelines?lang=en#37>

Thank you,  
The TikTok Team

---

**Re: Feedback Report - AU**

10 messages

---

**tiktok** <feedback@tiktok.com>  
Reply-To: feedback@tiktok.com  
To: garylooney@gmail.com

Mon, Apr 24, 2023 at 7:36 PM

Hello,

Thanks for reaching out.

We ran a check on your email address (g\*\*\*y@gmail.com) you provided and it doesn't appear as if there is an account associated to it. Please unsubscribe from the newsletter being sent to said email address and rest assured that no one is using your email for their account. That is the reason why you are not receiving any emails after trying to reset the password.

Cheers,  
AJ

---

**Gary Looney** <garylooney@gmail.com>  
To: feedback@tiktok.com

Thu, Apr 27, 2023 at 5:50 AM

You are sending the emails, which means someone has connected my email with a TikTok account.

Here is a copy paste of the latest notification, plus I will forward the email to [feedback@tiktok.com](mailto:feedback@tiktok.com)

The only thing I will be doing is taking legal action!  
I will ask one more time, remove my email completely from your systems, stop any future use and stop sending notifications immediately.

-----

from: TikTok <[notification@service.tiktok.com](mailto:notification@service.tiktok.com)>  
reply-to: [edm.support@tiktok.com](mailto:edm.support@tiktok.com)  
to: [garylooney@gmail.com](mailto:garylooney@gmail.com)  
date: Apr 26, 2023, 11:11 AM  
subject: SlaY Queen 🍷: Edica Garcia and John posted 2 new videos  
mailing list: <[spc.316827.4.sparkpostmail.com](mailto:spc.316827.4.sparkpostmail.com)> Filter messages from this mailing list  
mailed-by: [spmailtechnol.com](mailto:spmailtechnol.com)  
signed-by: [service.tiktok.com](mailto:service.tiktok.com)  
unsubscribe: Unsubscribe from this mailing list  
security: Standard encryption (TLS) [Learn more](#)  
to me



# Edica Garcia and John posted 2 new videos



Discover content from  
people you may know



**Edica Garcia**

From your contacts

Beautiful sunrise #beautifulsunrise  
#mothernature



16



0



0



**John**

You may know John Rojas

# baguette, diamonds##keepgrinding

**Watch videos on TikTok**



This email was generated for @garylnqhw3

[Privacy Policy](#) / [Help](#) / [Safety](#)

[Unsubscribe](#) / [Manage email preferences](#) 0

TikTok Inc. 5800 Bristol Parkway, Suite 100, Culver City, CA 90230

[Quoted text hidden]

**Gary Looney** <garylooney@gmail.com>

To: edm.support@tiktok.com

Thu, Apr 27, 2023 at 6:03 AM

Further to the information above.

Someone has created a Fake Fraudulent TikTok account <https://www.tiktok.com/@garylnqhwi3>  
They have used text 'garyl' in account name and my email address [garylooney@gmail.com](mailto:garylooney@gmail.com)

You claimed there was no account using my email.  
As TikTok is playing games I have decided to take legal action to have the Fraudulent TikTok account removed.  
I will also be seeking compensation for time and stress.

Gary Looney

[Quoted text hidden]

**tiktok** <feedback@tiktok.com>

Reply-To: feedback@tiktok.com

To: garylooney@gmail.com

Fri, May 5, 2023 at 3:41 AM

Hi there,

[INSERT OPENING REPLY HERE]

For security purposes, I am unable to assist with manually updating the [phone number / email address]. I recommend creating a new TikTok account and using social media or a new email to sign up so that you can continue to enjoy content!

<https://www.tiktok.com/signup>

If you have any questions, please let me know!

[INSERT CLOSING REPLY HERE]  
[NAME]

Regards,  
TikTok Support Team

**Gary Looney** <garylooney@gmail.com>  
To: feedback@tiktok.com

Tue, May 9, 2023 at 10:20 AM

Hi,

You are pretending to not understand my contact.  
I have now commenced Legal action against Tiktok.  
There is also now an enquiry commenced by Australian Authorities.

For the record I will repeat.  
I do not have an account with TikTok.  
I have never had an account with Tiktok.  
I will never wish to open an account with Tiktok.

Someone has created a Fake Fraudulent TikTok account <https://www.tiktok.com/@garylnqhw3>  
They have used text 'garyl' in account name and my email address [garylooney@gmail.com](mailto:garylooney@gmail.com)

You claimed there was no account using my email.  
As TikTok is playing games I have decided to take legal action to have the Fraudulent TikTok account removed.  
I will also be seeking compensation for time and stress.

Repeat, I did not open any account with Tiktok.  
The person/s that Fraudulently created this fake account have used the words "slay queen" as user handle.  
I find this illegal creation of fake account very disturbing.

Tiktok just played their last game with an Australian.  
Your services will be removed across Australia because your company is corrupt and without morals.

My advice would be to send this email to your legal team and wait for contact by Australian authorities.

Disgusted,  
Gary Looney  
Australia

[Quoted text hidden]

---

**tiktok** <feedback@tiktok.com>  
Reply-To: feedback@tiktok.com  
To: garylooney@gmail.com

Tue, May 9, 2023 at 10:25 AM

Hi there,

Thanks for reaching out to TikTok.

For security purposes, I am unable to assist with manually updating the email address. I recommend creating a new TikTok account and using social media or a new email to sign up so that you can continue to enjoy content!

<https://www.tiktok.com/signup>

If you have any questions, please let me know!

Best,  
Jordan

---

**Gary Looney** <garylooney@gmail.com>  
To: feedback@tiktok.com

Tue, May 9, 2023 at 10:33 AM

I have asked TikTok to close the Fake Fraudulent account <https://www.tiktok.com/@garylnqhw3>  
I have asked TikTok to remove my email address from the system.  
I have asked TikTok to block future use of my email address.  
Tiktok are pretending not to understand, I have never opened an account with Tiktok.

This is part of my evidence to be used in legal action against Tiktok.



Gary Looney <garylooney@gmail.com>

---

## Your TikTok Support Inquiry - RE: Report an Impersonation Account on TikTok

---

**Intellectual Property Infringement** <support@tiktokimpersonationusca.zendesk.com> Wed, May 17, 2023 at 1:21 PM

Reply-To: Intellectual Property Infringement <support+id16802602@tiktokimpersonationusca.zendesk.com>

To: Garylooney <garylooney@gmail.com>

Hi there,

Thanks for reaching out to TikTok.

To better help you with your request, please submit a report to our Privacy team via the [Privacy Webform](#).

For further information, please reference our [Privacy Policy](#) and [Community Guidelines](#).

Thank you,

TikTok Legal Policy



# Submit a request

**Note: The requirement of "Your TikTok Account Email" for complaint about Tiktok illegal unauthorized use of my email. The Australian Governments incompetence worries me most.**

## Email Address

If you have a TikTok account, **provide an email address that is associated with your account.** We will use this email address to contact you about your request.

## Privacy Webform

TikTok values your privacy and safety, and we believe in data transparency.

This form is intended only for the following purposes. Fill out this form if you would like to:

- Exercise your rights under data protection laws
- Report a potential Privacy Violation

Before you continue, please check the options below:

If you have a query regarding your TikTok account, your content or regarding our Community Guidelines, please visit our [Help Center](#).

If you are seeking customer support, please contact our [Safety Support team](#).

If you are a prospective employee or a former employee, please submit your privacy concerns [here](#).

## Your Country of Residence

If your account was registered in a country other than the United States, please click the following link to submit your request <https://privacytiktok.zendesk.com/hc/en-us/requests/new>

- ☐ I ensure, to the best of my ability and knowledge, that all the information disclosed above is accurate and true.
- ☐ I understand that abuse of the Privacy Web Form may result in account suspension.

## Attachments

[Upload file](#)

**Submit**

Visit our [Privacy Policy](#) to learn more about how we collect, use, and share personal information. Our [Community Guidelines](#) also define what types of content are considered privacy violations.