# HAMED QAHRI-SAREMI

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## ACADEMIC APPOINTMENTS

**College of Computing & Digital Media, DePaul University**
Assistant Professor of Information Systems                              01/2017 – Present
SAP University Alliance Program Coordinator for DePaul University

**College of Business and Management, University of Illinois at Springfield**
Assistant Professor of Management Information Systems          08/2014 – 12/2016

**DeGroote School of Business, McMaster University**
Adjunct Faculty of Information Systems          01/2013 – 01/2014

## EDUCATION

**DeGroote School of Business, McMaster University**
PhD, Business Administration, Concentration in Information Systems          09/2008 – 11/2014

**School of Engineering, Tarbiat Modares University**
Master of Science, Information Technology Engineering,          09/2003 – 08/2005

**Iran University of Science and Technology**
Bachelor of Science, Industrial Engineering          09/1998 – 08/2003

## JOURNAL PUBLICATIONS (REVERSE CHRONOLOGICAL ORDER)

1) **Qahri-Saremi, H.**, and Turel, O. 2020. "Experience of Ambivalence and the Dual Nature of Coping Responses: A Multi-Method Investigation of Post-Adoptive Information Systems Use", *Journal of Management Information Systems (Forthcoming — Accepted April 2020)*.

2) **Qahri-Saremi, H.**, Vaghefi, I., and Turel, O. 2020. "Profiles of Responses to Social Networking Sites Addiction: Identification, Personality Predictors, and Outcomes". *The DATA BASE for Advances in Information Systems (Forthcoming — Accepted April 2020)*.

3) Roberts, N., **Qahri-Saremi, H.**, & Vijayasarathy, L. 2020. "Understanding IT Value at the Managerial Level: Managerial Ambidexterity, Seizing Opportunities, and the Moderating Role of Information Systems Use", *The DATA BASE for Advances in Information Systems (Forthcoming — Accepted May 2020)*.

4) Vaghefi, I., **Qahri-Saremi, H.**, and Turel, O. 2020. "Dealing with social networking site addiction: a cognitive-affective model of discontinuance decisions," *Internet Research* (30:5), pp. 1427-1453.

5) **Qahri-Saremi, H.** and Montazemi A.R. 2019 (equal contributions). "Factors Affecting the Adoption of an Electronic Word of Mouth Message: A Meta-Analysis". *Journal of Management Information Systems* (36:3), pp. 969-1001.

6) Turel, O., Matt, C., Trenz, M., Cheung, C. M. K., D'Arcy, J., **Qahri-Saremi, H.,** Tarafdar, M. 2019. "Panel Report: The Dark Side of the Digitization of the Individual," *Internet Research*, (29:2), pp. 274-288.
   - *This paper is based on discussions among three invited panelists — D'Arcy, J., **Qahri-Saremi, H.**, and Tarafdar, M. — in an expert panel on "The Dark Side of the Digitization of the Individual" as a part of a workshop held in the International Conference on Information Systems in December 2018 in San Francisco, CA (See http://doti.is-research.com/index.php/8-doti/13-expert-panel-dark-side-of-doti). The first four authors are the workshops organizers and the last three authors are the expert panelists based on an alphabetical order.*

7) Turel, O., and **Qahri-Saremi, H.** 2018. "Explaining Unplanned Online Media Behaviors: Dual-System Theory Models of Impulsive Use and Swearing on Social Networking Sites," *New Media & Society*, (20:8), pp. 3050–3067.
   - *New Media & Society was ranked 6 in the field of Communication by the Journal Citation Report 2019 (based on impact factor) and ranked 2 based on total number of citations.*

8) Abedin, B., and **Qahri-Saremi, H.** 2018. (equal contributions) "Introduction to the Special Issue – Social Computing and Service Innovation: A Framework for Research," *Journal of Organizational Computing and Electronic Commerce* (28:1), pp. 1-8.

9) Turel, O., and **Qahri-Saremi, H.** 2016. (equal contributions) "Problematic Use of Social Networking Sites: Antecedents and Consequence from a Dual System Theory Perspective," *Journal of Management Information Systems* (33:4), pp. 1087-1116.
   - *Mentioned in several media outlets, placing it in the top 5% of research outputs by Altmetric and among the most "trending research" papers on Taylor and Francis publication.*
   - *Ranked #1 out of the 131 JMIS papers with Altmetric scores.*

10) **Qahri-Saremi, H.**, and Turel, O. 2016. (equal contributions) "School Engagement, Information Technology Use, and Educational Development: An Empirical Investigation of Adolescents," *Computers & Education* (102), pp. 65-78.

11) Montazemi, A.R., and **Qahri-Saremi, H.** 2015. (equal contributions) "Factors Affecting Adoption of Online Banking: A Meta-Analytic Structural Equation Modeling Study," *Information & Management* (52:2), pp. 210-226.
   - *Listed among the top 25 most downloaded papers from Information and Management for six months after its publication.*

12) Montazemi, A.R., and **Qahri Saremi, H.** 2014. (equal contributions) "Factors Affecting Adoption of Internet Banking," *The European Financial Review* (December 2013–January 2014), pp. 18-20.

13) Montazemi, A.R., Pittaway, J.J., & **Qahri Saremi, H.**, and Wei, Y. 2012. "Factors of Stickiness in Transfers of Know-How between MNC Units," *Journal of Strategic Information Systems* (21), pp. 31-57.

14) Montazer, G.A., **Qahri Saremi, H.**, & Khatibi, V. 2010. "A Neuro Fuzzy Inference Engine for Farsi Numeral Characters Recognition," *Expert Systems with Applications* (37:9), pp. 6327-6337.

15) Montazer, G.A., **Qahri Saremi, H.**, & Ramezani, M. 2009. "Design a New Mixed Expert Decision Aiding System Using Fuzzy ELECTRE III Method for Vendor Selection," *Expert Systems with Applications* (36:8), pp. 10837-10847.

16) **Qahri Saremi, H.**, Abedin, B., & Meimand Kermani, A. 2008. "Website Structure Improvement: Quadratic Assignment Problem Approach and Ant Colony Meta-Heuristic Technique," *Applied Mathematics and Computation* (195:1), pp. 285-298.

17) Albadvi, A., Sharifi, S. A. R. & **Qahri-Saremi, H.** 2007. "Application of "PROMETHEE" For Market Targeting: A Case Study on the TV Market in IRAN". *Scientia Iranica*, (14:3), pp. 221-229.

## CONFERENCE PRESENTATIONS AND PROCEEDINGS

1) **Qahri-Saremi, H.**, and Montazemi, A.R. 2020. "Negativity Bias in the Effects of EWoM Reviews: An Elaboration Likelihood Perspective in Online Service Adoption Context," to be presented at *European Conference on Information Systems (ECIS 2020)*. AIS Virtual Conference Series.

2) Ghori, M.F., Dehpanah, A., Gemmell, J., **Qahri-Saremi, H.**, and Mobasher, B. 2019. "Does the User Have A Theory of the Recommender? A Pilot Study," Joint Workshop on Interfaces and Human Decision Making for Recommender Systems, *The ACM Conference Series on Recommender Systems*. Copenhagen, Denmark.

3) **Qahri-Saremi, H.**, and Vaghefi, I. 2018. "Responses to IT Addiction: A Person-Centered Analysis of Outcome and Personality Determinants," pre-conference workshop on Digitalization of the Individual (DOTI), *International Conference on Information Systems (ICIS 2018)*. San Francisco, CA.

4) **Qahri-Saremi, H.**, Mueller-Luckey, G., Robinson, R., Hadidi, R., and Sattovia, S. 2018. "Actualization of Electronic Health Records Affordances: An Empirical Investigation of Users' Personal and Behavioral Antecedents," *Hawaii International Conference on System Sciences (HICSS 2018)*. Big Island, HI. pp. 3029-3038.

5) Vaghefi, I., and **Qahri-Saremi, H.** 2018. (equal contributions) "Personality Predictors of IT Addiction," *Hawaii International Conference on System Sciences (HICSS 2018)*. Big Island, HI. pp. 5274-5283.
   - *Mentioned in the several media including the Washington Post (https://www.washingtonpost.com/news/inspired-life/wp/2018/04/10/the-personality-traits-that-put-you-at-risk-for-smartphone-addiction-according-to-science/).*

6) Pittaway, J., **Qahri-Saremi, H.,** and Montazemi, A.R. 2018. (equal contributions) "Motivating CIO Advice Networking to Improve Firm Performance," *Hawaii International Conference on System Sciences (HICSS 2018)*. Big Island, HI. pp. 4891-4900.

7) Vaghefi, I., and **Qahri-Saremi, H.** 2017. (equal contributions) "From IT Addiction to Discontinued Use: A Cognitive Dissonance Perspective," *Hawaii International Conference on System Sciences (HICSS 2017).* Big Island, HI. pp. 5650-5659.
   - *Nominated for the best paper award and was mentioned in the several media outlets.*

8) **Qahri-Saremi, H.**, and Montazemi, A.R. 2016. (equal contributions) "On the Effectiveness of eWoM Communications: The Moderating Effect of Consumers' Prior Experience," *Americas' Conference on Information Systems (AMCIS 2016)*. San Diego, CA.

9) **Qahri-Saremi, H.**, Ebrahimi, S., Pittaway J., & Montazemi, A.R. 2015. (equal contributions) "Factors Affecting Firms' Crises on Online Social Media and the Effectiveness of the Remedial Actions: A Mixed-Methods Research Program", *Conference on Digital Experimentation (CODE) @ MIT, Cambridge, MA, USA*.

10) Montazemi, A.R., and **Qahri Saremi, H.** 2014. (equal contributions) "Effectiveness of Electronic Word-of-Mouth on the Consumers' Perceptions of Adopting Products/Services: A Literature Review", *International Conference on Web Information Systems and Technologies*. Barcelona, Spain.

11) Montazemi, A.R., and **Qahri Saremi, H.** 2013. (equal contributions) "Factors Affecting Internet Banking Pre-Usage Expectation Formation", *Hawaii International Conference on Systems Sciences (HICSS 2013)*. Maui, HI.

12) Montazemi, A. R., Pittaway, J., & **Qahri Saremi, H.** 2010. (equal contributions) "Assessment of Ubiquitous Healthcare Information Systems Benefits". *Americas' Conference on Information Systems (AMCIS 2010)*, Lima, Peru.

13) Montazemi, A. R., Pittaway, J., & **Qahri Saremi, H.** 2010. "Significance of IT Governance in Transformational Government". *tGovernment workshop*, Business School, Brunel University, United Kingdom.

14) **Qahri Saremi, H.**, Montazer, G.A. & Haghighi Rad, F. 2007. "Ranking of Website Structures using Fuzzy TOPSIS Method with Type-2 Fuzzy Numbers". *International Conference on Fuzzy Systems (FS '07)*. Vancouver, Canada. pp. 186-191.

15) **Qahri Saremi, H.** and Montazer, G.A. 2007. "Website Structures Ranking: Applying Extended ELECTRE III Method Based on Fuzzy Notions". *International Conference on Fuzzy Systems (FS '07)*. Vancouver, Canada. pp. 120-125.

16) Albadvi, A. and **Qahri Saremi, H.** 2006. "Business Incubation Process Framework: The Case of Iranian High-Tech innovations". *IEEE International Conference on Management of Innovation and Technology (ICMIT 2006)*. Singapore. pp. 1053-1058.

17) Albadvi, A. & **Qahri Saremi, H.** 2006. "Models Presenting the Strategic Effects of E-marketplaces on Supply Chain Management Processes". *International Conference on e-Business 2006 (NCEB 2006)*. Bangkok, Thailand. pp. 111-119.

18) Albadvi, A. & **Qahri Saremi, H.** 2006. "Models Presenting the Transaction-Based Effects of E-marketplaces on Supply Chain Management Processes". *International Conference on e-Business 2006 (NCEB 2006)*. Bangkok, Thailand. pp. 45-49.

## OTHER INVITED PRESENTATIONS, SEMINARS, AND DISCUSSIONS

1) **Qahri-Saremi, H.** 2019. "How Does Supplier Integration Improve Firm Performance?", ESSEC Business School. Paris, France.

2) **Qahri-Saremi, H.** 2019. "Factors Affecting the Adoption of an Electronic Word of Mouth Message", DeGroote School of Business, McMaster University, Hamilton, Canada.

3) D'Arcy, J., **Qahri-Saremi, H.,** Tarafdar, M. (alphabetical order) 2018. "Expert Panel on the Dark Side of the Digitization of the Individual," pre-conference workshop on Digitalization of the Individual (DOTI), *International Conference on Information Systems (ICIS 2018)*. San Francisco, CA. (see [http://doti.is-research.com/index.php/datenschutzerklaerung/8-doti/13-expert-panel-dark-side-of-doti](http://doti.is-research.com/index.php/datenschutzerklaerung/8-doti/13-expert-panel-dark-side-of-doti)).

4) **Qahri-Saremi, H.**, and Sharma, S. 2017. "Introduction to Meta-Analysis," *Americas' Conference on Information Systems (AMCIS 2017)*. Boston, MA (see [https://facsrv.cdm.depaul.edu/hqahrisa/#service](https://facsrv.cdm.depaul.edu/hqahrisa/#service)).

5) Sharma, S., and **Qahri-Saremi, H.** 2017. "Introduction to Meta-Analysis," *Midwest Conference on Information Systems (MWAIS 2017)*. Springfield, IL.

6) **Qahri-Saremi, H.** 2017. "Who Will Drop IT Addiction? A Theoretical Integration and an Empirical Investigation," Colloquium, College of Computing and Digital Media, DePaul University.

7) **Qahri-Saremi, H.** 2015. "Identity and Motivation in Social Media Use," Academy of Management Annual Meeting. *(Session Chair & Discussant)*

8) **Qahri-Saremi, H.** "Data Science". 2014. College of Business and Management, University of Illinois at Springfield.

9) **Qahri-Saremi, H.** 2010. "Two-Stage Structural Equation Modeling: A SEM-based technique for Meta Analysis". DeGroote School of Business, McMaster University.

## AWARDS, FUNDS, & FELLOWSHIPS

**OpEd Project Public Voices Fellowship.** 2020-2021.
College of Communication, DePaul University

**Faculty Summer Research Grant.** Summer 2019.
College of Computing and Digital Media, DePaul University ($7,500).

**CDM Research Graduate Assistance.** Spring 2019.
College of Computing and Digital Media, DePaul University.

**Academic Initiative Program Grant for Summer.** Summer 2017.
DePaul University ($10,000).

**Caryl Towsley Moy Endowed Fund for Collaborative Research.** (2015 – 2016).
University of Illinois at Springfield ($10,000).

**Summer Competitive Scholarly Research Grant.** (2015 – 2016).
University of Illinois at Springfield, ($8,000).

**Graduate Scholarship.** (2010 – 2012).
Government of Ontario, Canada ($45,000 Canadian Dollar).

**Graduate Scholarship for Doctoral Students.** (2008 – 2011).
DeGroote School of Business, McMaster University.

**Graduate Tuition Bursary.** (2008 – 2011).
McMaster University.

**The Norm Archer Endowed Prize.** 2010.
DeGroote School of Business, McMaster University.

**Robert C. Joyner Doctoral Student Publication Prize.** 2010.
DeGroote School of Business, McMaster University.

**Mutual Group Prestige Scholarship.** 2009.
McMaster University.

## TEACHING INTERESTS

- Applied Data Science and Business Analytics
- Business Process Mining, Simulation, and Analytics
- Business Process Management
- Enterprise Systems
- IT Governance
- Behavioral and Computational Research Methods
- Systems Analysis and Design

## TEACHING EXPERIENCE

**Fundamentals of Data Science**
Graduate Course
College of Computing and Digital Media, DePaul University

**Enterprise Systems**
Graduate Course
College of Computing and Digital Media, DePaul University

**Introduction to Enterprise Systems**
Undergraduate Course
College of Computing and Digital Media, DePaul University

**Systems Analysis and Design**
Graduate and Undergraduate Courses
College of Computing and Digital Media, DePaul University

**Business Process Modeling, Simulation, and Mining**
Graduate Course
College of Business and Management, University of Illinois Springfield

**Data Mining**
Graduate Course
College of Business and Management, University of Illinois Springfield

**Data Warehousing**
Graduate Course
College of Business and Management, University of Illinois Springfield

**Enterprise Models**
Graduate Course
College of Business and Management, University of Illinois Springfield

**Business Process Management**
Graduate Course
DeGroote School of Business, McMaster University

**Information Systems in Business**
Undergraduate Course
DeGroote School of Business, McMaster University

**SAP TERP10 and TS410 Certification Workshops**
Professional Certification Workshop
DeGroote School of Business, McMaster University

## STUDENT SUPERVISION AND ACADEMIC ADVISING

**Master's Research Projects Supervisions**

Ankitpal Bora (MS-IS, research graduate assistant), Winter and Spring 2019
*Topic: Organizational Responses to Online Crises: A Case of Pepsi Co.*

Yashika Thakur, Winter and Spring 2019
*Topic: Organizational Responses to Online Crises: A Case of Uber.*

Xiaotong He, Winter and Spring 2019
*Topic: Organizational Responses to Online Crises: A Case of the United Airlines.*

Tianyi (Jocelyn) Tan, Winter and Spring 2019
*Topic: Organizational Responses to Online Crises: A Case of JP Morgan's.*

Akbar Aidarov, Summer 2017
*Topic: Factors Affecting Adoption of Patients' Portals System: a literature review.*

**Student Association Faculty Advisor**
DePaul Information Systems Student Organization (DISSO) – an AIS Student Chapter
Fall 2018 to Present.

**Academic Advisor**
College of Computing and Digital Media
MS-IS, MS-BIT, BS-IS programs (107 current advisees)
Winter 2017 to Present.

**Program Advisor**
Business Intelligence Graduate Certificate
College of Business and Management, University of Illinois Springfield
Fall 2014 to Fall 2016.

# ACADEMIC SERVICE TO THE FIELD

**Journal Editor**
1. Associate Editor, *Internet Research*, 2020-2022.

2. Co-Guest Editor (with Ofir Turel and Isaac Vaghefi): Special issue on "Dark Sides of Digitalization". *International Journal of Electronic Commerce, Ongoing. (Call for paper: https://www.ijec-web.org/special-issues-and-special-sections/)*.

3. Co-Guest Editor (with Babak Abedin): Special issue on "Social Computing and Service Innovation". 2018. *Journal of Organizational Computing and Electronic Commerce,* (28:1).

**Conference Track Chair / Associate Editor**
1. Associate Editor: "Information Systems for Resilience" Track. December 2021. *International Conference on Information Systems*. Austin, Texas.

2. Co-chair (with Andreas Eckhardt and Jean-Gregoire Bernard): "Adoption and Diffusion of Information Technology (SIGADIT)" Track. August 2021. *Americas' Conference on Information Systems*. Montreal, Quebec.

3. Co-chair (with Ofir Turel and Isaac Vaghefi): "The Dark Side of Information Technology Use" Mini track. January 2021. *Hawaii International Conference on System Sciences*. Virtual.

4. Co-chair (with Ryan Wright and Andreas Eckhardt): "Adoption and Diffusion of Information Technology (SIGADIT)" Track. August 2020. *Americas' Conference on Information Systems*. Virtual.

5. Associate Editor: "IS in the Workplace and the Future of Work" Track. December 2020. *International Conference on Information Systems*. Virtual.

6. Associate Editor: "Social and Ethical Implications of ICT Use" Track. June 2020. *European Conference on Information Systems*. Virtual.

7. Co-chair (with Ofir Turel and Isaac Vaghefi): "The Dark Side of Information Technology Use" Mini track. January 2020. *Hawaii International Conference on System Sciences*. Maui, HI.

8. Co-chair (with Isaac Vaghefi and Shamel Addas): "Adoption and Use of Ambivalent Information Technologies" Mini track. August 2019. *Americas' Conference on Information Systems*. Cancun, Mexico.

9. Co-chair (with Isaac Vaghefi and Shamel Addas): "The Controversial Information Technologies" Mini track. August 2018. *Americas' Conference on Information Systems*. New Orleans, LA.

**Conference Program Committee**
1. *International Conference on Social Media & Society*, July 2020, Virtual.

2. *Midwest Association for Information Systems Conference*. May 2017. Springfield, IL.

3. *International Multidisciplinary Conference on e-Technologies*. January 2017. Ottawa, Canada.

**Reviewer**
*Journals: MIS Quarterly; Information Systems Research; Journal of Management Information Systems; Journal of the Association for Information Systems; Information Systems Journal; Journal of Strategic Information Systems; European Journal of Information Systems; Decision Sciences Journal; Information & Management; Research Synthesis Methods; Information Systems Frontier; Electronic Commerce Research and Applications; Internet Research; Computers and Education; New Media & Society; Information Systems Management; International Journal of Innovation Studies; Frontiers in Psychology; Australian Journal of Psychology.*

*Conferences: Academy of Management Annual Meeting; International Conference on Information Systems; Americas' Conference on Information Systems; European Conference on Information Systems; Hawaii International Conference on Systems Sciences.*

**Professional Memberships**
The Association for Information Systems (2010 - Present)

# SERVICE TO DEPAUL UNIVERSITY

**University-level Service:**
A member of University Committee on Academic Policy (September 2020-Present).

SAP-University Alliance Coordinator for DePaul University (January 2019-Present).

DePaul Faculty Council Alternate Member (September 2018-Present).

**College/Department-level Service:**
Search Committee Member for Information Systems Tenure-Track Faculty Position (July 2019-Present).

Information Systems Program Committee (PC-IS) Member (January 2017-Present).

Ph.D. Program Committee member (September 2017-Present).

Search Committee Member for Governance, Risk Assessment, and Compliance Tenure-Track Faculty Position (2017-2018).

## PROFESSIONAL TRAININGS

**SAP Certified Associate**
"Integration of Business Processes" in SAP ERP (TERP10). SAP-University Alliance Program. Ryerson University. 2011.

**University Teaching Training**
"Principles and Practices of University Teaching". Centre for Leadership in Learning, McMaster University. 2012.

## TECHNICAL SKILLS

### Data Science Technologies and Expertise
Experience and proficiency in scripting languages for data analytics such as Python, R, and SAS. Knowledge of statistical, data mining, machine learning, and data visualization techniques and algorithms. Knowledge of fuzzy logic and fuzzy sets and systems and their applications in artificial intelligence and decision making, such as fuzzy neural nets and fuzzy decision-making algorithms.

### Data Analytics and Simulation Tools/Platforms
SAS Enterprise Miner, Mplus, System Dynamics (Vensim PLE), SPSS Modeler, SPSS Statistics, LISREL, SmartPLS, AMOS, Tableau, different R packages (ggplot2), sentiment analysis tools (LIWC).

### Databases
Experience and knowledge of data modeling techniques, databases, and database administration (MySQL).

### Business Process Modeling and Analysis Tools and Techniques
ARIS Business Architect, Celonis, SAP Workflow Builder. Experience and proficiency in business process modeling standards (BPMN, EPC).

### Enterprise Systems
SAP Business ByDesign, SAP S/4HANA, SAP Strategic Enterprise Management (SEM), SAP ERPSim