

HAMED WAIZ

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PROFILE SUMMARY

Backend-focused Software Engineer with 5+ years of experience designing, building, and scaling distributed systems and APIs. Skilled in modern backend technologies including Kotlin, Ruby on Rails, Kafka, MongoDB, SQL Server, and Elastic Search, with proven success in service migrations, system observability, and performance optimization. Experienced as a Directly Responsible Individual (DRI) for critical initiatives such as transitioning high-traffic features from monolithic systems into standalone services, improving scalability and developer velocity. Adept at collaborating across product, data, and infrastructure teams to deliver resilient, customer-impacting features. Recognized for strong problem-solving, attention to detail, and a commitment to continuous learning, with a track record of enabling business growth through reliable and scalable backend solutions.

TECHNICAL SKILLS

Technical: Kotlin, Kafka, Ruby/Rails, Python, JavaScript, MongoDB, SQL Server, Elastic Search, RabbitMQ, Sidekiq, HTML, CSS

Developer Tools: Cursor, IntelliJ, Git, Looker, Rubymine, Airflow, Databricks, MoEngage, Glean

PROFESSIONAL EXPERIENCE

Backend Software Engineer DoorDash San Francisco CA	Nov 2024 - Present
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- Served as DRI for migrating DashPass "Sign Up" landing pages from the monolith Consumer Service to the new DashPass Growth Service, reducing dependencies and improving maintainability.
- Took ownership of multi-plan DashPass upsells (monthly vs. annual) within DashPass Growth Service, helping improve subscription flexibility and user conversion.
- Built and enhanced monitoring and alerting systems to detect errors earlier, improve observability, and reduce time to resolution.
- Integrated services into the Consumer Profile Service, collaborating with cross-functional teams to ensure smooth adoption and reliable user experiences.
- Developed and optimized backend APIs and data flows to support high-traffic features, improve performance, and ensure consistency across systems.
- Authored runbooks and documentation that improved on-call efficiency and knowledge sharing across the team.

Backend Software Engineer Poshmark Redwood City CA	Sep 2020 - Nov 2024
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- Designed and developed Saved Search functionality and personalized messaging, improving user engagement and retention.
- Led the email service migration to MoEngage, enabling advanced audience targeting (RFM, BTS) and streamlining campaign execution.
- Built efficient caching and background job systems using RabbitMQ and Sidekiq to handle large volumes of personalized data.
- Designed and supported systems for sweepstakes, promotions, and rebate campaigns, collaborating with data and fraud teams to ensure fairness and reliability.
- Partnered with product, design, and engineering teams on system design discussions, delivering scalable, lightweight backend solutions.

EDUCATION

B.S. in Biology University of California Los Angeles	Sep 2014 – Jun 2018
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