## Fenwick Technical IT Engineer Additional Task 2

**Additional Question:** Troubleshooting connections from legacy devices.

Some legacy devices cannot connect to this new web server.

Why might this be?

What's the best workaround?

Include your answer as a comment at the end of your script.

## **Possible Causes:**

- 1. **Outdated or incompatible protocols:** Legacy devices use outdated protocols not supported by the new web server.
- 2. **Firewall or network restrictions:** Legacy devices are blocked by firewalls or network restrictions.

## **Best Workaround:**

- 1. **Enable support for older protocols:** Configure the server to allow connections using older protocols (e.g., TLS 1.0, SSL 3.0).
- 2. Update firmware or software on legacy devices.
- 3. **Implement a reverse proxy:** Set up a reverse proxy server between legacy devices and the new web server. Proxy server handles protocol negotiation on behalf of legacy devices.