Requirement definition: Charities System

Non-Functional Requirements

1. Performance:

- 1.1 system responses less than 2 seconds
- 1.2 system handle 5000 users concurrently

2. Security:

- 2.1 system backup data once a week
- 2.2 system invalid user session 3 hours

3. Usability:

- 3.1 system can be used in windows, iOS, Linux System
- 3.2 system can be used in PC and Mobile

4. Maintainability:

4.1 system update documentations version

Functional Requirements

1.Technical staff Actions:

1.1 Technical staff can create donor records.

- 1.2 Technical staff can update donor records.
- 1.3 Technical staff can delete donor records.
- 1.4 Technical staff can record donations from potential donors.
- 1.5 Technical staff can record donations from actual donors.

2.Searching:

2.1 Company managers can search using name, address, or contact details

3.Email sending:

- 3.1 Mailbox managers can send email to potential and actual donors.
- 3.2 Mailbox managers can track email with potential and actual donors.