Hamid Zarringhalam

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EXPERIENCE

TD Bank of Canada, Toronto – *Senior IT Build Specialist*
March 2021-Present

- Analyzing data via Power BI and Python, and creating flows in Power Automate
- Reading Data files and writing them to Mongodb as a data frame via Python script
- Communicating with SQL and Mongodb via Presto and run the queries
- Managing Virtual Data Room with more than 3000 users
- Assessing new cloud technologies for sharing the documents such as O365 including SharePoint, and Azure

TD Bank of Canada, Mississauga – *Senior IT Build Specialist*
Nov 2015-March 2021

Implementing and coordinating Unified Collaboration projects

- Worked closely with the business and design team to coordinate the technology solutions to the business, proposing improvements that leverage the power of the Cisco Unified Collaboration platform
- Assessed new Technology compliance such as SaaS MS Team supervision for O365
- Provided guidance and training on IT general controls and IT application controls methodology/standard/guidelines to technology groups

TD Bank of Canada, Mississauga – *Design and Solutions Specialist*
Nov 2014-Nov 2015

Designed and implemented Unified Collaboration

- Created design for integration for replacement of acquired organization's voice/video applications
- Created strategy to integrate or replace acquired organization's voice/video application
- Led development, testing and QA functions to ensure that projects are securely delivered and fulfill expectations
- Managed the certificates for all VoIP clusters
- Created high level design document for voice applications

Long View Systems, Toronto — *Systems Consultant*

Feb 2014 – Nov 2014

I was Consultant and post sales engineer for designing and implementation of Unified Collaboration and Wireless projects.

SKILLS

Data Analytics

Hadoop

Cyber Security & Data Privacy

Virtualization and Cloud

Programming (Python, Javascript)

Database (SQL, Mongodb)

Project Management

Willingness to learn

Team-Oriented

Critical thinking

Decision making

INTERESTS

Playing Music

Running

Reading

- Made the clients familiar with new products and services and engaged presales
- Created BOM, SOR, SOW and WBS and tracking the progress for implementation of different projects
- Designed and implemented Cisco Unified Collaboration solutions
- Exposure to project budget and providing control information to make sure the budget is under control
- Trained end users and administrators with the new system functionality and features.

Bell Canada, Mississauga — *Senior Voice Analyst*
Oct 2012 – Jan 2014
Implemented Cisco Contact Center Solutions including WFM, QM
Cisco Unified Communications, UCCX and UCCE for Bell clients

CompuCom Canada, Mississauga — *Network and Unified Collaboration Consultant*
Sep 2007 – Oct 2012

Worked as consultant, technical prime and post sales engineer for more than 60 clients in successful design and implementation of several IP Telephony projects on time, within budget and efficient. These implementations were using different flavor of IPT technology such as Gatekeeper, WebEx, Contact Centre, Speech Connect and Unity.

Research In Motion (BlackBerry), Waterloo — *Telecom Systems Administrator*
Feb 2006 – Aug 2007

Integrated new Cisco Telephony Systems for Blackberry in different locations and replaced legacy systems to make the internal IP Telephony more manageable and more scalable.

Certificates:

PMP (Project Manager Professional)

CISA (Certified Information System Auditor)

CDPSE (Certified Data Privacy Solutions Engineer)

CEH (Certified Ethical Hacker)

Education:

Data Science –Analytics & Big Data, University of Toronto

Cyber Security – Cisco Academy

B.Eng, Software Engineering- Azad University

Wireless Technology Post Diploma – George Brown college

Micro and Macro Economy, EconClininc