JUAN HAMILTON

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Portfolio | **LinkedIn** | **GitHub**

I apply my communication and problem-solving skills, developed in technical support and software development, to collaborate effectively in multidisciplinary teams. My focus on teamwork allows me to generate a positive impact on the delivery of successful web projects.

EXPERIENCE

February 2024

Fullstack Developer | Personal Project: Kanban

Kanban allows you to create, edit, delete, and move cards. The application was developed with a frontend/backend architecture. The frontend was built with Next.js and the MUI library, while the backend was developed with Django. PostgreSQL was used as the database.

April 2023

Internship | Manzanillo International Terminal

I was part of the team responsible for leading the data migration from a legacy system to a new one. This involved identifying data sources, assessing data quality, cleaning, and normalizing it, and loading it into the new system. I have also worked collaboratively with system users to ensure that migrated data is accurate and complete.

January 2022

Technical Support | Alorica

I provided exceptional customer service as a technical support representative, solving customer problems with printers and related software, guiding them through installations and updates. I addressed their queries and concerns regarding the mail system, actively listening to identify root causes and implementing effective solutions to ensure their satisfaction and a positive experience.

EDUCATION

2020 – 2024

Bachelor's in Software Development | Universidad Tecnológica de Panamá

SKILLS

- Technical languages: HTML, CSS, JavaScript, TypeScript, Python
- Frameworks y libraries: Nextjs, React, Angular, Django, Nodejs, Material UI (MUI), Bootsrap, Sass, Tailwind
- Databases: PostgreSQL, MongoDB
- Cloud: Firebase
- Others: Figma, GitHub
- Languages: Spanish (native), English (C1)