Corporate Systems / Services Hosted on Cloud / Managed by 3rd Party

Sr.	Services / System	Brief Description	Category	Custodian
1	Crane Reservation and Inventory	Reservation and Inventory	Corporate Services	HITIT Computer Services
2	Crane Schedule Planning	Network Schedule Planning and Slots Management	Corporate Services	HITIT Computer Services
3	Crane Departure Control System	Departure Control System and APIS management	Corporate Services	HITIT Computer Services
4	Crane Internet/ Mobile Booking Engine	Booking Engines for Mobile and Web	Corporate Services	HITIT Computer Services
5	Crane Loyalty Layer	Frequent Flyer Program	Corporate Services	HITIT Computer Services
6	Crane Operations Control	Flight Operations Control	Corporate Services	HITIT Computer Services
7	Crane Weight & Balance	Weight & Balance Application	Corporate Services	HITIT Computer Services
8	Crane Business Performance Index, and Reporting	Analytics and Dashboard Tool	Corporate Services	HITIT Computer Services
9	PIA Website	PIA Passenger and Corporate Website	Corporate Services	HITIT Computer Services
10	Crane Mobile Apps	PIA Passenger Apps available on Apple/ Andiord/ Huwaie Stores	Corporate Services	HITIT Computer Services
11	Crane PortalPlus Portal	Online Travel Agency Portal for Passenger Sales Agents of PSAs	Corporate Services	HITIT Computer Services
12	Aircraft Communication (AIRCOM) and Flight Tracker	Aircraft data communication via VHF and Satellite and Tracking	Airline Services	SITA
13	Cargo Reservation Service - Cargospot	Cargo Reservation for Domestic & International Cargo Operations	Airline Services	CHAMP Cargosystems
14	Unit Load Device(ULD) Tracking Service	ULD Management and tracking to ensure optimum use	Airline Services	SITA

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15	RAPID	PIA Passenger and Cargo Revenue Accounting System	Airline Services	Accelya
16	Passenger Feedback Management System	Complain Management System (Log complaints related to PIA and transfer to relevant departments.)	Corporate Services	Ufone
17	Certificate Authority Server (CA)	Generation of Internal certifications	Infrastructure Services	Verisign
18	MY ID Portal Application	Airline employee discounts for Interline travel (on other airlines).	Airline Services	Lufthansa Systems
19	WINGS	Aircraft Maintenance, Repair & Overhaul Software	Airline Services	Applied Database Technology (ADT)
20	World Tracer Management System (WTR)	Standard global reporting and tracing lost baggage	Airline Services	SITA
21	SkyWise	Open data platform and analytical tool	Airline Services	Airbus in partnership with Palantir
22	Payment Gateway	Payment Gateway and Risk Guardian Integrations	Corporate Services	WorldPay
23	Fares Management System	Fare Filing and Distribution	Corporate Services	ATPCO
24	Flight Planning System	Flight Plans	Airline Services	SITA
25	Teletype (TTY) Messaging	Type-B Messaging	Infrastructure Services	Collins (ARINC) / SITA
26	IATA Manuals for Multi Floating License	IATA Manuals for Multi Floating License	Airline Services	IATA