Hammad Hassan

About Me

I am highly self-motivated person, and would like to pursue a career, which will professionally utilize my experience and provide me with an opportunity to excel in my profession. I would like to undertake exciting and challenging jobs, which would enhance my professional experience

Contact

📞 +923032146588

✉️ hammadhassansheikh@outlook.com

hammadhassansheikh@gmail.com

Education

Karachi University
- Bachelors in Commerce (B.COM)
- 2015-2019

SMIT
- Web & Mobile App Development
- 2017-2019

Language

- English
- Urdu (basic)

Experience

Toolmarts, Inc.

2016 - PRESENT - ECOMMERCE / SUPPLY CHAIN MANAGER

- Currently Managing 17 brands & sync websites accordingly. Managing Price Lists of 17 Brands
- Have Ability to publish products in Bulk (Magento & Amazon). Have Ability to update listing info via Feed File (Magento & Amazon).
- Use market research, customer surveys, customer feedback, and web analytic data to understand needs.
- Resolve customer's issues in a timely manner to maintain high customer rating and satisfaction as a seller on all third-party marketplace platforms.
- Create listing titles enriched with targeted keywords.
- Define and manage multiple marketplace channels pricing to minimize price conflict.
- Research the US market online through B2B platforms to locate the vendors/dealers of products to be sold.
- Manage online listings: Ensure all available products are listed with photos and all information is accurate.

Toolmarts, Inc.

2013 - 2016 - CUSTOMER SERVICE / ORDER MANAGEMENT

- Import eBay, Amazon & website orders on Everest (Software)
- Upload tracking (bulk / manually)
- Manages & replying to customers question on eBay & Amazon.

Toolmarts, Inc.

2012 - 2016 - DATA ENTRY OPERATOR / QA TESTER

- Manage the data with quality before goes live on website
- Basic Image Editing (Products, Schematics & Parts).
- QA websites, find & report issues

Skill

- ✓ Research / Development
- ✓ Photoshop (Basics)
- ✓ Microsoft Office (Excel / Outlook)
- ✓ Project Management Tools