Nodal Officers at Zonal Offices for handling Customer Grievances Redressal matters

| Name & Designation | handling Customer Grievances Redre Address | Phone |
|---|--|------------------------------|
| Zonal Office, Kottayam Sri. Babu Joseph Area Manager (Alappuzha Area) | The Catholic Syrian Bank Limited Zonal Office, Darsana Building St. Thomas Centre, Sastri Road Kottayam - 686 001 e-mail: kottayamzone@csb.co.in | 0481 6451622 0481 2565730 |
| Zonal Office, Ernakulam Sri. Greeny Chief Manager (Law) | The Catholic Syrian Bank Limited Zonal Office, DJM Building, Market Road Ernakulam - 682 011 e-mail: ernakulamzone@csb.co.in | 0484 2371957 0484 6451652 |
| Zonal Office, Thrissur Sri. Sunny C V Senior Manager | The Catholic Syrian Bank Limited Zonal Office, St. Mary's College Road, Thrissur – 680 020 e-mail: thrissurzone@csb.co.in thrissurzone2@csb.co.in | 0487 2330355 0487 6451702 |
| Zonal Office, Kozhikode Sri. Jojo B A Area Manager (Kozhikode Area) | The Catholic Syrian Bank Limited Zonal Office, Alphonsa Building, Arayedathu Palam Junction, Indira Gandhi Road, Kozhikode -673 004 e-mail: kozhikodezone@csb.co.in | 0495 2720649 0495 6451608 |
| Zonal Office, Thiruvananthapuram Smt. Mathew Lovie Manager | The Catholic Syrian Bank Limited Malankara Building Complex, Palayam, Thiruvananthapuram - 695 034. e-mail :thiruvananthapuramzone@csb.co.in | 0471 2576273 0471 6451618 |
| Zonal Office, Coimbatore Sri. Davy Paul C Area Manager | The Catholic Syrian Bank Limited Zonal Office, 2nd Floor, Siva Complex, 54, Old Post Office Road Coimbatore – 641 018 e- mail: coimbatorezone@csb.co.in | 0422 2383051 0422 6450522 |
| Zonal Office, Chennai Sri. C A Thomas Area Manager (Chennai 1) | The Catholic Syrian Bank Limited Zonal Office, P.B.No.1069 Rani Seethai Hall, 7th Floor 603, Anna Salai, Chennai – 600 006 e-mail chennaizone@csb.co.in | 044 28295020 044 64500523 |
| Zonal Office, Mumbai Sri. Shoby John Chief Manager | The Catholic Syrian Bank Limited Zonal Office, Jolly Maker Chambers II IVth Floor, Room No:42, Vinay K Shah Marg Nariman Point, Mumbai – 400 021 e-mail: mumbaizone@csb.co.in | 022 64502169 022 22820285 |
| Zonal Office, New Delhi Sri. Davy Paul Dy. Zonal Manager (Development) | The Catholic Syrian Bank Limited, Zonal Office, 2nd Floor, M-17, Main Market, Greater Kailash II, New Delhi -110 048 e- mail: delhizone@csb.co.in | 011 29223831 011 64501222 |