

**Customer Request Form CRF - II (for Domestic and NRI customers)**

CRF-II

(Office use only)			
Branch Code		Branch Name	Date (dd/mm/yyyy)

**Instructions**

1. Please fill in BLOCK letters only. Please leave one box blank between words. Tick (✓) the appropriate boxes 2. Please submit self attested documentary proof, if applicable, for the change request 3. Please tick mark and fill relevant sections relating to the change/update request only. 4. Request form to be submitted to the base branch where the account is maintained

**Account Information**

Account No.:	
Name of 1 <sup>st</sup> Account Holder	
Name of 2 <sup>nd</sup> Account Holder	
Name of 3 <sup>rd</sup> Account Holder	

**Please add/make the following changes in the records pertaining to my/our account with your bank**

<input type="checkbox"/>	<b>Aadhaar/UID Linkage</b>
← Please tick here if you need to link your aadhaar number/ UID to your account	

Aadhaar Number/UID to be linked:	(Self attested copy of Aadhaar card/ Letter to be furnished along with the original for verification)
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<input type="checkbox"/>	<b>Standing Instruction Request</b>
← Please tick here if you need to issue a standing instruction mandate	

Account No. to be debited	
Amount In figures (Rs.)	Amount In Words (Rs.)

Periodicity:	<input type="checkbox"/> Daily	<input type="checkbox"/> Weekly	<input type="checkbox"/> Monthly	<input type="checkbox"/> Others (please specify)	
Start date (From) (dd/mm/yyyy):		End date (To) (dd/mm/yyyy):			

Beneficiary's name	
Beneficiary's Account Number	

a) <b>CSB Beneficiary:</b> CSB Branch name	Particulars
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b) <b>Other Bank Beneficiary:</b>	
Beneficiary's Bank name	Branch name
Beneficiary's Branch IFSC Code	Particulars

\*NEFT charges as applicable will be debited from the account for other bank transfer

<input type="checkbox"/>	<b>Stop Payment Request</b>
← Please tick here if you want to issue a stop payment of cheque/s	

Cheque No. (From)	(To)	Blank/Dated (dd/mm/yyyy):
Amount In figures (Rs.)	Amount In Words (Rs.)	

Name of Payee (Beneficiary)	
Reason for stop payment:	(Cheque return charges and stop payment charges will be debited as applicable)
<input type="checkbox"/> Lost	<input type="checkbox"/> Misplaced
<input type="checkbox"/> Others (Specify)	

<input type="checkbox"/>	<b>Duplicate Record Request</b>
← Please tick here if you need a duplicate of any of the following	

<input type="checkbox"/> SB Passbook	<input type="checkbox"/> CD/OD Account Statement	<input type="checkbox"/> Cheque Book request ( leaves) (Applicable charges would be deducted from Account Number mentioned above)
(If Cheque request form is lost/misplaced)		

<input type="checkbox"/>	<b>Alternate Delivery Channels Request</b>
← Please tick here if you need to activate any of the following service	

1. <input type="checkbox"/> <b>Block ATM Card - Reason:</b> <input type="checkbox"/> Lost <input type="checkbox"/> Stolen	2. <input type="checkbox"/> <b>Unblock ATM Card</b>
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P.T.O.

**Acknowledgement (for office use only)**

Account No.:		Date (dd/mm/yyyy)	
The following services have been requested:			
<input type="checkbox"/> Stop Payment Instruction for Cheques	<input type="checkbox"/> Aadhaar/UID Linkage	<input type="checkbox"/> Standing Instruction Mandate Registration	<input type="checkbox"/> Photo Updation
<input type="checkbox"/> Nomination	<input type="checkbox"/> Signature Updation	<input type="checkbox"/> Duplicate Record Request	<input type="checkbox"/> Activation of Inoperative (Dormant) Account

Name &amp; Designation of Bank Employee/ Marketing Officer:

Seal &amp; Signature of Section Officer/ Marketing Officer

☐
**Photo Updation**  
 ← Please tick here if you need to update your photograph
 self attested copy of any valid photo ID proof to be furnished

Recent Passport Size Colour Photo (1st Applicant)

Recent Passport Size Colour Photo (2nd Applicant)

Recent Passport Size Colour Photo (3rd Applicant)

☐
**Nomination**  
 ← Please tick here if you need to add/change nominee

1. ☐ Add Nominee
 2. ☐ Change Nominee

Name of Nominee 
 Relationship with Depositor 
 Age 
 Date of Birth (if minor)

Address of Nominee

\*As the nominee is a minor on this date, we appoint..... (Name, Address & Age) to receive the amount of the deposit on behalf of the minor nominee in the event of my/ our/ minor's death during the minority of the nominee.

Signature(s) of Depositor(s)
 

1<sup>st</sup> Applicant

2<sup>nd</sup> Applicant

3<sup>rd</sup> Applicant

Name & Address of Witness

Date: \_\_/\_\_/\_\_\_\_ Place..... Signature of witness..... \*Where deposit is made in the name of minor, the nomination should be signed by a person lawfully entitled to act on behalf of the minor, Strike out if nominee is not a minor.

☐
**Signature Updation**  
 ← Please tick here if you need to update your signature
 To be signed in the presence of the bank official

1<sup>st</sup> Account Holder

2<sup>nd</sup> Account Holder

3<sup>rd</sup> Account Holder

☐
**Activation of Inoperative (Dormant) Account**  
 ← Please tick here if you want to activate your inoperative account

Please activate my/our Savings/ Current Account bearing no.

by accepting my remittance of Rs. (In figures)

(In Words)  into the account.
 (Recent passport size photograph to be submitted)

**Terms & Conditions/Declaration**  
 I/We, the undersigned, being customer/s of **The Catholic Syrian Bank Ltd.** (hereinafter referred to as "Bank") hereby confirm that I/We have read, understood and agree to abide and be bound by all the provisions of the terms & conditions as displayed on the website: **www.csb.co.in** (details also available with all CSB branches) which govern, all of my/our accounts, maintained/opened with the Bank from time to time and also the provisions of the various services/facilities provided at present/that may be provided in future. I/We understand that the Bank may at its sole discretion, at any time and from time to time, without prior or post intimation to me/us, add, alter or modify any of the said terms and conditions and discontinue any of the services completely or partially without any notice to me/us. I/We hereby agree to abide and be bound by all such changes as if they form part of the terms and conditions and that any transaction in my/our account(s) with the Bank and/or usage of any services by me/us subsequent to such change shall be deemed and tantamount to my/our acceptance of all such changes. I/We agree that the Bank may debit my account for service charges as applicable from time to time. The fresh/new Photograph(s)/Signature(s) submitted for updation would be valid once the changes are updated in the system. The Bank will not be responsible for return/dishonour of any such outstanding/unpaid cheque/debits/requests and which are still in transit and yet to be received/actioned by the Bank and not in conformity with the fresh/new Signature(s) and/or Operating Instructions. I hereby affirm and declare that my present residential address is as in the Customer Profile form submitted by me while opening my account. I understand that any deliverable sent by the bank to that address, if returned undelivered, will result in the bank stopping all operations of my account without notice.

**I/We hereby declare that the above mentioned information with respect to my/our bank accounts held with your bank is/are true & correct.**  
**Please update the information in your records for all accounts linked to my Customer ID.**

All joint holders should sign in case of joint accounts.
 

1<sup>st</sup> Account Holder

2<sup>nd</sup> Account Holder

3<sup>rd</sup> Account Holder

Date:

**Declaration by the Branch**  
 Verified the documents furnished with the originals, as per the KYC/ AML guidelines
 ☐ Updated signature of applicant customer attested  
 (Tick if Signature Updation is requested by applicant customer)

Name & Designation 
 Seal & Signature of Section Officer/ Marketing Officer 
 Date

Identity of the applicant/s verified and account master updated as per request

Date 
 Name & Designation 
 Seal & Signature of Principal Officer of the branch

**Terms & Conditions for change request**  
 I/We, the undersigned, being customer/s of **The Catholic Syrian Bank Ltd.** (hereinafter referred to as "Bank") hereby confirm that I/We have read, understood and agree to abide and be bound by all the provisions of the terms & conditions as displayed on the website: **www.csb.co.in** (details also available with all CSB branches) which govern, all of my/our accounts, maintained/opened with the Bank from time to time and also the provisions of the various services/facilities provided at present/that may be provided in future. I/We understand that the Bank may at its sole discretion, at any time and from time to time, without prior or post intimation to me/us, add, alter or modify any of the said terms and conditions and discontinue any of the services completely or partially without any notice to me/us. I/We hereby agree to abide and be bound by all such changes as if they form part of the terms and conditions and that any transaction in my/our account(s) with the Bank and/or usage of any services by me/us subsequent to such change shall be deemed and tantamount to my/our acceptance of all such changes. I/We agree that the Bank may debit my account for service charges as applicable from time to time. The fresh/new Photograph(s)/Signature(s) submitted for updation would be valid once the changes are updated in the system. The Bank will not be responsible for return/dishonour of any such outstanding/unpaid cheque/debits/requests and which are still in transit and yet to be received/actioned by the Bank and not in conformity with the fresh/new Signature(s) and/or Operating Instructions. I hereby affirm and declare that my present residential address is as in the Customer Profile form submitted by me while opening my account. I understand that any deliverable sent by the bank to that address, if returned undelivered, will result in the bank stopping all operations of my account without notice.


