



PATROBAH HAM OTIENO

hamotieno01@gmail.com

0712875669 | hamotieno01@gmail.com

in PATROBAH HAM <https://www.linkedin.com/in/patrobah-ham-aa719525b>

Personal Details

- Date of Birth : 23/02/2001
- Nationality : Kenyan
- Gender : Male

Personal Attributes

I am an apt, principle, self-drive and full of integrity. I am driven by passion and honesty. My self-discipline and self-drive give me a sense of direction. My zeal and ambitions guide me to goal achievement. I am an efficient, creative and a fast learner. I believe that with team work, hard work and determination we can all make a positive change in the organization and society at large. My objective is to be able to qualify for a position related to my field of specialization and experiences and make a positive impact in line with the company's vision and objectives.

Education

- **TECHNICAL UNIVERSITY OF MOMBASA** 2020 to date
UNDERGRADUATE
BACHELOR OF ARTS DEVELOPMENT STUDIES
- **RAMBA BOYS HIGH SCHOOL** 2016-2019
K.C.S.E
C+
- **VICTORIA PRIMARY SCHOOL** 2012 - 2015
K.C.P.E
B+
- **TEMUDO PRIMARY SCHOOL** 2005-2011
LOWER PRIMARY

Work Experience

- **ONLINE WRITING** 2022 - To date
I am currently in online writing. It's not a permanent job but I do assist upcoming bloggers to publish content.
Roles
 - writing content for various publications and channels, such as websites.
 - blog posts
- **SAFARICOM** 2021 - 2022
Brand ambassador
I worked as a brand ambassador for safaricom. My main role was to spend many hours working with the general public.
Roles
 - Promote brand name, products and services.
 - Build line sales volumes.
 - Interact with customers and sales prospects.
 - Work with other team members.
 - Generating brand awareness through word-of-mouth marketing.
 - Share ideas with supervisors regarding new ways to market the brand.
- **FRIENDS RESTAURANT** 2020 - 2021
CASHIER
I worked at a restaurant as a cashier. Basic mathematical skills, good at counting, adding, subtracting, dividing, and multiplying to carry out the job well. Basic PC knowledge, familiarity with computerised electronic systems like; cash register, Strong communication and impeccable time management skills. Customer-oriented.
Roles
 - Manage transactions with customers using cash registers.

- Scan goods and ensure pricing is accurate.
- Collect payments whether in cash or credit.
- Issue receipts, refunds or change
- communicate with customers, and assists other restaurant staff as needed.

Achievements & Awards

- AWS Certificate cloud practitioner - 2023
- AWS solutions architect associate - 2023

Skills

- 1.EFFECTIVE COMMUNICATION - with strong communication skills, i communicate my expectations to my team without being imposing.I share information transparently with peers for team success.If my peers have done an excellent job, I never fail to appreciate them, either personally or publicly
- 2.COMPUTER PACKAGES - efficient use of microsoft office; -word document -power point -adobe and publisher
- 3. CUSTOMER SERVICE SKILLS -i can communicate with clients with a convincing speech. Persuasive Speaking Skills. Empathy,I am able to Use Positive Language,Clear Communication Skills,Self-Control,Taking Responsibility and Patient.
- 2 X AWS CERTIFIED. AWS SOLUTIONS ARCHITECT JAVASCRIPT PYTHON BASICS

Languages

- English
- Swahili
- Luo