# **Insights and Recommendations**

# **Customer Loan Repayment**

Repayment Rate: 80.26% of customers have fully repaid their loan amount.

#### **Feature Correlations**

Loan Amount & Installment: Highly correlated (Spearman correlation: 0.97).

# Homeownership

• Majority: Mortgage ownership.

# Loan Repayment and Loan Grade

• **Grade A:** 93% have fully repaid their loan (strong positive correlation).

#### **Top Affordable Job Titles**

Teacher & Manager

# **Bank's Key Performance Metric**

 F1 Score: Balances precision (avoiding false positives) and recall (avoiding false negatives).

# Impact of Precision-Recall Gap

- Low Recall: Bank misses potential customers (lost opportunity cost).
- Low Precision: Bank approves loans to risky borrowers (increased defaults).

# **Loan Outcome Influencing Features**

- **High Positive Impact:** Address, sub grade, term, dti (higher values).
- High Negative Impact: Interest rate, annual income, total accounts, revolving credit utilization (higher values).

#### **Geographical Location Impact**

Yes: Address significantly affects results.

### **Tradeoff Considerations**

### 1. Balancing False Positives and False Negatives:

- **Threshold Adjustment:** Adjust the probability threshold for positive classification (e.g., from 0.5).
- **Evaluating Trade-offs:** Use the Precision-Recall curve to find the optimal balance.

### 2. Mitigating Non-Performing Assets (NPAs):

 Recall Score: Focus on maximizing recall to minimize approving defaulters (Type 2 error).

# **Insights - Categorical Attributes**

- Loan Term: Higher default rates for 60-month terms.
- Loan Grade: Highest default rates for lower grades.
- Removable Attributes: Consider removing initial\_list\_status, emp\_title, and title (low impact).
- Application Type: Higher default rates for direct pay applications.
- Loan Purpose: Highest default rates for small business loans.

# **Insights - Numerical Attributes**

- **Defaulters:** Higher loan amounts, interest rates, debt-to-income ratios, open accounts, and revolving credit utilization.
- **Defaulters:** Lower annual income.

#### **Model Performance**

- Model: Logistic Regression (class-weighted)
- Accuracy: 80%
- Negative Class: Precision (94%), Recall (82%), F1 Score (87%)
- Positive Class: Precision (52%), Recall (82%), F1 Score (87%)
- **ROC AUC:** 0.90 (good class differentiation)
- Precision-Recall AUC: 0.78 (improvement potential)

#### Recommendations

- F1 Score & Precision-Recall Trade-off: Optimize for a balance between minimizing NPAs and maximizing opportunity cost.
- Model Complexity: Explore more complex models (e.g., Random Forest) for potentially better results.