Hamza Abdikarim
My Resume

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University of Minnesota coding bootcamp graduate looking to obtain an entry level position in software development.

Core skills include

● JavaScript/JSON/jQuery/APIs ● MySQL ● Nodes.js

● CSS/Bootstrap ● Windows Operating System ● mongoDB/IndexedDB

● HTML5

● React

● GitHub ● Progressive Web App

EDUCATION

UNIVERSITY OF MINNESOTA Sept 2019 – Mar 2020

Full stack web development Boot camp

Graduate from Jefferson High School

WORK EXPERIENCE

PSE MAIL PROCESSING CLERK

United States Postal Service – Minneapolis, MN Nov 2019 – Present

• Sorting and organizing mail to be delivered

• Loading and operating machinery for mail processing, sorting and canceling.

• Bundle, label and route mail depending on their destinations, and according to established deadlines and
procedures.

• Preparing work area, ensuring all necessary support equipment and materials, including labels, trays, and other
containers, are in place.

• Monitoring flow of mail to ensure continuous feed; sweeping separated mail from bins/stackers; and stop
equipment when distribution run or operation is completed. Run machine reports, clear jams and contact
maintenance for assistance when required

PASSENGER SERVICE AGENT

Delta Global Services – Minneapolis, MN Oct 2018 – Aug 2019

• Created a procedure at the check in counter for passengers to review their final destination and improved
company accuracy of properly tagging bags

• Managed ticketing and reservation system

• Became the lead "go to" person based on knowledge of policies and procedures, and how to operate airport
equipment at the ticket counter and gate area

• Implemented a time saving procedure which increased customer satisfaction by reducing the wait time at checkin and increased our on-time departures percentage

SALES ASSOCIATE

Setlight Electronic Co– Nairobi, Kenya Dec 2015 – Aug 2018

• Specialized in computers System and laptop sales to a business and personal customer

• Maintained comprehensive knowledge of hardware, software, trends, and new releases

• Explained features to consumers and offered advice on best fit choices based on consumers need

SKILLS AND ABILITIES

• Exceptional strong customer service skills

• Extensive experience with all Computers and cell phones

• Customer service and Time management

• Problem solving and Detailed oriented

• Team player and Communication skills