Hamza Belakri

Contact

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Languages

- **Arabic**
- **English**
- **French**

Skills

Frontend Development:

- HTML, CSS, JavaScript, TypeScript
- React, Preact, Redux, Next.js
- Tailwind, Bootstrap, Material UI

Backend Development:

- Node.js, Express.js, Nest.js
- MongoDB, InfluxDB
- Keycloak, Docker, RabbitMQ

Interests

- Trekking
- Coding
- Street Workout
- Cinema

Profile

A management graduate with nearly four years of experience in customer service, I have transitioned into a Full Stack Web Developer.
Driven by my innate curiosity and a desire for continuous growth, I proactively immersed myself in self-study, online courses, and practical projects to gain proficiency in both front-end and back-end development.
I'm looking for a role where I can grow and continue to learn from other experienced team members.

Experience

August 2023
Auto Sans Risque | North urban center - Ariana
MERN Full Stack Developer Intern

- Enhancing Event Management SaaS platform using MERN stack.
- Optimizing design using Material UI and enriching features for seamless user experience.
- Creating user-friendly event management solution with focus on user needs.

Feb - May 2023
IoWaves | Elgazala Technopark - Ariana
Full Stack Developer Intern

- Developing and implementing microservices infrastructure using NestJS
- Integrating RabbitMQ as a message broker for asynchronous communication between the microservices
- Implementing user authentication and authorization using Keycloak
- Building and managing containerized applications using Docker
- Setting up and configuring InfluxDB for time-series data storage using Golang
- Implementing responsive and interactive user interfaces using React, Preact...

Nov 2019 – Sep 2022
Transcom | North urban center - Ariana
Customer Experience Representative Back-Office (ENG)

- Handle 50+ customers interactions per day
- Solve problems with billing, service or product quality issues
- Process refunds for customers or adjustments based on a
- computerized billing system and customer feedback

Education

Dec 2021 - May 2022
GoMyCode | Lac, Tunis
Full-Sack JavaScript course

2016 - 2019
LaSalle College | Montplaisir, Tunis
Master's degree in International Business Administration

2012 - 2016
Higher Institute of Economic And Commercial Sciences | Montfleury, Tunis
Bachelor's degree in Management