Hamza Belakri

a Full Stack JS Programmer Trainee

CONTACT

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📍 Tunis, Ben Arous, Mourouj
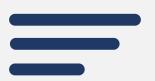
in linkedin.com/in/belakri-hamza/

LANGUAGES

Arabic

English

French

SKILLS

- HTML+ CSS
- Java Script
- React
- MongoDB
- Node js
- Express js
- Github
- Tailwind

INTERESTS

- Trekking
- Coding
- Street Workout
- Cinema

SUMMARY

A graduate of management with experience working in customer service for almost 4 years and I'm transitioning to a future developer now.

I'm motivated and enthusiastic about learning new things and I'm confident that I have the potential to be an excellent software developer.

I'm looking for a role where I can grow and continue to learn from other experienced team members.

WORK EXPERIENCES

Customer Experience Representative (ENG)
Transcom, Ariana | 2019 – 2022

- Handle 50+ customers interactions per day
- Solve problems with billing, service or product quality issues
- Process refunds for customers or adjustments based on a computerized billing system and customer feedback

EDUCATION

Full-Sack Javascript course
Comycode, Tunis | Dec 2021 – May 2022

Master's degree in International Business Administration
LaSalle College -Montplaisir, Tunis | 2016 - 2019

Bachelor's degree in Management
Higher Institute of Economic And Commercial Sciences Montfleury, Tunis | 2012 - 2016