

Hamza Khan Jadoon

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Personal Profile

BEng (Hons) Software Engineering graduate from the University of Westminster, seeking a career within the Information Technology industry. An individual with strong communication skills, with the ability to learn quickly and complete tasks to a proficient level. Interpersonal and technical skills have been developed through academic studies and previous employment.

Education

2015 – 2019 **University of Westminster, London**, BEng (Hons) Software Engineering – 2:2

2013 – 2015 **Leyton Sixth Form, London**, BTEC Level 3 Extended Diploma in IT, D*D*D*

2011 – 2013 **Heathcote School & Science College, London**, 10 GCSE's including Maths and English

Technical Profile

- Applications: Atom, Notepad++, NetBeans, CodeIgniter Visual Studio and Swift
- Programming Languages: PHP, Java, C++, C# and JavaScript
- Front-End languages: CSS and HTML
- Knowledge of SQL and MongoDB
- Operating Systems: Windows 10, OS X and Linux

Employment History

Customer Assistant, Tesco, Tottenham Court Road

Jan 2020 – Present

- Great customer service when making sales and dealing with requests; recommendation of other alternatives making sure the customer feels you have taken an extra step to help them.
- Taking initiative to fill and refill stock regularly.
- Making sure to serve products correctly and following the 'Think 25' rules.
- Helping colleagues with other store operations

Sales Assistant, Poundland, Leyton

Sep 2016 – Aug 2019

- Ensured high level of customer service when making sales and dealing with requests
- In charge of filling and refilling stock, guaranteeing all items are in place and ready for sale
- Handled customer queries and complaints efficiently, making sure matters were resolved and customers were happy with the results
- Ensured shop floor was visually and hygienically up to standards
- Built and maintained great relationships with both customers and colleagues

Market Stall Assistant, Wembley, London

March 2014 – Aug 2016

- Served customers successfully in a high paced busy environment having to deal with multiple orders at a time
- Ensured market stall and tables were clean and tidy attracting customers to the stand

Continued Professional Development

Member, UOW Pakistani Society, London

Sep 2016 – May 2017

- Worked in a team
- Led a team of six, organised and successfully promoted multiple events, resulting in large turnouts for the events
- Responsible for raising funds by increase number of members and allocating funds to projects.

Volunteer, Oxfam, Walthamstow, London

March 2013 – April 2014

- Recommended merchandise based on customer needs
- Responded to customer queries about quality, value and style of products to influence purchases
- Ensured shop was styled nicely and eye catching to attract customers
- Handled transactions and deposited money to banks when instructed
- Explained donations and added gift aid bags when necessary.

Skills and Other Interests

- Languages: English (native), Urdu (native), Hindi (Fluent), Punjabi (Fluent)

Other Interests: Cricket; Badminton; Travelling; Programming.

References available on request