Hamza Najim

IT Support/Web Developer

Ottawa Ontario

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Motivated and skilled IT Assistant and Web Developer with a passion for technology and a proven track record in providing technical support and designing responsive and user-friendly websites. Seeking a challenging position that allows me to utilize my diverse skills to contribute to the success of a dynamic organization.

Skills

- Programming Languages: PHP, JavaScript, C, C++, VB
- Web Development: WordPress, CSS, Joomla, Bootstrap, jQuery
- Database Management: MySQL, SQL Server
- Software: Adobe Creative Suite (Photoshop, Illustrator), Microsoft Office Suite
- Problem-Solving and Adaptability: Strong problem-solving skills and adaptability to learn new technologies and keep up with the rapidly evolving web development landscape.
- Testing and Debugging: Skills to identify and fix issues in code, conduct testing, and ensure the functionality and security of web applications.
- Team Collaboration: Proven ability to collaborate effectively with diverse teams, sharing knowledge and expertise to accomplish shared goals.

Professional Experience

2017-12 - Current

IT Assistant

National Office of Electricity, Casablanca, Morocco

- Analyzed and configured new features for SAP and insurance platform,
- Provide functional and technical support in SAP/HR
- Responded to user inquiries via phone, email, and in-person, resolving technical issues promptly and efficiently.
- Monitored systems in operation and quickly troubleshot errors.
- Wrote functional specifications for enhancing existing programs and developing new versions
- Created user accounts and assigned permissions.
- Contributed to IT projects, assisting with testing, data migration, and implementation tasks.

2017-01 - 2017-12	**Software Project Manager**

Global online Solutions, Casablanca, Morocco

- Supervised and trained team of software developers, providing resources needed for success.
- Resolved issues immediately ensuring project deliverables were not negatively impacted.
- Trained personnel on use of IT tools and applications.
- Implemented best practices to drive quality IT project delivery.
- Monitored and tracked project progress to support timely completion.

2015-05 - 2016-09	**Web Developer**

Mousse Image, Beni Mellal, Morocco

- Coded websites using HTML, CSS, JavaScript, and jQuery languages.
- Provided front-end website development using WordPress, Joomla, and other editing software.
- Engaged with clients to plan and optimize site issues and queries.
- Oversaw technical issues and troubleshooting requests to resolve user problems.
- Oversaw back-end development using PHP to maintain website integrity.
- Developed user-oriented visuals and features using front-end languages to increase site traffic.

🎓 Education

2015-09 - 2016-07	**Bachelor Degree: Software And Web Development**

ENS-Ecole Normale Supérieure - Tétouan, Morocco

2010-09 - 2012-08	**Higher Technical Diploma: Software Development**

ISTA - Specialized Institute of Applied Technology - Beni Mellal, Morocco

2009-09 - 2010-07	**High School Diploma**

HASSAN II High School - Beni Mellal, Morocco

⚑ Languages

English

French

Arabic