Hamza Saleh

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SUMMARY

Data Analyst with hands-on expertise in SQL, Python, Power BI, Tableau, and Excel. Microsoft Power BI Data Analyst Associate (PL-300) certified. Proven experience in process optimization, quality control, and team leadership, driving up to 75% increases in productivity. Skilled in data analysis, trend identification, stakeholder communication, and KPI tracking. Experienced in implementing analytical techniques like RFM, CLV, ABC analysis, and A/B testing.

KEY SKILLS

- Power BI (Advanced DAX, Data Modeling, Power BI Service)
- Python (Pandas, NumPy, SciPy, Seaborn, Matplotlib)
- Excel (Pivoting, Power Query, VLOOKUP, Advanced Functions)
- R (dplyr, ggplot2, tidyr)

- Tableau
- Looker
- Alteryx
- SQL

EXPERIENCES

Data Officer May 2025 – Present

Collateral Repair Project (CRP)

Amman, Jordan

- Manage and maintain organizational datasets using MySQL / Python, ensuring data accuracy and consistency.
- Develop and implement an ERP system to integrate departments, CRM, and workflows.
- Developed interactive dashboards in Power BI to analyze beneficiary behavior and engagement patterns.
- Built and automated data collection workflows, including surveys and CRM pipelines.

Data Analyst Trainee October 2024 – May 2025

Correlation One Remote

- Completed intensive 17 week data analytics program, solving real world cases using Python, SQL, and Excel
- Built SQL queries and Excel tools to clean data, resolving 100% of null value issues.
- Automated data processing workflows using Python, reducing manual preparation time by 40%.

Design & Operations Optimization Lead

July 2019 – March 2025

Ehssan Jewelry

Amman, Jordan

- Lead process optimization initiatives to improve efficiency, increasing productivity by 75%.
- Created KPI dashboards to enhance performance tracking and stakeholder communication.
- Conducted market research to stay updated on trends and improve designs.
- Built Excel tools and used BI platforms to develop automated apps that streamlined internal workflows

EDUCATION

Bachelor's degree in civil engineering - Grade 3.1 (Very Good)

Al-Balqa' Applied University / Faculty of engineering technology

2014 – 2018

Amman, Jordan

CERTIFICATES

- Microsoft Power BI Data Analyst Associate (PL-300)
- Google Data Analytics Professional Certificate
- DataCamp Data Analyst in Power BI
- Correlation One Advanced Data Analytics (Honor Certificate)
- (CBAP®) Specialization- Business Analysis Professional™