

Dear customer, thank you for your purchase!

Please read our return policy carefully and thoroughly.

CANCELLATION AND RETURN

For a limited time only and since we are positive that B-Cure would be extremely helpful for you, we are pleased to offer you a 60-day trial period. If you are unhappy with the product, you can send it back to us and receive a refund.

If you have used the device and no longer wish to use it for, kindly note that a return fee of 157£ will apply, as we no longer can resell or reuse the device.

For other cancellation and return terms please read our policy below.

The Buyer shall inspect the Goods immediately upon receipt and shall notify the Seller by phone : +44-208-0894220 within 14 working days of delivery, if the Goods are damaged, have components missing or do not comply with any description of the Contract. If the Buyer fails to do so the Buyer shall be deemed to have accepted the Goods. If missing or damaged components are to become the reason for a replacement or a full refund, the Buyer must return all originally received items in their packaging back to the Seller, unless instructed to do otherwise.

Where a claim of defect or damage is made the Goods shall be returned by the Buyer to the Seller. The Buyer shall be entitled to a full refund (including delivery costs) plus any return postal charges, if the Goods are in fact defective.

We do not accept returns of Goods that have been used, unless the Goods are faulty, in which case a repair or a replacement, whichever appropriate, will be arranged or unless the Goods are the subject of a specific “60 days money back “, which allows for returns of goods within a given period of time that is advertised and detailed on our website. In all cases of Goods returned under a 60 days money back’, the customer must observe the terms and conditions and timelines of such an Offer. ‘60 days money back ’ is specific and applies only to Goods named in the Offer.

If you are a consumer you have the right, in addition to your other rights, to cancel the Contract and receive a refund of cost of Goods by informing the Seller by **phone** within 14 working days starting the day after delivery of the Goods. Right to cancel does not apply to bespoke “made to order” items.

Goods must be returned by the Buyer at the Buyer’s expense and should be adequately insured for this purpose by the Buyer. The Buyer will receive a refund of cost of Goods within 14 days of cancellation. If the Buyer fails to return the Goods following cancellation, the Seller shall be entitled to deduct the cost of recovering the Goods from the Buyer.

Goods to be returned must clearly show the cancellation number obtained from the Seller on the package. Please use the Returns Form provided on this page and enclose it with your invoice number and the goods you are returning.

Where returned Goods are found to be damaged or soiled due to the Buyer's fault the Buyer will be liable for the cost of remedying such damage. Educational resources, such as books or posters that are supplied as a complimentary "free" gift with purchases of certain categories of products must also be returned to us

You **MUST ALWAYS** contact us **PRIOR** to making any return, so that we can give you a reference for your return and specify the best way of returning the items(s) to us.

Be well med ltd

Customer support contact number: +44-208-0894220

Monday-Friday 09:00-17:00

support@bewelltime.co.uk