

HANA DONNELLY

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EDUCATION

UNIVERSITY OF SOUTH CAROLINA, SOUTH CAROLINA HONORS COLLEGE Columbia, S.C.
Bachelor of Science Integrated Information Technology May 2024
Minor: English GPA: **3.86**
Awards: President's List, Dean's List, Honors Scholar, Rick and Rory Ackerman Endowed Fund recipient, LIFE Scholarship recipient
Student Exchange Program: VRIJE UNIVERSITEIT AMSTERDAM, Netherlands February 2023 - June 2023

PROFESSIONAL EXPERIENCE

DOMINION ENERGY Cayce, S.C.
Business Analyst Intern June 2023 – May 2024
Managed a project to incorporate data analytics from multiple internal applications into dashboards.

- Led project team to integrate data analytics from various internal applications into unified dashboard solutions.
- Gathered requirements to ensure successful project completion.
- Collaborated with stakeholders to define project scope and deliverables, to ensure alignment with objectives.

THERAPUTIC CHATBOT FOR CHILDREN WITH AUTISM Columbia, S.C.
UX Researcher Jan 2024 – April 2024
Created a chatbot system as an in-class human-centered computing research project to assist children with autism.

- Conducted user research with autistic children and their caregivers to understand their communication needs.
- Design of a user-friendly interface based on researched requirements.
- Development of chat bot front and back end using React.

SHUTTLECOCK – USC TRANSPORT RESEARCH CAPSTONE Columbia, S.C.
Scrum Master Jan 2024 – April 2024
Conducted a data-driven study to improve bus utilization as part of an undergraduate research capstone.

- Developed user research methodology to understand why users are not utilizing the bus system.
- Identified key pain points or barriers preventing users from using transport at USC using analysis in Power BI.
- To create recommendations, utilized natural language processing (NLP), Power BI, and other data analysis tools.

SOUTH CAROLINA DEPARTMENT OF ADMINISTRATION Columbia, S.C.
Information Technology Intern August 2022 – December 2023

- Authored a ServiceNow helpdesk library about troubleshooting common employee IT issues.
- Worked within multiple departments to understand the roles of each.
- Developed a HTML and CSS prototype of a sales platform to present to shareholders.

COGNITO FORMS Columbia, S.C.
Non-Profit Software Development Boot Camp August 2022
Participated in a Cognito Forms boot camp to develop and deliver software to the Babcock Center.

- Consulted with a client for a software solution.
- Worked in a team setting to create and deliver software.

SOUTH CAROLINA DEPARTMENT OF NATURAL RESOURCES Columbia, S.C.
Geographic Information Systems Intern October 2021 – May 2022
Worked as part of a grant team to digitize legacy rare-earth mineral maps.

- Converting print maps into digital form.
- Creating a Geologic Map Schema database from each digitized map using Python script and manual input.
- Working in a team to create depictions of the 2021-2022 Elgin, S.C. earthquakes.

COLLEGE HOCKEY SOUTH Remote
Website Intern August 2021 – May 2022

- Handled and optimized media such as photos, videos, and graphic art.
- Modernizing the layout and user-friendliness to better suit College Hockey South's needs.
- Worked in a team of 2-3 to continuously update and design the website.

SOUTH CAROLINA MEN'S CLUB HOCKEY

Columbia, S.C.

Website Intern

December 2020 – May 2022

- Worked with WordPress in developing a new functional website.
- Continuously updating information to be accurate and current.
- Implemented an online shopping platform for merchandise and ticket sales.

IT SKILLS SQL, HTML, CSS, JavaScript, Power BI, Jekyll Full Stack Development, User Experience (UX) Design, User Interface (UI) Design, Figma, Wireframing, Oracle Developer, MySQL, Snowflake, Databases, Data Analytics, Business Analytics, Mobile-First Design

OTHER WORK EXPERIENCE

DOORDASH

Charleston, S.C.

Contractor

May 2024 – Present

GAMECOCK WOMEN'S CLUB HOCKEY

Columbia, S.C.

President, Captain, Founder

November 2022 – May 2024

Established and led a women's ice hockey team dedicated to expanding women's hockey in the Southeast.

- Developed and implemented club policies including constitution, monetary policies, and leadership roles.
- Organized weekly practices, managed team logistics, and coordinated competitive events.
- Implemented recruitment strategies to attract players proficient in both leadership and sportsmanship.

MALIKA PAKISTANI CHAI CANTEEN

Mount Pleasant, S.C.

Front of House

May 2022 – August 2022

Worked for an award-winning family-run Pakistani restaurant in a front of house role.

CHARLESTON COUNTY PARKS AND RECREATION COMISSION

Isle of Palms, S.C.

Operations Aide

March 2021 – August 2021

Maintenance Aide

May 2020 – August 2020

Park Attendant

May 2019 – August 2019

Promoted over three summers with increased management responsibilities from Park Attendant to supervising a staff of 40.

- Managed a staff of 40 total park attendants in daily park operations.
- In charge of handling money and ensuring safe handling and preparation of cash.
- Using technology to ensure smooth park operations.
- Maintained high standards of park cleanliness during the COVID-19 pandemic in a janitorial role.
- Operated heavy machinery in the context of inter-park repairs and maintenance.
- Managed a small team to complete maintenance tasks.
- Worked for the Charleston County Parks and Recreation Commission as in an entry-level position.

WILD DUNES RESORT- BILLY G'S SMOKEHOUSE

Isle of Palms, S.C.

Host

May 2018-August 2018

Worked at Wild Dunes Resort & Hotel at Billy G's Smokehouse as a host.

AWARDS Dominion Energy Diversity Scholarship (2023), S.C. Seal of Biliteracy in Spanish – Bronze (2020), All Southern Award – News Website (2020)