

HANA DONNELLY

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EDUCATION

UNIVERSITY OF SOUTH CAROLINA, SOUTH CAROLINA HONORS COLLEGE Columbia, S.C.
Bachelor of Science Integrated Information Technology August 2020 – May 2024
Minor: English GPA: **3.86**
Awards: President's List, Dean's List. Rick and Rory Ackerman Endowed Fund recipient, LIFE Scholarship
Graduate Certificate in Digital Studies May 2024

PROFESSIONAL EXPERIENCE

GAMECOCK WOMEN'S CLUB HOCKEY Remote
Web Developer (Volunteer) August 2024 – Present
Designed and implemented a customized website using Jekyll to showcase team news, scores, and scheduling.

DOMINION ENERGY Cayce, S.C.
Business Analyst Intern June 2023 – May 2024
Managed a project to incorporate data analytics from multiple internal applications into dashboards.

- Managed data integration projects, developing dashboard reports to visualize key metrics.
- Utilized SQL to develop different dashboards based on key metrics and calculations.
- Collaborated with stakeholders to define project scope, requirements, and deliverables.

SOUTH CAROLINA DEPARTMENT OF ADMINISTRATION Columbia, S.C.
Information Technology Intern August 2022 – December 2023

- Authored a ServiceNow helpdesk library about troubleshooting common employee IT issues.
- Worked within multiple departments to understand the roles of each.
- Developed a HTML and CSS prototype of a sales platform to present to shareholders

COGNITO FORMS Columbia, S.C.
Non-Profit Software Development Boot Camp August 2022

- Consulted with a client for a software solution.
- Worked in a team setting to create and deliver software.

SOUTH CAROLINA DEPARTMENT OF NATURAL RESOURCES Columbia, S.C.
Geographic Information Systems Intern October 2021 – May 2022
Worked as part of a grant team to digitize legacy rare-earth mineral maps.

- Digitized legacy maps in ArcGIS Pro utilizing databases and scripts in Python.
- Creating a Geologic Map Schema database from each digitized map using Python script and manual input.
- Working in a team to create depictions of the 2021-2022 Elgin, S.C. earthquakes.

COLLEGE HOCKEY SOUTH Remote
Website Intern August 2021 – May 2022

- Improved website layout and media handling to enhance the user experience.
- Handled and optimized media such as photos, videos, and graphic art.
- Worked in a team of 2-3 to continuously update and design the website.

SOUTH CAROLINA MEN'S CLUB HOCKEY Columbia, S.C.
Website Intern December 2020 – May 2022

- Worked with WordPress in developing a new functional website.
- Continuously updating information to be accurate and current.
- Implemented an online shopping platform for merchandise and ticket sales.

TRIBAL TRIBUNE Mt. Pleasant, S.C.
Website Editor June 2019 – May 2020

- Collaborated with writers and contributors to curate and publish articles, features, and multimedia content.
- Monitored website performance and user engagement metrics, to making data-driven improvements.
- Implemented SEO best practices to enhance online visibility and drive traffic to the website.

UNIVERSITY PROJECTS

USC IIT – THERAPUTIC CHATBOT FOR CHILDREN WITH AUTISM

Columbia, S.C.

UX Researcher

Jan 2024 – April 2024

Created a chatbot system as an in-class human-centered computing research project to assist children with autism.

- Conducted user research with autistic children and their caregivers to understand their communication needs.
- Design of a user-friendly interface based on researched requirements.
- Development of chat bot front and back end using React.

USC PARKING AND TRANSPORTATION – SHUTTLECOCK PROJECT

Columbia, S.C.

Scrum Master

Jan 2024 – April 2024

Conducted a data-driven story-based study to improve bus utilization as part of an undergraduate research capstone.

- Developed user research methodology to understand why users are not utilizing the bus system.
- Identified key pain points or barriers preventing users from using transport at USC using analysis in Power BI.
- To create recommendations, utilized natural language processing (NLP), Power BI, and other data analysis tools.

IT SKILLS

SQL, HTML, CSS, JavaScript, Power BI, Data Storytelling, Jekyll Full Stack Development, User Experience (UX) Design, User Interface (UI) Design, Figma, Wireframing, Oracle Developer, MySQL, Snowflake, Databases, Data Analytics, Business Analytics, Mobile-First Design

OTHER WORK EXPERIENCE

DOORDASH

Charleston, S.C.

Delivery Driver

December 2022 - Present

GAMECOCK WOMEN'S CLUB HOCKEY

Columbia, SC

President, Captain, Founder

Established and led a women's ice hockey team dedicated to expanding women's hockey in the Southeast.

- Developed and implemented club policies including constitution, monetary policies, and leadership roles.
- Organized weekly practices, managed team logistics, and coordinated competitive events.
- Implemented recruitment strategies to attract players proficient in both leadership and sportsmanship.

MALIKA PAKISTANI CHAI CANTEEN

Mt. Pleasant, S.C.

Front of House

Worked for an award-winning family-run Pakistani restaurant in a front of house role.

May 2021 – August 2021

DAILY GAMECOCK

Columbia, S.C.

Staff Writer, Staff Photographer

September 2020 – May 2021

- Wrote articles with clarity and impact, adhering to deadlines and maintaining high editorial standards.
- Cultivated a network of sources by building relationships with students, faculty, and staff to gather information.

CHARLESTON COUNTY PARKS AND RECREATION COMISSION

Operations Aide

Maintenance Aide

Park Attendant

Promoted over three summers with increased management responsibilities from Park Attendant to supervising staff.

- Handled money and ensured safe handling and preparation of cash.
- Used technology to ensure smooth park operations.
- Maintained high standards of park cleanliness during the COVID-19 pandemic in a janitorial role.
- Operated heavy machinery in the context of inter-park repairs and maintenance.
- Managed a small team to complete maintenance tasks.
- Worked for the Charleston County Parks and Recreation Commission as in an entry-level position.

WILD DUNES RESORT- BILLY G'S SMOKEHOUSE

Isle of Palms, S.C.

Restaurant Host

May 2018-August 2018

Worked at Wild Dunes Resort & Hotel at Billy G's Smokehouse as a host.