

## IRC ASTERISK IVR PROJECT

**3<sup>rd</sup> party Apps**

## **Jira 3<sup>rd</sup> Party Apps:**

There are 2 3<sup>rd</sup> party windows applications that are linked to the IRC database.

**1- AddTicket:**

This application will create the needed Jira ticket.

**2- QueryUpdateJira:**

This application will set a field in the database (Vetted=1), i.e. after the application is vetted and reassigned to the original user, it will set the field vetted to 1.

The credentials used in these applications are the following:

Username: mt2

Password: tyUrm7oot4d

Jira Link: "http://54.154.50.144:8080"

You can change them from the code if need be.

Please note the both applications contain a timer that will run every 60 seconds and perform its operations.

The code for these applications is included; you can change anything if needed.

**NOTE:** to run these applications, please do the following:

- Change the connection string to the IP of the Server that is database in the App.config.
- Locate the application in \bin\Debug, run it and click start.

Please keep in mind that these are separate windows application that should be running on a windows server that is connected to the internet (to be able to create the Jira ticket) and have access to the IRC Mysql database.