

Interface	Issue	Heuristic(s)	Frequency 0 (rare) to 4 (common)	Impact 0 (easy) to difficult (4)	Persistence 0 (once) to 4 (repeated)	Severity = Sum Total of F+I+P /3
9	Game over screen not shown.	Errors	4	0	0	4 / 3
8	Colours not distinct enough, platforms all same shape.	Aesthetic	4	1	1	6 / 3
10	Don't understand what controls to use.	Help + Docs	2	2	0	4 / 3
3	Not enough options – restart, pause.	User control	4	2	2	8 / 3
10	Didn't know you could go from one side to another.	Help + Docs	1	1	0	2 / 3
6	Difference between platform types not clear.	Recognition	1	1	0	2 / 3