

INTERVIEW

SCRIPT

INTERVIEW 1

Context

- **Name:** Sarah
- **Location:** Kondele, Kisumu
- **Date/Time:** October 3, 2024, 10:00 AM

Script

Introduction:

"Hello! My name is Hezron Okwach, and I'm conducting research about how people organize trips when going on holidays with friends. I'd love to learn more about your experiences in this context. Can I have about 15 minutes of your time for a chat?"

Screening Questions:

1. How old are you?
Response: "I'm 28."
2. Where do you live?
Response: "I live near Dunga ."
3. What do you do for a living?
Response: "I'm a graphic designer."

Holiday Planning:

1. When was the last time you went on holiday with your friends?
Response: "Last December holiday"
2. Who took charge of organizing different aspects of the trip?
Response: "I did most of the part."
3. How easy or difficult was it to coordinate these tasks? Why?
Response: "It was quite difficult because everyone had different ideas."

Task Distribution and Tensions:

1. How well did the holiday go in terms of managing tasks among your group?

Response: "Not very well, there were disagreements here and there."

2. Can you describe who was responsible for what during the trip?

Response: "I handled accommodation, while others planned activities."

Communication:

1. How did you communicate with your friends during the planning stages of the holiday?

Response: "We mostly used a group chat on WhatsApp to share ideas and make plans. It allowed everyone to stay updated with the plans."

2. Can you share an experience where communication led to misunderstandings or conflicts? What happened?

Response: "Yes, there was a situation where one friend thought we agreed on a specific destination, but I had mentioned another place in the chat. This led to some frustration when we met to finalize plans, as not everyone was on the same page."

3. What improvements do you think could enhance communication among your group while planning or during the trip?

Response: "I think having a dedicated planning session before the trip would help. Also, using a shared document or calendar could ensure that everyone has access to the same information and can contribute their ideas."

Comfort and Convenience

1. What factors contribute most to your comfort while on holiday with friends?

Response: "Having a flexible schedule is key. It allows us to adapt our plans based on how everyone is feeling."

2. Are there specific items or services that would enhance your overall holiday experience?

Response: "I think having comfortable accommodations, like a nice hotel or airbnb, really makes a difference. Also, having access to good food options is important."

3. What would you like to change about your last trip to improve comfort for future holidays?

Response: "I would like to have better communication about our plans ahead of time so everyone knows what to expect. Also, I think we should consider more downtime in our itinerary."

Future Trips:

1. What lessons did you learn from your last trip that you would apply to your next holiday with friends?

Response: "I learned that it's important to check in with everyone about their preferences before planning. It helps avoid conflicts later on."

2. Are there any specific changes you would like to see in how future trips are planned or executed?

Response: "I'd like to have a more structured planning session where everyone can voice their ideas and preferences upfront. This way, we can create a more balanced itinerary."

INTERVIEW 2

Context

- Name: Mike
- Location: Kisumu Town Cbd
- Date/Time: October 3, 2024, 11:30 AM

Script

Introduction:

"Hello! My name is Hezron Okwach, and I'm conducting research about how people organize trips when going on holidays with friends. I'd love to learn more about your experiences in this context. Can I have about 15 minutes of your time for a chat?"

Screening Questions:

1. How old are you?
Response: "I'm 32."
2. Where do you live?
Response: "I live in Riat."
3. What do you do for a living?
Response: "I'm a teacher."

Holiday Planning:

1. When was the last time you went on holiday with your friends?
Response: "A weekend trip last month."
2. Who took charge of organizing different aspects of the trip?
Response: "We split the tasks evenly."
3. How easy or difficult was it to coordinate these tasks? Why?
Response: "It was pretty easy; everyone contributed."

Task Distribution and Tensions:

1. How well did the holiday go in terms of managing tasks among your group?
Response: "It went smoothly overall."
2. Can you describe who was responsible for what during the trip?
Response: "Everyone had specific roles based on their strengths."

Communication:

1. How did you communicate with your friends during the planning stages of the holiday?
Response: "We used a group chat on WhatsApp to share ideas."
2. Can you share an experience where communication led to misunderstandings or conflicts? What happened?
Response: "There was a mix-up about departure times, which caused some stress initially."
3. What improvements do you think could enhance communication among your group while planning or during the trip?
Response: "Having a dedicated planning session would help clarify things."

Comfort and Convenience:

1. What factors contribute most to your comfort while on holiday with friends?
Response: "Having good accommodations and access to food is essential."
2. Are there specific items or services that would enhance your overall holiday experience?
Response: "Comfortable lodging and transportation options make a big difference."
3. What would you like to change about your last trip to improve comfort for future holidays?
Response: "More downtime in our schedule would be great."

Future Trips:

1. What lessons did you learn from your last trip that you would apply to your next holiday with friends?
Response: "Planning ahead and checking in with everyone's preferences is crucial."
2. Are there any specific changes you would like to see in how future trips are planned or executed?
Response: "A more structured approach to planning where everyone can voice their ideas upfront."

INTERVIEW 3

Context

- **Name:** Emma
- **Location:** Bus Station
- **Date/Time:** October 3, 2024, 1:00 PM

Script

Introduction:

"Hello! My name is Hezron Okwach, and I'm conducting research about how people organize trips when going on holidays with friends. I'd love to learn more about your experiences in this context. Can I have about 15 minutes of your time for a chat?"

Screening Questions:

1. How old are you?
Response: "I'm 25."
2. Where do you live?
Response: "I live in Migosi."
3. What do you do for a living?
Response: "I'm a student."

Holiday Planning:

1. When was the last time you went on holiday with your friends?
Response: "A beach trip last summer."
2. Who took charge of organizing different aspects of the trip?
Response: "I planned most of it."
3. How easy or difficult was it to coordinate these tasks? Why?
Response: "It was challenging due to conflicting schedules."

Task Distribution and Tensions:

1. How well did the holiday go in terms of managing tasks among your group?
Response: "It was okay but could have been better."
2. Can you describe who was responsible for what during the trip?
Response: "I booked everything; friends just showed up."

Communication:

1. How did you communicate with your friends during the planning stages of the holiday?
Response: "We mostly used text messages."

2. Can you share an experience where communication led to misunderstandings or conflicts? What happened?
Response: "One friend thought we were going somewhere else because of a miscommunication in our group chat."
3. What improvements do you think could enhance communication among your group while planning or during the trip?
Response: "Using a shared document could help keep everyone informed."

Comfort and Convenience:

1. What factors contribute most to your comfort while on holiday with friends?
Response: "Having a clear itinerary helps me feel organized."
2. Are there specific items or services that would enhance your overall holiday experience?
Response: "Good food options and comfortable accommodations are important."
3. What would you like to change about your last trip to improve comfort for future holidays?
Response: "More downtime in our schedule would be nice."

Future Trips:

1. What lessons did you learn from your last trip that you would apply to your next holiday with friends?
Response: "It's important to check in with everyone's preferences before planning."
2. Are there any specific changes you would like to see in how future trips are planned or executed?
Response: "I'd like a more structured planning session where everyone can voice their ideas upfront."

INTERVIEW 4

Context

- **Name:** Tom
- **Location:** Mamboleo
- **Date/Time:** October 4, 2024, 9:00 AM

Script

Introduction:

"Hello! My name is Hezron Okwach, and I'm conducting research about how people organize trips when going on holidays with friends. I'd love to learn more about your experiences in this context. Can I have about 15 minutes of your time for a chat?"

Screening Questions:

1. How old are you?
Response: "I'm 30."
2. Where do you live?
Response: "I live in around this area."
3. What do you do for a living?
Response: "I work in marketing."

Holiday Planning:

1. When was the last time you went on holiday with your friends?
Response: "A ski trip last winter."
2. Who took charge of organizing different aspects of the trip?
Response: "We all pitched in equally."
3. How easy or difficult was it to coordinate these tasks? Why?
Response: "It was fairly simple; we used a shared document."

Task Distribution and Tensions:

1. How well did the holiday go in terms of managing tasks among your group?
Response: "Overall, it went smoothly."
2. Can you describe who was responsible for what during the trip?
Response: "We divided tasks based on interests."

Communication:

1. How did you communicate with your friends during the planning stages of the holiday?
Response: "We used WhatsApp for updates."
2. Can you share an experience where communication led to misunderstandings or conflicts? What happened?

Response: "There was a mix-up about who was bringing the gear, which caused some stress initially."

3. What improvements do you think could enhance communication among your group while planning or during the trip?

Response: "Having a dedicated planning session would help clarify things."

Comfort and Convenience:

1. What factors contribute most to your comfort while on holiday with friends?

Response: "Comfortable lodging and good food are essential."

2. Are there specific items or services that would enhance your overall holiday experience?

Response: "Having access to good restaurants makes a big difference."

3. What would you like to change about your last trip to improve comfort for future holidays?

Response: "More downtime in our schedule would be great."

Future Trips:

1. What lessons did you learn from your last trip that you would apply to your next holiday with friends?

Response: "Planning ahead and checking in with everyone's preferences is crucial."

2. Are there any specific changes you would like to see in how future trips are planned or executed?

Response: "A more structured approach where everyone can voice their ideas upfront."

INTERVIEW 5

Context

- **Name:** Lisa
- **Location:** United Mall
- **Date/Time:** October 4, 2024, 2:00 PM

Script

Introduction:

"Hello! My name is Hezron Okwach, and I'm conducting research about how people organize trips when going on holidays with friends. I'd love to learn more about your experiences in this context. Can I have about 15 minutes of your time for a chat?"

Screening Questions:

1. How old are you?
Response: "I'm 27."
2. Where do you live?
Response: "I live in Milimani."
3. What do you do for a living?
Response: "I'm an accountant."

Holiday Planning:

1. When was the last time you went on holiday with your friends?
Response: "A road trip last spring."
2. Who took charge of organizing different aspects of the trip?
Response: "I took care of the itinerary."
3. How easy or difficult was it to coordinate these tasks? Why?
Response: "It was difficult due to conflicting schedules."

Task Distribution and Tensions:

1. How well did the holiday go in terms of managing tasks among your group?
Response: "There were some hiccups along the way."
2. Can you describe who was responsible for what during the trip?
Response: "I managed accommodations; others planned meals."

Communication:

1. How did you communicate with your friends during the planning stages of the holiday?
Response: "We used email to coordinate."
2. Can you share an experience where communication led to misunderstandings or conflicts? What happened?

Response: "One friend thought we were going somewhere else because of a miscommunication in our group chat."

3. What improvements do you think could enhance communication among your group while planning or during the trip?

Response: "Using a shared document could help keep everyone informed."

Comfort and Convenience:

1. What factors contribute most to your comfort while on holiday with friends?

Response: "Having good accommodations and access to food is important."

2. Are there specific items or services that would enhance your overall holiday experience?

Response: "Comfortable lodging and transportation options make a big difference."

3. What would you like to change about your last trip to improve comfort for future holidays?

Response: "More downtime in our schedule would be nice."

Future Trips:

1. What lessons did you learn from your last trip that you would apply to your next holiday with friends?

Response: "It's important to check in with everyone's preferences before planning."

2. Are there any specific changes you would like to see in how future trips are planned or executed?

Response: "I'd like a more structured planning session where everyone can voice their ideas upfront."

INTERVIEW 6

Context

- **Name:** Alex
- **Location:** Social Hall
- **Date/Time:** October 5, 2024, 3:00 PM

Script

Introduction:

"Hello! My name is Hezron Okwach, and I'm conducting research about how people organize trips when going on holidays with friends. I'd love to learn more about your experiences in this context. Can I have about 15 minutes of your time for a chat?"

Screening Questions:

1. How old are you?
Response: "I'm 29."
2. Where do you live?
Response: "I live in the Kondele."
3. What do you do for a living?
Response: "I'm a software developer."

Holiday Planning:

1. When was the last time you went on holiday with your friends?
Response: "A camping trip last fall."
2. Who took charge of organizing different aspects of the trip?
Response: "We each took responsibility for different aspects."
3. How easy or difficult was it to coordinate these tasks? Why?
Response: "It was manageable; we had a planning session."

Task Distribution and Tensions:

1. How well did the holiday go in terms of managing tasks among your group?
Response: "Overall, it went well with minimal issues."
2. Can you describe who was responsible for what during the trip?
Response: "I handled transportation; others took care of food and activities."

Communication:

1. How did you communicate with your friends during the planning stages of the holiday?
Response: "We used a group chat app for planning and updates."
2. Can you share an experience where communication led to misunderstandings or conflicts? What happened?

Response: "There was a misunderstanding about who was bringing certain supplies, which led to some last-minute scrambling."

3. What improvements do you think could enhance communication among your group while planning or during the trip?

Response: "A shared document or calendar could help ensure everyone is on the same page."

Comfort and Convenience:

1. What factors contribute most to your comfort while on holiday with friends?

Response: "Access to basic amenities is crucial for comfort."

2. Are there specific items or services that would enhance your overall holiday experience?

Response: "Having comfortable sleeping arrangements makes a big difference."

3. What would you like to change about your last trip to improve comfort for future holidays?

Response: "More flexible meal options would be nice."

Future Trips:

1. What lessons did you learn from your last trip that you would apply to your next holiday with friends?

Response: "I learned that it's important to plan for everyone's dietary preferences."

2. Are there any specific changes you would like to see in how future trips are planned or executed?

Response: "I'd like a more structured approach so everyone can contribute their ideas upfront."