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# TRICHOTRACK PRO

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## Installation Manual

Version 1.0

*6 Oct 2023*

Version	Date	Author	Change Description
1.0	6 Oct 2023	Xiaoxing Liu	Document created



## 1 Installation Requirements

Before installing TrichoTrack Pro, ensure that your device meets the following requirements:

### 1.1 System Requirements

- Operating System: Windows 10 or 11.
- Web Browser: Microsoft Edge version 117 or above.

### 1.2 Internet Connectivity

TrichoTrack Pro requires an active internet connection for updates and data synchronization. Make sure your device has reliable internet access.

### 1.3 Digital Microscope Compatibility

TrichoTrack Pro is compatible with the following digital microscope models:

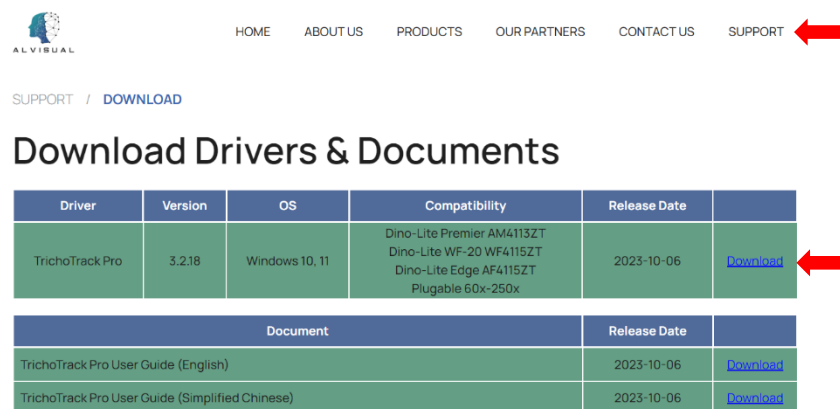
- I. Dino-Lite Premier AM4113ZT
  - Requires a USB-A 2.0 or above port.
- II. Dino-Lite WF-20 WF4115ZT
  - Requires a WiFi Adapter.
- III. Plugable 60x-250x Digital Microscope
  - Requires a USB-A 2.0 or above port.

Please ensure you have one of these microscopes with the appropriate connectivity options for accurate scalp scan.

## 2 Download Installer

To download the latest version of TrichoTrack Pro, follow these steps:

- I. Visit the website <https://www.alvisual.com.sg/>.
- II. Click on 'SUPPORT' in the menu bar.
- III. From the table, Click 'Download' in the row of the latest TrichoTrack Pro version.



SUPPORT / DOWNLOAD

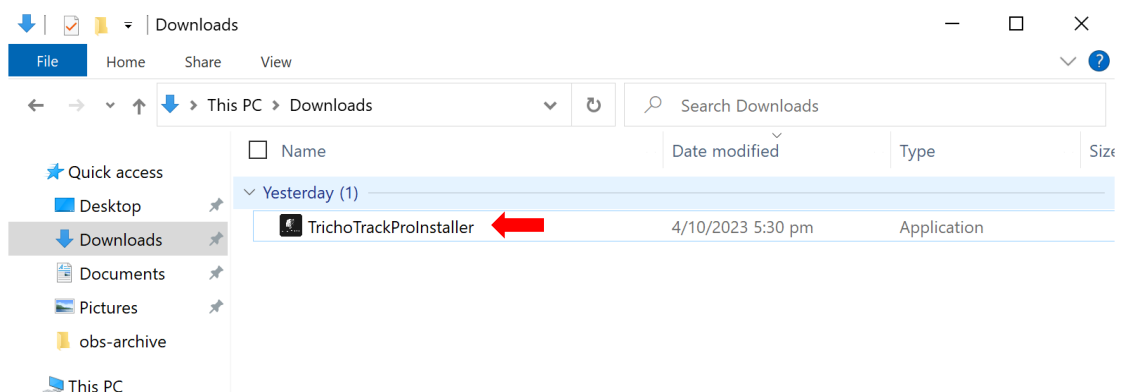
### Download Drivers & Documents

Driver	Version	OS	Compatibility	Release Date	
TrichoTrack Pro	3.2.18	Windows 10, 11	Dino-Lite Premier AM4113ZT Dino-Lite WF-20 WF4115ZT Dino-Lite Edge AF4115ZT Plugable 60x-250x	2023-10-06	<a href="#">Download</a>

Document	Release Date	
TrichoTrack Pro User Guide (English)	2023-10-06	<a href="#">Download</a>
TrichoTrack Pro User Guide (Simplified Chinese)	2023-10-06	<a href="#">Download</a>

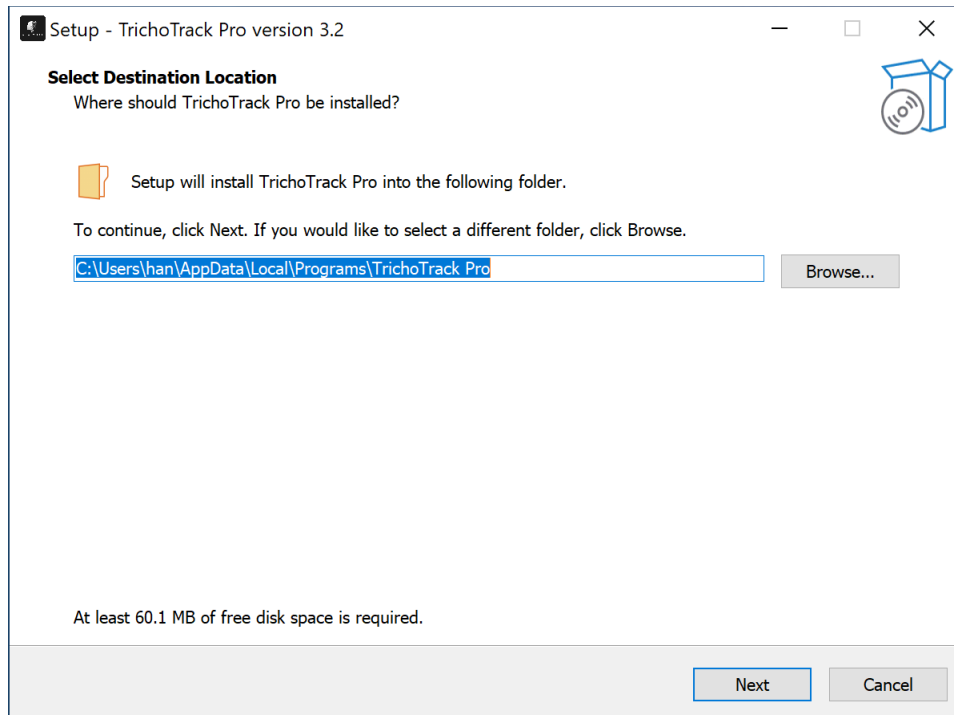
## 3 Installation Instructions

Start to install TrichoTrack Pro by double-clicking the downloaded installation file.

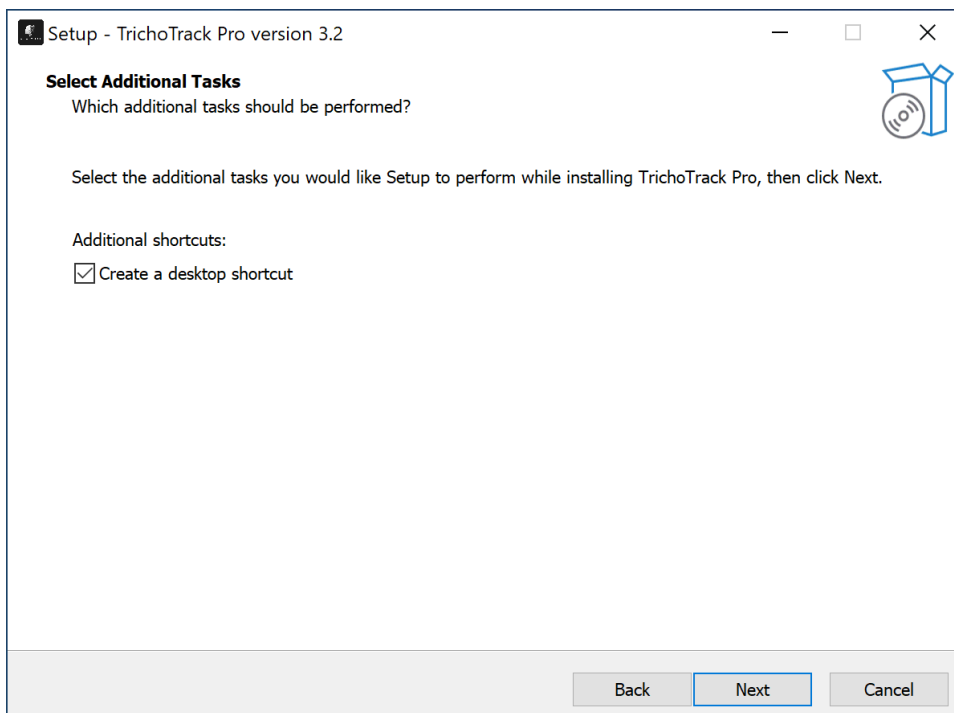


Follow the on-screen instructions to install TrichoTrack Pro:

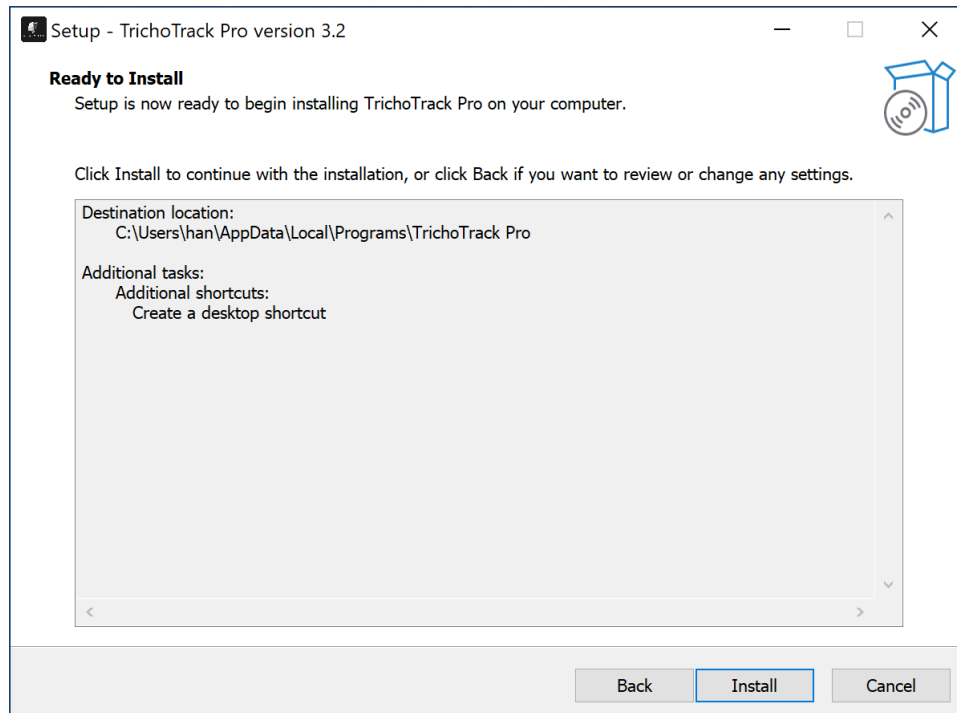
1. Choose the destination folder to install TrichoTrack Pro (the default installation folder is recommended). Click 'Next' to proceed.



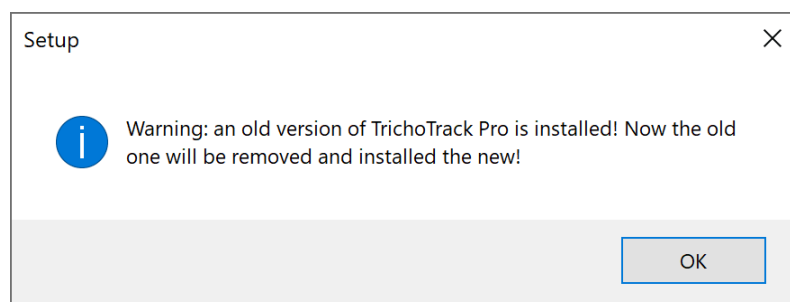
2. By default, a shortcut will be created on desktop. Click 'Next' to proceed.



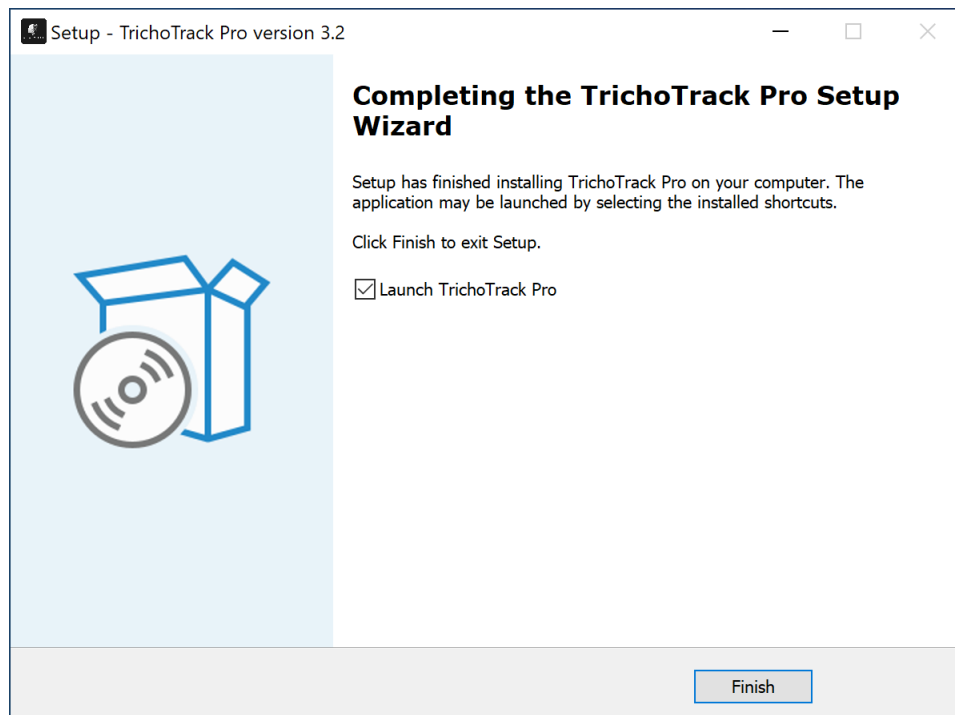
3. Review the installation options and click 'Install'.



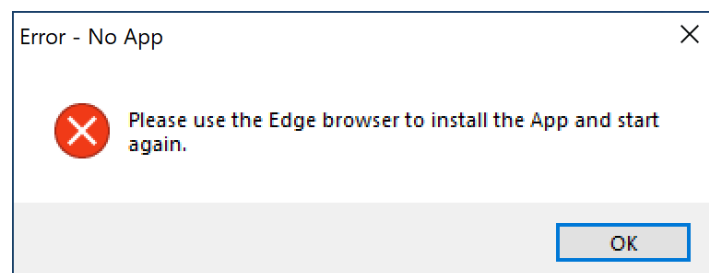
**Note:** If a previous version of TrichoTrack Pro is already installed on your device, you will receive a warning message indicating that the existing version will be removed, and the new version will be installed. Click 'OK' to proceed.



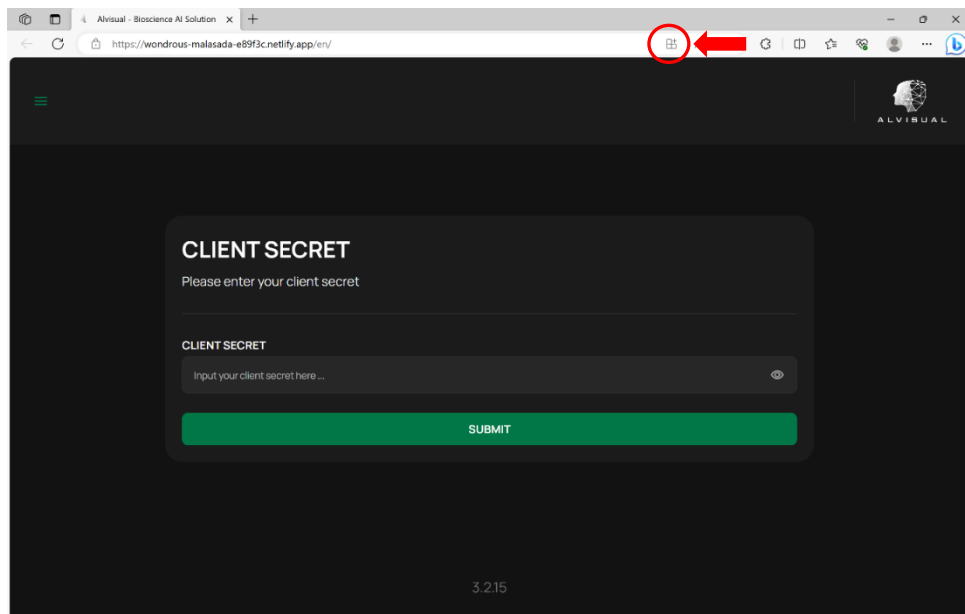
4. All required driver files will be installed on your device. Click 'Finish' to launch TrichoTrack Pro and complete the initial setup for your first-time run.



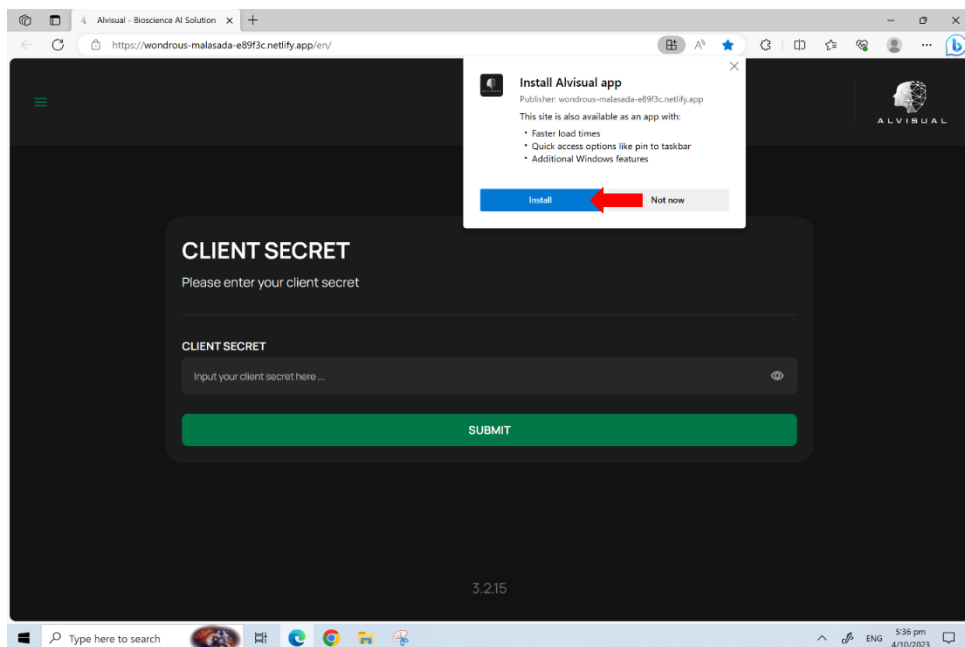
5. If this is your first-time installation and run, a message will appear, informing you to use the Microsoft Edge browser to further install the TrichoTrack App. Click 'OK' to continue.



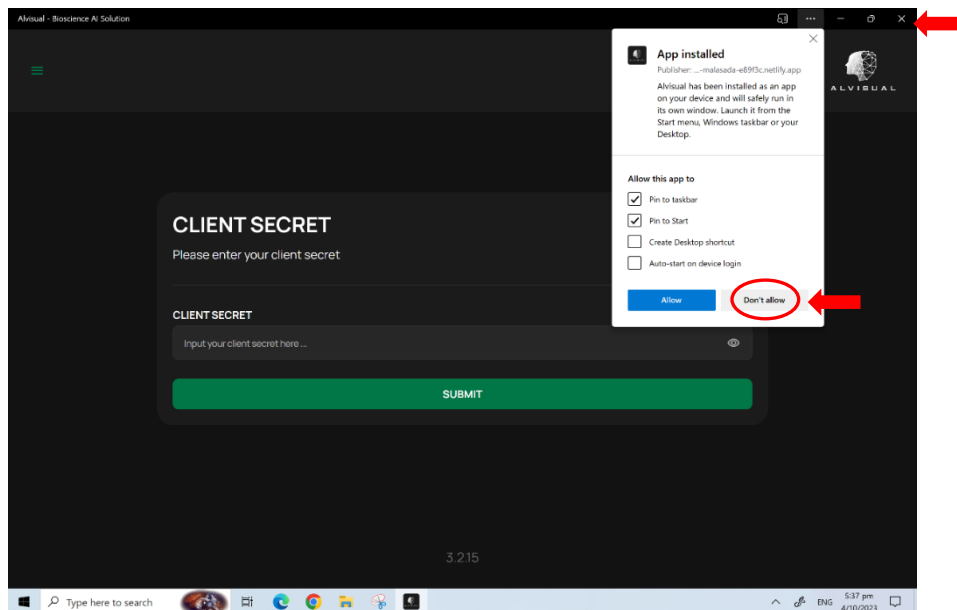
6. The Edge browser will open a website. Click the square icon on the right of the address bar to initiate the App installation.



7. A message will appear, allowing you to install the App. Click 'Install'.



8. After the App is installed, a message will confirm the installation. Click "Don't Allow" to complete the installation and close the app.



The installation process is now completed. You'll find a shortcut on your desktop. To start TrichoTrack Pro, simply double-click the icon. For the best experience, run it in **portrait mode**.

