

Hansung Lee

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LinkedIn: www.linkedin.com/in/hansung903/ | Github: <https://github.com/hanbanana>

Portfolio: <https://hanbanana.github.io/my-website/>

PROFESSIONAL SUMMARY

Exceptionally creative and dependable entry level Web Developer with stellar customer service record and superb work ethic. Broadly and deeply knowledgeable in a wide variety of computer languages as well as the principles and techniques of website construction and maintenance. Highly adept at conveying complex technical information to a variety of professional and lay audiences in a clear and understandable manner.

TECHNICAL SKILLS

HTML5, CSS3, Bootstrap, JavaScript, jQuery, Node.js, Express, JSON, AJAX, APIs, Handlebars, React, GitHub, Firebase, MySQL, MongoDB, Visual Studio Code

APPLICATIONS BUILT

Book Search Application

Github: <https://github.com/hanbanana/BookWorm> Github Live: <https://hanbanana.github.io/BookWorm/>

- An application that uses google book API to find books and store them in the google firebase database
- HTML/CSS/Bootstrap/JavaScript/Firebase

Ticket System Application

Github: <https://github.com/hanbanana/Support-Ticket> Heroku: <https://limitless-peak-84535.herokuapp.com/register>

- Simple interface and process for providing technical support via a submission based ticket system
- HTML/CSS/Bootstrap/Node.js/Handlebars/Express/Heroku/SendGrid API

EXPERIENCE

First Business Machine, Inc.

4/2018-Present

IT Support Technician

- Data compiling and analysis
- Workstation network configuration and monitoring

Hyundai Motor Group

3/2017-2/2018

IT Support Technician

- Manage IT asset and participate in planning PC and peripheral device
- Perform troubleshooting to diagnose and resolve problems

Ambiance Apparel

9/2016-2/2017

IT Support Technician

- Partnered with Tier II and Tier III help desk peers to resolve complex problems that required escalation.
- Diagnose, troubleshoot and resolve a range of software, hardware and connectivity issues.

EDUCATION

University of California Irvine

4/2018-10/2018

Full Stack Web Development Certification

Irvine Valley College

5/2014-5/2017

Business Administration - AS