

# Hansung Lee

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LinkedIn: [www.linkedin.com/in/hansung903/](http://www.linkedin.com/in/hansung903/)

Github: <https://github.com/hanbanana>

Portfolio: <https://hanbanana.github.io/my-website/>

## **PROFESSIONAL SUMMARY**

Exceptionally creative and dependable entry level Web Developer with stellar customer service record and superb work ethic. Broadly and deeply knowledgeable in a wide variety of computer languages as well as the principles and techniques of website construction and maintenance. Highly adept at conveying complex technical information to a variety of professional and lay audiences in a clear and understandable manner.

## **TECHNICAL SKILLS**

HTML5, CSS3, Bootstrap, JavaScript, jQuery, Node.js, Express, JSON, AJAX, APIs, Handlebars, React, GitHub, Firebase, MySQL, MongoDB, Visual Studio Code

## **APPLICATIONS BUILT**

### **Book Search Application**

Github: <https://github.com/hanbanana/BookWorm>

Github Live: <https://hanbanana.github.io/BookWorm/>

- An application that uses google book API to find books and store them in the google firebase database
- HTML/CSS/Bootstrap/JavaScript/Firebase

### **Ticket System Application**

Github: <https://github.com/hanbanana/Support-Ticket>

Heroku: <https://limitless-peak-84535.herokuapp.com/register>

- Simple interface and process for providing technical support via a submission based ticket system
- HTML/CSS/Bootstrap/Node.js/Handlebars/Express/Heroku/SendGrid API

## **EXPERIENCE**

### **First Business Machine, Inc. - Santa Fe Springs, CA**

4/2018-Present

*IT Support Technician*

- Data compiling and analysis
- Workstation network configuration and monitoring

### **Hyundai Motor Group – Irvine, CA**

3/2017-2/2018

*IT Support Technician*

- Manage asset and participate in planning PC and peripheral device
- Perform troubleshooting to diagnose and resolve problems

### **Ambiance Apparel – Los Angeles, CA**

9/2016-2/2017

*IT Support Technician*

- Partnered with Tier II and Tier III help desk peers to resolve complex problems that required escalation.
- Diagnose, troubleshoot and resolve a range of software, hardware and connectivity issues.

## **EDUCATION**

### **University of California Irvine – Irvine, CA**

4/2018-10/2018

Full Stack Web Development Certification

### **Irvine Valley College – Irvine, CA**

5/2014-5/2017

Business Administration – Associate of Science