# LAPORAN WEB SITE DATA GOOGLE ANALYTICS dan SERVER

**BANK SULSELBAR DESEMBER 2018** 

#### **Active User (Pengguna Aktif) Desember 2018**



#### **Dimensi Pengunjung Desember 2018**

| User Type ⑦          | Acquisition                             |   |   | Behavior                                     |   |  |
|----------------------|---|---|---|--|---|--|
|                      | Users ⊘ ↓                               | New Users ?                             | Sessions ?                              | Bounce Rate                                  | Pages /<br>Session                          | Avg. Session Duration ?                          |
|                      | 6,017<br>% of Total:<br>100.00% (6,017) | 5,375<br>% of Total:<br>100.07% (5,371) | 8,192<br>% of Total:<br>100.00% (8,192) | 61.71%<br>Avg for View:<br>61.71%<br>(0.00%) | 2.41<br>Avg for<br>View:<br>2.41<br>(0.00%) | 00:02:12<br>Avg for View:<br>00:02:12<br>(0.00%) |
| New Visitor          | <b>5,369</b> (77.11%)                   | 5,375(100.00%)                          | 5,375 (65.61%)                          | 63.50%                                       | 2.31  | 00:01:59   |
| 2. Returning Visitor | 1,594 (22.89%)                          | 0 (0.00%)                               | 2,817 (34.39%)                          | 58.29%                                       | 2.60  | 00:02:36   |

## **Demografi Lokasi Pengguna Aktif Desember 2018**

| City ? | Acquisition |   |   | Behavior                                      |   |   |  |
|--------|-------------|---|---|---|---|---|--|
|        | Users ? ↓   | New Users ?                                   | Sessions ?                                    | Bounce Rate                                   | Pages /<br>Session                            | Avg. Session Duration ?                     |  |
|        |             | <b>5,730</b><br>% of Total:<br>95.23% (6,017) | <b>5,085</b><br>% of Total:<br>94.68% (5,371) | <b>7,873</b><br>% of Total:<br>96.11% (8,192) | 60.70%<br>Avg for View:<br>61.71%<br>(-1.63%) | 2.44<br>Avg for<br>View:<br>2.41<br>(1.55%) | 00:02:15<br>Avg for View:<br>00:02:12<br>(2.56%) |
| 1.     | Makassar    | 3,452 (58.51%)                                | 3,023 (59.45%)                                | 4,667 (59.28%)                                | 61.00%  | 2.53  | 00:02:22   |
| 2.     | Surabaya    | 959 (16.25%)                                  | 812 (15.97%)                                  | 1,253 (15.92%)                                | 62.33%  | 2.24  | 00:02:12   |
| 3.     | Jakarta     | <b>599</b> (10.15%)                           | 514 (10.11%)                                  | 879 (11.16%)                                  | 57.57%  | 2.42  | 00:01:47   |
| 4.     | Palu        | <b>240</b> (4.07%)                            | 195 (3.83%)                                   | 288 (3.66%)                                   | 63.19%  | 2.31  | 00:01:59   |
| 5.     | Bandung     | <b>127</b> (2.15%)                            | 101 (1.99%)                                   | 146 (1.85%)                                   | 58.90%  | 2.24  | 00:02:06   |
| 6.     | Medan       | <b>73</b> (1.24%)                             | 69 (1.36%)                                    | 80 (1.02%)                                    | 68.75%  | 1.70  | 00:01:09   |
| 7.     | Denpasar    | <b>61</b> (1.03%)                             | 49 (0.96%)                                    | 98 (1.24%)                                    | 60.20%  | 2.01  | 00:02:28   |
| 8.     | (not set)   | <b>58</b> (0.98%)                             | 47 (0.92%)                                    | 64 (0.81%)                                    | 62.50%  | 2.02  | 00:01:22   |
| 9.     | Palembang   | 23 (0.39%)                                    | 22 (0.43%)                                    | 29 (0.37%)                                    | 51.72%  | 3.86  | 00:06:24   |
| 10.    | Tasikmalaya | 21 (0.36%)                                    | 14 (0.28%)                                    | 26 (0.33%)                                    | 53.85%  | 2.92  | 00:06:37   |

<sup>\*)</sup> Data diambil 10 kota terbesar

## Perangkat Pengguna Akses Bank Sulselbar Desember 2018

| Device Category 🕜 | Acquisition                             |   |   | Behavior                                     |   |  |
|-------------------|---|---|---|--|---|--|
|                   | Users ⑦ ↓                               | New Users ?                             | Sessions ?                              | Bounce Rate                                  | Pages /<br>Session                          | Avg. Session<br>Duration ?                       |
|                   | 6,017<br>% of Total:<br>100.00% (6,017) | 5,375<br>% of Total:<br>100.07% (5,371) | 8,192<br>% of Total:<br>100.00% (8,192) | 61.71%<br>Avg for View:<br>61.71%<br>(0.00%) | 2.41<br>Avg for<br>View:<br>2.41<br>(0.00%) | 00:02:12<br>Avg for View:<br>00:02:12<br>(0.00%) |
| 1. mobile         | <b>4,348</b> (72.24%)                   | 3,916 (72.86%)                          | 5,912 (72.17%)                          | 64.68%                                       | 2.25  | 00:02:02   |
| 2. desktop        | 1,596 (26.52%)                          | 1,388 (25.82%)                          | 2,166 (26.44%)                          | 53.97%                                       | 2.76  | 00:02:33   |
| 3. tablet         | <b>75</b> (1.25%)                       | 71 (1.32%)                              | <b>114</b> (1.39%)                      | 54.39%                                       | 3.89  | 00:03:39   |

## **Sumber Akses Pengguna Desember 2018**

| Default Channel Grouping | Acquisition                             |   |   | Behavior                                     |   |  |
|--------------------------|---|---|---|--|---|--|
|                          | Users ⊘ ↓                               | New Users ?                             | Sessions ?                              | Bounce Rate                                  | Pages /<br>Session                          | Avg. Session<br>Duration ?                       |
|                          | 6,017<br>% of Total:<br>100.00% (6,017) | 5,375<br>% of Total:<br>100.07% (5,371) | 8,192<br>% of Total:<br>100.00% (8,192) | 61.71%<br>Avg for View:<br>61.71%<br>(0.00%) | 2.41<br>Avg for<br>View:<br>2.41<br>(0.00%) | 00:02:12<br>Avg for View:<br>00:02:12<br>(0.00%) |
| 1. Organic Search        | <b>4,850</b> (79.55%)                   | 4,265 (79.35%)                          | 6,647 (81.14%)                          | 60.15%                                       | 2.45  | 00:02:16   |
| 2. Direct                | 1,038 (17.02%)                          | 951 (17.69%)                            | 1,281 (15.64%)                          | 68.46%                                       | 2.26  | 00:01:58   |
| 3. Referral              | 137 (2.25%)                             | 92 (1.71%)                              | 188 (2.29%)                             | 58.51%                                       | 2.37  | 00:01:41   |
| 4. Social                | <b>69</b> (1.13%)                       | 66 (1.23%)                              | 69 (0.84%)                              | 94.20%                                       | 1.07  | 00:00:01   |
| 5. (Other)               | 3 (0.05%)                               | 1 (0.02%)                               | 7 (0.09%)                               | 71.43%                                       | 2.00  | 00:02:20   |

|   | Acquisition                             | Behavior                                |   |  |   |  |
|---|---|---|---|--|---|--|
| Source / Medium 🕜                         | Users ? ↓                               | New Users ?                             | Sessions ?                              | Bounce Rate                                  | Pages /<br>Session                          | Avg. Session<br>Duration ?                       |
|   | 6,017<br>% of Total:<br>100.00% (6,017) | 5,375<br>% of Total:<br>100.07% (5,371) | 8,192<br>% of Total:<br>100.00% (8,192) | 61.71%<br>Avg for View:<br>61.71%<br>(0.00%) | 2.41<br>Avg for<br>View:<br>2.41<br>(0.00%) | 00:02:12<br>Avg for View:<br>00:02:12<br>(0.00%) |
| 1. google / organic                       | <b>4,787</b> (78.48%)                   | 4,207 (78.27%)                          | 6,559 (80.07%)                          | 59.96%                                       | 2.44  | 00:02:17   |
| 2. (direct) / (none)                      | 1,038 (17.02%)                          | 951 (17.69%)                            | 1,281 (15.64%)                          | 68.46%                                       | 2.26  | 00:01:58   |
| 3. facebook.com / referral                | 55 (0.90%)                              | 55 (1.02%)                              | 55 (0.67%)                              | 100.00%                                      | 1.00  | 00:00:00   |
| 4. bing / organic                         | 40 (0.66%)                              | 37 (0.69%)                              | 52 (0.63%)                              | 82.69%                                       | 1.29  | 00:00:10   |
| 5. id.search.yahoo.com / referral         | 22 (0.36%)                              | 18 (0.33%)                              | 25 (0.31%)                              | 36.00%                                       | 2.76  | 00:03:40   |
| 6. yahoo / organic                        | 22 (0.36%)                              | 20 (0.37%)                              | 35 (0.43%)                              | 60.00%                                       | 5.60  | 00:04:19   |
| 7. kabarnusantaranews.com / referral      | <b>19</b> (0.31%)                       | 8 (0.15%)                               | 32 (0.39%)                              | 78.12%                                       | 1.41  | 00:00:05   |
| 8. krumbleism-advertising.info / referral | <b>11</b> (0.18%)                       | 11 (0.20%)                              | 11 (0.13%)                              | 100.00%                                      | 1.00  | 00:00:00   |
| 9. id.m.wikipedia.org / referral          | 9 (0.15%)                               | 3 (0.06%)                               | 13 (0.16%)                              | 76.92%                                       | 1.92  | 00:00:44   |
| 10. int.search.tb.ask.com / referral      | 7 (0.11%)                               | 7 (0.13%)                               | 8 (0.10%)                               | 75.00%                                       | 2.00  | 00:00:18   |