# LAPORAN WEB SITE DATA GOOGLE ANALYTICS dan SERVER

**BANK SULSELBAR APRIL 2019** 

#### **Active User (Pengguna Aktif) April 2019**



#### Dimensi Pengunjung April 2019

| User Type ⑦          | Acquisition                             |  |  | Behavior                                     |   |  |
|----------------------|---|--|--|--|---|--|
|                      | Users ? ↓                               | New Users ?                                    | Sessions ?                                   | Bounce Rate                                  | Pages /<br>Session                          | Avg. Session Duration ?                          |
|                      | 6,467<br>% of Total:<br>100.00% (6,467) | <b>5,559</b><br>% of Total:<br>100.07% (5,555) | 12,491<br>% of Total:<br>100.00%<br>(12,491) | 69.49%<br>Avg for View:<br>69.49%<br>(0.00%) | 2.10<br>Avg for<br>View:<br>2.10<br>(0.00%) | 00:02:07<br>Avg for View:<br>00:02:07<br>(0.00%) |
| 1. New Visitor       | <b>5,555</b> (73.81%)                   | 5,559(100.00%)                                 | 5,559 (44.50%)                               | 64.42%                                       | 2.33  | 00:02:03   |
| 2. Returning Visitor | <b>1,971</b> (26.19%)                   | 0 (0.00%)                                      | 6,932 (55.50%)                               | 73.56%                                       | 1.91  | 00:02:11   |

## Demografi Lokasi Pengguna Aktif April 2019

|              | Acquisition                            |  |  | Behavior                                      |   |  |
|--------------|--|--|--|---|---|--|
| City ?       | Users ? ↓                              | New Users ?                            | Sessions ?                               | Bounce Rate                                   | Pages /<br>Session                          | Avg. Session<br>Duration ?                       |
|              | 6,207<br>% of Total:<br>95.98% (6,467) | 5,307<br>% of Total:<br>95.54% (5,555) | 12,189<br>% of Total:<br>97.58% (12,491) | 69.23%<br>Avg for View:<br>69.49%<br>(-0.37%) | 2.11<br>Avg for<br>View:<br>2.10<br>(0.59%) | 00:02:09<br>Avg for View:<br>00:02:07<br>(1.64%) |
| 1. Makassar  | 3,806 (59.22%)                         | 3,090 (58.22%)                         | 8,754 (71.82%)                           | 72.62%  | 2.00  | 00:02:06   |
| 2. Surabaya  | 999 (15.54%)                           | 838 (15.79%)                           | 1,313 (10.77%)                           | 64.43%  | 2.28  | 00:02:24   |
| 3. Jakarta   | 708 (11.02%)                           | 605 (11.40%)                           | 961 (7.88%)                              | 57.34%  | 2.19  | 00:01:54   |
| 4. Palu      | 311 (4.84%)                            | 261 (4.92%)                            | 419 (3.44%)                              | 55.85%  | 2.94  | 00:03:08   |
| 5. Medan     | 99 (1.54%)                             | 95 (1.79%)                             | 118 (0.97%)                              | 72.03%  | 1.61  | 00:01:24   |
| 6. Bandung   | <b>71</b> (1.10%)                      | 57 (1.07%)                             | 87 (0.71%)                               | 56.32%  | 2.93  | 00:03:20   |
| 7. (not set) | 64 (1.00%)                             | 51 (0.96%)                             | 67 (0.55%)                               | 58.21%  | 2.37  | 00:01:17   |
| 8. Semarang  | 21 (0.33%)                             | 18 (0.34%)                             | 23 (0.19%)                               | 73.91%  | 1.61  | 00:03:02   |
| 9. Pekanbaru | 21 (0.33%)                             | 17 (0.32%)                             | 24 (0.20%)                               | 58.33%  | 4.08  | 00:03:09   |
| 10. Bekasi   | 20 (0.31%)                             | 14 (0.26%)                             | 34 (0.28%)                               | 50.00%  | 2.85  | 00:01:23   |

<sup>\*)</sup> Data diambil 10 kota terbesar

## Perangkat Pengguna Akses Bank Sulselbar April 2019

| Device Category ? | Acquisition                             |   |  | Behavior                                     |   |  |
|-------------------|---|---|--|--|---|--|
|                   | Users ⊘ ↓                               | New Users ?                             | Sessions ?                                   | Bounce Rate                                  | Pages /<br>Session                          | Avg. Session Duration ?                          |
|                   | 6,467<br>% of Total:<br>100.00% (6,467) | 5,559<br>% of Total:<br>100.07% (5,555) | 12,491<br>% of Total:<br>100.00%<br>(12,491) | 69.49%<br>Avg for View:<br>69.49%<br>(0.00%) | 2.10<br>Avg for<br>View:<br>2.10<br>(0.00%) | 00:02:07<br>Avg for View:<br>00:02:07<br>(0.00%) |
| 1. mobile         | <b>4,719</b> (72.51%)                   | 4,086 (73.50%)                          | 8,260 (66.13%)                               | 69.47%                                       | 2.13  | 00:02:03   |
| 2. desktop        | 1,749 (26.87%)                          | 1,435 (25.81%)                          | 4,185 (33.50%)                               | 69.56%                                       | 2.03  | 00:02:16   |
| 3. tablet         | 40 (0.61%)                              | 38 (0.68%)                              | 46 (0.37%)                                   | 67.39%                                       | 2.43  | 00:02:36   |

## **Sumber Akses Pengguna April 2019**

| Default Channel Grouping | Acquisition                             |   |  | Behavior                                     |   |  |
|--------------------------|---|---|--|--|---|--|
|                          | Users ⊘ ↓                               | New Users ?                             | Sessions ?                                   | Bounce Rate                                  | Pages /<br>Session                          | Avg. Session Duration ?                          |
|                          | 6,467<br>% of Total:<br>100.00% (6,467) | 5,559<br>% of Total:<br>100.07% (5,555) | 12,491<br>% of Total:<br>100.00%<br>(12,491) | 69.49%<br>Avg for View:<br>69.49%<br>(0.00%) | 2.10<br>Avg for<br>View:<br>2.10<br>(0.00%) | 00:02:07<br>Avg for View:<br>00:02:07<br>(0.00%) |
| 1. Organic Search        | <b>4,802</b> (72.90%)                   | 4,121 (74.13%)                          | 6,491 (51.97%)                               | 59.54%                                       | 2.61  | 00:02:20   |
| 2. Direct                | 916 (13.91%)                            | 823 (14.80%)                            | 1,314 (10.52%)                               | 62.56%                                       | 2.36  | 00:02:22   |
| 3. Referral              | <b>820</b> (12.45%)                     | 567 (10.20%)                            | 4,636 (37.11%)                               | 85.20%                                       | 1.31  | 00:01:46   |
| 4. Social                | <b>49</b> (0.74%)                       | 48 (0.86%)                              | 50 (0.40%)                                   | 86.00%                                       | 1.50  | 00:00:18   |

|                                      | Acquisition                             |   |  | Behavior                                     |   |  |
|--------------------------------------|---|---|--|--|---|--|
| Source / Medium ?                    | Users ? ↓                               | New Users ?                             | Sessions ?                                   | Bounce Rate                                  | Pages /<br>Session                          | Avg. Session Duration ?                          |
|                                      | 6,467<br>% of Total:<br>100.00% (6,467) | 5,559<br>% of Total:<br>100.07% (5,555) | 12,491<br>% of Total:<br>100.00%<br>(12,491) | 69.49%<br>Avg for View:<br>69.49%<br>(0.00%) | 2.10<br>Avg for<br>View:<br>2.10<br>(0.00%) | 00:02:07<br>Avg for View:<br>00:02:07<br>(0.00%) |
| 1. google / organic                  | <b>4,749</b> (71.95%)                   | 4,072 (73.25%)                          | 6,421 (51.41%)                               | 59.54%                                       | 2.61  | 00:02:20   |
| 2. (direct) / (none)                 | 916 (13.88%)                            | 823 (14.80%)                            | 1,314 (10.52%)                               | 62.56%                                       | 2.36  | 00:02:22   |
| 3. hotspotbssb.com / referral        | 689 (10.44%)                            | 462 (8.31%)                             | 4,406 (35.27%)                               | 86.54%                                       | 1.26  | 00:01:43   |
| 4. facebook.com / referral           | 38 (0.58%)                              | 38 (0.68%)                              | 38 (0.30%)                                   | 100.00%                                      | 1.00  | 00:00:00   |
| 5. bing / organic                    | 29 (0.44%)                              | 28 (0.50%)                              | 32 (0.26%)                                   | 62.50%                                       | 2.31  | 00:02:01   |
| 6. id.search.yahoo.com / referral    | 25 (0.38%)                              | 21 (0.38%)                              | 42 (0.34%)                                   | 40.48%                                       | 3.52  | 00:06:12   |
| 7. kabarnusantaranews.com / referral | 24 (0.36%)                              | 11 (0.20%)                              | 27 (0.22%)                                   | 48.15%                                       | 3.00  | 00:00:47   |
| 8. yahoo / organic                   | 24 (0.36%)                              | 19 (0.34%)                              | 36 (0.29%)                                   | 61.11%                                       | 2.17  | 00:03:10   |
| 9. welcome.indihome.co.id / referral | 16 (0.24%)                              | 15 (0.27%)                              | 16 (0.13%)                                   | 87.50%                                       | 1.12  | 00:00:07   |
| 10. 12.12.0.1 / referral             | <b>11</b> (0.17%)                       | 1 (0.02%)                               | 63 (0.50%)                                   | 68.25%                                       | 1.68  | 00:03:35   |