

DIAGRAM 19: Component #12 - External API Integrations

Simbridge System



External APIs

Shopify API
Order data, inventory
GET /orders
GET /products
Rate: 2 req/sec

Google Sheets API v4
Business logic data
spreadsheets.get
RGB color parsing
Rate: 100 req/100sec

OpenAI API
Vector embeddings
text-embedding-3-small
1536 dimensions
Rate: 3000 req/min



Integration Strategy

Circuit Breaker
Fail fast if API down
Timeout: 5s

Retry Logic
3 attempts, exponential backoff
2x delay each time

Aggressive Caching
Redis L2 for all responses
Serve stale if needed

Rate Limiting
Respect provider limits
Internal throttling

Fallback Strategy
Stale data > no data
Degraded experience OK



Monitoring

Track API latency
p50, p95, p99

Monitor error rates
Alert on threshold

Quota usage tracking
Prevent overages

