



# Hanen Ben Hassen

## UX Designer

### Contact



Berlin



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### Summary

A well-rounded and driven self-starter with both a strong team ethic and the ability to work independently.

A number of years' experience across Retail, Production and Supply, Construction and Financial Services.

Over the past year, I realized that I had many skills in figma and creating prototypes, so I started to focus on improving my skills in creative thinking, analytical skills, and web design.

### Skills

- ❖ Teamwork skills
- ❖ Creative thinking
- ❖ Communication skills
- ❖ Time management
- ❖ Graphic design
- ❖ Problem solving skills

## Education and Qualifications

**Google UX Design** | December - Mars 2022  
Coursera -Online

**Full-Stack Web Development Program** | August - January 2022  
CareerFoundry- Berlin

**Programming with Java** | September -December 2021  
ReDI School-Berlin

**Fundamentals of Social Media Advertising** | August 2021  
Coursera-Online

**Social Media Management** | June 2021  
Coursera-Online

**Intro to Java** | March 2021 \_ June 2021  
ReDI School-Berlin

**Bachelor in Business Informatics** | 2008-2012  
Higher Institute of Management (ISG)-  
Tunis-TN

## Professional Experience

### Production Manager

CRK Maroquineries, June 2013 – November 2018 | Tunis-TN

- ❖ Ensure production meets legal and regulatory requirements as per industrial policy.
- ❖ Creation and management of production plan with workshop leaders.
- ❖ Supervise production services and monitor performance.
- ❖ Respond to and manage the resolution of issues and technical queries.
- ❖ Production process optimisation and proactively manage changes.
- ❖ Plan, design, test and execute production improvement projects.
- ❖ Leading and facilitating workshops.

### Production Coordinator

CRK Maroquineries, July 2012 - Mai 2013 | Tunis-TN

- ❖ Schedules and coordinates flow of work between departments of manufacturing plant to expedite production
- ❖ Establishes priorities for specific customer orders, and revises schedule according to specifications, established priorities.
- ❖ Compiles reports concerning progress of work
- ❖ Use SAGE to track and locate production units.
- ❖ Develop work orders and schedules for upcoming productions.
- ❖ Work with Managers to coordinate, plan and delegate daily work responsibilities to production staff.
- ❖ Work with management in coordinating and planning journal production activities.

### Banking Assistant

Attijari Bank , July 2009 | Tunis-TN

- ❖ Serving and dealing with customers – requests, reviews, advisory and issue resolution
- ❖ Allocating customer requests to appropriate resolving party – open accounts, new products, account review
- ❖ Explaining new products and services to the customer
- ❖ Dealing with travel money and insurances
- ❖ Ensuring that all monies are banked correctly and the station balances correctly
- ❖ Ensuring that documentation and logs are accurate

## Projects

### Meet App

<https://github.com/hanen13129/Meet-App>

Built a serverless, progressive web application with React using a test driven development technique using Google calendar API to fetch upcoming events.

### Flix App

<https://github.com/hanen13129/myFlix-client>

application using MERN stack and React where users can view movies in a database and add favorite movies to a list in their account.

## Systems, Tools and Techniques

- ❖ Ms Office
- ❖ Html / CSS
- ❖ JavaScript
- ❖ React
- ❖ Angular
- ❖ MySQL
- ❖ Photoshop CS
- ❖ Figma
- ❖ Sage
- ❖ jQuery
- ❖ MongoDB

## Languages

- ❖ Arabic : native
- ❖ English : fluent
- French : fluent
- German :B1