City of Windhoek



Vision: To be a SMART and Caring City by 2022

ELECTRICITY TARIFFS

ADJUSTMENT: IMPLEMENTATION FROM 1 SEPTEMBER 2021

The Electricity Act, 4 2007 Section 36(5) (b) states that "such regional council or local authority council must, prior to the introduction of a new or amended charge, fee or other moneys, announce such new or amended charge, fee or other moneys in at least two newspapers circulating in its area." The City of Windhoek has pleasure to inform all the residents of Windhoek that there will an effective average electricity tariffs increase of 3.4% for the 2021/2022 financial year. For the City to be a smart and caring city, it is necessary to foster social and economic development through affordable electricity tariffs, being cognisant of the fact that electricity is an essential commodity. City of Windhoek will remain committed to ensure

TMENTAL					NET METERING FLAT			
f-Use Energy tarif Energy Charge		Peak Time 1.2400	Standard Time 1.2400	Off-Pea/r Time 1.2400	le or manue	Flat Energy Tariffs		
Capacity Charged Ampere/mo	ge N\$/summat-	19.10			Energy Charge N\$lkWh	1.0000		
ECB levy N\$/kWh		0.0212			NET METERING TOU			
NEF levy N\$/kWh	1	0.0160			Time-of-Use Energy Tariffs Energy Charge - N\$/kWh	Peak time 1.4200	Standard time 1.0600	Off-Peak Time
TMENTAL DEMAN of-Use Energy Tari		Peak Time	Standard Time	Off-Peak Time	OLD AGE HOMES DEMAND			
Energy Charge	- N\$/kWh	1.8300	1.4400	1.0400	Time-of-Use Energy Tariffs	Peak time	Standard time	Off-Peak Time
Maximum Dem N\$/kVA/month	and Charge	121.00			Energy Charge - N\$/kWh	1.7500	1.3600	0.960
Network Access kVA/month	Charge N\$/	54.00			Maximum Demand Charge N\$/kVA/month	83.00		
Penalty Charge		175.00			Network Access Charge N\$/	35.00		
ECB levy N\$/kWh		0.0212 0.0160			kVA/month Penalty Charge N\$/kVA	118.00		
TMENTAL NON-D	EMAND TOU				ECB levy N\$/kWh	0.0212		
f-Use Energy tarif Energy Charge		Peak Time 1.8300	Standard Time 1.4400	Off-Peak time	NEF levy N\$/kWh	0.0160		
Capacity Charg	ge N\$/summat-	19.10	1.4400	1.0400	OLD AGE HOMES NON-DEMAND			
ed/Ampere/mo ECB levy N\$/kWh		0.0212			Energy Charge N\$/kWh	Flat Energy Tariffs 1.2500		
NEF levy N\$/kWh	1	0.0160			Capacity Charge N\$/summa			
DLIGHTS		Flesh Emovery Territte			ed Ampere/month ECB levy N\$/kWh	0.0212		
Energy Charge	∍ N\$/kWh	Flat Energy Tariffs 2.3100			NEF levy N\$/kWh	0.0160		
ECB levy N\$/kV		0.0212			OLD AGE HOMES NON-DEMAND TO	NII.		
NEF levy NO/kV		0.0160		<u> </u>	Time-of-Use Energy Tariffs	Peak time	Standard time	Off-Peak Time
f-Use Energy tarif	ffs	Peak Time	Standard Time	Off-Peak Time	Energy Charge - N\$/kWh	1.7500	1.3600	0.96
Energy Charge Maximum Dem		2.3300 138.00	1.9400	1.5400	Capacity Charge NS/summa ed Ampere/month	t- 5.70		
N\$/kVA/month					ECB levy N\$/kWh	0.0212		
Network Access kVA/month	Charge N\$/	58.00			NEF levy N\$/kWh	0.0160		
Penalty Charge ECB levy N\$lkWh		196.00 0.0212			RESELLER RESIDENTIAL			
NEF levy N\$/kWh		0.0212			5 0 100	Flat energy Tariffs		
RAL. POSTPAID <	75A				Energy Charge N\$/kWh Capacity Charge N\$Isumma	1.5200 t- 12.30		
Energy Charge	N\$/W/b	Flat Energy Tariffs			ed Ampere/month			
Capacity Charg	ge N\$/summat-	14.30			ECB levy N\$/kWh NEF levy N\$/kWh	0.0212		
ed Ampere/mo ECB levy N\$/kWh		0.0212				5,5165		
NEF levy N\$/kWh	1	0.0160			RESELLERS GENERAL Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Pea/r Time
PAL- POSTPAID '7	5A FLAT	Flat Energy Tariffs			Energy Charge - NS/kWh	2.3300	1.9400	1.54
Energy Charge		1.9800			Maximum Demand Charge N\$/kVA/month	138.00		
Capacity Charged Ampere/mo		23.70			Network Access Charge N\$/	58.00		
ECB levy N\$/kWh	h	0.0212 0.0160			kVA/month Penalty Charge N\$/kVA	196.00		
NEF levy N\$/kWh		0.0160			ECB levy N\$/kWh	0.0212		
rat POSTPAID > rf-Use Energy Tarit		Peak Time	Standard Time	Off-Peak Time	NEF levy NS/kWh	0.0160		
Energy Charge Capacity Cha		2.3300	1.9400	1.5400	RESIDENTIAL POSTPAID < 20A			
mated Amper	e/month					Flat Energy Tariffs		
ECB levy N\$/kV NEF levy N\$/kW		0.0212 0.0160			Energy Charge N\$/kWh Capacity Charge N\$/summated	1.4700 9.10		
, .			TOU LIBERDA		Ampere/month			
SS CONSUMERS	- CONVENTION Peak time	NAL METERS - WITH Standard time	Off-Peak Time	Capacity	ECB levy N\$/kWh NEF levy N\$/kWh	0.0212		
T.,				Charge N\$/Amp		0.0100		
All months ECB Levy	2.33 0.0212	0.0212	0.0212	14.30	RESIDENTIAL POSTPAID OVER 20A	Flat Energy Tariffs		
NEF Levy	0.0212		0.0212		Energy Charge N\$/kWh	1.4700		
RAL PREPAID					Capacity Charge N\$/summa ed Ampere/month	t- 11.10		
		Flat Energy Tariffs			ECB levy N\$/kWh	0.0212		
Energy Charge ECB levy N\$/kV		3.1400 0.0212			NEF levy N\$/kWh	0.0160		
NEF levy N\$/kW		0.0160			RESIDENTIAL. POSTPAID WITH BUSIN	ESS CONSENT		
TRIAL DEMAND T						Flat Energy Tariffs		
f-Use Energy Tarit Energy Charge		Peak time 2.1000	Standard time 1.7100	Off-Peak Time	Energy Charge N\$/kWh Capacity Charge N\$/summa	1.5200 t- 11.20		
Maximum Dem		134.00	1.7100	1.0100	ed Ampere/month			
N\$/kVA/month Network Access	Charge N\$/	57.00			ECB levy N\$/kWh	0.0212		
kVA/month Penalty Charge		191.00			NEF levy N\$/kWh	0.0180		
ECB levy N\$/kWh	h	0.0212			RESIDENTIAL PREPAID			
NEF levy N\$/kWh		0.0160			Enormy Charges NIC MANA	Flat Energy Tariffs		
STRIAL DEMAND TOU KVA MV -of-Use Energy Tariffs		Peak time	Standard time	Off-Peak Time	Energy Charge N\$/kWh ECB levy N\$/kWh	2.1100 0.0212		
Energy Charge - N\$/kWh		2.1000	1.7100	1.3100	NEF levy N\$/kWh	0.0160		
Maximum Dem	and Charge	124.00			RESIDENTIAL PREPAID WITH BUSINES	S CONSENT		
N\$IkVA/month	Charge N\$/	53.00				Flat Energy tariffs		
Network Access					Energy Charge N\$/kWh	2.3100		
Network Access kVA/month Penalty Charge		177.00				0.007.0		
Network Access kVA/month	h	177.00 0.0212 0.0160			ECB levy N\$/kWh NEF levy N\$/kWh	0.0212 0.0160		

SOCIAL PREPAID (PENSIONER)		N 1 0 14	
Inclining Block Energy Tariffs	Block 1: First 250 kWh/month	Block 2: More than 250 kWh/ month	
Energy Charge N\$/kWh	1.5000	2.1100	
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
SOCIAL SERVICES 3 PHASE FLAT			
	Flat Energy Tariffs		
Energy Charge N\$/kWh	1.3600		
Capacity Charge N\$/summat-	23.20		
ed Ampere/month			
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
SOCIAL SERVICES 3 PHASE TOU			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2,0400	1,6500	1,2500
Capacity Charge N\$/summat-	23.20	1.0000	112000
ed Ampere/month			
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
SOCIAL SERVICES DEMAND TOU KVA			
Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	1,9800	1,5900	1.1900
Maximum Demand Charge	131.00	1.0700	111700
N\$/kVA/month	101.00		
Network Access Charge N\$/ kVA/month	50.00		
Penalty Charge N\$/kVA	181.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
SOCIAL SERVICES PREPAID			
The second secon	Flat Energy Tarif	fs	
Energy Charge N\$/kWh	2.2000		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
The long Hyperin	0.0100		

1	Minimum charge for all demand metered consumers is 55kVA.
2	The NMD Penalty Charge shall be 100% of the ECB approved City of Windhoek
l	Maximum Demand Charge PLUS Network Access Charge on capacity utilised
l	over and above the customers contractual NMD, exceeding for three (3) con-
	secutive months, payable as from month three (3).
3	Circuit breaker ratings refer to summated rating
4	The published tariffs EXCLUDE VAT
5	The charges are applicable from September 2021 account
6	The City will convert customers to TOU tariffs as meters are installed
7	Supply to non-residential account holders is rated at 15% for VAT purposes
8	Industrial consumers with own 11kV equipment qualify for reduced maximum
	demand and network access charges.
9	Net metering tariffs will only be used to offset net metering customer's energy
	consumption as per Net Metering
10	Residential reseller bulk tariff is available only for purely residential reselling,
	excluding any commercial/business consumption.
11	The Time of Use schedule is as follows (O = off-peak, $S = Standard$, $P = Peak$):

	Non Sec Time of	365	
Hour	Week Day	Sat	Sun
0	0	0	0
1	0	0	0
2	0	0	0
3	0	0	0
4	0	0	0
5	0	0	0
6	S	0	0
7	P	S	0
8	P	S	0
9	P	S	0
10	S	S	0
11	S	S	0
12	S	0	0
13	S	0	0
14	S	0	0
15	S	0	0
16	S	0	0
17	P	0	0
18	P	S	0
19	P	S	0
20	P	0	0
21	S	0	0
22	0	0	0
23	0	0	0

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Corporate Communications, Marketing and Public Participation

