

CITY OF WINDHOEK CONTACT NUMBERS

OFFICE OF THE CEO

Executive Operations:061- 290 2304

Executive Secretary:061- 290 2615

Office of the Mayor

Executive Secretary:061-290-2011

Corporate Communications, Marketing and Public Participation

Manager:061- 290 2044

Aloe

The Editor:061- 290 2365

Municipal Fraud Hotline:061- 290 3000

Marketing & Events Management

Section Head:061- 290 3634

Public Participation

Section Head:061-: 290 2795

DEPARTMENTS CITY POLICE

Executive Secretary:061- 290 2703

DEPARTMENT OF ECONOMIC DEVELOPMENT AND COMMUNITY SERVICES

Strategic Executive:061- 290 2425

DEPARTMENT OF ELECTRICITY

Strategic Executive:061- 290 2455

DEPARTMENT OF FINANCE AND CUSTOMER SERVICES

Strategic Executive:061- 290 2245

Debt Management Section

Enquiries:061- 290 2069

.....061- 290 2575

DEPARTMENT OF HOUSING, PROPERTY MANAGEMENT AND HUMAN SETTLEMENT

Strategic Executive:061- 290 2171

Property Management

Manager:061- 290 3037/2591

Property Valuations

Valuation Enquiries:061- 290 2012

DEPARTMENT OF HUMAN CAPITAL & CORPORATE SERVICES

Strategic Executive:061- 290 2279

DEPARTMENT OF INFORMATION AND COMMUNICATION TECHNOLOGY

Strategic Executive:061- 290 2627

DEPARTMENT OF INFRASTRUCTURE, WATER AND TECHNICAL SERVICES

Strategic Executive:061- 290 2334/5

DEPARTMENT OF URBAN AND TRANSPORT PLANNING

Strategic Executive:061- 290 2073

EMERGENCY CENTRES

FIRE, AMBULANCE, RESCUE SERVICES AND DISASTER MANAGEMENT

All hours	061- 211 111
Head Quarter: Fire Station	061- 290 2830
Diaz Fire Station	061- 290 2423
.....	061- 290 3690
.....	061- 250 084
Maxuillili Fire Station	061- 290 3335
Otjomuise Fire Station	061- 290 3381
Detective Traffic Lights	061- 290 2511

ELECTRICITY POWER FAILURE AND STREET LIGHT DEFECTS

.....	061- 290 2452
.....	061- 290 2453
.....	061- 290 2454
.....	061- 290 2658

SEWAGE BLOCKAGES AND WATER INTERRUPTIONS	061- 290 2402
.....	061- 290 2162
All hours	061- 290 2423

CITY POLICE CONTROL ROOM

Toll Free	061- 302 302
.....	061- 290 2239
.....	061- 290 2218
.....	061- 290 2226
Illegal Dumping.....	061- 290 3110/1

REVENUE MANAGEMENT

Town Houses:.....	061- 290 2105
.....	061- 290 2224
Billing.....	061- 290 2222
Self-Reading.....	061- 290 2221
.....	061- 290 2135
Accounts Payment Options.....	061- 290 2540
Cashier Section.....	061- 290 2218 / 2540
Accounts Rates & Taxes.....	061- 290 2317
.....	061- 290 2566

SATELLITE OFFICES

Katutura Customer Centre.....	061- 290 3320/21
Khomasdal Office.....	061- 290 2536/7/8
Okuryangava Office.....	061- 290 3146/8
Maxuillili Office.....	061- 290 3586
Soweto Office.....	061- 290 2766
Wanaheda Office.....	061- 290 2723

Mission

To enhance the quality of life of all our people by rendering efficient and effective municipal services.