



Sam Sample
123 Sample Street
Samletown NSW 2333

Hi Sam,
Here's your monthly electricity bill for supply address:
12304/123 'The samletown' Samletown
Sample St, SamletownSample Town



Electricity

Your details

Issue date
5 Apr 2023
Name
Sam Sample
Account number
123 4567 891X
National Metering Identifier (NMI)
410200000XX
Tax Invoice

Need help?

Support, enquiries or complaints
agl.com.au/help or **131 245**
Faults or emergencies
Ausgrid on **131 388** 24 hours a day
Energy and Water Ombudsman
1800 246 545

Comparing plans

Could you save money on another plan?

Based on your past usage, you are on the best plan we can offer you.

To compare other available plans, visit the Energy Made Easy website at **www.energymadeeasy.gov.au**

The Australian Energy Regulator requires us to include this information.

Please refer to the end of your bill to find out more about how we've calculated this.

Amount due

\$63.70

Due date

23 Apr 2023

AGL Sales Pty Ltd ABN 88 090 538 337

How to pay



Direct Debit
Sign up to Direct Debit at **agl.com.au/payments** or call **131 245**.



Visa or Mastercard
Online: **agl.com.au/payments**
Phone: **1300 657 386**



PayPal
To pay via PayPal visit **agl.com.au/payments**

Reference number XXXX XXXX XXXX XXXX XXXX



Biller Code: XXXX
Ref: XXXX XXXX XXXX XXXX XXXX
Make this payment from your preferred account.



Centrepay
Eligible residential customers can visit **servicesaustralia.gov.au/centrepay**
AGL Centrepay CRN: **000-000-000-0**



Mail
Send your cheque along with the reverse of this section to:
AGL Sales Pty Limited
GPO Box 2220, Sydney 2001



Post Billpay®
Make a Post Billpay® payment.
Online: **postbillpay.com.au**
Phone: **131 816**. In person at any Post Office. Billpay Code: 3201



*3201 200023259002000034

Summary of your plan

AGL Value Saver¹

Your energy plan period ends on 1 Jan 2024²

¹This information relates to your current plan as at the date your bill was issued on 5 April 2023.

²We may contact you before the end of your energy plan period to notify you of your new energy plan, which may include new rates, benefits or terms. If we don't contact you, your current energy plan will continue to apply for a further energy plan period.

Average daily usage

This bill



9.03 kWh

This time last year



15.03 kWh

Understand your bill

Electricity charges are based on an actual meter reading.

Bill period: 5 March 2023 to 4 April 2023 (31 Days)

Previous balance and payments

	Amount
Previous balance	\$60.50
Payment	\$60.50 cr
Balance brought forward	\$0.00

New charges and credits

Usage and supply charges	Time of use	Units	Price	Amount
Peak usage	6am-10pm (Mon-Fri)	200 kWh	\$0.2500	\$50.00
Off peak usage	All other times	80 kWh	\$0.1500	\$12.00
Supply charge	Daily	31 Days	\$0.9677	\$30.00
Total charges			+	\$92.00

Credits

Government concessions	\$25.00 cr
------------------------	------------

Solar export	Time of use	Units	Price	Amount
Standard Feed-in Tariff*	At all times	200 kWh	\$0.05	\$10.00 cr
Total credits			-	\$35.00cr

Total new charges and credits (excluding GST) = **\$57.00**

Total GST + \$6.70

Total new charges and credits (including GST) = **\$63.70**

Amount Due = **\$63.70**

*item is not subject to GST. All other items are subject to GST.

Assistance and support services

Payment assistance: There are a number of options available to eligible customers, including NSW Government's Social Program for Energy concessions and rebates, Energy Account Payment Assistance (EAPA), AGL payment plans and the Centrepay scheme. To find out more, visit agl.com.au/concessions or call **131 245**.



Hearing/speech impaired.

Call us on **133 677** and quote 1300 664 358.

Need help to read your bill?

Visit agl.com.au/languageguides for help in your language.



Need an interpreter?

Talk to someone in your language. Call us on **1300 307 245**.

هل تحتاج إلى مترجم شفهي؟ اتصل على الرقم الوارد أعلاه

需要一位翻译？拨打上面的电话

Hai bisogno di un interprete? Chiama il numero sopra

통역 서비스가 필요하신가요? 상담의 번호로 전화해 주세요.

Cần thông dịch viên? Hãy gọi số trên



Amount due

\$63.70

Due Date

23 Apr 2023

Reference number

XXXX XXXX XXXX XXXX XXXX

+0000000000000000>

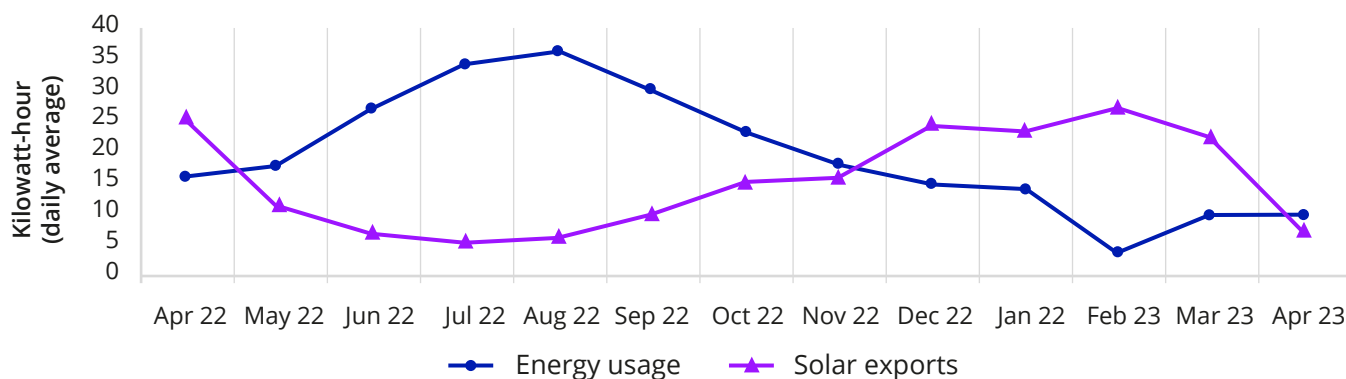
+000000+>

<000000000000>

<000000000000>

+444+

🔍 Understand your usage and export



🕒 Meter details

Meter number	Read date	Read type	Rate description	Start read	End read	Usage kWh
654321	4 Apr 23	Actual	Peak	3,063	3,263	200
654321	4 Apr 23	Actual	Off peak	2,020	2,100	80
654321	4 Apr 23	Actual	Solar	400	600	200

Your next meter read is due between **1 May 23** and **7 May 23**. Please ensure easy access to your meter on these days.

Welcome to your new-look bill

You may have noticed your bill looks new and improved.

For help understanding your bill, visit agl.com.au/newlookbill



Do you have Life Support equipment at home?

It's important that your details are up to date so we can help you prepare for any planned energy interruptions.

Visit agl.com.au/lifesupport or call us on 131 245.

Sustainable energy solutions for your business

Looking for ways to save on electricity bills, control overheads or show your business is serious about sustainability? Get solutions tailored to your business.

Learn more at agl.com.au/commsolar



Moving home?

Get the lights on the day you move in. That's our Power on Guarantee*

Book your move today at agl.com.au/move



*One business day's notice and clear, safe meter access and ensuring site safety requirements are met are required for the Power on Guarantee to apply. If these conditions are met and power's not on after the agreed day, we'll cover your related expenses up to \$500 per day until it's on.

💡 Further information

We're here for you

Questions, feedback or just need a bit of help? Message us anytime in the AGL app or visit agl.com.au/help

Understanding fees and charges

We want you to understand the ins and outs of your bill. To find out more about common fees and charges that appear on your bill visit agl.com.au/feesandcharges

Are you moving?

Visit agl.com.au/move to arrange an electricity connection at your new address.

Want to be more energy efficient?

For information about incentives to install, improve or replace energy savings equipment and appliances in NSW households and businesses, visit ess.nsw.gov.au