**Professional Summary**

* Strong programming in **Python** and analytical skills in **Tableau, Power BI, Excel, Alteryx, Looker** and **SQL** especially in data analyses for business purposes;
* Excellent understanding of machine learning techniques; knowledge of tools and packages such as TensorFlow, Keras, Scikit-Learn, Matplotlib;
* Experience with version control tools **(Git, GitHub, Gitlab, …);**
* proficiency in query tools (SQL is needed) and Data quality tools;
* Experience with Big Data technologies (e.g GCP, Snowflakes, conventional data warehouse);
* Excellent knowledge in statistics;
* A great **analytical mindset** and excellent **problem resolution skills**;
* Excellent **organizational skills** and the ability to **work independently** on several projects at the same time;
* Demonstrated interpersonal, organizational and communication skills, with **ability to manage a team**;
* Advanced **WMS** (Warehouse Management System) knowledge;
* Customer service skills, High skill and good experience in **Zendesk tickets** (ticketing systems);
* Ability to handle multiple tasks, prioritize workload and **meet expected deadlines**;

**Technical Competences**

* Python and R Programming
* Good Knowledge of Microsoft Office (Word, PowerPoint, Outlook)
* Advanced knowledge in data analysis software’s (Excel- Power Query, Alteryx, Tableau)

**Education**

**Master of Science, Major in Mathematics** 2002-2005

Tabriz University, Iran-Tabriz

**Bachelor of Science, Major in Teaching Mathematics** 1998-2002

Azad University, Iran-Tabriz

**Professional Development**

**Professional Development Certificate in Data Science and Machine Learning** 2019- 2020

McGill University, Montreal, QC

* Apply machine learning algorithms such as clustering, Nearest Neighbors etc., for regression and classification problems using Python;
* Implemented Regression MLPs and Classification MLPs with Keras;
* Collaborated with subject matter experts on text extraction and classification problems using Python, Keras, Scikit-Learn;
* Extracted and linked structured data from several sources using **SQL, Hadoop, Hive, Spark** and used it to develop models in Scikit-Learn or visualizations using Matplotlib or Seaborn;
* Trained and Deployed Machine Learning Models at Scale like **GCP**;

**Independent Student, Statistical Mathematics** 2016- 2016

Université du Québec à Montréal, Montreal, QC

**Work History**

**Business Process Analyst.** March2021- Present

Psycho Bunny, Montreal

* Act as a liaison between IT and operational business units.
* Responsible for design and implementation of dashboards and reports on performance analysis
* Create Sales Analyze document on Weekly, Monthly and Quarterly base
* Build report, templates, and processes to support planning, product and allocation analysis.
* Maintain reports and templates to adapt to evolving business needs.
* Develop, update and document processes in collaboration with the Planning and Allocation team.
* Investigates data issues and works with source system stakeholders to understand data anomalies / root cause and define a path to resolution
* Created and developed Replenishment tools according Business needs

**Inventory Analyst**. Apr2020- Mar 2021

Altitude Sports, Montreal

* Sale analyzes according sold items type, SKU, season and brand
* Analyze and finding sleeping inventory to take business decisions,
* Update and create report according operation and management,
* Monitoring Inventory, giving advice to team for decision making in the inventory movements,
* Investigate inventory gaps using problem-solving skills and implement corrective actions to find the root causes and eliminate problem at the source
* Making Documentation in the Excel or Google Sheet for team uses,
* Identifying Fast going and slow-going Items to optimize inventory,
* Improve inventory accuracy by creating and publishing KPI’s

**Data Scientist** (Internship) Apr2020- July 2020

Funartech, Montreal

* Working on emotive chatbot project
* Working on chat history, for record, analysis and train data for compare and retrieve the history and events timeline.

|  |
| --- |
| **Mathematics Tutor.** Feb2016 – Dec2020  Freelance, Montreal   * Tutor student from a variety of educational levels (high school to university) * Teach subject/ concept related to calculus, algebra, liner algebra   **Coordinator**. Distribution Center Nov2018- Dec2019  Ssense Inc., Montreal     * Managed more than 50 employees in fast-paced environment. * Made plan and lead dispatcher team to allocate orders in efficient way for optimize time and resources * Analyze employee’s performance and giving feedback to them and report to management team * Resource allocation, leadership technique, production methods, and coordination of resources * Monitor KPI indicators to meet target. * Extracting data for create KPI and Analyze and monitoring problems   **WMS dispatcher.** Distribution Center May2018-Oct2018  Ssense Inc., Montreal   * Made strategy to allocate orders and replenishment according to pick zones. * Prepared and use Wall for multi-Orders * Ensure to prepare costumer orders in short time with high quality   **Resolve problem in WMS** Distribution Center May 2017- Apr 2018  Ssense Inc., Montreal   * Resolve virtual and physical problems in WMS * Contacting with costumer service |