```
library(tidyverse) #helps wrangle data
# Use the conflicted package to manage conflicts
library(conflicted)
# Set dplyr::filter and dplyr::lag as the default choices
conflict prefer("filter", "dplyr")
conflict prefer("lag", "dplyr")
#=========
# STEP 1: COLLECT DATA
#=========
## Upload Divvy datasets (csv files) here
q1 2019 <- read csv("Divvy Trips 2019 Q1.csv")
q1_2020 <- read_csv("Divvy_Trips_2020_Q1.csv")
# STEP 2: WRANGLE DATA AND COMBINE INTO A SINGLE FILE
# Compare column names each of the files
# While the names don't have to be in the same order, they DO need to match perfectly before
we can use a command to join them into one file
colnames(q1 2019)
colnames(q1 2020)
# Rename columns to make them consistent with q1 2020 (as this will be the supposed
going-forward table design for Divvy)
(q1_2019 <- rename(q1_2019
          ,ride_id = trip_id
          ,rideable_type = bikeid
          ,started at = start time
          ,ended at = end time
          start station name = from station name
          ,start_station_id = from_station_id
          ,end station name = to station name
          ,end_station_id = to_station_id
          ,member casual = usertype
          ))
# Inspect the dataframes and look for incongruencies
str(q1_2019)
str(q1 2020)
```

## # STEP 3: CLEAN UP AND ADD DATA TO PREPARE FOR ANALYSIS

# Inspect the new table that has been created colnames(all\_trips) #List of column names nrow(all\_trips) #How many rows are in data frame? dim(all\_trips) #Dimensions of the data frame? head(all\_trips) #See the first 6 rows of data frame. Also tail(all\_trips) str(all\_trips) #See list of columns and data types (numeric, character, etc) summary(all trips) #Statistical summary of data. Mainly for numerics

- # There are a few problems we will need to fix:
- # (1) In the "member\_casual" column, there are two names for members ("member" and "Subscriber") and two names for casual riders ("Customer" and "casual"). We will need to consolidate that from four to two labels.
- # (2) The data can only be aggregated at the ride-level, which is too granular. We will want to add some additional columns of data -- such as day, month, year -- that provide additional opportunities to aggregate the data.
- # (3) We will want to add a calculated field for length of ride since the 2020Q1 data did not have the "tripduration" column. We will add "ride\_length" to the entire dataframe for consistency.
- # (4) There are some rides where tripduration shows up as negative, including several hundred rides where Divvy took bikes out of circulation for Quality Control reasons. We will want to delete these rides.
- # In the "member\_casual" column, replace "Subscriber" with "member" and "Customer" with "casual"
- # Before 2020, Divvy used different labels for these two types of riders ... we will want to make our dataframe consistent with their current nomenclature

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contain any values from a specific level
# Begin by seeing how many observations fall under each usertype
table(all trips$member casual)
# Reassign to the desired values (we will go with the current 2020 labels)
all trips <- all trips %>%
 mutate(member casual = recode(member casual
                    ,"Subscriber" = "member"
                    ,"Customer" = "casual"))
# Check to make sure the proper number of observations were reassigned
table(all trips$member casual)
# Add columns that list the date, month, day, and year of each ride
# This will allow us to aggregate ride data for each month, day, or year ... before completing
these operations we could only aggregate at the ride level
# https://www.statmethods.net/input/dates.html more on date formats in R found at that link
all_trips$date <- as.Date(all_trips$started_at) #The default format is yyyy-mm-dd
all trips$month <- format(as.Date(all trips$date), "%m")
all trips$day <- format(as.Date(all trips$date), "%d")
all_trips$year <- format(as.Date(all_trips$date), "%Y")
all trips$day of week <- format(as.Date(all trips$date), "%A")
# Add a "ride_length" calculation to all_trips (in seconds)
# https://stat.ethz.ch/R-manual/R-devel/library/base/html/difftime.html
all_trips$ride_length <- difftime(all_trips$ended_at,all_trips$started_at)
# Inspect the structure of the columns
str(all_trips)
# Convert "ride length" from Factor to numeric so we can run calculations on the data
is.factor(all trips$ride length)
all trips$ride length <- as.numeric(as.character(all trips$ride length))
is.numeric(all_trips$ride_length)
# Remove "bad" data
# The dataframe includes a few hundred entries when bikes were taken out of docks and
checked for quality by Divvy or ride_length was negative
# We will create a new version of the dataframe (v2) since data is being removed
# https://www.datasciencemadesimple.com/delete-or-drop-rows-in-r-with-conditions-2/
all_trips_v2 <- all_trips[!(all_trips$start_station_name == "HQ QR" | all_trips$ride_length<0),]
```

# N.B.: "Level" is a special property of a column that is retained even if a subset does not

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# STEP 4: CONDUCT DESCRIPTIVE ANALYSIS
# Descriptive analysis on ride length (all figures in seconds)
mean(all trips v2$ride length) #straight average (total ride length / rides)
median(all trips v2$ride length) #midpoint number in the ascending array of ride lengths
max(all trips v2$ride length) #longest ride
min(all trips v2$ride length) #shortest ride
# You can condense the four lines above to one line using summary() on the specific attribute
summary(all trips v2$ride length)
# Compare members and casual users
aggregate(all trips v2$ride length ~ all trips v2$member casual, FUN = mean)
aggregate(all trips v2$ride length ~ all trips v2$member casual, FUN = median)
aggregate(all trips v2$ride length ~ all trips v2$member casual, FUN = max)
aggregate(all_trips_v2$ride_length ~ all_trips_v2$member_casual, FUN = min)
# See the average ride time by each day for members vs casual users
aggregate(all_trips_v2$ride_length ~ all_trips_v2$member_casual + all_trips_v2$day_of_week,
FUN = mean)
# Notice that the days of the week are out of order. Let's fix that.
all trips v2$day of week <- ordered(all trips v2$day of week, levels=c("Sunday", "Monday",
"Tuesday", "Wednesday", "Thursday", "Friday", "Saturday"))
# Now, let's run the average ride time by each day for members vs casual users
aggregate(all trips v2$ride length ~ all trips v2$member casual + all trips v2$day of week,
FUN = mean)
# analyze ridership data by type and weekday
all trips v2 %>%
 mutate(weekday = wday(started at, label = TRUE)) %>% #creates weekday field using
 group by(member casual, weekday) %>% #groups by usertype and weekday
 summarise(number of rides = n()
                                                                            #calculates
the number of rides and average duration
       ,average_duration = mean(ride_length)) %>%
                                                              # calculates the average
duration
 arrange(member_casual, weekday)
                                                                                   # sorts
# Let's visualize the number of rides by rider type
all trips v2 %>%
 mutate(weekday = wday(started at, label = TRUE)) %>%
 group_by(member_casual, weekday) %>%
```

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summarise(number of rides = n()
      ,average_duration = mean(ride_length)) %>%
 arrange(member casual, weekday) %>%
 ggplot(aes(x = weekday, y = number of rides, fill = member casual)) +
 geom_col(position = "dodge")
# Let's create a visualization for average duration
all trips v2 %>%
 mutate(weekday = wday(started at, label = TRUE)) %>%
 group by(member casual, weekday) %>%
 summarise(number of rides = n()
      ,average duration = mean(ride length)) %>%
 arrange(member_casual, weekday) %>%
 ggplot(aes(x = weekday, y = average_duration, fill = member_casual)) +
 geom col(position = "dodge")
# STEP 5: EXPORT SUMMARY FILE FOR FURTHER ANALYSIS
# Create a csv file that we will visualize in Excel, Tableau, or my presentation software
# N.B.: This file location is for a Mac. If you are working on a PC, change the file location
accordingly (most likely "C:\Users\YOUR_USERNAME\Desktop\...") to export the data. You can
read more here: https://datatofish.com/export-dataframe-to-csv-in-r/
counts <- aggregate(all trips v2$ride length ~ all trips v2$member casual +
all_trips_v2$day_of_week, FUN = mean)
write.csv(counts, file = 'avg ride length.csv')
```