# **QUALITY PROCEDURE**



## CUSTOMER SERVICE REPORT

Doc. No.: F-TE-02-05

Issue No.: 00

Page 1 of 1

Effective Date: 3 May 2023

Customer: hani Tech. Service Report No: 444

Date: 2025-10-22

Time: 14:57 Request Date: 2025-10-22

Payment Term: SS Quotation No: SS PO Ref: SS

Invoice No: SS Status of Call: SS

Customer Address: 70, jalan damai bistari 2, alam damai, cheras,

56000, kuala lumpur

Machine Type: mochi

Serial Number: 567

Type of Service: Troubleshooting and Diagnose

# NATURE OF PROBLEM

Problem Description: Built with a modular cargo platform, the UGV can carry harvested produce or farming tools, improving productivity and reducing manual labor. It also integrates obstacle detection sensors to enhance safety and navigation accuracy.

#### Summary of Services:

Projek ini memperkenalkan Kenderaan Darat Tanpa Pemandu (UGV) yang dikawal dari jauh melalui sambungan Wi-Fi menggunakan antara muka joystick.

UGV ini membantu petani memantau dan mengurus ladang kecil dengan lebih cekap.

la dilengkapi kamera langsung untuk pemantauan masa nyata, platform kargo modular bagi mengangkut hasil tanaman, serta sensor pengesan halangan untuk pergerakan yang lebih selamat.

Inovasi ini bertujuan meningkatkan kecekapan kerja di ladang, mengurangkan kebergantungan kepada tenaga manual, dan menyokong amalan pertanian pintar serta mampan.

## **Attached Photos:**



Photo 1



Photo 2

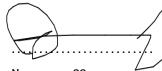


Photo 3

Services By: Pebble3D Sdn Bhd

:SS Name Designation: SS

Date :2025-10-22 Acknowledge By:



: SS Name Stamp :ss Date : 2025-10-22 Approved By:

Ahmad Hafez Bin Mohd Shakoff Manager

Photo 4