## HANISHA PATCHINEELAM

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### Summary ·

Frontend developer with strong programming skills in designing & developing interactive websites. Proficient in UI technology and frameworks with modern day usage for web development. Team player with capability to understand and efficiently communicate customer requirements. Motivated, disciplined and hardworking individual with a proven track record of leadership appreciation for strong critical thinking skills and solution driven approach.

## **Professional Skills**

Programming Languages: HTML | CSS | JAVASCRIPT | JAVA | PYTHON | SQL Frameworks: SASS | Typescript | jQuery | Angular | Rxjs | AJAX | Node.js | React.js | Bootstrap | Redux | Webpack | RESTful API | NPM | JSON | Material UI

Software Program: Microsoft Excel |PowerPoint | Word

IDE and Tools: MySQL | Oracle MS SQL | MongoDB | GitHub | Bitbucket | Jenkins | JIRA | Karma | Jest | Enzyme | Jasmine | Visual Studio code | Swagger | Figma | Adobe Photoshop

Software Development methods: Agile | Scrum | Kanban |

### **Education**

Master's in computer science from University of New Haven

August 2018 - May 2020

Bachelor's in computer science from St. Francis degree college

June 2014 - May 2017

## Experience

#### Frontend Engineer

Centene Corporation | Tampa, FL

November 2020 – January 2021

- Built front facing Enrollment processing portal to be utilized in 29 states, 2K+ doctors, 100k+ patients and 5K+ pharmacies.
- Created **Mockups** using Figma for design evaluation.
- Followed Micro frontend Architecture by breaking up frontend monoliths into multiple smaller, more manageable pieces to improve frontend team's efficiency.
- Used Rest APIs to map calls from the backend to the frontend.
- Assisted Business Analysts in creating user stories and gathering requirements for bi-weekly sprints to ensure 100% quality project deliverables.
- Independently written Test cases using the Jasmine framework combined with Karma Test runner to unit test application.

### Frontend developer (Remote intern)

May 2019 - October 2019

DCart Logistics Pvt Limited (SENDFAST) | Hyderabad, TG

- Collaborated with developer team, used Angular CLI to create 30+ Components, 15+ Services, Pipes to maintain Date Time consistency in the application.
- Created actions to update data in reducers, used **Redux Stores** to handle the states and update UI.
- Implemented Angular Router to enable navigation from one view to the next as customer performs application tasks.
- Created unit test cases for angular applications using Jasmine to test individual functions/modules using test runner Karma.

## **Technical Support Associate**

May 2017 - November 2017

Tech Mahindra | Hyderabad, TG

- Troubleshoot Hardware and Software issues and identify network/application issues.
- Walking 100's of customers through configuration TCP/IP settings on multiple operating systems including Windows and Mac OS.

### **Customer Engagement Representative**

September 2016 - January 2017

Amazon | Hyderabad, TG

- Independently handled customer service requests, deep dived & resolved 70+ issues per day
- Consistently scored 90%+ on customer rating for effective customer engagement & problem solving
- Awarded Customer Service Excellence (5 out of 100+) for exhibiting Amazon core leadership principle (Customer Centricity)

## **Projects**

- Sprouts game | JavaScript, HTML, CSS, JavaScript, MySQL, GIT, Heroku and Agile
- Elibrary | React, Node.js, Express.js, MongoDB and GraphQL
- Employee Database system | Java, JavaFX, MySQL
- Library Management System | Java, MySQL

- Online Shopping site | HTML5, CSS3, JavaScript, Angular 9 and Node.js
- ShopQkr | Android application using Java and firebase
- Web Scraping | Python, JSON

# Extracurricular Achievements -

- Represented Telangana state in inter-state Basketball tournaments, Gold medal in inter-college Basketball tournament
- Trained Hindustani classical vocal artist for 5 years, participated in regional TV show, won 5 awards in high school & college
- Awarded Silver medal in inter-school painting competition; part of college Painting Club @ St. Francis.