# Dhirendra Pratap Singh

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# SKILLS

# TECHNICAL SKILLS/PROGRAMMING

Over 5000 lines:

JavaScript • TACL • Python • Java Shell • ReactJS • Microsoft Flow

Over 1000 lines:

C • C++ • CSS • HTML

Familiar:

PostgreSQL • GCP • OCI • MySQL

## **EDUCATION**

#### DR. APJ ABDUL KALAM TECHNI-CAL UNIVERSITY

BTECH IN ELECTRONICS & COMM. Sep 2020 | Lucknow,India

College of Engineering
Babu Banarsi Das National
Institute Of Technology & Management
Cum Laude, CGPA: 8.62 / 10.0

#### **CENTRAL ACADEMY SCHOOLS**

Grad. May 2015| Lucknow, India

### LINKS

Facebook://singhDhirendra Github://hanisntsolo LinkedIn://hanisntsolo YouTube://tech|info|geek Twitter://@\_dhirendra Pinterest://haninstsolo

# COURSEWORK

#### **GRADUATE**

Embedded Systems Design
Object Oriented Programming
Cloud Computing
Machine Learning
Open Source Software Engineering
Advanced Interactive Graphics
Assembler + Practicum
Evolutionary Computation
Smart India Hackathon
(Research Asst. & Teaching Asst 2x)

#### **UNDERGRADUATE**

Information Retrieval
Operating Systems
Artificial Intelligence + Practicum
Functional Programming
Unix Tools and Scripting

#### WORK FXPERIENCE

#### CITI | FULL STACK DEVELOPER (ASSISTANT MANAGER)

July 2022 - Present | Pune, Maharashtra India

- Spearheaded integration efforts in Trade Commercial E-loans, driving **digital adoption by customers** and contributing to business growth.
- Orchestrated migration of classic VMs to cloud infrastructure, reducing up-time costs through automated scaling and load-based billing.
- Pioneered a customer-focused approach by developing a **Troubleshooting Automation Tool from scratch.** Leveraged React, Node, and Java as Micro-service to streamline customer issue resolution, significantly enhancing their experience.
- Managed the end-to-end life-cycle of the Troubleshooting Automation Tool, including creation, migration, and deployment. Independently utilized Light-speed and other CI/CD [Teamcity and UrbanCodeDeploy] tools to ensure seamless implementation.
- Recognized for innovation and efficiency, registered the Troubleshooting Automation Tool as an internal product, available for use by internal employees. This initiative further contributed to improving the overall internal processes.

#### **CAPGEMINI** I SENIOR SOFTWARE ENGINEER

Sep 2020 - Jun 2022 | Pune, Maharashtra, India

- Developed Scalable Incident Processor for Discover Financial Services, auto-closing 98% incidents, cutting dwell time to net zero.
- Enhanced data structures in non-native language TACL, boosting efficiency.
- Automated tasks via Microsoft Flow, streamlining monitoring processes.
- Full-stack developer: Code contributions in ReactJS, Java (Spring-Boot), and PostgreSQL.
- Employed CI/CD tools (Git, SonarQube, Jenkins) with TDD approach within Agile framework. Rigorously tested rest controller using JUnit5 framework.

#### **SUVASAA** | REMOTE SOFTWARE ENGINEERING INTERN

May 2020 - Aug 2020 | Atlanta, GA, USA

- Full stack dev for suvasaa-an e-commerce store: ReactJS, Firestore & Firebase.
- Segregated customer/admin login routes, added admin inventory interface.
- Integrated online payments via Stripe API.

#### RESEARCH

#### WATER POLLUTION MONITORING | RESEARCHER

Sep 2019 – Feb 2020 | Lucknow, Uttar Pradesh India Worked with Prof KK Awasthi and Prof Shailendra Tahilyani to create Poll-m-Boat, an embedded tool which collects the extent of pollution in water bodies/ liquid environments.

# **FUN FACTS**

**INTRESTS** Entrepreneurship • Investing • Mentoring

**HOBBIES** Lifting • Reading • Cycling • Running • Swimming

**VOLUNTEER EXPERIENCE** Old Age Home • @Astha Foundation

**WINGMAN** (Academic Support Volunteer) • @Make A Difference